# A700 (DECT 6.0) Amplified Cordless Phone 

## e

Instructions are included for optional additional handsets.

## Backlighting

The display and keys light when you lift the handset from the base or when you press handset keys.

After 10 seconds, the backlighting turns off. To turn it back on again, press $\sigma$.

## Home screen

The home screen is the phone display that you see when the phone is at rest or when you press

## Handset

## Icons


[/]) Signal strength Blinks if the handset is out of range of the base.
d. Battery strength

Black = fully charged White = depleted.
(.) Line in Use

The phone line is engaged.
(1) Speakerphone on

The handsfree speakerphone is on.
$\downarrow \quad \begin{aligned} & \text { Missed calls } \\ & \text { (caller ID service) }\end{aligned}$
One or more calls were unanswered. Flashes if the inbound calls list is full.
$\boxed{-}$ Messages
One or more voicemail
(Voicemail service) messages are waiting.
ㄴํ Alarm clock set The alarm is set to ring.
《 Ringing indicators The handset vibration (handset vibration and flashing light ringing and light ) are set indicators are set.
[0) Messages (answering machine)

One or more answering machine messages or memos are unheard.

## Let's navigate

Take these steps to practice basic navigation through the menus.

All instructions in this manual begin from the home screen.

To begin steps from the home screen, press (3)

## $\square \square$ When you press $\square \square$ beneath

 Soft keys a selected command on the screen, you select or implement the command. For example, if you press $\square$ beneath Back, you return to the previous screen. If you press $\square$ beneath Select, you select the displayed menu item.1. To display menu items, press the Menu soft key.
2. To scroll through menu options, press Up ? key or Down $\square$ key repeatedly.
3. To select a menu, press the Select soft key when the desired menu appears on the LCD.
4. Repeat if necessary.

## Handset

## To return to standby mode

If you press the Back soft key from any menu, the phone returns to the previous screen

To return to standby mode from any menu, press the (0) key.

Also, the phone will automatically return to standby mode from any menu if no key is pressed in the next 40 seconds.

## Handset keys

Most keys have several functions. Take a few minutes to explore all of the keys.

This is a good time to become familiar with the keys. Later, you can refer to these diagrams as necessary.


M1 M2 One-touch memory keys For onetouch calling, you can store one commonly called number in each of the three memory keys.
? 8 Up/Caller ID key Scroll up through lists and menu options. Increase the earpiece/speakerphone volume during a call. Enter the Caller ID.

■ Down/Phonebook key Scroll down through lists and menu options. Decrease the earpiece/ speakerphone volume during a call. Enter the Phonebook.


Dial/Speaker key Make/Answer a call. Activates the speakerphone if pressed during a call.
End key End a call. Long press to activate power on/off. Press this key and return to the home screen.

Flashlight To turn on the flashlight beam at the top of the handset, press and hold the key. Press and hold again to turn it off.

## Handset



* key Set up a conference call.

Int key Set up an internal call to another handset. Transfer an incoming call to another handset. Set up a conference call with an external line and an internal handset.


Redial key Enter the redial book. Insert a pause when pre-dialing a number.

Left/Right soft keys Perform the
 functions indicated by the text immediately over it (on the bottom line of the display) which changes time by time.

## A700 base



## Rear and bottom View



## A700 base

## Base keys

Answer machine on/off key Press to turn on or off the answer-record feature and the phone announces "Answer on" or "Answer off".
Play/Stop key Press to start or stop the message or Memo playing.

Del key When playing an ICM (incoming message), press and hold to delete the current message. In active mode (all lights on) press and hold the key to delete all the messages.

Repeat/Skip key Press to play the
 current or next message. (Press the Repeat key twice to play the previous message.)

Volume up/down key When playing announcement or messages, press to increase or decrease the relevant volume.

Page button Press this button to page the handset registered to the base.

## Language settings

## Language

The default language on the phone is English. You can change these language functions:

- Handset: Displayed language
- Base: Answering machine voice prompt language

To change the display language of the handset
The handset supports uo to 11 predefined languages: English, German, French, Netherlands, Swedish, Polish, Italian, Turkish, Spanish, Portuguese, and Slovak. You can change the language used to display the menu messages.

1. Press the Menu soft key.
2. Press Up? $?$ key or Down $\square$ key repeatedly (3 times) to choose HS Settings, then press the Select soft key.
3. Press Up? key or Down $\square$ key (3 times) to choose Language, then press the Select soft key.
4. The languages will be displayed. Use Up ? key or Down $\square$ key to scroll through the options. Each language will be displayed in its own native translation.

## Language settings

To change the answering machine voice prompt language

If you use the answering machine to retrieve your messages, the machine gives you voice prompts as you review.

English, French and Polish prompts are available.

1. Press the TAM soft key.
2. Press Up? key or Down $\square$ key repeatedly to choose TAM Settings, press the Select soft key.
3. Press Up ? $?$ key or Down $\square$ key repeatedly to choose TAM Language, press the Select soft key.
4. The languages will be displayed. Use Up ? key or Down $\square \square$ key to scroll through the options. Each language will be displayed in its own native translation.
5. Press the Select soft key to choose the required language and you will hear a confirm beep.

## Display

## Screen contrast

You can adjust the contrast of the handset screen to optimize visibility in different environmental conditions. 17 contrast levels are available.

## To adjust the screen contrast for the handset

1. Press the Menu soft key.
2. Press Up ? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down $\square$ key to choose LCD Contrast, then press the Select soft key.
4. Use Up ? key or Down $\square$ key repeatedly to choose among the 17 available contrast levels, then press the Save soft key.
5. Press the key to return to standby mode.

## Display

## Time and date

You can manually set the time and date and the time and date formats that appear on the screen.

However, if you subscribe to caller ID service, your phone automatically sets the time and date when the first call arrives after phone setup or after a time change.

To set the hour format for the handset
You can select the 12 -hour format or the 24 -hour format.

1. Press the Menu soft key.
2. Press Up ? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down $\square$ key to choose Date \& Time menu, press the Select soft key.
4. Use Up ? ? key or Down $\square$ key to choose Time Format, press the Select soft key.
5. You can use Up ?i key or Down $\square$ key to choose the Time Format (12-Hour/24-Hour), press the Save soft key to save.

Notes:

- If you select 12-Hour, AM/PM will appear on the
right of the time in standby mode.
- At step 5 you need to enter the time in 24 -Hour format.

To set the time for the handset
If you do not subscribe to caller ID service, you must set the time and date that your phone displays.

1. Press the Menu soft key.
2. Press Up ? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down $\square$ key to choose Date \& Time menu, press the Select soft key.
4. Use Up ? key or Down $\square$ key to choose Set Time, press the Select soft key.
5. Enter the current time by numeric keypad and press the Save soft key to save and exit.

To set the date format for the handset
You can select the MM-DD-YY (month-day-year) format or the DD-MM-YY (day-month-year) format.

1. Press the Menu soft key.
2. Press Up ? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select

## Display

soft key.
3. Press Up ? key or Down $\square$ key to choose Date \& Time menu, press the Select soft key.
4. Use Up ? ? key or Down m key to choose Date Format, press the Select soft key.
5. You can use Up ? key or Down $\square$ key to choose the Date Format (DD-MM-YY/MM-DDYY), press the Save soft key to save.

To set the date for the handset
If you do not subscribe to caller ID service, you must set the time and date that your phone displays.

1. Press the Menu soft key.
2. Press Up? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down $\square$ key to choose Date \& Time menu, press the Select soft key.
4. Use Up ? key or Down $\square$ key to choose Set Date, press the Select soft key.
5. Enter the current date by numeric keypad and press the Save soft key to save and exit.

## Audio

## Volume and tone

Use these controls to adjust handset volume during a call. After you hang up, volume and tone settings remain set for the next call.
Amplification resets to off when a call ends. If you prefer amplification always on, see page 40.
To adjust the handset's volume and tone


Your phone is equipped with a specialized amplification function designed to fit your needs. During a conversation you can adjust the Vol + or Vol - control on the left side of the handset and use the AMP key on the right side. You can also adjust the Tone control to fit the levels to your hearing requirements. The selected volume will be displayed on the LCD.

## Audio

When you press the AMP key in receiver mode during a conversation, the Amplify indicator (red light on top of the handset) turns on. If you press the AMP key again, the indicator will go out.

Note: When the word "MUTE" appears in the right corner of the screen, the phone is NOT muted.

## Consistent amplification

By default, when you end an amplified call, amplification turns off for the next call.
If you prefer amplification consistently on, you can set it to automatically turn on each time that a call begins.
During conversation, you can still temporarily turn off amplification.

WARNING: Consider the hearing levels of other phone users before you set amplification consistently ON. The phone can emit excessive volume and amplification that can cause hearing loss.

Your phone is equipped with a specialized amplification function designed to fit yout needs. If you switch this function on, the handset receiver volume adjustment is $15-40 \mathrm{~dB}$. Otherwise the receiver volume adjustment is $0-15 \mathrm{~dB}$.

## Audio

To turn on or off consistent handset amplification

1. Press the Menu soft key.
2. Press Up ? or Down mey repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up?? key or Down $\square$ key to choose Amplified, press the Select soft key.
4. You can use Up ? key or Down $\square$ key to choose On or Off to enable or disable the function.
5. Press the Save soft key.
6. Press 0 . During calls, handset illumination at the top indicates that amplification is on.

## Keypad tones

When you press a key, a tone sounds. If you prefer silent key presses, you can turn off keypad tones.

## To turn off or on keypad tones for the handset

1. Press the Menu soft key.
2. Press Up ? or Down mey repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up? key or Down mey to choose Tone Setup, press the Select soft key.
4. Press the Select soft key again to choose Key Tone.
5. Use Up ? key or Down $\square$ key to choose On or Off to enable or disable the function.
6. Press the Select soft key.

Note: For normal use, we recommend you leave the key tone enabled. This makes the phone easier to use.

## Audio

## Talking Keypad

This feature allows you to check the number you have entered in standby mode without looking at the display.

1. Press the Menu soft key.
2. Press Up ? or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? $?$ key or Down $\square$ key to choose Talk Keypad, press the Select soft key.
4. Use Up ? key or Down $\square$ key to choose On or Off to enable or disable the function.
5. Press the Save soft key.

## Paging and alarms

## Page a lost handset

You can page lost handsets that are registered to the ClearSounds A700 base.

## To page a handset

- Press O(v)) (located on the bottom of the base) for less than five Page buton seconds.

All handsets registered to the base beep for about one minute.

To stop paging


Note: On a long ovj) key press, more than or equal to 5 seconds, the base will enter registration mode.

## Alarm clock

You can use the handset as an alarm clock. The alarm clock also has a snooze function.

## To set the handset alarm clock

1. Press the Menu soft key.

## Paging and alarms

2. Press Up ? or Down mey repeatedly to choose HS Settings, then press the Select soft key.
3. Press the Select soft key to choose Alarm menu.
4. You can use Up ? key or Down $\square$ key to choose On or Off to enable or disable the function.
5. Press the Select soft key.
6. Take one of these steps:

- If you selected Off, press $\sigma$. The alarm clock is off.
- If you selected On:
a. Press numeric keys to enter the alarm time in 24-Hour format (HH:MM), including an initial zero when appropriate. Then press the Select soft key.
b. Press the Snooze soft key and use Up $\square$ key or Down ? $?$ to enable or disable the snooze function. Press the Select soft key.
c. Press $\sigma$. The alarm clock is set and appears on the home screen.

To turn off a ringing handset alarm

## 1. Press any key.

The alarming stops. If snooze is set on, the alarm rings again in 4 minutes.
2. To turn off snooze alarming, press

## Out-of-range alarm

When a handset is outside of communication range with the base during a call, the handset beeps to alert you.
If you prefer no beeping for out-of-range handsets, you can turn off this function.

To turn off or on a handset's out-of-range alarm feature

1. Press the Menu soft key.
2. Press Up ? $?$ or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down $\square$ key to choose Tone Setup, press the Select soft key.
4. Press Up ? key or Down $\square$ key to choose Range Alarm, press the Select soft key.
5. You can use Up ? key or Down $\square$ key to choose On or Off to enable or disable the function.
6. Press the Select soft key and you will hear a confirm beep.
7. Press 0

## Assistive listening

The ClearSounds A700 DECT 6 phone is compatible with these assistive listening devices:

- Hearing aids that are equipped with telecoil (T-coil)
- Audio neckloops, with a built-in microphone that have a 2.5 mm connection.


## T-Coil

To use the phone with T-coil-equipped hearing aids


1. Move your hearing aid T-switch to the T position.
2. Hold the handset close to your hearing aid.

## Neckloops

Neckloops amplify phone sound in hearing aids with manual T-coils.

In order to use a neckloop with a 3.5 mm plug, you will need to purchase a 2.5 mm to 3.5 mm adapter that is sold separately. We recommend the CSCL004 by ClearSounds.

To use an audio-only neckloop
Audio-only neckloops do not include microphones, so you must speak through the handset.


1. Connect an audio neckloop to the 2.5 mm AUDIO NECKLOOP jack on the left side of the handset.
2. Position the neckloop around your neck.
3. Accomplish these tasks as usual:

- Answer or place calls
- Adjust handset or speakerphone volume
- End calls

To use a neckloop with a built-in microphone
You can speak handsfree through neckloops that include built-in microphones.


1. Before or during a call, connect the neckloop to the 2.5 mm handset jack:

- Handset jack: on the left side

2. Position the neckloop around your neck.

## Assistive listening

| - Headset jack location |  |
| :---: | :---: |
| - Answer a call <br> - Place a call <br> - Engage a connected call | Press $\square$定 |
| - Adjust volume, tone, or amplification | Left |
| - End a call | Press $\downarrow$. |

## Call notification

Your phone can notify you of incoming calls in several ways.

- Ringer (selectable)
- Handset light and vibration (selectable)

- Caller ID displays and call waiting When you subscribe to Call Waiting service from your local telephone company, the telephone will display the name and number of the second caller while you are having a conversation.

Caller ID info display

```
Caller 1
4361234
```

Caller two's info rmation is displayed


1. When you are on the line, the telephone will automatically display the name and number of the second caller.
2. Press the Flash soft key (on the left side) to answer the second caller.
3. When you have finished, press the Flash soft key to continue your conversation with the first caller.

Note: If you have transferred an external call to

## Call notification

another handset, you cannot use the call waiting function via the second handset.

## Ringtones

Ten ringtones are available for the handset. The base has only one ringtone-it is a beep

You can also choose a unique handset tone for internal calls from other handsets that are registered to the ClearSounds A700 base.

## To select a ringtone for the handset

1. Press the Menu soft key.
2. Press Up ? or Down $\square$ key to choose HS Settings, then press the Select soft key.
3. Press Up ? $\boldsymbol{?}$ or Down $\square$ key to choose Ring Setup, then press the Select soft key.
4. Press the Select soft key to choose INT Ring or press Down $\square$ key to choose EXT Ring then press the Select soft key.
Result: You can select the ring tone from Melody 1 to 10. When you adjust the ring tone, the phone sounds the selected melody.
5. Press the Select soft key to confirm.

## Ringer volume

You can adjust the ringer volume or turn off the ringer for the handset and the phone base, separately.

There are five volume levels.
To temporarily turn off or on the handset's ringer

## To turn off the ringer:

1. Lift the handset from the base.
2. Press and hold $\sigma$ until the screen is blank. The handset turns off.
3. Do not return the handset to the base: place it on an alternate surface.

## To turn on the ringer:

Replace the handset on the base.
To adjust or turn off the handset's ringer volume

1. Press the Menu soft key.
2. Press Up ? $?$ or Down $m$ key to choose HS Settings, then press the Select soft key.
3. Press Up ? or Down $\square$ key to choose Ring Setup, then press the Select soft key.
4. Press Up ? or Down $\square$ key to choose

## Call notification

Volume, then press the Select soft key.
5. Press Up ? or Down mey to choose Off or the volume that you prefer, then press the Select soft key.

Note: If you set the volume to "Off", when a call comes in, only the New Call information appears on the LCD.

## Lights and vibration

You can enable or disable these light and vibration indicators of incoming calls:

- On the handset, a white flashing light and vibration



## Handset light and vibration

## To turn on light and vibration

- Press and hold 0 until the headset vibrates. 《< appears on the screen. If the phone rings, the handset vibrates and the light flashes.


## To turn off light and vibration

- Press and hold 0. 《< disappears from the screen.

Note: If you activate the shaker and visual ringer function, when a call comes in the handset will shake and the visual ringer will also flash with the ringer you have set.

## Flashlight

If you turn this feature on, a steady white light will remain lit and can be used as a flashlight.

## To turn the flashlight on

- In standby mode, press the \# key until the light turns on.


## To turn the flashlight off

- Press the ${ }^{\text {- }}$ key until the light turns off.


## One-touch keys

## One-touch keys

You can store up to 3 frequently called or important numbers and associate them with one-touch keys. All the numbers will be stored in the Phone Book.

## Handset



## To store a handset memory-key or

## SOS number

1. Press one of the M1 M2 keys or the key in standby mode. "Number?" appears on the screen.
2. Press numeric keys to enter the telephone
number that you wish to store (up to 20 digits). Include long distance code and area code if necessary.
3. Check the number. If it needs to be corrected, press the Erase soft key.
4. Press the Save soft key.
5. Press Up ? or Down $\square$ key to scroll to a ringtone that you want associated with this caller. Then press the Select soft key. A confirmation tone occurs and the number appears.

Note: The memory default names are M1, M2, and SOS. You can add a name after them but cannot delete the default name (e.g. you can modify M1 to M1:home).

## Replace or edit a one-touch entry

To replace or edit a memory-key or SOS entry in the handset

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press Up ? key or Down mey repeatedly until the entry you want to edit displays, press the Select soft key to confirm.

## One-touch keys

4. The display shows New, use Up ? key or Down m key to move on to Edit. Press the Select soft key.
5. If necessary, press the Erase soft key to clear the digit(s) then enter the desired name and number. Press the Save soft key.
6. Press Up ? or Down mey to scroll to a ringtone that you want associated with this caller. Then press the Select soft key. A confirmation tone occurs and the number appears.

## Delete a one-touch entry

To delete a memory-key entry in the handset

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press Up ? $\mathbf{\square}$ key or Down $\square \square$ key repeatedly until the entry you want to edit displays, press the Select soft key to confirm.
4. The display shows New, use Up ? key or Down $\square$ key to move on to Edit. Press the Select soft key.
5. Entry will be deleted.

## Keypad tips

## Using the keypads



- Letter or number: When you press an alphanumeric key on a keypad, the number is selected (for tasks where numbers are appropriate) or a letter is selected (for tasks where letters are appropriate).
- Which letter?: Each key has more than one letter available, and you find a letter by continuing to press the key until you see it.
- Case: Press a key repeatedly until you see the letter of your choice. The uppercase letters appear in order, and they are followed by the same letters in lower case.
- Enter the next character: Press the next key. If the next character resides on the same key, wait until the cursor moves to the next position before you press the key again.
- Enter spaces: On the handset: Press
- Corrections: To erase the last character that you entered, on the handset: Press the Erase soft key.


## Keypad tips

- Special characters: Press the numeric key repeatedly until you see the special character.

| Key | Characters in the displayed order |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | (spc) | 0 | $?$ | $\&$ | $/$ | . | , | ! |  |
| 1 | 1 | - | + | - | $"$ | $($ | $)$ | $\%$ |  |
| 2 | A | B | C | a | b | c | 2 |  |  |
| 3 | D | E | F | d | e | f | 3 |  |  |
| 4 | G | H | I | g | h | i | 4 |  |  |
| 5 | J | K | L | j | k | I | 5 |  |  |
| 6 | M | N | O | m | n | o | 6 |  |  |
| 7 | P | Q | R | S | p | q | r | s | 7 |
| 8 | T | U | V | t | u | v | 8 |  |  |
| 9 | W | X | Y | Z | w | x | Y | Z | 9 |

## Insert a pause

## What is a pause?

Do you frequently call an automated service number that includes interactive voice prompts? A service that requests passwords or steps you through menu choices, like your bank or your voicemail?
If so, you can save a great deal of time by storing the service number and all of the required responses into a one-touch memory key. It takes a little patience to set up, but once it is stored, whenever you press the one-touch key, the phone does all of the work for you!

Automated service messages always include a few seconds before each prompt begins. So when you program the one-touch key, you must insert one or more pauses to wait for each prompt to begin. After pauses, you enter the additional numbers that the prompt requires.

In the ClearSounds A700 phone, a pause is three seconds long. To insert a pause, first dial the telephone number in standby mode (up to 24 digits). Press the $\infty$ key to insert a pause, then press key.

## Insert a pause

## Insert pauses while storing a number

A pause is 3 seconds long. While storing an automated service number and all of its required responses into a one-touch number, you must enter pauses before each automated prompt.

To store an automated service number and responses

1. Jot down the automated service number.
2. Call the number, and jot down the following, until you reach the destination:
a. The number of seconds between the last number dialed and the first prompt
b. The next required response
3. Using your notes, follow the instructions for storing a one-touch number (for instructions, see page 54).
While storing the number and required responses, press $\infty$ one or more times in sequence to equal the number of seconds before each prompt.
P appears on the screen for each pause.

## Phonebooks

You can build personal phonebooks in each handset so that you can easily make calls with a few key presses. You can store up to 50 entries in the handset.

## Adding phonebook entries

Note: Enter long distance codes and area codes that are required for dialing, so that you can simply select the phonebook entry and pick up the handset to call. You can enter up to 30 digits and pauses.

To add a phonebook entry in the handset

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key. The first entry in the phonebook appears or "Empty" appears.
3. Press the Select soft key and "New" appears.
4. Press the Select soft key and "Name?" appears.
5. Press alphanumeric keys to enter the name. To enter a space, press 00 . To enter another letter on the same key, wait for the cursor to move forward. Press the Save soft key. "Number?" appears.
6. Press alphanumeric keys to enter the number (up to 24 digits), and then press the Save soft key.

## Phonebooks

7. Press Up ? or Down mey to scroll to a ringtone that you want associated with this caller. Then press the Select soft key.

Notes:

- If you make a mistake while entering a number, use the Erase soft key to correct it. Each time you press the key, the last digit is deleted. To clear all digital, press and hold the Erase key.
- If you want to set a VIP number, you should select a special ring tone for it. The ring tone should be different from the external ring you have set. You can set up to 9 VIP ring tones associated with 9 VIP numbers/groups.


## Edit a phonebook entry

## To edit a phonebook entry

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press Up ? ? key or Down $\square \square$ key repeatedly until the entry you want to edit displays, press the Select soft key to confirm.
4. The display shows New, use Up ? key or Down $\square$ key to move on to Edit. Press the Select soft key.
5. If necessary, press the Erase soft key to clear the digit(s) then enter the desired name and number. Press the Save soft key.
6. Press Up ? $?$ or Down $\square$ key to scroll to a ringtone that you want associated with this caller. Then press the Select soft key.

## Phonebooks

## Delete one or all phonebook entries

## To delete phonebook entries

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press Up ? key or Down $\square$ key repeatedly until the entry you want to delete displays, press the Select soft key to confirm.
4. Press Up ? k key or Down mey to choose Delete, press the Select soft key to confirm. Then the display shows the next entry.
5. At step 4, if you choose Delete All menu and press the Select soft key, the display will show "Confirm". You can press the Select soft key to delete all the entries or press the Back soft key to cancel and exit.

## View details of phonebook entries

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press Up ? key or Down $\square$ key repeatedly until the entry you want to delete displays, press the Select soft key to confirm.
4. The display shows New, use Up ? key or Down $\square$ key to move on to View. Press the Select soft key.
5. The display shows the details of the selected entry.

## View phonebook status

The phonebook can hold 50 entries. You can view the number of stored entries.

## To view the phonebook status

1. Press the Menu soft key.
2. Press Down $\square$ key to choose Phonebook, press the Select soft key.
3. Press the Select soft key. The display shows New, use Up? key or Down $\square$ key to move on to PB Status. Press the Select soft key.
4. The display shows the current phonebook status, for example, 07/50 Used. It means the phonebook entries can be up to 50 , and 7 entries have been stored.

## Phonebooks

## Caller ID book

When you receive a call, if the caller's information is transmitted from the network on which the call was made (and the caller doesn't hide it), the caller's phone number is displayed. Moreover, if you missed one or more calls, the $\downarrow$ icon will appear on the LCD.

## Out of area

This message will display when someone calls from an area where the telephone company is not offering the caller identification services or is not yet providing number delivery to your area.

## Private

If the caller has exercised the option to prevent his name and number from being sent, the message will show on the LCD.

## View and dial caller ID numbers

1. Press the Menu soft key.
2. Use the Select soft key to choose the CID Book and, if available, the numbers are displayed. (You can also access the CID book directly by pressing the Up? key in standby mode.)
3. Use the Up ? key or Down $\square$ key to view the numbers. You can make a call by pressing the key. You can also add the entry to the phonebook.

Note: At step 3, each item of the incoming list is marked with the $\uparrow$ icon is the call has been reviewed or with the $\downarrow$ icon if the call hasn't been reviewed yet.

## Add caller ID number to phonebook

The caller ID number is a temporary record of who called and when. The phonebook is permanent until deleted. Adding the caller ID number to the phonebook makes the caller ID information permanent.

1. Press the Menu soft key.
2. Press the Select soft key to choose the CID Book.
3. Use the Up ? key or Down $\square$ key to view the numbers. When the desired number displays on the LCD, press the More soft key to enter Add to PB menu.
4. Press the Select soft key, you are prompted to enter the name.

## Phonebooks

5. Enter the name and press the Save soft key. Now you can modify the number you want to store.
6. Press the Save soft key. You are able to select a ring tone from Melody 1 through Melody 10. Press the Select soft key to confim and exit. You will hear a confirmation beep.

## Talking CID

1. Press the Menu soft key.
2. Press the Up ? key or Down $\square$ key to choose HS Settings then press the Select soft key.
3. Press the Up? key or Down $\square$ key to choose the Talk CID menu then press the Select soft key.
4. Use the Up ? k key or Down $\square$ key to choose On or Off, to enable or disable the function.
5. Press the Save soft key.

## Delete a number in the caller ID book

1. Press the Menu soft key.
2. Press the Select soft key to choose the CID Book.
3. Scroll to the number you want to delete by using Up $?$ key or Down $\square$ key.
4. When the desired number appears on the display, press the More soft key.
5. Use the Up ? key or Down $\square$ key to choose Delete, press the Select soft key. You will hear a beep and the LCD shows the next number.

## Delete all numbers in the caller ID book

1. Press the Menu soft key.
2. Press the Select soft key to choose the CID Book.
3. Press the More soft key and use Up ? 2 key or Down $\square$ key to choose Delete All menu. Press the Select soft key.
4. The display shows "Confirm", press the Select soft key.

Result: You hear a beep and the phone returns to standby mode after clearing all the caller ID numbers.

## Memos

## Record a memo

You can use your phone to record memo messages (each can be up to 3 minutes) for another user of your phone. This memo can be played back as a message.

To record a memo from the handset

1. Press the TAM soft key in standby mode.
2. Press the Select soft key to choose Message.
3. Press Up ? key or Down $\square$ key repeatedly to choose Memo, press the Select soft key.
4. You can record your message after a tone. Recording will stop automatically after 3 minutes. You can also confirm and end the recording by pressing the OK soft key. During recording the LCD shows "Recording".

Note: If someone leaves you a memo, the [ $\overline{00}]$ icon will appear on the LCD when in standby mode.

## Calls

## Auto answering

By default, you answer calls by removing the handset from the base and pressing

If you prefer to answer calls by simply removing the handset from the base, you can turn on the auto answer feature for the handset. If the handset rings when it is off of the base, you must still press to answer the call.

## To turn on or off auto answering

1. Press the Menu soft key.
2. Press Up ? $?$ or Down $\square$ key to choose HS Settings, then press the Select soft key.
3. Press ? and scroll to Auto Answer, then press the Select soft key.
4. Press $\square$ and scroll to On or Off to enable/ disable the function. Press the Select soft key. You will hear a confirmation beep.

Note: When the answering machine starts working, this feature will be deactivated.

## Calls

## Place, answer, or end a call

To place, answer, or end a call using the handset

| * | Place | Answer | End |
| :---: | :---: | :---: | :---: |
|  |  |  | - Press $\square$ <br> Call <br> duration appears on the screen |

Note: If you set the handset to auto answer, simply lift the handset from the base to answer a call. For instructions to set auto answer, see page 71.

## Making a call

1. Pick up the handset and press the key. The ( $\|_{\text {) }}$ icon appears on the LCD.
2. Dial a telelphone number.
3. To end the call either press the 0 key or replace the handset on the base.

Note: To make a call to the last number you dialed, use the Redial feature. For details, see page

You can enter the desired telephone number (up to 32 digits) in Standby mode, which allows you to make corrections before dialing. Follow these steps:

1. Enter a telephone number (up to 24 digits). Check it. You can also use the $\infty$ key to insert a pause. When the number appears correctly, press the $\&$ key.
Note: If you make a mistake while entering a number, press the Erase soft key to clear the last digit.

## Calls

## Receiving a call

When a call is received, Call information will appear. If the caller can be identified, the caller's phone number is displayed. If the caller cannot be identified, only the Call information displays.

1. To answer a call, press the key. If you have activated the Auto Answer function, when the handset is on the base, simply lift it up.
2. You can speak. To end the call, either press the $\square$ key or replace the handset on the base. After you hang up, the LCD displays the call duration.

## Notes:

- You can select the ringer volume by using Up ? 8 key or Down $\square$ key when the phone rings with an incoming call.
- If you want to delete the $\square$ icon, press the Up key in standby mode, then press and hold the $4{ }^{9}$ key for several seconds. After that, press the $\sigma$ key to return to standby mode. (The handset must be registered to the base.)
- If the polyphonic ring tone is set, the ring tone may continue for 4 seconds after the callers hang-up or after the parallel phone had answered the call.

To place, answer or end a call using a headset

| $\bigcirc$ | Place | Answer | End |
| :---: | :---: | :---: | :---: |
|  | 1. Lift <br> 2. Dial $\square$ <br>  <br> 3. Press $\square$ | 1. Lift 2. Press $\square$ | -Press $\square$ |

## Calls

To call other handsets in your home
If additional handsets are registered to your ClearSounds A700 base, you can place internal calls among the handsets.

## 1. Lift


2. Press -

Available handset numbers appear.
3. Indicate the phone(s) that you wish to call:

- To call one handset: Press the numeric key that indicates the number of the handset that you wish to call.
Call FR HS X appears on the recipient phone.
- To call all handsets: Press 9.

Call All HS appears on the recipient phone.
If an external call comes in while you converse on an internal call, press to end the internal call before you answer the external call.

## Place a one-touch call

If you have stored numbers for the one-touch memory keys, you can call these numbers with one touch.
If you need instructions for storing one-touch numbers, see page 56 .

To place a one-touch call using the handset

1. Lift

2. Press the M1 M2 or (3) that you wish to call.

The number appears on the screen and the phone dials.

## Calls

## Call from your phonebook

If you have stored a number in your handset or base phonebook, you can call it quickly.
If you need instructions for storing phonebook numbers, see page 61.
To call a handset phonebook number

1. Lift

2. Press $\square$.

The first phonebook entry appears.
3. Press $\square$ or $?$ and scroll to the name.
4. Press \&

The phone dials.

## Redial a number

You can quickly redial any of the last 10 numbers that were dialed from your handset or base.
The same list of 10 numbers is available on the handsets and the base.

## To redial the last-dialed number

1. Press the Redial $\infty$ key in standby mode. The LCD displays the last number you dialed.
2. Press the key to dial the number.

To redial a recently dialed number

1. Press the Redial $\infty$ key in standby mode.
2. If you want to scroll through the memory, press Up ? key or Down $\infty$ key repeatedly until you find the number you want to dial.
3. Once the desired number appears on the display, press the key to dial the number.

## Notes:

- If no numbers are found, "Empty" is displayed.
- When the redial book is full, each time you dial a new number, the oldest number stored in the redial book is automatically erased.


## Calls

## Use redial book options

Using the redial book options, you can add a number to the phonebook or delete a number in the redial book

1. Press the Redial $\infty$ key.
2. Scroll to the desired number by using Up ? key or Down $\square$ key.
3. When the desired number appears on the display, press the More soft key to choose the desired option:

- Add to PB: allows you to add the number to the phonebook. See page 61.
- Delete: allows you to delete the selected number
- Delete All: allows you to delete the entire redial book

4. To return to standby mode, press the key.

Note: At step 3, when you select Delete or Delete All options, a message "Confirm?" will ask you to confirm the deletion. To confirm, press the Del or Del All soft key. To escape, press the Cancel soft key.

## Call from the inbound calls list

If you subscribe to caller ID service with your telephone service provider, the handsets store the last calls made to your telephone. Handsets store 40 calls each.
The inbound calls list includes these entries:

- Received calls
- Missed calls
- Voicemail messages (voicemail service required)

You can quickly dial any of the numbers stored in the list.
To call from the inbound calls list using the handset

## 1. Lift


2. Press and scroll to the number that you want to call.
Inbound calls appear on the screen, the most recent, first.
To add an area code or 1, press the More soft key, and then scroll to the format of your choice.
3. Press

The phone dials.

## Calls

## Place an SOS emergency call <br> If you have stored an SOS emergency number, you can press the SOS key to dial the number. For instructions to store an SOS number, see page 54.

2. On the back of the handset, press (30).

The number appears on the screen and the phone dials.

## During Calls

When the line is engaged:

- (U) appears on each handset screen
- The ongoing call length displays on the screen.


## During calls

## Use a speakerphone

If you remain close to the handset, you can converse handsfree and listen over the handset speakerphone.

To enjoy optimal speakerphone performance, locate the handset away from areas with high background noise.

To turn on the handset speakerphone during a call

## To turn the speakerphone feature on:

- Press the key during a call (line engaged). The $\left.\mathbb{V}^{\prime}\right)$ icon appears on the LCD.


## To turn the speakerphone feature off:

 disappear.

Notes:

- Before putting the handset near your ears, be sure you have turned the speakerphone feature off.
- To adjust the speakerphone volume, see page 37


## During calls

## Screen a call

If you hear a caller leaving an answering machine message, and you want to speak to the caller, you can intercept and speak to the caller.

Note: You must use the handset to intercept a call.
To intercept a caller leaving a message

- Pick up the handset and press The answering machine stops recording.


## Use a headset

You can plug in a headset to the handset and converse handsfree while listening discretely through the headset.

To connect a headset to the handset during a call
The headset jack is located in the left side of the handset and is a 2.5 mm standard plug. Simply plug the headset into this jack and the headset will be activated.

Note: When the headset is plugged into the headset jack the microphone on the handset will be deactivated.


## During calls

1. On the side of the handset, connect the headset to the jack.
2. Place the headset on your head.
3. (Optional):

- To adjust volume: Press

- To amplify sound: Press

- To adjust tone: Press


Right side
4. To end the call, press $\qquad$

## Mute the microphone

You can mute the handset or the base so that the other party cannot hear any noise or conversation on your end of the line. You can still hear the other party.

Muting also works when you use a speakerphone or headset.

To mute and unmute the handset microphone

1. Press the Mute soft key. "Call Muted" appears on the screen when you have muted the conversation.
2. To unmute the microphone and return to conversation, press the Unmute soft key.

## Answer a second call (call waiting)

If you subscribe to call waiting service with your telephone service provider, and a new call comes in during a phone conversation, the phone notifies you of the incoming call.

If you choose to answer the second call, you can switch between callers, and the waiting party remains on hold until he or she disconnects. If you do not answer the call, a record of it is stored in the inbound calls list.

## During calls

Call waiting notification depends on your service and your personal phone settings, as follows:

|  | Call waiting <br> service | Caller ID on <br> call waiting <br> service |
| :--- | :---: | :---: |
| Tone sounds <br> on the line | $V$ | $\sqrt{ }$ |
| H a n d s e t <br> d i s p I a y s <br> information |  | $\sqrt{ }$ |

Caller ID info displayed
Caller 1
4361234

Caller two's info rmation is displayed

| Caller 1 |  |
| :--- | :--- |
| 4 | Caller 2 <br> 2915678 |

To answer a second call while using the handset

1. Tell the first caller that you will put him or her on hold.
2. Press the Flash soft key..
3. To reconnect with the first caller, press the Flash soft key again.

Note: If you have transferred an external call to another handset, you cannot use the call waiting function via the second handset.

## During calls

## Transfer a call

If multiple handsets are registered to your ClearSounds A700 base, you can transfer external calls between the handsets.
Each handset number shows on its screen. For example, HS 2 is handset two.

## To transfer a call

1. During an external call. press the $\square$ key and then the number of the handset you want to transfer the call to.
2. If the called party can answer your call, he'she can press the key to talk with you only. At this time you can inform him/her of the incoming call.
3. When the called handset answers, press the (3) key or replace the handset to the base to complete the transfer.

## Set up a conference call

You can set up a three-party call with an external caller and a person using an A700 handset that is also registered to your base.
To set up a conference call

1. During an external call, press the $\square$ key and then dial the number of the handset you want to join the 3 -way call.
2. The dialed handset presses the $\infty \in$ answer.
3. The caller can press the $\star$ key to start the 3-way call.
4. Either of the two internal handsets can press the (O) key to leave the conference call at any time.

Note: If one of the handsets drops the conference call, the remaining handsets will continue to conference.

To leave a conference call

- Press 9.

The other parties remain connected until they press

## Answering machine

## Is the answering machine rightfor you?

The phone includes a built-in answering machine. You must choose one method as a primary message retrieval method: answering machine or voicemail.

Each method has unique features and benefits.

## Answering machine

- Call screening: You can hear the caller leave a message and pick up the handset to speak.
- One-touch message retrieval ( $/$ )
- Holds 15 minutes of messages.


## Voicemail service

- Detects and stores a record of incoming calls and messages that come through when your line is engaged
- Purchased through your telephone service provider


## Answering machine with call waiting

If you prefer using an answering machine, but you also want to be alerted to incoming calls when you are on the line with another caller, you can purchase the call waiting feature from your telephone service provider.

If you do not answer the second caller and the caller leaves a message, the message becomes a voicemail.

To set up your phone in this way, you must set the number of "rings before pickup" for the answering machine to be less than the number of rings before voicemail pickup. The number of rings before voicemail pickup is determined when you set up voicemail with your service provider.

For answering machine ring setup instructions, see page 100.

## Answering machine

## Turn on the answering machine

The answering machine records incoming messages and memos.
You must turn on the answering machine to record messages, but you can record memos even if the answering machine is turned off.

Toturn on or off the telephone answering machine (TAM) using the menu

1. Press the TAM soft key.
2. Press Up? key or Down mey to choose TAM setup, and then press the Select soft key.
3. Press the Select soft key.TAM ON/OFF is selected.
4. Press Up ? key or Down $\square$ key to choose ON or OFF, and then press the Select soft key.
5. Press the Back soft key until you arrive at the home screen.

Toturn on or off the telephone answering machine (TAM) using the base

- Press 0 key on the base unit to enable or disable this function. The current state will be announced.


## Record a personalized message

By default, the answering machine message is "Hello, your call cannot be taken at the moment. To record your message, please speak after the tone."

You can replace the default message by recording a personalized message that is as long as 3 minutes.

To record a personalized outgoing message

1. Press the TAM soft key in standby mode.
2. Press Down $\square$ key to choose Announce, press the Select soft key.
3. Press the Select key again to choose ANS \& REC.
4. Press Down $\square$ key to choose Record Mess, press the Select soft key.
5. You can record your announcement after a tone. Recording will stop automatically after 3 minutes. You can also confirm and end the recording by pressing the OK key. During recording, the LCD shows "Recording".

## Answering machine

## Listen to your recorded message

To listen to your recorded message using the handset

1. Press the TAM soft key in standby mode.
2. Press the Select soft key to choose Message.
3. Press the Select soft key to choose MSG Playback.
4. The phone will announce "You have $\mathbf{x}$ new message(s)" or "You have $x$ saved message(s)". The relevant messages will be played one by one. You can use the 00 key to delete the current message or the Back soft key to stop playing and exit.

To listen to your recorded message using the base unit

When you have one or several new messages, press the key to play the message(s). If there are no new messages, press this key to play the saved messages. Press the key once to replay the current message, press it twice to play the previous message. Press the $\Delta$ key once to play the next message. Press the key again to finish.

Note: While playing messages, you can press the国 keys to adjust the volume.

## Day of the week setting

Before each message is played, the week and time it was received will be announced. You are able to use the base to set the day of the week.

1. Press and hold the key on the base until the current setting is announced.
2. Quickly press the key repeatedly to set the correct day of the week. Every time you press the key, the system will announce the corresponding day of the week.
3. Press the key to save the change.

Note: If you remove the battery or pull out the adapter, you need to re-set the day of the week.

## Answering machine

## Restore the default message

You can restore the phone's default outgoing message.

To restore the default outgoing message

1. Press the TAM soft key in standby mode.
2. Press Down $\square$ key to choose Announce, press the Select soft key.
3. Press the Select soft key to choose Playback.
4. The current Announce 1 will be played. DURING the playback, press the OK soft key to restore the default Announce1.

## Record time

You are able to select the record time. Of you select Unlimited, the messages can be recorded until the memory is full.

1. Press the TAM soft key in standby mode.
2. Press Up? key or Down $\square$ key repeatedly to choose TAM Setting, and then press the Select soft key.
3. Press Up? key or Down mey repeatedly to choose Record Time, press the Select soft key.
4. Use Up ? key or Down mey to select between 60s, 120s, 180s, and Unlimited.
5. Press the Select soft key to confirm.

## Outgoing message language

You are able to select the language used to play the TAM voice prompt messages.

1. Press the TAM soft key in standby mode.
2. Press Up ? key or Down $\square$ key repeatedly to choose TAM Setting, and then press the Select soft key.
3. Press Up ? key or Down $\square$ key repeatedly to choose TAM Language, press the Select soft key.
4. The languages will be displayed. Use Up? key or Down $\square$ key to scroll through the options. Each language will be displayed in its own native translation.
5. Press the Select soft key to choose the required language and you will hear a confirmation beep.

## Answering machine

## Changethenumber of rings before pickup

By default, your answering machine picks up calls after the sixth ring. You can set it to pick up after 2-8 rings.
If you use the answering machine together with voicemail and call waiting service, you must set the number of rings before pickup to be less than the number of rings before pickup for voicemail service. Voicemail pickup is determined by your service provider. For more information, see page 93.

To change the number of rings before pickup

1. Press the TAM soft key in standby mode.
2. Press Up ? key or Down $\square$ key repeatedly to choose TAM Setting, and then press the Select soft key.
3. Press Up ? key or Down $\square$ key repeatedly to choose Set Ring, press the Select soft key.
4. Use Up ? key or Down $\square$ key to choose the number of rings (2 Rings - 8 Rings or Toll Saver), press the Select key.

## Voicemail and calls

If you subscribe to Voicemail and Caller ID services with your telephone service provider, the handset(s) and base store the last calls made to your telephone in the inbound calls list. Each handset stores 40 calls.

Caller name and number are stored if the caller and telephone service providers make them available.

## Answering machine

## Visual indicators of calls and messages

The handset provides these visual indicators.
Handset call and message indicators

| ViSual <br> indicator | Meaning | Clear it |
| :--- | :--- | :--- |
| X New Calls | The number of <br> non-viwed calls | Scroll on <br> the handset <br> through all <br> Caller ID <br> entries. |
| $\boldsymbol{J}$ | One or more <br> nonviewed calls. <br> If it flashes, your <br> Caller ID list <br> is full, and the <br> oldest call in the <br> list has been <br> deleted. |  |
| $\Delta$ | One or more <br> unheard <br> voicemail <br> messages | Listen to <br> all unheard <br> voicemal <br> messages. |

## View missed calls

To scroll missed calls on the handset

1. Press ?: The newest call appears.
2. Press $\square$ and scroll through the list.

Number = Call order
个 = Reviewed call.
$\downarrow=$ Unreviewed call
$\downarrow$ disappears from the home screen after you review the last missed call.
3. Press 6 .

## Listen to voicemail messages

If you have unheard voicemail messages, when you open the line to make a call, you hear a stutter dial tone.
To listen to voicemail messages

- Call your voicemail access number, as specified by your telephone service provider.
If you are interested in storing your voicemail access number for one-touch calling, see page 54 for instructions.


## Answering machine

## Remote access

You can access many features of your answering machine remotely from any touch tone telephone. A four digit security code (remote code) is required to access the system and it is 0000 . To enter remote access:

1. Dial your telephone number from any touch tone telephone.
2. When the Announce1 starts to play, you may enter the remote access mode by inputting the remote code.
3. After you enter the remote code, the system will play the menu of commands. You can then follow the commands to operate.

Note: If you enter the remote code incorrectly, the answering machine will prompt you to enter the code again. You are then given two more attempts to enter the correct remote code before the line is disconnected.

## Remote access commands

## Button Function

$1{ }^{1 \text { I" }}$ Play the new message
2 Stop
3: Play the next message
O Delete the current message
$5 k$ Switch the answering machine on/off
6\% Record Announce1
When you press $\mathbf{1}^{\prime \prime \prime}$ key to replay the current message, press 3 to play the next message, press $1^{\prime \prime \prime}$ four times to play back the messages, press 2i to stop and exit, press $\mathbf{0}$ to delete the current message.
After you record the Announce1, press the \# key or the * key to finish. The system will play the announcement you have recorded.

## Answering machine messages

## Visual indicators of messages

When the answering machine is turned on, it holds 15 minutes of messages and indicates unheard messages, as follows.

Handset indicators

| Indicator | Meaning | Clear it |
| :--- | :--- | :--- |
| $\boxed{00}$ | Unheard <br> answering <br> machine <br> message(s). | Listen on the <br> base or handset <br> to all unheard <br> messages. |

## Listento answering machine messages

You can listen to answering machine messages on the base or on the handset.

## To listen to answering machine messages on the base

Messages play on the base speakerphone.


1. Press

The newest message or memo plays.
2. (Optional) Adjust volume or skip, replay or delete the message:

- To adjust volume: Press along the side of the base.
- To skip ahead to the next memo or message: Press
- To replay the message: Press $\mathbb{Z}$
- To delete the message: Press $\boldsymbol{\chi}$ as the message plays.


## 3. Press $/$. <br> The announcements stop.

## Answering machine messages

To listen to answering machine messages on the handset
Messages play on the handset speakerphone, but you can turn off the speaker if you prefer to listen discretely.


1. Press the TAM soft key.
2. Press the Select soft key to choose Message.
3. Press the Select soft key to choose MSG Playback. The newest message or memo plays.
4. (Optional) Adjust sound or skip, replay or delete the message:

- To turn off the speaker: Press
- To adjust volume: Press ? or $\square$.
- To skip ahead to the next memo or message: Press $3^{\prime \prime}$.
- To replay the message: Press $\mathbf{1}^{\text {"'. }}$.

5. Press $\sigma$.

The announcements stop.

## Delete answering machine messages

It is important to delete old messages and memos on your answering machine, to make space for new messages.
The machine holds 15 minutes of messages. If the machine is full, the caller hears the line disconnect, and the handset shows TAM Full.

## To delete all answering machine messages

## Using the menu:

1. Press the TAM soft key
2. Press the Select soft key to choose Message.
3. Press Up ? key or Down mey to choose Delete All, press the Select key to confirm.
4. The LCD will show Confirm. Press the OK key to delete all the messages or press the Back key to exit.

## Using the base unit:

Press and hold the $\boldsymbol{x}$ key to delete all the messages. Voice prompting will be heard. If you press and hold this key while a message is playing, the message will be deleted.

## List maintenance

The ClearSounds A700 phone stores two lists:

- Dialed calls list: The last 10 numbers that were called from your handsets and base
- Inbound calls list (Caller ID service required) The last callers who called you. Each handset stores 40 calls.


## Delete entries from the dialed calls list

The oldest call automatically drops from the list when the list is full. You can remove calls manually if you wish.

To delete calls from the handset dialed calls list

1. Press . The last-dialed number appears.
2. Press $\square$ and scroll to a number that you want to delete.
3. Press the More soft key..
4. Take one of these steps:

- To erase the selected number: Press $\square$ and scroll to Delete, and then press the Select soft key. A confirmation tone occurs and the next number appears.
- To erase all numbers in the list:
a. Press $\square$ and scroll to Delete All, and then press the Select soft key.
b. Press the Select soft key again. A confirmation tone occurs and Empty appears.

5. Press $\widehat{\oplus}$.

## List maintenance

## Delete entries from the inbound calls list

When the list becomes full, the oldest call drops from the list. You can remove calls manually if you wish.

To delete calls from the handset inbound calls list

1. Press the Menu soft key.
2. Press the Select soft key. The Caller ID Book is selected.
3. Press the More soft key.
4. Take one of these steps:

- To erase the selected number: Press $\square$ and scroll to Delete, and then press the Select soft key. A confirmation tone occurs and the next number appears.
- To erase all numbers in the list:
a. Press $\square$ and scroll to Delete All, and then press the Select soft key.
b. Press the Select key again. A confirmation tone occurs and Empty appears.

5. Press $\overparen{\square}$.

## Restore defaults

## Restore handset default settings

You can reset your handset to factory default settings. These settings are restored:

- Alarm clock
- Audio
- Ringtones and ring volume
- Key tone
- Out of range alarm
- Language
- Handset name
- Auto answer
- Date and time

You must enter the ClearSounds A700 PIN to reset the defaults. The PIN is 0000 .

To restore handset default settings

1. Press the Menu soft key.
2. Press ? $?$ and scroll to Default, and then press the Select soft key. Pin? appears.
3. Press numeric keys and enter 0000, and then press the Select soft key. Confirm? appears.
4. Press the Select soft key. A confirmation tone occurs. The settings are reset.

## Additional handsets

## Register additional handsets to the base

The A700 system can support a total of five (5) handsets, including the one that comes with the main base. Each additional handset will need to be registered to the main base in order for it to function. The instructions for registering additional handsets can be found below.

To register an additional handset to the base

1. Take the main handset out of the base. Turn the base over and push and hold the Page (ov)) button until you hear two (2) beeps. (The page button is the only button on the underside of the phone. It has a small plastic circle to signify where to press to engage the page function.)
2. Once you hear the two (2) beeps, you can let go of the Page button. Now pick up one of the Unregistered handsets. Tap the left soft key - under the word Menu once. (The soft key is the key right under the caller ID screen. It is black with a white horizontal like in it.)
3. Tap the bottom part of the center toggle key $\square$ under the Phonebook icon until you see Registration. Tap the left soft key $\square$ under Select.
4. The handset will display Searching... for a short time. The display will then change to HS-2 or
the corresponding number the handset is in the sequence.
5. If the handset does not register, it will beep and display Unregistered. You will need to try the process again if this occurs.

## Delete Handset

This function allows you to delete a handset registration from the base.

1. Press the Menu soft key.
2. Press Up? key or Down mey to choose BS Settings, then press the Select soft key.
3. Press the Select soft key to choose the Delete HS menu. The display shows "PIN?" to prompt you to enter the PIN Code (The default PIN Code is "0000"). Then press the Select soft key.
4. Use Up ? $?$ key or Down $\square$ key to select a handset, press the Select soft key to confirm. After that, the deleted handset cannot be used with the base. If you select the current handset, a warning tone will be heard.

## Additional handsets

## Name a handset

The default "name" at the top of a handset is "ClearSounds.

You can remove ClearSounds and give the handset a personalized name.

## To name a handset

1. Press the Menu soft key.
2. Press Up? key or Down $\square$ key repeatedly to choose HS Settings, then press the Select soft key.
3. Press Up ? key or Down mey to choose HS Name, then press the Select soft key.
4. Press the Erase soft key until all letters are removed.
5. Press alphanumeric keys and enter the name, and then press the Save soft key.
6. Press $\widehat{\Phi}$ :

The new name appears on the home screen.

## Troubleshooting

## General operation

| Symptom | Solutions |
| :---: | :---: |
| Phone is non-operational. | - Secure the power adapter connection in the wall outlet. <br> - Secure the cords and cables. <br> - Fully charge the handset batteries and install them properly. <br> - Turn on the handset (page 50). <br> - Plug in another phone to the same wall jack to ensure that the phone service is operational. |
| No dial tone | - Connect the phone line cord. <br> - Check thatthe poweradapter is properly connected. |
| Handset batteries seem to have short lives | - Use only AAA NiMH rechargeable batteries. Never use alkaline batteries! <br> - Clean the charging contacts. |

## Troubleshooting

| Symptom | Solutions |
| :--- | :--- |
| When I lift the <br> handset from the <br> base, the line <br> doesn't open. | - Turn on the auto answer <br> feature (page 71). |
| There is noise, <br> static r or <br> interference. | - If you subscribe to DSL <br> service, install a DSL filter <br> (page 13). <br> - Plug in the power adapter to <br> the wall outlet and securely <br> connect it to the phone. |
| - Do not plug in other |  |
| appliances to the same wall |  |
| outlet. |  |
| - Move the phone to a location |  |
| that is free of interference. |  |
| - If you are located near radio |  |
| towers, install a filter. |  |$|$


| Symptom | Solutions |
| :--- | :--- |
| Caller's number is <br> not displayed | - Makes sure you have <br> subscribed to a Caller ID <br> service via your network. <br> - The caller may have witheld <br> their details. <br> - Let the phone ring a couple <br> of times as there may be a <br> delay in receiving the Caller <br> ID information. |

## Voicemail and call waiting services

| Symptom | Solutions |
| :--- | :--- |
| Call waiting does <br> not work. | - Confirm that you subscribe <br> to call waiting service. <br> - If another handset is engaged <br> on the line, call waiting <br> information doesn't show. |

## Troubleshooting

$\left.\begin{array}{|l|l|}\hline \text { Symptom } & \text { Solutions } \\ \hline \begin{array}{l}\text { New Voice Mail } \\ \text { doesn't appear } \\ \text { on the handset }\end{array} & \begin{array}{l}\text { Conditions: } \\ \text { en primarily use the } \\ \text { screen, but I have } \\ \text { a voicemail. }\end{array} \\ \begin{array}{ll}\text { answering machine to } \\ \text { retrieve messages, but you } \\ \text { also subscribe to voicemail } \\ \text { and call waiting services. } \\ \text { - A second caller leaves a } \\ \text { voicemail while you are } \\ \text { talking to the first caller. }\end{array} \\ \text { - You also have unheard } \\ \text { answeringmachinemessages. }\end{array}\right\}$

## Call notification

| Symptom | Solutions |
| :--- | :--- |
| There is no <br> audible ringer. | - Turn on the ringer and turn <br> up the ringer volume (page <br> 51). <br> - Plug in the power adapter to <br> the wall outlet and securely <br> connect it to the phone. <br> - Unplug one or more devices <br> that share the phone line. |
| Handset visual <br> ringer indications <br> do not function. | Turn on the handset light <br> and vibration feature (page <br> 52). |

## Dialing

## Symptom Solutions <br> A memory button - Program the number (page does not function. 54).

## Troubleshooting

| Symptom | Solutions |
| :--- | :--- |
| Area codes or long |  |
| distance codes are |  |
| missing from lists. | Some services add them and <br> some do not. Always check <br> the numbers that you enter <br> into your phonebook. <br> - When dialing out using a <br> number from the inbound |
| calls list, after you locate the |  |
| number, press these keys to |  |
| select a different format before |  |
| you dial: |  |
| Press More on the handset. |  |
| (page 71). |  |

## Audio

| Symptom | Solutions |
| :--- | :--- |
| Low earpiece <br> or speakerphone <br> vo I u m e or <br> amplification | • Plug in the power adapter to <br> the wall outlet and securely <br> connect it to the phone. |
| Turn up the volume and am- <br> plification settings (page 37) <br> - By default, amplification turns <br> off after each call. If you pre- <br> fer it on consistently, turn it on <br> (page 39). |  |

## Answering machine

| Symptom | Solutions |
| :---: | :---: |
| When listening to messages, volume is too low or too high. | - Base: Adjust side of the base. <br> - Handset: Adjust $\square$ or $\square$ 38 Handset Vol + and Vol - does not work in this instance. |
| Incomplete caller messages occur. | The memory is full. Delete some or all messages (page 109). |
| I forgot my remote access PIN. | Your PIN is 0000. |
| When I try to intercept a caller leaving an answering machine message, I can't break in. | - You must lift the handset and press $\square$ |

## Specifications

Design and specifications are subject to change without notice.

| Frequency range | $1.921-1.928 \mathrm{GHz}$ |
| :--- | :--- |
| Frequency stability | $<+/-50 \mathrm{KHz}$ |
| Modulation | GFSK |
| Carrier power | $<250 \mathrm{~mW}$ |
| Channels | 120 duplex channels |
| Amplification | Up to +40 dB |
| Ambient temperature | Normal: 59 degrees F to <br> 95 degrees $\mathrm{F}(15$ degrees <br> C to 35 degrees C$)$ <br> Extreme: 32 degrees F to <br> 104 degrees $\mathrm{F}(0$ degrees <br> C to 40 degrees C) |
| 0\%-90\% |  |
| Humidity | A700 base input: 7.5 V, <br> 1000 mA <br> Handset input: Ni-MH 1.2 <br> $\mathrm{V} \mathrm{x} \mathrm{3} 800 mAh$, |
| Charging time | 15 hours |
| Jacks | $\cap$ (Headset) 2.5 mm |

## Compliance

## Hearing Aid Compatibility (HAC)

This phone meets the U.S. Federal Communications Commission (FCC) standards for hearing aid compatibility.

## FCC wants you to know

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of [US: CLSW400BA700]. If requested, this number must be provided to the phone company.
2. If the ClearSounds® A700 DECT 6.0 Amplified Phone causes harm to the phone network, the phone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the phone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
3. The phone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the phone company will provide

## Compliance

advance notice in orderforyouto make necessary modification to maintain uninterrupted service.
4. If you experience trouble with this equipment, you should disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.
5. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except as specified.
6. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
7. If the phone company requests information on what equipment is connected to their lines, inform them of:
a. The phone number that this unit is connected to,
b. The ringer equivalence number [1.2b],
c. The USOC jack required [RJ11C], and
d. The FCC Registration Number [US:].

Items (b) and (d) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected
to your phone line. In most areas, the sum of the RENs of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

## Service Requirements

In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents. Service can be facilitated through our office at:

ClearSounds Communications, Inc.
PO Box 2970
Wimberley, TX 78676

## Industry Canada CS03 Statement

This product meets the applicable Industry Canada technical specification. This is confirmed by the registration number. The abbreviation, IC before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.
Before installing this equipment, users
should ensure that it is permissible to be
connected to the

## Compliance

facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connections. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user of this equipment, or equipment malfunctions, may give the telecommunication company cause to request the user to disconnect the equipment.

WARNING: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or an electrician, as appropriate.

CAUTION: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a phone interface.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5 . An alternative indication of the REN is the Load Number (LN); this number should be divided by 20 to approximate the equivalent REN. The REN

Number of this unit is indicated on the bottom of your phone.

If your home has specially wired alarm equipment connected to the phone line, ensure the installation of the ClearSounds A700 DECT does not disable alarm equipment. If you have questions about what will disable alarm equipment, consult your phone provider or a qualified installer.

This Class B digital apparatus complies with Canadian ICES-003. The product is warranted by ClearSounds against manufacturing defects in material and workmanship under normal use for one (1) year from the date of purchase. Should you experience a problem, contact our Customer Service department or visit our website at www. clearsounds.com.

Be sure to save your sales receipt as the proof of purchase date should you need warranty service. The serial number for this product is on the underside of the base.

## Warranty

Your ClearSounds A700 DECT phone and A700E phone come with a (1) year limited warranty from the date of purchase. These products are warranted by ClearSounds against manufacturing defect in material and workmanship under normal use. In the event that this product fails to function properly due to defects in materials or workmanship within one year of the original purchase, return the unit (freight prepaid) with proof of purchase (sales receipt or packing slip, no exceptions) to ClearSounds Communications. ClearSounds Communications will either repair or replace the unit (with a refurbished unit or unit of equal condition) and return it you (using UPS/USPS ground shipping) at no cost to you. The warranty replacement or repair will be warranted for a period of 90 days or the remainder of the original warranty period (from original purchase date), whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized ClearSounds Communications® representative. Tampering with the phone will void any written or implied warranties.

If a defect covered by this warranty should occur, promptly contact a Customer Service representative
by phone, or log on to www.clearsounds.com to obtain a Return Merchandise Authorization (RMA) number and shipping instructions before shipping the product to us. Any shipment without an RMA number will not be accepted and will be returned to you at your expense. All authorized returned products must be accompanied with proof of purchase and a brief explanation of the problem.

For out-of-warranty repairs and service, please contact our Customer Service department for instructions. The repair shall be warranted for 90 days.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

## Accessories

Please visit the ClearSounds website or call ClearSounds for additional accessories.
 CS-CLA7V2 neckloop connects to your phone's $2.5 \mathrm{~mm} \bigcap$ jack for hands-free conversation.
Requires hearing aid(s) or cochlear implant(s) with t-coil(s).
The CL004 connects your ClearLink and/or CLA7V2 Neckloop to your iPod, MP3 player, CD Players, or any other device that has a 3.5 mm audio output.

## Service

Service in United States and Canada<br>ClearSounds Communications Attention: Repair Center PO Box 2970<br>Wimberley, TX 78676 USA<br>800-965-9043 (Toll-free)<br>www.ClearSounds.com

Better Sound in Everv Ear'
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