



808 Burr Oak Dr.
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HI-TECH DIAMOND – EXTENDED WARRANTY

1. **DEFINITIONS:** REENTEL International Inc. (REENTEL) on behalf of Hi-Tech Diamond® is the provider of this Extended Warranty, located at 808 Burr Oak Dr., Westmont, IL 60559. “You”, “Your” shall mean the individual or entity who purchased this Extended Warranty is in accordance with these Terms and Conditions. The following terms are used in the final sales receipt.
 - **Extended Warranty Price:** The price You paid for this Extended Warranty.
 - **Coverage Start Date:** One (1) year after the original invoice or purchase date of the equipment, not the purchase date of the Extended Warranty.
 - **Coverage Term:** This is the years of coverage, varying from one (1) to two (2) year(s), You receive under this Extended Warranty, starting on the Coverage Start Date.
 - **Covered Product:** The product or type of product covered by this Extended Warranty.
 - **Coverage Amount:** The purchase price of the Covered Product.
 - **Coverage Type:** This defines the level of coverage You purchased, such as whether Your Extended Warranty includes the optional Accidental Damage from Handling (ADH) coverage.
2. **COVERAGES AND TERMS:** This Extended Warranty is an extension of REENTEL’s one (1) year manufacturer warranty that may exist during the Coverage Term. This coverage extends to all structural and electrical parts of the equipment (motor, rectifier, speed controller) excluding consumables (blades, discs, polishing pastes).
3. **WHAT IS NOT COVERED:**
 - Maintenance, repair, or replacement necessitated by loss or damage resulting from misuse, operator neglect, theft or loss, exposure to weather conditions, improper electrical/power supply, improper installation, assembly, or servicing by someone other than REENTEL, act of nature (any accident caused or produced by any physical cause which cannot be foreseen or prevented, such as storms, perils of the sea, tornadoes, hurricanes, floods and earthquakes) or any other peril originating from outside the product.
 - All equipment intended for heavy commercial or industrial use.
 - Intentional damage.
 - Consumable goods such as saw blades, diamond abrasives and/or polishing products.
 - Consequential damage is not covered.
4. **WHAT TO DO IF A COVERED PRODUCT REQUIRES SERVICE:** Call REENTEL direct at (630) 321-0192, Monday through Friday, 9am – 5:30pm CST.

5. **HOW REENTEL WILL SERVICE YOUR PRODUCT:** Depending on the Covered Product and failure circumstances, we will either: A) Repair Your Product. B) Provide a cash settlement or a gift card reflecting the replacement cost of a new product of equal features and functionality up to the Coverage Amount. C) Provide a new or refurbished product of equal features and functionality. Shipping to REENTEL will be at Your expense. Upon determination of the warranty related issue, shipping to You will be at REENTEL's expense.
6. **LIMIT OF LIABILITY:** The total amount that REENTEL will pay for repairs or replacement made in connection with all claims that You make pursuant to this Extended Warranty shall not exceed the Coverage Amount of the Covered Product. In the event that REENTEL makes payments for repairs or replacements which in the aggregate are equal to the Coverage Amount, or provide a cash settlement reflecting the replacement cost of a new item of equal features and functionalist, REENTEL will have no further obligations under this Extended Warranty. REENTEL IS NOT LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST TIME, OR LOST DATA RESULTING FROM THE FAILURE OF ANY PRODUCT OR EQUIPMENT OR FROM DELAYS IN SERVICE OR THE INABILITY TO RENDER SERVICE.
7. **TRANSFER OF EXTENDED WARRANTY:** This Extended Warranty is NOT transferable to any subsequent owner of the Covered Product subject to the terms and conditions of this Extended Warranty.
8. **CANCELLATION:** You may cancel this Extended Warranty for any reason at any time. If You cancel this Extended Warranty within the first thirty (30) days after purchase of this Extended Warranty, You will receive a full refund. If You cancel after the first thirty (30) days from the purchase date of this Extended Warranty, You will receive a pro-rated refund based on the time remaining on Your Extended Warranty. Past claims may be deducted from the refund and the refund will be sent to You within ten (10) business days from the cancellation request.