ClearSounds®
Hear how good life can be

ENGLISH
ESPAÑOL
FRANÇAIS

Operating Manual

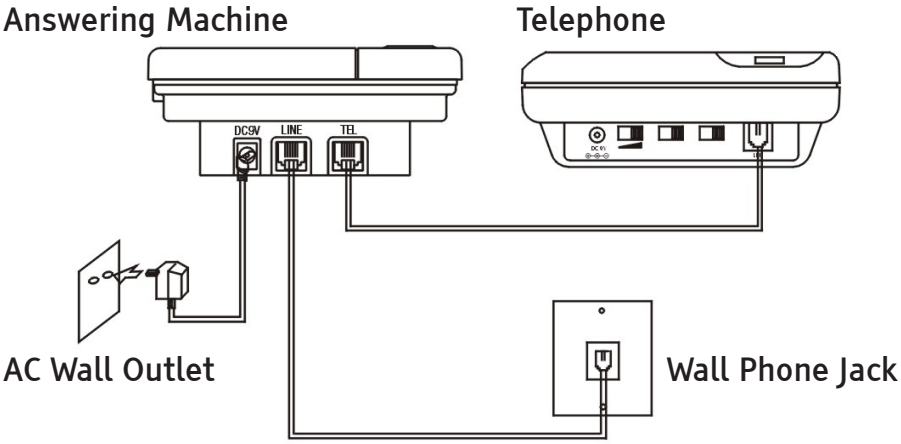
ANS3000 Digital Amplified Answering Machine with Slow Speech

PARTS CHECKLIST

Check the contents of the box - The ANS3000 should contain:

1. Answering Machine
2. AC Power Adapter
3. Bracket
4. Telephone line cord
5. User's Manual

CONNECTING LINES



1. Connect one end of the telephone cord to the LINE jack on the back of the ANS3000 and connect the other end to a modular phone jack.
2. Optional: Connect your telephone to the TEL jack on the back of the ANS3000. **Note: The ANS3000 can operate independently without a telephone**.
3. Connect the modular end of the AC power adapter into the 9V DC jack on the back of the ANS3000 and then plug the other end into a standard AC wall outlet.

OPTIONAL BATTERY

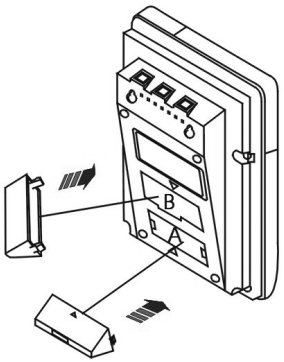
The ANS3000 utilizes non-volatile flash memory to store data such as the language selection, ringer number, playback speed, outgoing messages and recorded messages. This data will not be lost if the ANS3000 loses power. However, the Day setting is not stored and will need to be reset when power is restored.

If you choose to insert the optional 9 volt alkaline battery, you will be able to receive new messages for approximately 2 hours during a power outage, but you will not be able to access any of the other machine functions. Once power is restored, you will be able to listen to the new messages.

The battery compartment is located on the underside of the answering machine.

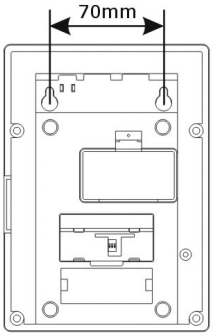
BRACKET INSTALLATION

For wall mounting, insert the bracket to **A**. For desk/table mounting, you can slide the bracket into **B** for stabilization.



<u>Wall Mounting</u>

1. Install two self-tapping screws (not supplied) at a distance of 70 mm apart from each other on a horizontal line.
2. Insert the bracket to location **A**, shown in the figure below. The raised mounting pins line up with the keyhole slots on the unit. Once the holes are lined up, snap the bracket securely into place.
3. Holding the unit slightly above the mounting screws on the wall, push the unit against



the mounting screws so they are hooked into the left and right keyhole slots. Slowly slide the unit down until it snaps into place.

SETTINGS

Power ON/OFF

In idle mode, press the **On/Off** key to turn the answering machine on or off. The current setting will be announced. If the answering machine is off, the LED shows "- -".

Voice Prompt Language

There are 3 languages used to play the voice prompt messages: English, Spanish and French. To set the language:

1. Press and hold the **Language** key until the current language is displayed.
2. Press the **Language** key repeatedly to choose the desired language. Every time you press this key, the LED shows the current setting (En, Fr, SP).
3. When the desired language is displayed, press and hold the **Language** key and you will hear a confirmation beep.

Day Setting

Before each message is played, the day of the week and time it was received will be announced. To set the day of the week:

1. Press and hold the **Day** key until the current setting is announced.
2. Press the **Day** key repeatedly and each time you press the key, the system will announce a day. Keep pressing until you reach the correct day.
3. When the correct day is announced, press and hold the **Day** key and you will hear a confirmation beep and the day will be repeated.

Note: If the AC adapter is unplugged, the day will need to be set again.

Time Setting

If you subscribe to Caller ID service with your telephone service provider, the correct time is automatically set when you receive a call. You can also set the time manually.

To Manually Set the Hour:

1. Press and hold the **Hour** key until a tone occurs.
2. Press the **VOL+** or **VOL-** key until the correct time appears on the LED.
3. Press the **Hour** key to confirm the setting.

To Manually Set the Minutes:

1. Press and hold the **Minute** key until a tone occurs.
2. Press the **VOL+** or **VOL-** key until the correct time appears on the LED.
3. Press the **Minute** key to confirm the setting.

To view the time, press **Hour** and **Minute**.

Note: If the AC adapter is unplugged, the time will need to be set again.

Ringer (Number of Rings)

This is the number of rings after the answering machine takes an incoming call and plays your outgoing message. You can select from 2 to 6 rings or toll saver mode. If you select **Toll Saver**, the unit answers after the 3rd ring if there are new messages waiting or after the 6th ring if there are no new messages waiting. To set the number of rings:

1. Press and hold the **Ringer** key until the current number of rings is displayed.
2. Press the **Ringer** key repeatedly to choose the desired number of rings (2-6 rings or Toll Saver). Every time you press this key, the LED shows the current setting (r2-r6 or L5, which is Toll Saver).

3. When the desired number of rings is displayed, press and hold the **Ringer** key and you will hear a confirmation beep.

Outgoing Message (OGM)

You can record 2 different outgoing messages (OGM). For example, you can record one message for business hours and another for non-business hours. Each OGM can be up to 3 minutes. The answering machine comes with a pre-recorded message for each OGM: the default message is **"Hello, your call cannot be taken at the moment. To record your message, please speak after the tone."**

To Record an OGM:

1. Press and hold the **OGM1** or **OGM2** key until you hear the announcement.
2. Record your message after the beep. Recording will stop automatically after 3 minutes or you can confirm and end the recording by pressing the **Play/Stop** key at any time.
3. The message will be played back immediately. If you do not like your message, you can record it again or restore the default message.

To Play the OGM:

Press the **OGM1** or **OGM2** key to playback the current message. Use the **Play/Stop** key to stop playback at any time.

To Restore the OGM:

Press the **OGM1** or **OGM2** key to playback the current message, then press and hold the **Delete** key to restore the default message. You will hear a confirmation tone. The default **OGM1** or **OGM2** will be played back.

To Select which OGM will play:

Press the OGM key (**OGM1** or **OGM2**) that you want to use. After the OGM message plays back, it automatically becomes the active OGM. If you want to switch to the other OGM, simply press the other OGM key.

Managing Messages

When you have new messages, these messages will always playback before saved messages. Once you have listened to any new messages, they become saved messages unless you delete them during playback.

To Play New/Saved Messages:
Press the **Play/Stop** key to play messages. Press the **Repeat** key once to replay the current message. Press it twice to play the previous message or press the **Skip** key to play the next one.

To Delete Messages:
1. To delete the current message playing, press and hold the **Delete** key while the message is playing.
2. To delete all messages, press and hold the **Delete** key in standby mode (while there is no message playing).

Memo

You can use the answering machine to record memo messages (each can be up to 3 minutes). A memo can be useful as a short message to another person in the household or as a personal reminder. This memo will be played as a message. To record a memo:
1. Press and hold the **Memo** key until you hear the announcement.
2. Record your message after the tone. Recording will stop automatically after 3 minutes or you can confirm and end the recording by pressing the **Play/Stop** key. During the recording, the LED shows "**LL**".
3. After recording, press the **Play/Stop** key to play the memo, and once again to stop it.

Volume Control

When playing the OGM or messages, press the **Vol+** or **Vol-** key to increase or decrease the voice volume. The LED will show the corresponding volume level (8 levels).

Speed Control

There are 3 levels of message playback speed and you can adjust the playback speed to your needs. To set the speed:

1. Press and hold the **Speed** key until the current setting is displayed.
2. Press the **Speed** key repeatedly to adjust the speed. Every time you press this key, the LED shows the current setting (P1, P2 or P3) and you will hear "1,2,3" announced at the corresponding speed . At level 1, the messages will be played back at a normal speed. At level 2, the messages will be played back at a slower speed and at level 3, the messages will be played back at the slowest speed.
3. When the desired speed is displayed, press and hold the **Speed** key and you will hear a confirmation beep.

Note: You can not adjust the speed in the middle of message playback.

Remote Access

You can access many features of your answering machine remotely from any touch tone phone. A four-digit PIN is required to access the system and the default PIN is '**0000**' (See **Remote Access Code** for instructions on changing the PIN). To enter remote access:

1. Dial your telephone number from any touch tone telephone.
2. When the outgoing message starts to play, you may enter the PIN.

3. After you enter the PIN, the system will play the menu of commands. You can then follow the commands to operate.

1 - Main Menu
2 - Play New Messages
3 - Play All Messages
5 - Turn Machine On/Off
6 - Record Outgoing Message
0 - Delete All Messages

While listening to messages, you can press 1 to replay the current message, 2 to stop the current message, and 0 to delete the current message.
If you record a new outgoing message, press the # or * to finish. The machine will play the outgoing message you recorded.

Reminder: Your answering machine must be turned ON in order to use remote access. Stop the message playback before hanging up the remote access call.

Remote Access Code

The four-digit default PIN is '**0000**'. To change the PIN:
1. Press and hold the **Repeat** key to enter the set-up mode.
2. Press the **Vol+** or **Vol-** key to adjust the first digit. You will see the digit display on the LED. Press and hold the **Repeat** key to confirm and then enter the second digit by pressing the **Vol+** or **Vol-** key.
3. Press and hold the **Repeat** key to confirm and then enter the third digit by pressing the **Vol+** or **Vol-** key.
4. Press and hold the **Repeat** key to confirm and then enter the fourth digit by pressing the **Vol+** or **Vol-** key.
5. Press and hold the **Repeat** key until you hear a long been and the LED will return to idle mode.

TECHNICAL SPECIFICATIONS

General Number:	ANS3000
Power Requirements:	AC power Adapter
Input:	100~240V 50/60Hz 150mA
Output:	9.0VDC 300mA

Features and Specifications subject to change without notice.

To learn more, call ClearSounds at 1-800-965-9043 or visit www.clearsounds.com

FCC WANTS YOU TO KNOW

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier. If requested, this number must be provided to the telephone company.

2. If the ClearSounds® ANS3000 Digital Amplified Answering Machine with Slow Speech causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
3. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modification to maintain uninterrupted service.

4. If you experience trouble with this equipment, you should disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

5. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except as specified.

6. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

7. If the telephone company requests information on what equipment is connected to their lines, inform them of:
    a) The telephone number that this unit is connected to,
    b) The ringer equivalence number
    c) The USOC jack required [RJ11C], and
    d) The FCC Registration Number

Items (b) and (d) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the RENs of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly

Service Requirements

In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents. Service can be facilitated through our office at:

ClearSounds Communications, Inc.
PO Box 2970, Wimberley, TX 78676

INDUSTRY CANADA CS03 STATEMENT

This product meets the applicable Industry Canada technical specification. This is confirmed by the registration number. The abbreviation, IC before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It

does not imply that Industry Canada approved the equipment.
Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connections. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user of this equipment, or equipment malfunctions, may give the telecommunication company cause to request the user to disconnect the equipment.

WARNING! Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or an electrician, as appropriate.
CAUTION: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5. An alternative indication of the REN is the Load Number (LN); this number should be divided by 20 to approximate the equivalent REN. The REN Number of this unit is indicated on the bottom of your phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the ANS3000 does not disable alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone provider or a qualified installer.

This Class B digital apparatus complies with Canadian ICES-003.

LIMITED ONE-YEAR WARRANTY

The product is warranted by ClearSounds against manufacturing defect in material and workmanship under normal use for one (1) year from the date of purchase. Should you experience a problem, contact our customer service department or visit our website at www.clearsounds.com.

Be sure to save your sale receipt as proof of purchase date should you need warranty service. Your ANS3000 Answering Machine comes with a (1) year limited warranty from the date of purchase. This product is warranted by ClearSounds against manufacturing defect in material and workmanship under normal use. In the event that this product fails to function properly within one year of the original purchase due to defects in materials or workmanship, return the unit (freight prepaid) with proof of purchase (sales receipt or packing slip, no exceptions) to ClearSounds Communications. ClearSounds Communications will either repair or replace the unit (with a refurbished unit or unit of equal condition) and return it you (using UPS/USPS ground shipping) at no cost to you. The warranty replacement or repair will be warranted for a period of 90 days or the remainder of the original warranty period (from original purchase date); whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, Acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized ClearSounds Communications® representative. Tampering with the phone will void any written or implied warranties.

If a defect covered by this warranty should occur, promptly contact a Customer Service Representative by phone or log onto www.clearsounds.com to obtain a Return Merchandise Authorization number and shipping instructions before

shipping the product to us. Any shipment without a (RMA) Return Merchandise Authorization number will not be accepted and will be returned to you at your expense. All authorized returned products must be accompanied with proof of purchase and a brief explanation of the problem.

For out of warranty repairs and service, please contact our Customer Service Department for directions. The repair shall be warranted for 90 days.

IMPORTANT: YOU RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

Service in United States and Canada, contact:

ClearSounds Communications
Attention: Repair Center
PO Box 2970
Wimberley, TX 78676
USA
800-965-9043

Check our website www.clearsounds.com for additional information and to download additional manuals and information.

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