

Returns form

Seachange Boating return of goods policy accords with the Australian Consumer Law. Customers seeking to return garments for incorrect sizing, fit or change of mind, please make sure that:

- you have read our full terms and conditions applying to returns (available on our website – Returns policy)
- the item/s are being returned or exchanged within 30 days of the purchase date
- the item/s are in perfect condition, hereby the item/s must not have been used, worn, damaged and must be in its original packaging with the original tags still attached.
- if a refund is required due to a fault in the product, the cost of delivery for the return will be refunded to you. For a “change of mind” return or exchange, the delivery fee is non-refundable.
- for an exchange, a self-addressed Australia Post satchel must be enclosed along with your returned item/s

Step 1: Check all conditions of our Returns policy are met to be eligible to return your item

Step 2: Complete the details below. Tick ‘exchange’ or ‘refund’ below and select the reason code from the list. For size and colour exchanges, state the replacement size and colour.

Step 3: Repackage the item/s in the original Seachange Boating packaging and place this completed form inside the parcel. Ensure a copy of your receipt or tax invoice is included.

Step 4: Address your parcel to: **Returns, Seachange Boating – 140 Viking Drive, Wacol QLD 4076**

Step 5: Upon receipt and assessment of the returned item/s, Seachange Boating will notify you by email and confirm if the exchange or return is approved.

Name on order:	Order #:
Email address:	Phone number:
Please tick one: <input type="checkbox"/> Exchange <input type="checkbox"/> Refund	<input type="checkbox"/> Copy of receipt attached

ITEM NAME	SIZE	PRICE	REASON CODE

Reason code:

- | | | |
|--------------------------|------------------------------|---|
| 1. The item is too big | 4. I don't like the colour | 7. The item looked different on the website |
| 2. The item is too small | 5. I don't like the material | 8. Other |
| 3. The item is faulty | 6. Change of mind | |