



808 Burr Oak Dr.
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HI-TECH DIAMOND – ONE YEAR MANUFACTURER WARRANTY

1. **DEFINITIONS:** REENTEL International Inc. (REENTEL) on behalf of Hi-Tech Diamond® is the provider of this One (1) Year Manufacturer Warranty, located at 808 Burr Oak Dr., Westmont, IL 60559. “You”, “Your” shall mean the individual or entity who purchased Hi-Tech Diamond motorized equipment in accordance with these Terms and Conditions. The following terms are used:
 - Coverage Start Date: The date of purchase for one (1) full year.
 - Covered Product: The product covered by this Warranty.
 - Coverage Amount: The purchase price of the Covered Product.
2. **WHAT IS COVERED:** This Warranty covers all structural and electrical parts of the equipment, such as the motor, rectifier, speed controller, etc., starting on the Coverage Start Date.
3. **WHAT IS NOT COVERED:** • Maintenance, repair, or replacement necessitated by loss or damage resulting from misuse, operator neglect, theft or loss, exposure to weather conditions, improper electrical/power supply, improper installation, assembly, or servicing by someone other than REENTEL, act of nature (any accident caused or produced by any physical cause which cannot be foreseen or prevented, such as storms, perils of the sea, tornadoes, hurricanes, floods and earthquakes) or any other peril originating from outside the product. • All equipment intended for heavy commercial or industrial use. • Intentional damage. • Consumable goods such as saw blades, diamond abrasives and/or polishing products. • Consequential damage is not covered.
4. **WHAT TO DO IF A COVERED PRODUCT REQUIRES SERVICE:** Call REENTEL direct at (630) 321-0192, Monday through Friday, 9am – 5:30pm CST.
5. **HOW REENTEL WILL SERVICE YOUR PRODUCT:** Depending on the Covered Product and failure circumstances, we will either: A) Repair Your Covered Product. B) Provide a cash settlement or a gift card reflecting the replacement cost of a new product of equal features and functionality up to the Coverage Amount. C) Provide a new or refurbished product of equal features and functionality. Shipping to REENTEL will be at Your expense. Upon determination of the warranty related issue, shipping to You will be at REENTEL’s expense.

6. **LIMIT OF LIABILITY:** The total amount that REENTEL will pay for repairs or replacement made in connection with all claims that You make pursuant to this Warranty shall not exceed the Coverage Amount of the Covered Product. In the event that REENTEL makes payments for repairs or replacements which in the aggregate are equal to the Coverage Amount, or provide a cash settlement reflecting the replacement cost of a new item of equal features and functionalist, REENTEL will have no further obligations under this Warranty. REENTEL IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST TIME, OR LOST DATA RESULTING FROM THE FAILURE OF ANY PRODUCT OR EQUIPMENT OR FROM DELAYS IN SERVICE OR THE INABILITY TO RENDER SERVICE.

7. **TRANSFER OF WARRANTY:** This Warranty is NON-TRANSFERABLE to any subsequent owner of the Covered Product subject to the terms and conditions of this Warranty.