

## **Privacy statement Groen in Huis**

This is the privacy statement of Groen in Huis. This document explains how Groen in Huis deals with the processing of your personal data. Groen in Huis takes the greatest possible care when processing your personal data.

### **Basis for processing**

When providing the services of Groen in Huis, your personal data is processed. Groen in Huis only processes data that Groen in Huis deems necessary for (improving) the services and the execution of the agreement and handle the information that we have collected about you and your use of our services with care. The basis for processing this data is the agreement that you have entered into with Groen in Huis. Your personal data may also be processed by visiting the website [www.meergroeninhuis.nl](http://www.meergroeninhuis.nl) if you have given your permission.

### **Acquisition of personal data:**

If you use the services of Groen in Huis, you provide a number of personal data to Groen in Huis, or personal data is obtained from you in the context of the agreement. Personal data means all data relating to identified or identifiable natural person.

### **Categories of personal data**

Groen in Huis processes the following categories of personal data:

- Contact and name and address data;
- Location data;
- E-mail address;
- IP address;
- Telephone number (mobile and / or landline);
- Financial details;
- Order history;
- Account details for the purpose of ordering and the wish list;
- Other personal data you provide during correspondence.

### **Need for processing**

The processing of your personal data is necessary to be able to perform the services. The services that Groen in Huis offers cannot be fully performed without the processing of your personal data. If your explicit consent is required for specific purposes with regard to your data, you must give your consent separately.

### **Purpose of the processing**

The personal data processed by Groen in Huis are intended to:

- Contact you to inform you about the products you have purchased and their implementation;
- Performing its services and the agreement;
- Improve the service;
- Making payments;
- Compliance with legal obligations;
- Improve the website by analyzing visitor behavior on the website;
- Data exchange with third parties for the performance of the service.

### **Retention period**

The personal data processed by Groen in Huis are stored in accordance with the relevant laws and regulations. Groen in Huis stores data for as long as you are a client of ours. This means that Groen in Huis saves your customer profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also regard this as a forget request. If a longer retention period is necessary on the basis of legislation or regulations, the personal data will be stored longer in accordance with these requirements. Based on applicable

administrative obligations, we must keep invoices with your (personal) data, Groen in Huis will keep this data for as long as the applicable period runs.

### **Processing by third parties**

Groen in Huis only shares personal data with third parties if this is strictly necessary for the implementation of an agreement and to comply with relevant laws and regulations. The third parties with which personal data are shared are:

- Payment Provider for the implementation of the agreement. The category of personal data that is processed is financial data.
- Accountant, for the purpose of complying with and / or executing an agreement. The category of personal data that is processed are contact and name and address data and financial data.
- Software suppliers, for the benefit of the implementation of the agreement. The category of personal data that is processed are the location data, the e-mail address, the IP address, contact and name and address data.
- Website manager, for the implementation of the agreement. The category of personal data that is processed are the location data, the e-mail address, the IP address, contact and name and address data.
- Delivery services, for the implementation of the agreement. The category of personal data that is processed is the contact name and address data.

### **Security of Personal Data**

Groen in Huis takes the protection of your personal data seriously and in this regard, taking into account the state of the art, implementation costs, as well as the nature, size, context and processing purposes and the risks to rights that are different in terms of probability and seriousness and freedoms of individuals, appropriate technical and organizational measures to ensure a level of security appropriate to the risk.

### **Website**

By using the website [www.meergroeninhuis.nl](http://www.meergroeninhuis.nl) you agree with the disclaimer. Groen in Huis reserves the right to change the content of its website and / or this disclaimer at any time without informing its customers and / or users of the website about this change. The content of the website has been compiled with the greatest possible care, but may nevertheless contain possible inaccuracies or be incomplete. Groen in Huis does not accept any liability whatsoever for damage caused by or resulting from the use of the website. The use of this website is entirely at the own expense and risk of a user of the website. No rights can be derived from the content of the website. All texts [www.meergroeninhuis.nl](http://www.meergroeninhuis.nl) is copyrighted and owned by Green in Home where they do not belong to third parties.

### **Cookie statement**

Groen in Huis uses technical, functional and analytical cookies to optimize the website. Cookies are small text files that are sent through the visit to a website to make user experiences of visitors more efficient. Groen in Huis may, according to the law, store cookies on your device if these cookies are strictly necessary to use the website. Your consent is required for other types of cookies. We recommend that you accept cookies in connection with the user-friendliness of the website.

The cookies that Groen in Huis uses are functional cookies: these cookies ensure that the website works properly. These cookies do not have any consequences for privacy, so that permission is not required and granted. With these cookies, for example, your browser settings are saved so that our website can be viewed best, or that the website remains accessible (load-balancing), but also cookies that ensure that no other cookies may be placed (no-follow).

Social Media cookies: these are cookies from third parties and are placed by the Social Media websites themselves. For example, when you click the Social Media button on the website, a Social Media cookie is placed. This allows the Social Media party to recognize your IP address as soon as you share an article from the website. For the cookies of Social Media parties and the data and / or personal data that they collect, refers Groen in Huis you to the privacy and cookie statements of these parties.

Cookies from Google are placed on the Groen in Huis website for the purpose of Google Analytics. We do not keep any information about what you do on the internet. Google Analytics may be required to provide access to this data on the basis of applicable laws and regulations. As a result, Groen in Huis cannot link information to a natural person. If you have any questions about this, please contact us at [support@meergroeninhuis.nl](mailto:support@meergroeninhuis.nl).

#### **Browser:**

settings If you do not want websites to place cookies on your device that you use to view the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and you must give permission for the cookie. If you do not do this, it could, for example, result in the website not functioning properly. You can adjust the settings of your browser so that your browser refuses all cookies and also the cookies of third parties. You can also delete placed cookies. For this you need to adjust the settings of your browser via preferences and then you can adjust the privacy settings.

#### **Rights of the person concerned**

As the person concerned you have the following rights:

- Right of inspection;

As a data subject, you have the right to be informed about whether or not your personal data are being processed and, if that is the case, to have access to their processing.

- Right to rectification;

You have the right to obtain rectification and addition of incorrect data.

- Right to data change.

Without unreasonable delay, a data subject must obtain a change of personal data from him.

- Right to limit processing;

As a data subject, you have the right to limit the processing of your personal cases. For this, contact Groen in Huis.

- Right to data transferability;

A data subject has the right to obtain the personal data concerning him that he provided to Groen in Huis in a structured, customary and machine-readable form, and also to transfer this data to Groen in Huis without being hindered by the controller to whom they were provided.

- Right of objection;

The data subject has the right to object at any time for reasons related to his specific situation to the processing of personal data including profiling based on those provisions. Groen in Huis ceases the processing of personal data unless it invokes compelling justified grounds for the processing that outweigh the interests, freedoms and rights of the data subject that are related to the exercise of, institution or substantiation of a legal claim.

#### **Complaint**

If you have a complaint about the way Groen in Huis handles your personal data, or wish to exercise one of the above rights, you can contact us via the website: [www.meergroeninhuis.nl](http://www.meergroeninhuis.nl). To ensure that you wish to exercise a right, Groen in Huis requests that you send a copy of your proof of identity. You can hereby black your passport photo and MRZ (strip with numbers below) to protect your privacy. Groen in Huis will respond to your request as soon as possible, but no later than within 4 weeks. You can also submit a complaint to the Dutch Data Protection Authority. This is the competent enforcement authority. For this you can contact us via this link: <https://autoriteit-individual-data.nl/nl/contact-with-de-autoriteit-Individual-Data/tip-ons>.

#### **Changes to privacy statement**

Groen in Huis can change the privacy statement at any time. The most recent version is published on the website. Therefore always keep an eye on the website for the most recent version. If the new privacy policy has consequences for the way in which we process information that has already been collected with regard to you, we will inform you of this by e-mail.

This version was drawn up on 21 May 2019.

