

Artemis+Ivy

RETURNS FORM



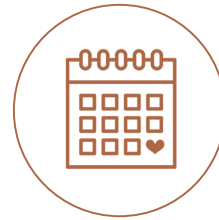
READ OUR
RETURNS POLICY



COMPLETE ALL
DETAILS BELOW



PACK ITEMS SAFELY
+ INCLUDE THIS
RETURNS FORM



RETURN BACK TO
US WITHIN 14 DAYS
OF RECEIVING
YOUR ORDER



WE'LL ISSUE YOU
A GIFT VOUCHER
WITHIN 3 DAYS OF
RECEIVING RETURN

RETURN ADDRESS:

Artemis+Ivy Returns
PO Box 718
Ballina, NSW 2478
Australia

YOUR DETAILS:

FULL NAME:

ORDER NUMBER:

REASON FOR RETURN:

CHANGE OF MIND

FAULTY

OTHER: _____

FEEDBACK:

WE APPRECIATE YOUR
FEEDBACK!

PLEASE LEAVE US ANY
SUGGESTIONS ON HOW
WE CAN DO BETTER 

RETURNS POLICY

If you have received your purchase and wish to return it due to incorrect purchase or change of mind, you are welcome to return it for a store credit. We do not offer exchanges.

Returns must be made within 14 days of the date you received your order. All returned item(s) must be in the same condition as it was received. ARTEMIS+IVY reserves the right to deny returns that are received outside these conditions. The cost of return shipping is at the customers expense and is non-refundable. Please return items via a traceable mail service as ARTEMIS+IVY is not responsible for lost packages returned back to us.

Please allow up to 3 business days for your return be processed from the date your return is received by ARTEMIS+IVY. Once your return has been processed, you will be notified via the email address linked to your order. Please ensure to check your Junk & Spam inboxes for this email.

All orders made with Afterpay are in accordance with all ARTEMIS+IVY return policies.

All sale items cannot be returned. Sale items returned will be denied and returned to sender.

Due to hygiene reasons, we do not accept returns on earrings.

FAULTY RETURNS

Please email us via artemisandivy.com prior to returning any faulty items back to ARTEMIS+IVY.

To view our full Returns Policy, please see our Returns & Exchanges page on our website.