

The hub will convert any corded or cordless residential telephone into a Bluetooth phone, so you can pair it with a compatible Bluetooth Headset, streamer or neckloop for wireless communication in your home.



The hub will also convert any corded business (PBX, VoIP etc.) telephone into a Bluetooth phone so you can pair it with a compatible Bluetooth Headset for wireless communication in your office.

QH2 BLUETOOTH HUB & PHONE AMPLIFIER FAQ

Q. What does the QH2 do?

A. The QH2 converts any corded or cordless telephone into a Bluetooth phone so you can pair it with a compatible Bluetooth headset, neckloop or hearing aid streamer (Bluetooth listening device). It allows for hands-free conversation within 30 feet and provides adjustable amplification.

Q. What kinds of phones will the QH2 connect to?

A. The QH2 is compatible with corded business (PBX, VoIP, etc.) telephones as well as any corded or cordless residential phone.
<http://youtu.be/8onNF2PKQz0>

Q. What kind of phone line connection does the QH2 require?

A. On a corded phone, the QH2 is connected through the base and the handset and the type of line connection does not matter. On a cordless residential phone, the QH2 is connected via a splitter to a RJ11 telephone jack.
<http://youtu.be/8onNF2PKQz0>

Q. How will I take my phone handset off hook to make or receive calls?

A. If you have installed the provided Handset Lifter, it will remove the handset from the phone when you use the Multi-Function Button (MFB) to answer and place calls. If you have not installed the Lifter, you will need to lift and replace the handset manually or utilize your phone's headset mode feature if available.
<http://youtu.be/T71LZ12J7Uk>

Q. Does this mean that I can have my cell phone calls transferred via Bluetooth to my desk phone?

A. You cannot pair your cell phone with the QH2. However, if your cell phone supports call forwarding, you can set the cell phone to forward calls to the phone the QH2 is connected to and you can answer calls through the QH2.

Q. What kind of Bluetooth listening device will work with the QH2?

A. Any Bluetooth listening device with Hands-Free Profile (HFP) or Headset Profile (HSP) V3.0 or earlier

Q. Is the QH2 Multi-Point?

A. The QH2 is Bluetooth Version 3.0 and is not Multi-Point. Your Bluetooth listening device may support Multi-Point and provide you additional connection benefits (please check your device's user's guide).

Q. Is there a passkey required for the Bluetooth pairing process?

A. No, there is no passkey required.

Q. How will I know the QH2 and Bluetooth listening device are successfully paired?

A. During the pairing process, the QH2 will flash a red and blue light and your Bluetooth listening device will likely have a similar flashing light (check your device's user's guide). When the QH2 and listening device are paired, the QH2 flashes a blue light every three seconds and your listening device also indicates when pairing is successful.
<http://youtu.be/T71lZl2J7Uk>

Q. Does the QH2 support remote answering?

A. Yes; provided your Bluetooth listening device supports this option. The headset lifter or phone's headset mode will need to be active to allow for push-button answering from the Bluetooth listening device.

VIDEOS

Installing your QH2:

<http://youtu.be/8onNF2PKQz0>

Pairing your QH2:

<http://youtu.be/T71lZl2J7Uk>

Receiving or Making a phone call using your QH2:

<http://youtu.be/T71lZl2J7Uk>

Q. On what device should I adjust the volume?

A. You can adjust volume on both the Bluetooth listening device or the telephone but it is better to choose one at a time to gradually increase volume. If both devices have too much increased volume, distortion may occur.

<http://youtu.be/T71lZl2J7Uk>

Q. Why do I hear an echo during a call?

A. Try turning down the volume on your Bluetooth listening device or telephone. If both devices have too much increased volume, distortion may occur.

Q. I can't hear anything when I try to use my Bluetooth headset on a call.

A. Confirm the following:

- Make sure power is being delivered to the QH2
- Make sure the Bluetooth listening device is charged, paired with the QH2 and in range (up to 33 feet)
- Make sure the Bluetooth listening device is not actively connected to another Bluetooth device such as your cell phone
- Check the compatibility settings on the QH2. Make sure there is dial tone in the listening device through the handset
- Make sure the phone handset is lifted off the hook and the MFB has been engaged

