

## Returns

If you wish to make use of your right of withdrawal, you are required to inform Groen in Huis within 14 days of receiving the product. send an email to [support@meergroeninhuis.nl](mailto:support@meergroeninhuis.nl). For live plants that are grown in a pot or that are supplied as a ball, these plants must be returned in new condition.

You must treat the plants with care and possibly provide them with water. If the plants have not been treated properly during the cooling-off period, we can charge you for the resulting reduction in value (this can amount to 100% of the purchase value).

If specific products are exempted from the right of withdrawal, this will be explicitly stated in the offer. In any case, plants that are supplied as root goods or with bare roots are excluded from the right of withdrawal due to the limited shelf life.

The withdrawal period starts on the day after receipt of the product. Returning the goods is for your own account.