WCSC600 Amplified Telephone

User's Guide

ClearSounds
Better Sound in Every Ear

Welcome!

Thank you for purchasing the ClearSounds WCSC600 amplified telephone.

We hope that you enjoy using these friendly features of your new phone.

- Large, backlit keys
- Large, backlit display of date, time, total number of stored inbound calls, messages, and the name and number being called
- Incoming call information
- Ten ring melodies, with selectable volume
- Bright strobe light ringing notification
- Vibrating pad ringer notification (pad is an add-on purchase)
- Handset volume amplification and tone adjustment
- Speakerphone with volume control
- Compatible with hearing aid T-coil feature
- SOS recorded message and auto-dialing to five personal numbers
- Personal phonebook for 30 entries (quick entry)
- Last number redial
- One-touch calling to voicemail (⊠), a medical number (✚) and five memory keys (M1 M5).
  (Programming is required in order to use this feature)
- Talking keypad, talking caller ID and talking list review in four languages
- Headset jack and audio neckloop jack

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Welcome!

- Inbound calls list (last 30 calls)
- Four languages
- Wall mount
- If contracted with your service provider:
  Voicemail (one-touch entry, message waiting)
  Caller ID
  Call waiting

Contact information

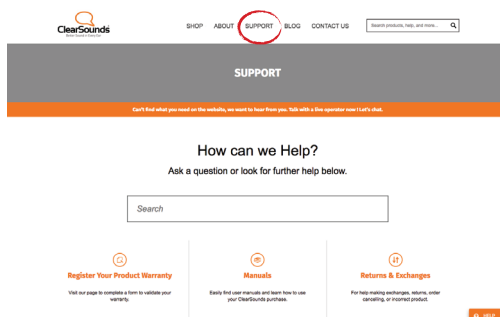Please contact us with any questions that you might have. We are happy to assist you!

ClearSounds Communications, Inc.

1743 Quincy Avenue, Suite 143

Naperville, IL 60540 USA

800-965-9043 (toll-free)

www.clearsounds.com

Safety precautions

Carefully read and observe the warnings and cautions in this manual and on the equipment.

Warnings

⚠️ Warnings must be observed to prevent bodily injury.

WARNING Use the phone only in the described manner to avoid bodily injury or damage to the equipment.

WARNING Locate and use the phone away from water and damp areas, such as swimming pools, bathtubs, sinks and damp basements.

WARNING Do not overload extension cords or power strips. This can result in electric shock.

WARNING Avoid using the phone during an electrical storm. There is a slight risk of electrical shock from lightning during a storm.

WARNING Excessive volume and amplification can cause hearing loss.

WARNING Do not spill liquid on the phone or clean the phone while it is plugged in to AC power. This can cause a short circuit, a fire or electric shock.

Safety precautions

⚠️ **WARNING** Do not push any type of object into the telephone. Contact with dangerous voltage points can occur, resulting in fire, electric shock or parts damage.

WARNING Do not disassemble the phone. Dangerous voltages or other risks can occur. Use after incorrect reassembly can lead to electric shock.

WARNING If you are in the vicinity of a gas leak, do not use the phone. The phone can produce a spark that can lead to fire or explosion.

WARNING The SOS and remote monitoring features in this phone are meant to be used by your personal emergency contacts (helpers), such as relatives, friends or neighbors.

Do **not** program SOS messaging to dial the police or other emergency numbers. Emergency response systems might not be technically equipped to use this system.

When a helper contacts you in response to your SOS call, immediately assess whether emergency services are required. If so, the caller should hang up and contact emergency services.

Check your emergency features once a month to ensure that they are in good working order.

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Cautions

⚠️ Cautions indicate practices that could harm the phone or other objects.

CAUTION Do not place objects on the cables or cords, and place them away from foot traffic.

CAUTION Use only a damp cloth to clean the unit. Do not use liquid or aerosol cleaners.

CAUTION Under the following conditions, unplug the phone from AC power, and refer to qualified service personnel:

- Liquid spills in the phone, or it is exposed to rain or precipitation.

- The phone does not operate according to descriptions in this manual, or performance of the phone distinctly changes.

- The phone is dropped or the casing is damaged.

Contents

Contents

Setup

Unpack

Ensure that all of these parts are included in your packing box. If any parts are missing or damaged, please contact your vendor or ClearSounds.

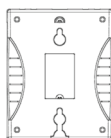Telephone base

Handset

Coiled handset cord

Phone line cord

Short phone line cord

AC power adapter assembly

ClearSounds wall mount bracket

Setup

Install batteries (optional)

If a power outage occurs, charged batteries ensure that amplification, tone control and the SOS feature continue to function.

⬜ on the screen indicates that the phone is not connected to AC power and the battery is low.

Battery safety

Follow these warnings to avoid explosive or caustic reactions.

⚠️ **WARNING** Use ONLY rechargeable batteries. Non-rechargeable batteries can cause explosion or fire.

WARNING Insert batteries according to the marked polarity symbols.

WARNING Do not mix battery brands, battery types (chemistries) or exhausted/full batteries.

WARNING Do not attempt to recharge a battery unless it is marked "rechargeable."

WARNING Immediately remove exhausted batteries, and dispose of them properly.

WARNING Do not burn exhausted batteries.

WARNING Do not dispose of batteries with household waste. Recycle or dispose of batteries according to the regulations of your local municipality.

To install the batteries
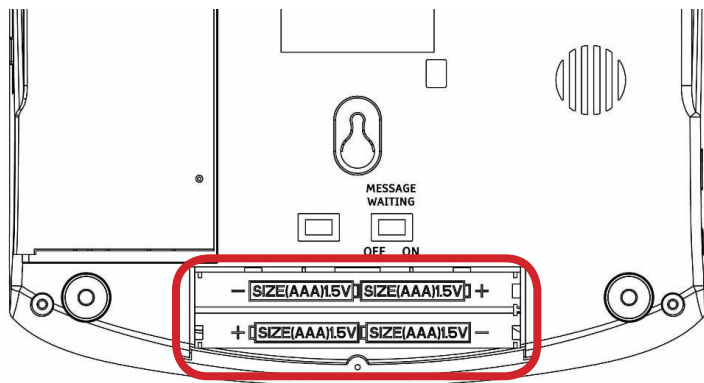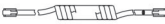

Battery compartment on the bottom of the phone

1. Disconnect the phone line and power cords from the phone base.

2. On the bottom of the phone base, unscrew the battery compartment cover.

3. Push ☃ on the battery cover, and slide back and remove the cover.

4. Insert 4 AAA *rechargeable* NiMH batteries according to the marked polarity symbols.

5. Slide the battery compartment cover until it snaps into place.

6. Screw the cover into place.

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Connect

Connect the phone from a flat surface

To place your phone on a flat surface, follow the steps in this section.

Note: For optimal speakerphone sound, do not place the phone in noisy or recessed areas or on surfaces affected by vibration.

1. Connect to on the , and then connect it to on the left side of the .

2. Connect to on the back of the phone base, and then connect it to in the wall.

3. Connect to on the back of the phone base, and then connect it to an AC power outlet in the wall.

Note: is required for the phone to function properly.

Hang and connect the phone

To hang your phone from a wall, follow the steps in this section.

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To prepare the phone for hanging

1. Reposition this tab, so that it holds the handset when the phone hangs on the wall:

Tab
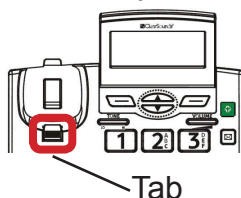
a. Push and slide up out of the slot.

b. Rotate 180 degrees to , and then slide it back into the slot.

To hang the phone on the wall

You can hang the phone in one of these ways:

- Over a phone jack (the phone line cord is hidden)
- Anywhere on the wall (the phone line cord extends to the nearest wall jack)

To hang the phone over a phone jack

If a phone jack wall plate with mounts is installed on your wall, you can use the ClearSounds wall mount bracket to hang the phone over the jack on the wall.

1. Connect to on the back of the phone base.

Connect

2. Hold the ClearSounds wall mount bracket ( ) with the raised mounting pins facing you. Orient the bracket so that the opening is at the bottom.

3. Run through the opening on , and push excess cord behind the plate.

4. Attach to the phone:

    a. Line up the keyholes on back of the phone with the raised mounting pins on .

    b. Pull toward the phone.

    c. Slide upward until it is securely seated.

5. Connect to on the wall.

6. Slide over the phone jack wall plate.

To simply hang the phone on the wall
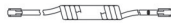This method requires two self-tapping screws (not included).

1. Locate a wall location within 6 feet of a telephone jack wall plate and within 9 feet of an AC power outlet.

2. Install the screws on the wall in a vertical line, at a distance of 3.15 inches from each other.

3. Line up the keyholes on back of the phone over the screws, and slide the phone downward until it is securely seated.

4. Connect to on the back of the phone base, and then connect it to in the wall.

To connect to AC power

1. Connect to on the back of the phone base, and then connect it to an AC power outlet in the wall.

   Note: is required for the phone to function properly.

2. Connect to on the , and then connect it to on the left side of the .

   A dial tone indicates that the phone is properly connected.

If you subscribe to DSL phone service

If you hear noise during conversations or if the Caller ID function does not work properly, please obtain and attach a DSL noise filter.

Attach the filter between the telephone cable and the telephone communication jack in the wall.

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Let's begin

Place a call

1. Enter a phone number by pressing keys on the keypad.
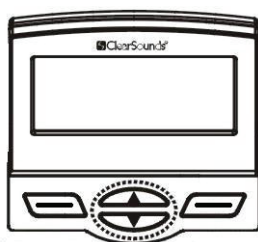   If you make a mistake, press ⬜ .
2. Take one of these steps:
   - To use the handset, lift the handset
   - To use the speakerphone, press [SPEAKER] .
3. End the call in one of these ways:
   - If you used the handset, place the handset in the cradle on the base.
   - If you used the speakerphone, press [SPEAKER] .

Answer a call

1. Take one of these steps:
   - To use the handset, lift the handset
   - To use the speakerphone, press [SPEAKER] .
2. Speak.
3. End the call in one of these ways:
   - If you used the handset, place the handset in the cradle on the base.
   - If you used the speakerphone, press [SPEAKER]

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Screen

Home screen

Time	12-hour or 24-hour format
Date	MM-DD or DD-MM format
Power status	**Using AC power:** **Using only battery:** Full battery Low battery
# TOTAL	**Total inbound calls** in Caller ID memory
# New	**New calls** in Caller ID that have not been reviewed

Keys

	✚	**Medical number**: Store a hospital or doctor number, and then call it with one touch.
	⊠	**Voicemail**: Store your voice-mail access number, and then call it with one touch.
	CALL WAITING	**Call Waiting:** While conversing, switch to an incoming call, and then switch between parties (Call waiting service required)
	SOS	**SOS:** • Activate SOS emergency dialing.
	STOP	**Stop:** • Stop SOS emergency dialing.

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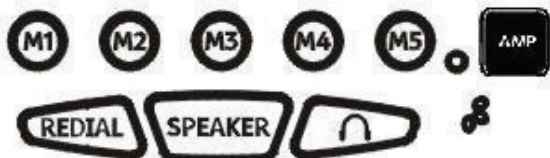
M1 – **M5**	**Memory keys**: Dial stored numbers with one press.
AMP	**Amplify**: Amplify the handset earpiece volume and tone. During amplification, the red light illuminates.
REDIAL	**Redial**: Call the last number dialed. **Pause**: While storing a number, insert a pause (See page 45).
SPEAKER	**Speakerphone** • Place or answer a speakerphone call. • During a call: Switch to speaker-phone or end a speakerphone call.
	Activate headset
	Microphone

Menus on the screen

Menu navigation

From the Home screen...	
Open the menus	Press ⬭ beneath **Menu** on the screen.
Scroll through menus to high-light selections	Press ⬍.
Select the highlighted item	Press ⬭ beneath **Select**.
Return to the prior screen	Press ⬭ beneath **Back**.
Return to the home screen	Take one of these steps: • Press ⬭ beneath **Back**, until you arrive home. • Simply stop pressing keys for 60 seconds.

All menu instructions in this manual begin from the home screen

Area settings

Language

You can change the displayed language of the phone.

Select from English, French, German and Spanish.

To change the displayed language

1. Press [image] beneath **Menu** on the screen.

2. Press [image] beneath **Select** to select the first list item. Set Display is selected.

3. Press [image] beneath **Select** to select the first list item. Set Language is selected.

4. Press [image] and scroll to the language of your choice, and then press [image] beneath **Select**.

5. Press [image] beneath **Back** until you arrive at the home screen.

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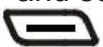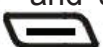
Area settings

Dialing mode (tone or pulse)

When you place a call, the phone generates numbers by tone or by pulse. By default, your phone is set to the tone dialing mode.

Should you need to change this setting based on your telephone service, use Tone for touch-tone service or use Pulse for rotary dialing.

To select a dialing mode

1. Press ⬚ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **Set Phone**, and then press ⬚ beneath **Select.**

3. Press ⬍ and scroll up to **Dialing Mode**, and then press ⬚ beneath **Select.**

4. Press ⬍ and scroll to your selection, and then press ⬚ beneath **Select.**

5. Press ⬚ beneath **Back** until you arrive at the home screen.

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Adjust the display

Display backlight

The orange backlight on your screen automatically turns off after 15 seconds of inactivity.

If you prefer the light on continuously, on the back of the display, move the BACKLIGHT switch into the ON position.

Screen contrast

You can adjust the screen contrast to optimize visibility in different environmental conditions. Eight contrast levels are available.

To adjust the screen contrast

1. Press ![key] beneath **Menu** on the screen.

2. Press ![key] beneath **Select.**
   Set Display is selected.

3. Press ![scroll] and scroll down to **Set Contrast**, and then press ![key] beneath **Select.**

4. Press ![scroll] and scroll to your selection, and then press ![key] beneath **Select.**

5. Press ![key] beneath **Back** until you arrive at the home screen.

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Adjust the display

Time and date

You can manually set the date and time that appear on the screen.

However, if you subscribe to caller ID service with your telephone service provider, your phone automatically sets the date and time when the first call arrives after phone setup or after the time change.

To set the time and date

1. Press ⬜ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **Set Time/Date**, and then press ⬜ beneath **Select.**

3. Press alphanumeric keys to enter the time, including initial zeros. If necessary, press ⬜ to change AM or PM.

4. Press ⬜ beneath **Save.**

5. Press alphanumeric keys to enter the date, including initial zeros, and then press ⬜ beneath **Save.**

6. Press alphanumeric keys to enter the last two digits of the year, and then press ⬜ beneath **Save.**

7. Press ⬜ beneath **Back** until you arrive at the home screen.

   The date and time appear on the screen.

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To set the hour format

You can select 12-hour format or 24-hour format.

1. Press ⬭ beneath **Menu** on the screen.

2. Press ⬭ beneath **Select**.

   Set Display is selected.

3. Press ⬍ and scroll down to **Hour Format**, and then press ⬭ beneath **Select**.

4. Press ⬍ and scroll to **12 hour clock** or **24 hour clock**, and then press ⬭ beneath **Select**.

5. Press ⬭ beneath **Back** until you arrive at the home screen.

   The new hour format appears on the screen.

Adjust the display

Digit size

By default, if you dial more than eight digits, the digit size decreases so that more digits show on the screen.

If you prefer to always see the largest sized digits, you can turn off the DIM:X setting.

To adjust digit size

1. Press [icon] beneath **Menu** on the screen.

2. Press [icon] beneath **Select**.

   Set Display is selected.

3. Press [icon] and scroll down to **DIM:X---->x**, and then press [icon] beneath **Select**.

4. Press [icon] and scroll to **ON** or **OFF**, and then press [icon] beneath **Select**.

5. Press [icon] beneath **Back** until you arrive at the home screen.

Adjust audio

You can adjust volume and amplification in these ways:
- Earpiece tone, volume and amplification
- Speakerphone and mouthpiece volume

WARNING Excessive volume and amplification can cause hearing loss.

Handset earpiece
To adjust handset earpiece tone and volume
- Near the top of the phone base, above the numbers 1, 2, and 3, adjust TONE . VOLUME

To amplify tone and volume
By default, this adjustment remains until you end the call.

- Press AMP .

    Next to AMP , 🔴 glows red while AMP is on.

Tip: If you prefer amplification to be on every time that a call begins, on the back of the phone base, move the OFF ON switch to **ON**. During conversation, you can still turn off amplification by pressing AMP .

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Adjust audio

Speakerphone

Note: For optimal speakerphone sound, do not place the phone in noisy or recessed areas or on surfaces affected by vibration.

To adjust speakerphone volume
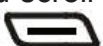
1. Press **SPEAKER** to turn on the speakerphone.

2. Along the right side of the phone, press **VOLUME−** **VOLUME+** .

Keypad tones

When you press a key, a tone sounds. If you prefer silent key presses , you can turn off keypad tones.

To turn off or on keypad tones

1. Press ⬡ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **Set Phone**, and then press ⬡ beneath **Select.**

3. Press ⬡ beneath **Select.**
   Set Ring is selected.

4. Press ⬍ and scroll down to **Keypad Tones**, and then press ⬡ beneath **Select.**

5. Press ⬍ and scroll to **ON** or **OFF**, and then press ⬌ beneath **Select.**

6. Press ⬌ beneath **Back** until you arrive at the home screen.

Talk features

You can turn on these talk features in English, French, German or Spanish:

- Talking keypad
- Personal identifier
- Talking caller ID
- Talking list review

To change the language for all talking features

The default language is English.

1. Press ⬌ beneath **Menu** on the screen.

2. Press ⬍ and scroll to **Set Talk**, and then press ⬌ beneath **Select.**

3. Press ⬍ and scroll to **Voice Prompt**, and then press ⬌ beneath **Select.**

4. Press ⬍ and scroll to the language of your choice, and then press ⬌ beneath **Select.**

5. Press ⬌ beneath **Back** until you arrive at the home screen.

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Adjust audio

To turn on or off the talking keypad feature

By default, when you press keys to place a call, the numbers appear on the screen.

If you turn on the talking keypad feature, the base also "speaks" the numbers as you press the keys.

This must be done before the handset is picked up.

1. Press ⬛ beneath **Menu** on the screen.
2. Press ⬍ and scroll to **Set Talk**, and then press ⬛ beneath **Select**.
3. Press ⬛ beneath **Select**.

    DIALING TALKING is selected.
4. Press ⬍ and scroll to **On** or **Off**, and then press ⬛ beneath **Select**.
5. Press ⬛ beneath **Back** until you arrive at the home screen.

To record, hear or erase a personal identifier

You can record a name, nickname or anything that you wish to identify a phonebook entry. The base announces the name in these circumstances:

*   The person calls you and the talking caller ID feature is on.
*   You scroll to the person's entry in a the phonebook list or inbound calls list and the talking list review feature is on.

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appears in all lists next to entries with recorded identifiers.

1. Press ⬜ beneath **Phonebk** on the screen.

2. Press ⬍ and scroll to the desired entry, and then press ⬜ beneath **Options**.

3. Take one of these steps:

    • To record:

       a. Press ⬍ and scroll to **Record Voice**, and then press ⬜ beneath **Select**.
          A tone sounds and Recording   appears.

       b. Speak clearly into base microphone (🎙), and then press ⬜ beneath **End**.

          The phonebook entry appears with beside the name.

    • To hear an existing recording: Press ⬜ beneath **Play Voice**.

    • To erase an existing recording: Press ⬍ and scroll to **Erase Voice**, and then press ⬜ beneath **Select**.

4. Press ⬜ beneath **Exit**.

Adjust audio

To turn on or off the talking caller ID feature

If you subscribe to caller ID service, you can set the base to "announce" the phone numbers of incoming calls, between rings.

1. Press ▭ beneath **Menu** on the screen.

2. Press ⬍ and scroll to **Set Talk**, and then press ▭ beneath **Select**.

3. Press ⬍ and scroll to **CID TALKING**, and then press ▭ beneath **Select**.

4. Press ⬍ and scroll to **On** or **Off**, and then press ▭ beneath **Select**.

5. Press ▭ beneath **Back** until you arrive at the home screen.

To turn on or off the talking list review feature

You can set the base to "speak" phone numbers as you review them in these lists:

- Phonebook list
- Inbound calls list (if you subscribe to caller ID)

1. Press ⬭ beneath **Menu** on the screen.

2. Press ⬍ and scroll to **Set Talk**, and then press ⬭ beneath **Select**.

3. Press ⬍ and scroll to **REVIEW TALKING**, and then press ⬭ beneath **Select**.

4. Press ⬍ and scroll to **On** or **Off**, and then press ⬭ beneath **Select**.

5. Press ⬭ beneath **Back** until you arrive at the home screen.

Assisted listening

The ClearSounds WCSC600 is compatible with these assistive listening devices:

- Hearing aids and cochlear implants that are equipped with telecoil (T-coil).
- Audio neckloops, with or without built-in microphones.

    Neckloops amplify phone sound in hearing aids and cochlear implants equipped with manual T-Coils.

To use the phone with T-coil-equipped hearing aids or cochlear implants

1. Move your hearing aid or cochlear implant T-switch to the T position.
2. Hold the handset close to your hearing aid or cochlear implant.

To use the phone with an audio-only neckloop

You must use an audio-only neckloop with the handset or the speakerphone.

1. Connect an audio neckloop to the 3.5 mm AUDIO NECKLOOP jack on the rear of the phone base.

2. Position the neckloop around your neck.

3. Place or answer calls as usual.

4. Adjust handset or speakerphone volume as usual.

To use the phone with a neckloop that includes a built-in microphone

1. Before or during a call, connect the neckloop to the 2.5 mm ∩ jack on the left side of the phone base.

2. Position the neckloop around your neck.

3. Press ∩ to accomplish these tasks:

    • If you connected the neckloop during a call, hear and speak through the neckloop.
    • Place a call.
    • Answer a call.
    • End a call.

4. To adjust volume, use [TONE] [VOLUME] and [AMP].

Adjust call notification

Your phone can notify you of incoming calls in several ways.

- **Ringer** (selectable)
- **Bright flashing strobe** light (selectable)
- **Caller ID** displays (if you subscribe to Caller ID service).
- **Vibrating pad** (purchased separately)

Ringtone

Ten tones are available.

To select a ringtone

1. Press ⬭ beneath **Menu** on the screen.
2. Press ⬍ and scroll down to **Set Phone**, and then press ⬭ beneath **Select**.
3. Press ⬭ beneath **Select**.
   Set Ring is selected.
4. Press ⬍ and scroll down to **Ringer tone**, and then press ⬭ beneath **Select**.
5. Press ⬍ and scroll to each tone, and then press ⬭ beneath **Select**. select the tone that you prefer.
6. Press ⬭ beneath **Back** until you arrive at the home screen.

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Ringer volume

You can adjust the ringer volume or turn off the ringer.

To adjust the ringer volume

• Along the right side of the base, press
  VOLUME- **VOLUME+** .

To turn off the ringer

• Along the right side of the base, press **VOLUME-**
  until `Ringer OFF` appears.

Flashing strobe light

You can enable or disable a bright, flashing strobe light notification of incoming calls.
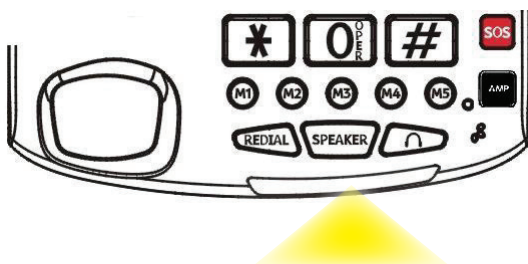
To turn on the strobe light

• On the back side of the phone base, move the
  switch to .

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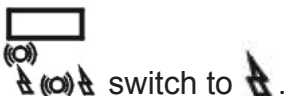
Adjust call notification

To turn off the strobe light

- On the back side of the phone base, move the switch to (O).

   Note: If an add-on vibrating pad is connected to the base, this setting turns on pad vibration.

Vibrating pad (add-on purchase)

If you purchased a vibrating pad that is compatible with your ClearSounds WCSC600 phone, you can enable vibration notification of incoming calls.

To turn on vibration notification

1. Place the pad between your mattress and box spring or beneath a cushion.

2. Connect the pad cable to (O) on the back side of the phone base.

3. On the back side of the phone base, move the switch to one of these positions:
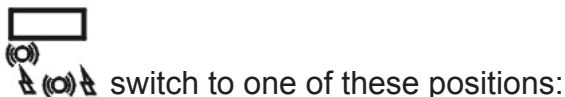
   - (O) for vibration notification only

   - for vibration and strobe light notification

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To turn off vibration notification

- **To turn off vibration and turn on the strobe light**: On the back side of the phone base, move the ⚡(O)⚡ switch to ⚡ .

- **To turn off vibration and the strobe light**:

    a. On the back side of the phone base, move the ⚡(O)⚡ switch to (O) .

    b. Disconnect the vibration pad cable from ◎ on the back side of the phone base.

Set one-touch numbers

Store one-touch memory numbers

You can store seven, one-touch numbers. When you press a one-touch key, the phone calls the number. Here are the one-touch keys:

- (M1) – (M5) Memory keys

- ⊠ Voicemail key

- ✚ Medical key

Each key holds 32 digits, including pauses (see).

Store memory key numbers

Stored memory key numbers appear in your phone-book as M(X).

1. Along the right side of the phone, pull out the memory card tab (horizontally), and then use a pencil to record a name for each memory key (M1-M5).
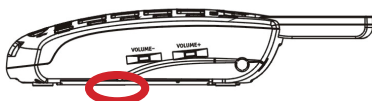
2. With the handset placed on the base, press numeric keys to enter the first telephone number (include long distance code and area code, if necessary).

3. Press and *hold* a memory key ((M1) - (M5)).
   The number appears on the screen.

4. Press ⬜ beneath **Save**.
   Ｎａｍｅ： appears on the screen.

5. Press alphanumeric keys to enter the name.
   (Optional) To enter a space, press 1 .

6. Press ⬜ beneath **Save**.

7. Take one of these steps:
   a. To assign the typical ringtone to this caller, press ⬜ beneath **Select**.
   b. To assign a unique ringtone to this caller, press ⬦ and scroll to the tone that you prefer, and then press ⬜ beneath **Select**.

Store a one-touch voicemail number
(Same as Memory Numbers)

This feature requires voicemail service from your telephone service provider. When set, you can call your voicemail service by pressing ⊠ .

1. With the handset placed on the base, enter your voicemail access number.
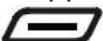
   If you want to insert a 3-second pause before a password or other prompt, press REDIAL .

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Set one-touch numbers

2. Press and *hold* ✉.

3. Number appears on the screen.

4. Press ⬭ beneath **Save**.

5. Enter the name of your voicemail.
6. Press ⬭ beneath **Save**.
7. Choose a ringtone or press ⬭ beneath **Select** for No VIP.

Store a one-touch medical number

You can store a number for the hospital, your doctor or any medical number, and then call the number by pressing ✚.

1. With the handset placed on the base, enter the medical number.
2. Press and *hold* ✚.
3. Number appears on the screen.
4. Press ⬭ beneath **Save**.

Change or delete a one-touch number

To change or delete a one-touch number:

1. Press the one-touch key to make the number appear on screen.
2. Press ⬭ beneath **Options** .
3. Press ⬍ to go either **Edit** or **Delete**
4. Press ⬭ beneath **Select.**
5. If you chose **Delete**, the number will disappear. If you chose **Edit**, Press ⬭ beneath **Clear** to erase numbers and correct them.
6. Press ⬭ beneath **Save.**

Set one-touch numbers

2. Press and *hold* ⌨.

3. Number appears on the screen.

4. Press ▱ beneath **Save**.

5. Enter the name of your voicemail.

6. Press ▱beneath **Save**.

7. Choose a ringtone or press ▱beneath **Select** for No VIP.

Store a one-touch medical number

You can store a number for the hospital, your doctor or any medical number, and then call the number by pressing ✚.

1. With the handset placed on the base, enter the medical number.

2. Press and *hold* ✚.

3. Number appears on the screen.

4. Press ▱ beneath **Save**.

Change or delete a one-touch number

To change or delete a one-touch number:

1. Press the one-touch key to make the number appear on screen.

2. Press ▱ beneath **Options**   .

3. Press ⬍ to go either **Edit** or **Delete**

4. Press ▱ beneath **Select.**

5. If you chose **Delete**, the number will disappear. If you chose **Edit**, Press ▱ beneath **Clear** to erase numbers and correct them.

6. Press ▱ beneath **Save.**

Keypad tips

Using the keypad

When you press an alphanumeric key on the keypad, the number is selected (for tasks where numbers are appropriate) or a letter is selected (for tasks where letters are appropriate).

Each key has more than one letter available, and you find a letter by continuing to press the key until you see it.

- **Case**: Press a key repeatedly until you see the letter of your choice. Lower case letters appear in order, and then the same letters appear in upper case.

- **Enter the next character:** If the next character resides on the same key, wait until the cursor blinks in the next position. Otherwise, simply press the next key.

- **Enter spaces**: Press 1 to enter a space.

Keypad tips

- **Corrections**:

  a. Press ⬡ to erase the last character that you entered.

  b. Press the replacement number or letter.

- **Special characters**: Press one of these keys repeatedly until you find the special character that you want.

Key	Special characters
1	(space) _ * ,
2	(
3	)
4	#
5	/
6	'
8	?

Insert a pause

What is a pause?

Do you frequently call an automated service number that includes interactive voice prompts? A service that requests passwords or steps you through menu choices, like your bank or your voicemail?

If so, you can save a great deal of time by storing the service number and all of the required responses into a one-touch memory key. It takes a little patience to set up, but once it is stored, whenever you press the one-touch key, the phone does all of the work for you!

Automated service messages always include a few seconds before each prompt begins. So when you program the one-touch key, you must insert one or more pauses to wait for each prompt to begin. After pauses, you enter the additional numbers that the prompt requires.

In the WCSC600 phone, a pause is three seconds long. To insert a pause while storing a number, you press REDIAL .

For example

To store your voicemail number in ⊠ , you would store a series of numbers, as follows:

- Your voicemail access number
- Two pauses (REDIAL   REDIAL) to wait for your recorded voicemail message to begin

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Insert a pause

- ⊛ to enter the voicemail menu
- One pause (REDIAL) to wait for the passcode prompt
- Your passcode and #.

Insert pauses while storing a number

A pause is 3 seconds long. While storing an automated service number and all of its required responses into a one-touch number, you must enter pauses before each automated prompt.

To store an automated service number and responses

1. Jot down the automated service number.

2. Call the number, and jot down the following, until you reach the destination:

   a. The number of seconds between the last number dialed and the first prompt

   b. The next required response

3. Using your notes, follow the instructions for storing a one-touch number (for instructions, see page 40).

   While storing the number and required responses, press REDIAL one or more times in sequence to equal the number of seconds before each prompt.

   P appears on the screen for each pause.

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Phonebook

You can build a personal phonebook so that you can easily make calls with a few key presses. You can store up to 30 entries.

You can store phonebook entries in these ways:

- Manually, by using the keyboard to type the entries
- Quickly, by using numbers that are that are stored in the inbound calls list (most recent 30 calls).

Store phonebook entries manually

Note: Enter long distance codes and area codes as required in your local area, so that you can simply select the phonebook entry and pick up the handset to call. You can enter up to 30 digits and pauses.

1. Press alphanumeric keys to enter the number that you wish to store, and then press beneath **Save**.
   The number appears on the screen. If necessary to correct it, press beneath **Clear**.

2. Press beneath **Save** on the screen.
   Name: appears.

3. Press alphanumeric keys to enter the name. (Optional) To enter a space, press 1 .

4. Press beneath **Save**.

5. Take one of these steps: **47**

Phonebook

a. To assign the typical ringtone to this caller, press ▭ beneath **NO VIP**..

b. To assign a unique ringtone to this caller, press ⬍ and scroll to the tone that you prefer, and then press ▭ beneath **Select.**

Quickly store phonebook entries

1. Press ⬍ and scroll to the number that you wish to store.

2. Press ▭ beneath **Options**.

3. Press ⬍ and scroll to **Store**, and then press ▭ beneath **Select.**

4. Press ▭ beneath **Save**.

Name: appears.

5. Take one of these steps:

- If the name appears as you like it, press ▭ beneath **Save.**

- To add or change the name, press ▱ beneath **Clear** to clear letters and press alphanumeric keys enter letters.

(Optional) To enter a space, press ⬚1⬚.

6. Press ▭ beneath **Save**.

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7. Take one of these steps:

   a. To assign the typical NO VIP ringtone to this caller, press beneath **Select.**

   b. To assign a unique ringtone to this caller, press and scroll to the tone that you prefer, and then press beneath **Select.**

Note: If you store an inbound call that is missing a long distance code or area code that is required for dialing in your local area, you must add the code after you store the entry. To edit stored phonebook entries, see below.

Edit a phonebook entry

1. Press beneath **PhoneBk** on the screen.

2. Press and scroll to the number that you wish to edit, and then press beneath **Options**.

3. Press and scroll to **Edit**, and then press beneath **Select.**

   The number appears.

Phonebook

4. Take one of these steps:

• To correct the number:

  - Press ⬯ beneath **Clear** to clear numbers, and then press the correct numeric key(s).

• To save the number, press ⬯ beneath **Save.**

Name: appears.

5. Take one of these steps:

• To correct the name:

  - Press ⬯ beneath **Clear** to clear letters, and then press the correct alphanumeric key(s).

• To save the name, press ⬯ beneath **Save.**

6. Take one of these steps:

  a. To assign the typical NO VIP ringtone to this caller, press ⬯ beneath **Select.**

  b. To assign a unique ringtone to this caller, press ⬯ and scroll to the tone that you prefer, and then press ⬯ beneath **Select.**

Delete a phonebook entry

1. Press ⬡ beneath **PhoneBk** on the screen.

2. Press ⬦ and scroll to the number that you wish to delete.

3. Press ⬡ beneath **Options.**

4. Press ⬦ until you get to **Erase**.

5. Press ⬡ beneath **Select.** The number will disappear.

6. Press ⬡ beneath **Exit** to go to the home screen.

View phonebook entries

1. Press ⬡ beneath **PhoneBk** on the screen.

2. Press ⬦ and scroll through the numbers.

3. Press ⬡ beneath **Exit** to go to the home screen.

Emergency features

Your phone offers two emergency features:

- **SOS messaging** from you, to (up to) five helpers
- **Remote monitoring** of you, by helpers of your choice. The helper requires a security ID code.

⚠️ **WARNING**: The SOS and remote monitoring features in this phone are meant to be used by your personal emergency contacts (helpers), such as relatives, friends or neighbors.

Do *not* program SOS messaging to dial the police or other emergency numbers. Emergency response systems might not be technically equipped to use this system.

When a helper responds to your SOS call, the helper should immediately assess whether emergency services are required. If so, the helper should hang up and contact emergency services.

Check and test your emergency features once a month to ensure that they are in good working order.

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Set up SOS messaging

You can program your phone so that when you press on the phone, the phone calls your designated helpers and plays your prerecorded SOS message. You can designate up to five helpers.

How SOS messaging works

- The phone dials the first helper in your list. If the helper picks up and presses any numeric key, the phone stops calling and the helper can be heard on your speakerphone.

- If a helper does not pick up after 30 seconds, the phone continues to call through the list until a helper picks up. The phone goes through the list twice before it stops calling.

- If a helper's voicemail system or answering machine picks up, the phone does not leave a message: it simply moves on to the next helper in the list.

Prepare your SOS helpers

Before you set up your SOS system, it is important to discuss this procedure with potential helpers. Helpers must use touch-tone telephones (versus rotary dial phones).

While we suggest that you tell the helper what to do in your prerecorded message, you can also give helpers a copy of the following procedure:

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Set up SOS messaging

SOS procedure for helpers

If you receive an automated call from me, within 30 seconds, press any numeric key on your phone.

My speakerphone opens to you and you can hear me and speak to me.

Store SOS helpers

You can list up to five SOS helper numbers. If you list fewer than five numbers, you can list the same number more than once, to fill all SOS number positions. This causes the phone to call the same helper more than once in each cycle.

1. Press ⬭ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **SET SOS**, and then press ⬭ beneath **Select.**

   SOS NUMBER is selected.

3. Press ⬭ beneath **Select.**

4. Press ⬆ and scroll to the desired position, and then press ⬭ beneath **Select.**

5. Press numeric keys and enter the number (including area code and long distance code, if necessary), and then press ⬭ beneath **Save.**

6. Take one of these steps:
   - To enter another SOS number, begin again at Step 4.
   - To return to the home screen, press ⬭ beneath **Back** until you arrive home.

Set up SOS messaging

Record your SOS message

1. Prepare your message, which can be as long as 10 seconds. Here is a typical message:

   This is Mr. Jones. I have a problem. Press any numeric key on your phone to hear me and speak to me.

2. Press ⬡ beneath **Menu** on the screen.

3. Press ⬍ and scroll down to **SET SOS**, and then press ⬡ beneath **Select.**

4. Press ⬍ and scroll down to to **SOS MSG,** and then press ⬡ beneath **Select.**

5. Press ⬍ and scroll to **Record Msg**, and then press ⬡ beneath **Select.**

6. Clearly record your message, and then press ⬡ beneath **End.**

7. If you prefer to record again, begin again at Step 5.

8. Press ⬡ beneath **Back** until you arrive at the home screen.

Set remote monitoring

How remote monitoring works

To use this feature, you must give a 4-digit security ID code to helpers of your choice.

At any time, if a helper calls your number and you do not pick up after 10 rings, the helper can enter the security ID code to open your speakerphone line.

Note: This feature only works if your voicemail service or answering machine is set to pick up *after* 10 rings.

Prepare your remote monitoring helpers

Before you set up your remote monitoring system, it is important to discuss this procedure with potential helpers. Helpers must use touch-tone telephones (versus rotary dial phones).

We suggest that you give helpers a copy of the following procedure:

1. Call me, and if I don't pick up after 10 rings, you hear two tones.
2. Within 10 seconds after the tones, enter the star key followed by the 4-digit security ID code that I gave you (the default code that came with the phone is 0000).

   If you miss the 10-second window, you can speak to me but you can't hear me. Wait two minutes for the two tones to sound again, and then enter the security ID code. **57**

Set remote monitoring

3. Approximately every two minutes, you hear two tones. You must press any numeric key to keep the line open.

   Note: If I (the monitored party) press `SPEAKER` , the line remains open without your input.

Turn on or off remote monitoring

1. Press ⬜ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **SET SOS**, and then press ⬜ beneath **Select.**

3. Press ⬍ and scroll down to **Remote Monitor**, and then press ⬜ beneath **Select.**

4. Press ⬍ and scroll to **ON** or **OFF** and then press ⬜ beneath **Select.**

5. Press ⬜ beneath **Back** until you arrive at the home screen.

   If you turned on remote monitoring, your remote monitoring helpers require your security ID code. Please see "Security ID for remote monitoring" on page 59.
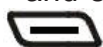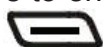
Security ID for remote monitoring

The security ID code is used only with the remote monitoring feature.

If you turn on remote monitoring, you must give remote monitoring helpers one of these security ID codes:

- 0000 (the phone's default security ID code). It is not necessary to set this code.
- A different 4-digit code that you must set. Carefully consider changing the default code. The default code is always readily available.

To change the remote monitoring security ID code.

1. Press ▱ beneath **Menu** on the screen.

2. Press ⬍ and scroll down to **SET SOS**, and then press ▱ beneath **Select.**

3. Press ⬍ and scroll down to **Security ID**, and then press ▱ beneath **Select.**

4. Press the numeric keys to enter the new 4-digit code, and then press ▱ beneath **Save.**

5. Press ▱ beneath Exit and Back until you arrive at the home screen.

Call

Dial a call

To use the handset

1. Press the alphanumeric keys.
   If you make a mistake, press ⬭ beneath **Clear**.

2. Lift the handset.

To use the speakerphone

1. Press the alphanumeric keys.
   If you make a mistake, press ⬭ beneath **Clear**.

2. Press ⬭ SPEAKER .

To use a headset

1. Connect the headset to the 2.5 mm ∩ jack
   on the left side of the phone base.

2. Place the headset on your head.

3. Press ⬭ .

4. Press the alphanumeric keys.
   If you make a mistake, press ⬭ beneath **Clear**.

Place a one-touch call

If you have stored numbers for the one-touch keys, you can call these numbers with one touch.

If you need instructions for storing one-touch numbers, see page 40.

To place a one-touch call

1. Press any of the (M1) – (M5) keys or the ⊕ key.
2. Lift the handset or press SPEAKER.

Call from your phonebook

If you have stored a number in your phonebook, you can call it quickly.

If you need instructions for storing phonebook numbers, see page 47.

To call from your phonebook

1. Press ⬭ beneath **PhoneBk** on the screen.
2. Press ⬍ and scroll to the number of your choice.
3. Lift the handset or press SPEAKER.

Call

Redial the last-dialed number

1. Lift the handset or press SPEAKER.

2. Press REDIAL.

Call from the inbound calls list

If you subscribe to Caller ID service with your telephone service provider, your phone stores the last 30 calls made to your telephone.

1. Press ⬍ and scroll to the number of your choice.

2. Ensure that the number includes all necessary area or long distance codes.

   To add numbers, press ✳ until you see the correct format.

3. Lift the handset or press SPEAKER.

Place an SOS call

If you have stored one or more SOS emergency contacts, you can quickly place an automated SOS call.

Your phone dials each of your SOS contacts (helpers) in order, until someone picks up. If the phone dials through the list and no one picks up, it calls through the list once more. The phone dials up to 10 calls total.

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If a helper picks up, hears your prerecorded message and then presses any numeric key on his or her phone, the helper hears you on your speakerphone, and the SOS dialing stops.

If you need instructions for storing SOS emergency contacts, see .

⚠ **WARNING**: When a helper responds to your SOS call, the helper should immediately assess whether emergency services are required. If so, the helper should hang up and contact emergency services, and you should press and hold STOP on the base.

If no one receives your SOS call, the red light on your phone turns off and the speakerphone stops playing your SOS message. Your phone is no longer engaged. Call emergency services yourself if necessary.

To place an SOS call

1. Firmly press and hold SOS on the phone base until a loud series of tones occurs.
   The speakerphone opens and the phone dials. The bright red light on the front of the base shows that the phone is dialing.

Call

Your SOS message plays if the call is answered by a person.

2. If a caller speaks through your speakerphone, reply as loudly and clearly as possible.

3. When you are ready to end the call and free

    your phone line for other calls, firmly press and hold

    STOP on the phone base for approximately 5 seconds

    to end the call.

To cancel an SOS call

•   Firmly press and hold STOP on the phone base

    for approximately 5 seconds until the SOS calling stops.

During a call

When the line is engaged, you see these things:
- The bright red light on the front of the phone is illuminated.
- The ongoing call length displays on the screen.

Mute the microphone

You can mute a call so that the other party cannot hear any noise or conversation on your end of the line. You can still hear the other party.

Muting also works when you use a speakerphone or headset.

1. Press ⬭ beneath **Mute** on the screen. Mute appears on the screen.

2. To unmute the microphone and return to conversation, press ⬭ beneath **Unmute.**

Put a call on hold

1. Press ⬭ beneath **Hold** on the screen. Call on hold appears on the screen.

2. To return to conversation, press ⬭ beneath **Unhold.**

Free your hands

During a conversation, you can use these features to free your hands:
- Speakerphone
- Headset

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During a call

To turn on the speakerphone during a call

1. Press ⬡SPEAKER .

2. Place the handset on the base.

   ◪ appears on the screen.

3. To adjust the volume, along the right side of the phone, press ▭▬ VOLUME- ▭▬ VOLUME+ .

Note: To switch back from speakerphone to handset, pick up the handset.

To switch to a headset during a call

1. Connect the headset to the ⌒ jack on the left side of the phone base

2. Press ⬡ .

3. Place the handset on the base.

4. Place the headset on your head.

   All sound comes and goes only through the headset.

5. To end the call, press ⬡ .

Note: While using the headset, you can switch to the handset by picking up the handset or you can switch to speakerphone by pressing ⬡SPEAKER .

Answer a second call (Call waiting)

If you subscribe to call waiting service with your telephone service provider, and a new call comes in during a phone conversation, the phone notifies you with a tone.

If you have Caller ID on Call Waiting service, you also see the incoming caller's information on the screen.

You can switch between the callers, and the waiting party remains on hold until he or she disconnects.

To answer a second call

1. Tell the first caller that you will put him or her on hold.
2. Press [CALL WAITING].
   The first caller is on hold and you can speak to the second caller.
3. To reconnect to the first caller, press [CALL WAITING].

End a call

- **Handset call**: Place the handset on the base.
- **Speakerphone call**: Press [SPEAKER].
- **Headset call**: Press [headset] .
- **SOS call**: Press and hold [STOP] on the base.

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Answer a call

Caller ID display

If you subscribe to Caller ID service with your telephone service provider, incoming call information displays on the screen.

If a caller chooses to withhold information from call recipients, or if the caller's service does not provide Caller ID service in your area, the caller's name or number might not appear on your screen.

Answer a call

You can answer a call using any of these components:

Handset
• Lift the handset from the base, and then speak.

Speakerphone
• Press SPEAKER , and then speak.

Headset
• Press ⬭.

.

Answer a remote monitoring call

If you set up the remote monitoring feature with one or more helpers, a helper can call you at any time and enter a security ID code if your phone rings more than 10 times.

Your speakerphone line opens and the helper can hear you and speak to you.

(For information about remote monitoring, see page 57.)

How to respond to remote monitoring

When you hear a remote caller speaking to you, take these steps.

1. Clearly talk back, preferably near the phone.

2. Press SPEAKER .
   The phone line remains open continuously.

Note: If you cannot reach the phone to press SPEAKER, the helper can keep the line open by pressing any numeric key on his or her phone every two minutes.

Check messages

Messages light
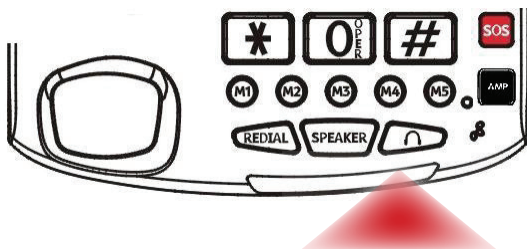
If you subscribe to Voicemail services, a bright red strobe light flashes if you have unchecked messages.

After you scroll through the unchecked messages, the light turns off.

If you prefer to permanently turn off the light, on the

bottom of the phone base, move the switch to the Off position.

Check messages

If you subscribe to Voicemail services, when one or more messages are waiting for you, `New voice mail` appears on the screen and the red strobe light flashes (if it is set On).

To check who left a message

Each message screen is numbered to indicate the order in which the call arrived.

1. Press ⇕ to scroll through missed calls, until you reach a `MSG WAITING` screen.

2. Press ⇕ to scroll to the screen that precedes the message screen. This screen identifies the caller who left the message.

`New voice mail` remains on the screen until you listen to all messages.

To hear your messages

- **If you have stored your voicemail access number in** ⊠ :
  a. Lift the handset, or press `SPEAKER` .
  b. Press ⊠ .

- **If you have not stored your voicemail access number**: Call the number, as specified by your telephone service provider.

For instructions on storing your voicemail access number, see .

Check missed calls

If you subscribe to Caller ID services, NEW XX appears on the screen when one or more calls are received by the phone.

The XX represents the number of unreviewed calls and messages.

To check missed calls

Each screen is numbered to indicate the order in which the call or message arrived.

1. Press ⬆⬇ to scroll through calls.

   After you have reviewed all new calls, the NEW tally goes away.

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Maintain calls list

Delete entries from the inbound calls list

If you subscribe to Caller ID service, an inbound calls list contains a record of the last 30 callers who called your phone.

When the 31st call comes in, the oldest call drops from the list. You can remove calls manually if you wish.

To delete one or all calls from the inbound calls list

1. Press ⬍ and scroll to a call that you want to delete.

2. Press ⬛ beneath **Options**.

3. Take one of these steps:

- To delete just the highlighted entry,

   a. Press ⬛ beneath **Erase**.

   b. Press ⬛ beneath **Back** until you arrive at the home screen.

- To delete all entries in the list:

   a. Press ⬍ and scroll to **Erase all**.

   Erase all? appears.

   b. Press ⬛ beneath **Yes**.

Troubleshooting

General operation

Symptom	Solutions
The phone is non-operational.	• Secure the power adapter connection in the wall outlet. • Secure the cords and cables. • Set the correct dialing mode (page 22). • Plug in another phone to the same wall jack to ensure that the phone service is operational.
Noise, static or interference are occurring.	• If you subscribe to DSL service, install a DSL filter (page 15). • Plug in the power adapter to the wall outlet and securely connect it to the phone. • Move the phone to a location that is free of interference. • If you are located near radio towers, install a filter.
NO LINE appears on the screen	• Connect the phone line cord.
During conversation the phone line disconnected.	• If you do not have Call waiting service, perhaps you accidently pressed CALL WAITING.

Voicemail and call waiting services

Symptom	Solutions
Call waiting does not work.	• Confirm that you subscribe to Call waiting service.
No Caller ID information appears on the screen.	• Confirm that you subscribe to Caller ID service and top Caller ID on Call Waiting service. • Some callers withhold details. • ID information can be delayed: Check after the phone rings a few times. • If connected to an answering machine, set it to answer after at least two rings.

Call notification

There is no audible ringer	• Turn on the ringer and turn up the ringer volume (page 37). • Plug in the power adapter to a working wall outlet and securely connect it to the phone. • Unplug one or more devices that share the phone line.

Troubleshooting

The vibrating pad does not function	• Move the or switch into the ON position (page 38). • Securely plug in the pad to the correct jack (page 38).
The bright strobe lights do not function.	• Move the switch into the ON position (page 37). • Turn on the message indicator light (page 70).

Dialing

Symptom	Solutions
doesn't redial the last-dialed number.	• Pick up the handset or press first.
An area code or the long distance code is missing from lists.	• Some services add them and some do not. Always check the numbers that you enter into your phonebook. When dialing out using a number from the inbound calls list, after you locate the number, press to select a different format before you dial:

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Symptom	Solutions
A memory button does not function.	• Program the number (page 40). • Set the correct dialing mode (page 22).

Audio

Symptom	Solutions
Volume or amplification are low for the earpiece, speakerphone or mouthpiece	• Plug in the power adapter to a working wall outlet and securely connect it to the phone. • Turn up the volume and amplification (page 27).
The headset is plugged in but not working.	• Press .
The talking keypad, personal identifier, talking caller ID or talking review features don't work.	Turn on the individual talk features (page 29).

Troubleshooting

Display

Symptom	Solutions
The display is faint or not functioning properly	• Plug in the power adapter to the wall outlet and securely connect it to the phone. • Adjust the screen contrast (page 23). • During power outage, install fresh batteries (page 10). • If you prefer the backlight on continuously, turn it on (page 23).

Emergency features

Symptom	Solutions
The remote monitoring feature does not work.	• Set the Voicemail service or answering machine to pick up *after* 10 rings. • Turn on the remote monitoring feature (page 58). • Give the correct security ID code to your helper(s).

Specifications

Design and specifications are subject to change without notice.

Amplification	Up to 50 dB incoming
Power supply	Base input: 7.5 V, 500 mA
Weight	Phone: 2.24 lb Pendant: 0.06 lb
Base dimensions (in)	7.75 x 7.5 x 1.75
Jacks	AUDIO NECKLOOP (Output): 3.5 mm (Headset) 2.5 mm Vibrating pad: 3.5 mm
Caller ID	FSK standard, DTMF signaling

Warranty

The product is warranted by ClearSounds against manufacturing defects in material and workmanship under normal use for one (1) year from the date of purchase. Should you experience a problem, contact our Customer Service department or visit our website at www.clearsounds.com.

Be sure to save your sales receipt as the proof of purchase date should you need warranty service.

Your WCSC600 Phone comes with a (1) year limited warranty from the date of purchase. This product is warranted by ClearSounds against manufacturing defect in material and workmanship under normal use. In the event that this product fails to function properly due to defects in materials or workmanship within one year of the original purchase, return the unit (freight prepaid) with proof of purchase (sales receipt or packing slip, no exceptions) to ClearSounds Communications. ClearSounds Communications will either repair or replace the unit (with a refurbished unit or unit of equal condition) and return it you (using UPS/USPS ground shipping) at no cost to you. The warranty replacement or repair will be warranted for a period of 90 days or the remainder of the original warranty period (from original purchase date), whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire,

Warranty

floods, use of incompatible accessories, acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized ClearSounds Communications® representative. Tampering with the phone will void any written or implied warranties.

If a defect covered by this warranty should occur, promptly contact a Customer Service representative by phone, or log on to www.clearsounds.com to obtain a Return Merchandise Authorization (RMA) number and shipping instructions before shipping the product to us. Any shipment without an RMA number will not be accepted and will be returned to you at your expense. All authorized returned products must be accompanied with proof of purchase and a brief explanation of the problem.

For out-of-warranty repairs and service, please contact our Customer Service department for instructions. The repair shall be warranted for 90 days.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

Accessories & service

Accessories

Please visit the ClearSounds website or call ClearSounds for additional accessories.

 CS-CLA7V2 **neckloop** connects to your phone's 2.5 mm jack for hands-free conversation.

Requires hearing aid(s) or cochlear implant(s) with t-coil(s).

Service in United States and Canada

ClearSounds Communications
Attention: Repair Center
1743 Quincy Avenue, Suite 143
Naperville, IL 60540
USA

800-965-9043 (Toll-free)

www.ClearSounds.com

Compliance

FCC wants you to know

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of [US: CLSTE12B CSC600ER]. If requested, this number must be provided to the phone company.

2. If the ClearSounds® WCSC600 Amplified Freedom Phone with Full Digital Power causes harm to the phone network, the phone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the phone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

3. The phone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the phone company will provide advance notice in order for you to make necessary modification to maintain uninterrupted service.

4. If you experience trouble with this equipment, you should disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

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5. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except as specified.

6. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

7. If the phone company requests information on what equipment is connected to their lines, inform them of:

a. The phone number that this unit is connected to,

b. The ringer equivalence number

c. The USOC jack required [RJ11C], and

d. The FCC Registration Number

Items (b) and (d) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your phone line. In most areas, the sum of the RENs of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

Compliance

Service Requirements

In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents. Service can be facilitated through our office at:

ClearSounds Communications, Inc.

1743 Quincy Avenue, Suite 143

Naperville, IL 60540

Industry Canada CS03 Statement

This product meets the applicable Industry Canada technical specification. This is confirmed by the registration number. The abbreviation, IC before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connections. The customer should be aware that compliance with the above

conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user of this equipment, or equipment malfunctions, may give the telecommunication company cause to request the user to disconnect the equipment.

⚠ **WARNING**: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or an electrician, as appropriate.

⚠ **CAUTION**: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a phone interface.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5. An alternative indication of the REN is the Load Number (LN); this number should be divided by 20 to approximate the equivalent REN. The REN Number of this unit is indicated on the bottom of your phone.

Compliance

If your home has specially wired alarm equipment connected to the phone line, ensure the installation of the WCSC600 does not disable alarm equipment. If you have questions about what will disable alarm equipment, consult your phone provider or a qualified installer.

This Class B digital apparatus complies with Canadian ICES-003.