



Totem MT, Koop. E.  
 Zubiondo Pol. B4-2.2  
 20120 Hernani (Spain)  
 Phone: +34 943 555465

### CAM REPAIR FORM

All cams received for repair will be cleaned and lubed and we will try to return them in the best working condition possible. However, remember that our products have a finite lifespan. Cams deemed unsafe for further use may be destroyed by Totem MT.

We recommend you to use the local postal service to send the cams and this form as certified mail. Use an appropriate box to secure the cams against any damage during shipping.

Cam repair will be done the same week we receive it. See "Ordering info" to know the expected delivery time for different destinations. For Canada and USA, the repaired cams will be sent to the country with the first stock reposition (once a month approx.). Once the cam arrives the warehouse, you should add the delivery time of "Ordering info".

Payment instructions will be send by email once the cam is repaired.

**Service fees:**

- Re-sling:
  - Totem Cam: 6€ (include cam clean and lube)
  - Basic: 3€ (include cam clean and lube)
- Trigger wire ropes replacement:
  - Totem Cam: 6€ (include cam clean and lube)
  - Basic: 8€ (include cam clean and lube)
- Springs replacement (available on Totems only): 14€ (includes trigger wire rope replacement and cam clean and lube)
- Returning fee (up to three cams. For more cams ask on info@totemcams.com):
  - Europe: 8€
  - Rest of the world: 10€

Fill first two columns and mark an X in the required repair services.

Cam reference	Serial number	Re-sling	Trigger wire ropes replacement	Springs replacement

Fill the form below.

Name: \_\_\_\_\_ Surname: \_\_\_\_\_  
 Address: \_\_\_\_\_ City: \_\_\_\_\_  
 ZIP code: \_\_\_\_\_ State: \_\_\_\_\_ Country: \_\_\_\_\_  
 Phone number: \_\_\_\_\_  
 E-mail: \_\_\_\_\_