

Returns form

Seachange Boating return of goods policy accords with the Australian Consumer Law. Customers seeking to return garments for incorrect sizing, fit or change of mind, please make sure that:

- If you have purchased an item from Seachange Boating and it is not of acceptable quality, incorrect size or faulty you can return it to us within 30 days of purchase. If you wish to return an item because you have changed your mind about your purchase, you must return your purchase within 30 days of purchase.
- The returned item/s must be in perfect condition, hereby the items must not have been used, worn, damaged and must be in its original packaging with the original tags still attached.
- If a refund is required due to a fault in the product, the cost of delivery for the return will be refunded to you. For a "change of mind" return or exchange, the delivery fee is non-refundable.
- You have read our full terms and conditions applying to returns (available on our website).

Step 1: Check all conditions of our Return Policy are met to be eligible to return your item

Step 2: Tick 'exchange' or 'refund' next to the item and select the reason code. For size and colour exchanges, state the replacement size and colour.

Step 3: Repackage the product/s in the original Seachange Boating packaging and place the completed form inside the packaging.

Step 4: Address your return to: **Seachange Boating – 140 Viking Drive, Wacol QLD 4076**

Step 5: Upon receipt and assessment of the returned item, Seachange Boating will notify you either by email or phone, and if the exchange or return is approved.

Name on order:	Order #:
Please tick one: <input type="checkbox"/> Replacement <input type="checkbox"/> Refund	

ITEM NAME	SIZE	PRICE	REASON CODE

Reason for return:

- | | | |
|--------------------------|------------------------------|---|
| 1. The item is too big | 4. I don't like the colour | 7. The item looked different on the website |
| 2. The item is too small | 5. I don't like the material | 8. Other |
| 3. The item is faulty | 6. Change of mind | |