



JERVIS PRO ROOFTOP TENT USER MANUAL

SH-TENT-QD-008

Please read this manual carefully before installation, and retain it for future reference.

V2.0

TABLE OF CONTENTS

1. IMPORTANT INFORMATION	-----	2
2. WARNINGS AND SAFETY INSTRUCTIONS	-----	2
3. PARTS LIST	-----	4
4. OPERATING INSTRUCTIONS	-----	5
5. CARE AND MAINTENANCE	-----	11
6. STORAGE AND HANDLING (OFF VEHICLE)	-----	11
7. WARRANTY	-----	12



IMPORTANT INFORMATION

- San Hima is not liable for damage or accidents resulting from non-observance of the instructions, changes to parts, or the use of parts other than San Hima's original parts.
- The warnings, safety and operating instructions in this manual cannot cover every imaginable situation, so it is the user's responsibility to exercise common sense and caution.
- It is your responsibility to pass these instructions on to third parties using this rooftop tent, including second-hand sales.

WARNINGS AND SAFETY INSTRUCTIONS

Rooftop Tent:

- Before installing the San Hima rooftop tent, ALWAYS refer to your vehicle and roof rack manuals and ensure that you are following their instructions and advice. It is recommended to carry your vehicle manual, roof rack manual and the user manual of this rooftop tent in your vehicle.
- San Hima recommends that you should NOT transport your rooftop tent over 100km/h and that you adhere to speed limits.
- With the San Hima rooftop tent, you should measure the overall height of your vehicle with the tent fitted as you will need this information to decide if the vehicle can enter carparks, etc.
- The attachment of the rooftop tent to your vehicle will alter its centre of gravity. Adjust your driving accordingly.
- At the beginning and at regular intervals during each trip, please check that your tent is firmly installed by ensuring all nuts and bolts and all accessories are safely secured. ALWAYS check your tent is in a safe and appropriate place.
- ONLY open and close the rooftop tent when the vehicle is parked and stationary. Storing a wet tent can lead to the formation of mold & mildew.
- It is recommended to store your tent indoors if it's not going to be used for a long time. When storing indoors, be sure to place the tent on a padded surface and away from heavy loads and debris.
- Ensure that the roof rack or roof bars can support the full weight of the rooftop tent while in motion.
- Ensure the rooftop tent's weight is centred over the middle of the vehicle and its sides are not over hanging the vehicle.
- DO NOT use your rooftop tent if there is any visible damage to any part or its components, instead contact San Hima to see how we can help.
- Incorrectly mounted roof racks, rooftop tent or cross bars can come loose during travel and cause serious accidents.
- Make sure you give due consideration to the change in your vehicle height and driving behavior (e.g. wind sensitivity, corner and braking behavior) to accommodate the change in vehicle height.
- NEVER force any of the components which could result in damage when opening and closing the tent.
- Metal components may need to be cleaned with a brush or soft cloth to ensure proper operation.
- DO NOT use cleaning fluids containing bleach, alcohol or ammonia or any other chemicals that would otherwise damage your tent.
- DO NOT drill holes in the ladder. This will weaken the structure of the ladder and can cause injury.

- NEVER leave the tent open for a long time where insects, rodents, or moisture could occur, and regularly inspect your tent for damage and check hardware for signs of rust.
- Keep children away from a stored tent, and ensure it can't be tipped over accidentally.
- Be aware of low entrances, low hanging branches, and other hazards that could damage your roof top tent or vehicle.
- When washing your vehicle, your rooftop tent must be removed first.
- For reasons of fuel economy and the safety of other road users, your roof tent and roof rack should be removed when not in use.
- Keep ALL flame and heat sources away from the tent. Under NO circumstance should ANY naked flame sources or heating devices be used inside the tent.
- Keep a look out for ANY airborne burning embers that may come into contact with the tent.
- Keep a fire extinguisher or water bucket nearby.
- DO NOT smoke within the tent.
- Keep EXIT clear.

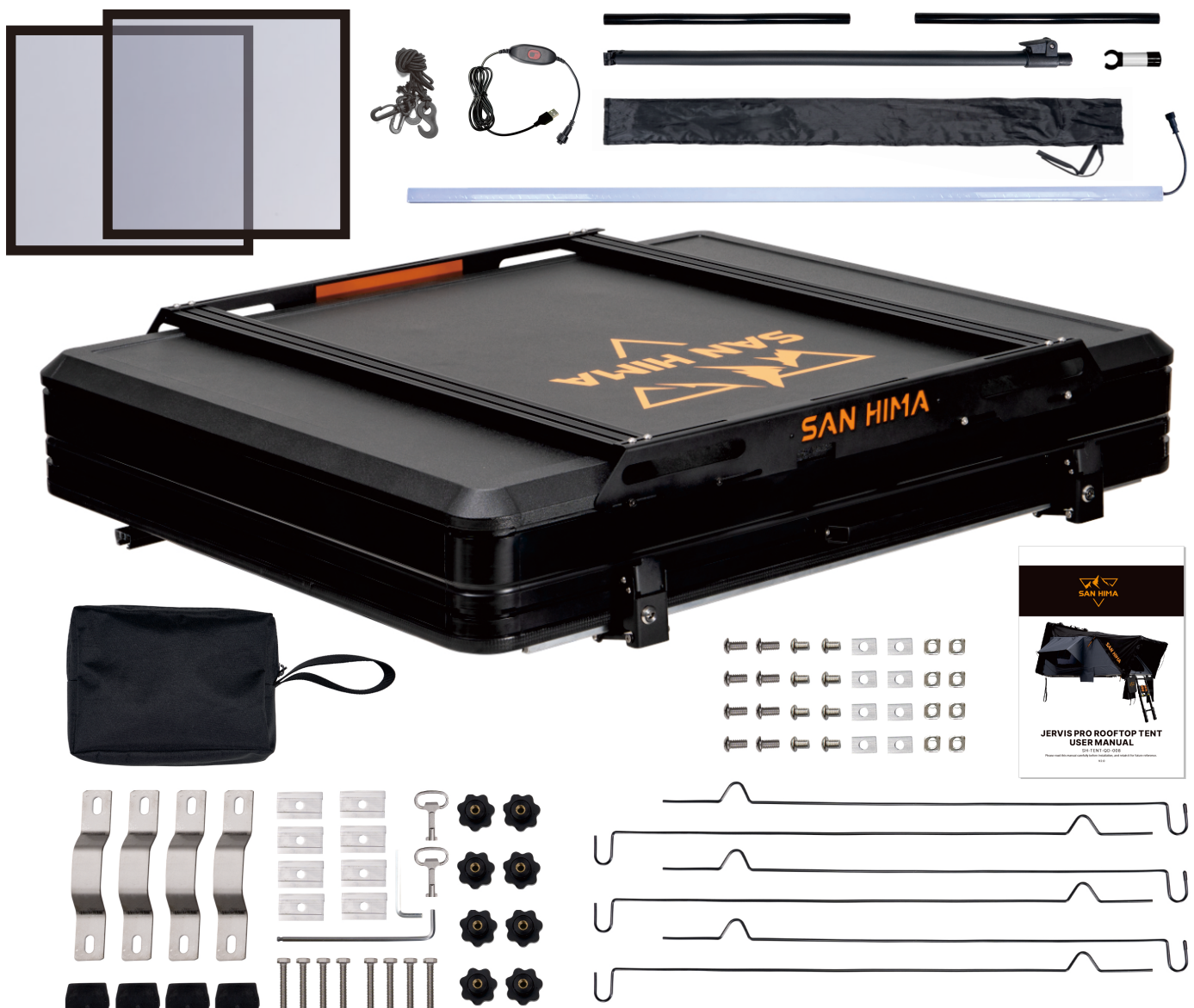
Telescopic Ladder:

- Make sure that each section is pulled up to its full extension and is locked before continuing to the next section. Improper locking will lead to bodily injuries.
- NEVER open the ladder from the top unless extending to its maximum length.
- NEVER exceed the permissible load capacity of the telescopic ladder.
- ALWAYS face the ladder during use.
- Wear non-slip footwear when using the ladder.
- Use both hands to grip the ladder when ascending and descending.
- DO NOT attempt to extend or retract the ladder while climbing or standing on it.
- Place body weight in the middle of the rung to ensure stability.
- Equipment carried while using a ladder should be light and easy to handle.
- DO NOT use the ladder as a bridge.
- DO NOT use the ladder in windy environments.
- Check before every use the proper function of the locking mechanisms. If the locking mechanisms are not working properly, DO NOT use the ladder.
- Before using the ladder all the extended rung sections must be locked.
- DO NOT use the telescopic ladder under the influence of pharmaceuticals, drugs, alcohol, etc. or if you feel unwell.
- Remove dirt on the telescopic ladder, such as wet paint, oil or snow before use.
- The telescopic ladder is ONLY to be used by one person at a time.
- Avoid leaving an unsecured ladder at the top.
- Avoid excessive lateral loads, such as carrying up heavy loads or drilling sideways in solid materials.
- DO NOT spend long periods without regular breaks on the telescopic ladder. Fatigue and loss of balance are accident hazards.
- ALWAYS stand with both feet on one rung.
- When climbing in and out of your rooftop tent, ALWAYS use the ladder with caution and NEVER let children use it unsupervised.

PARTS LIST

1 PC(s) San Hima Jervis Pro Rooftop Tent
 4 PC(s) 2-hole Mount Plates
 8 PC(s) Sliders
 8 PC(s) Star Knobs
 4 PC(s) Channel End Caps
 2 PC(s) Transparent Windows
 2 PC(s) Crossbars
 2 PC(s) Crossbar Mount Plates
 2 PC(s) Strut Covers
 1 PC(s) Telescopic Rod
 1 PC(s) Short Rod
 8 PC(s) M8*50 Screws
 8 PC(s) M8*14 Screws
 8 PC(s) M6*10 Screws

8 PC(s) M8 Sliding Nuts
 8 PC(s) M6 Rectangular Nuts
 2 PC(s) Bungees
 6 PC(s) Window Rods
 1 PC(s) Window Rod Storage Bag
 1 PC(s) Telescopic Ladder
 1 PC(s) Accessory Storage Bag
 1 PC(s) Shoe Bag
 1 PC(s) Storage Bag
 1 PC(s) LED Strip Light
 1 PC(s) LED Strip Light Adapter
 2 PC(s) Hex Keys
 2 PC(s) Lock Keys
 1 PC(s) User Manual

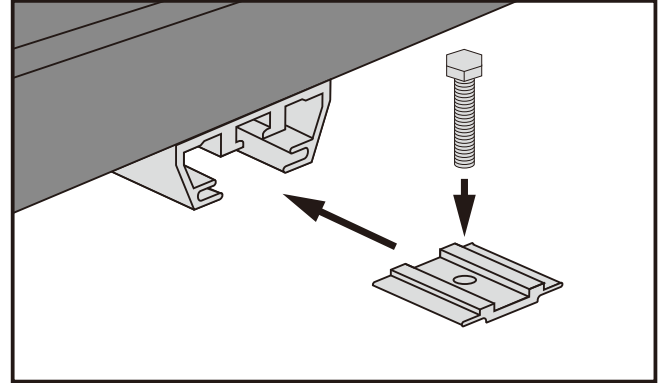


OPERATING INSTRUCTIONS

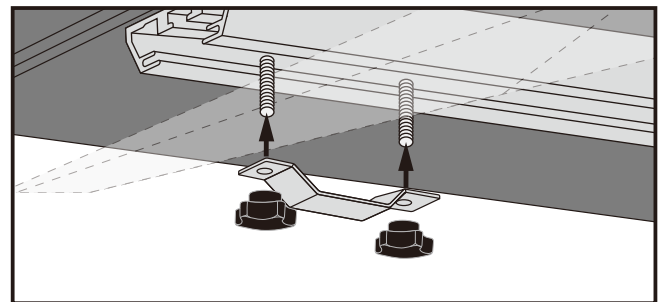
FITTING TO THE ROOF RACK OR CROSSBAR

1. With assistance, carefully lift your rooftop tent and place it onto the top of the roof racks or crossbars of your vehicle and ensure that the mounting channels are perpendicular to the racks or bars they will be mounted to, and that the tent is centered on the roof rack.

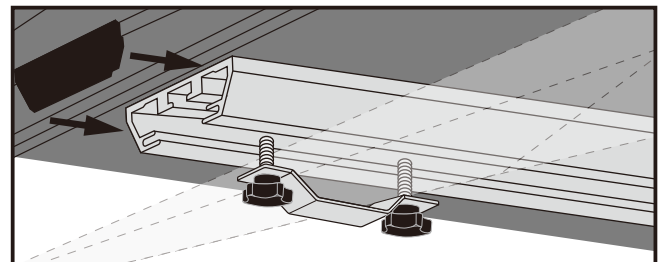
Slide the bolts and sliders into the mounting channels. You will need to lift your rooftop tent side, so as to have one of the bolts on the inside of the roof rack. Repeat the same steps for the remaining three sides.



2. Use star knobs to secure the bolts at each of the four corners where the rack and mounting channel cross. Tighten all eight bolts securely. It is important that you check all the mounting bolts and brackets periodically to ensure they are securely fastened to your base and roof rack or crossbars.

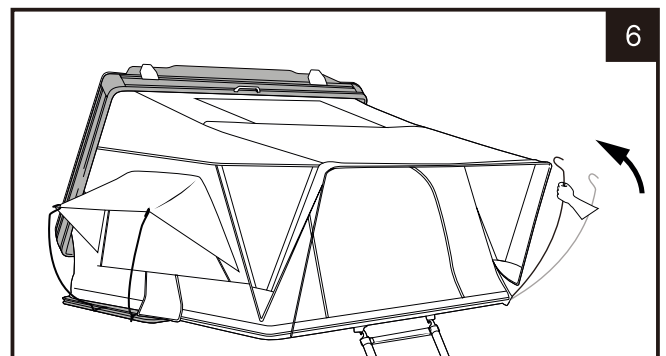
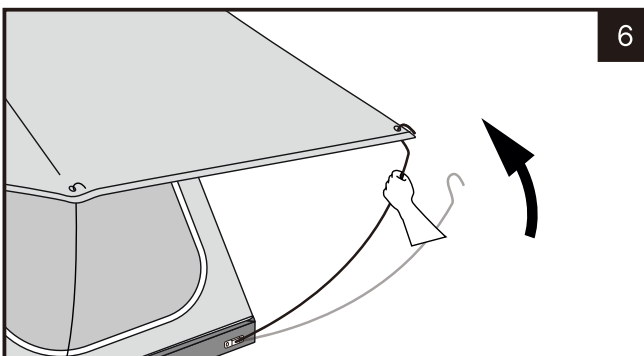
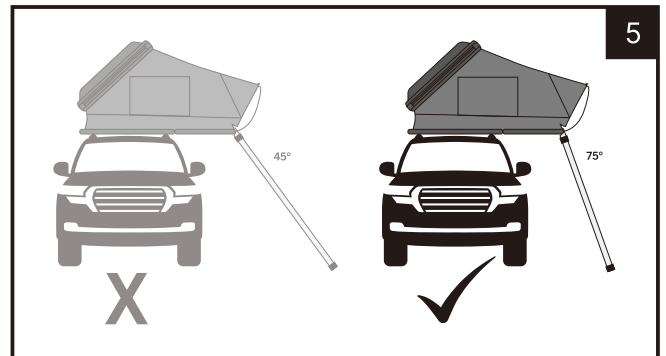
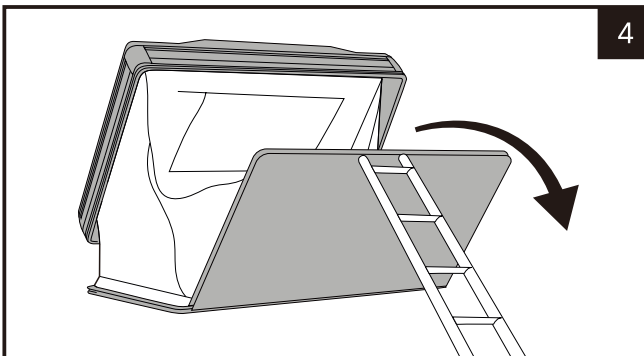
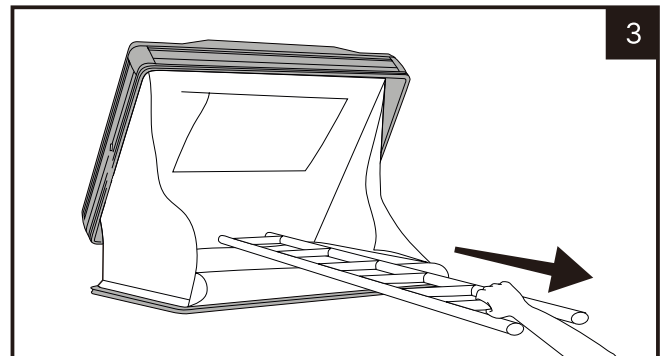
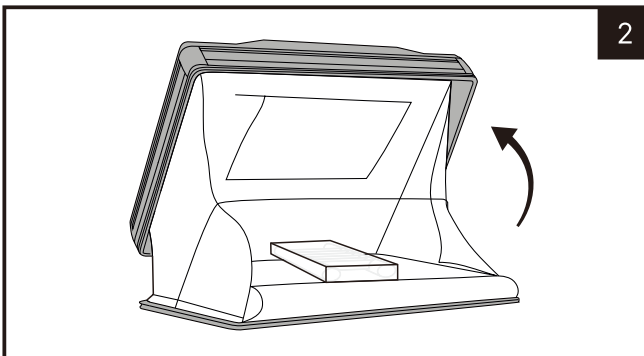
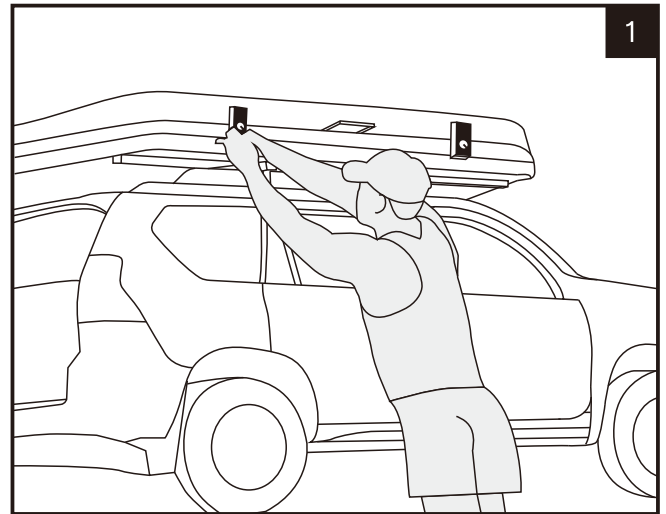


3. Insert the channel end caps into the ends of the mounting channel (this may require light taps from a hammer) after ensuring the tent is positioned correctly, and all eight bolts are tightened securely.

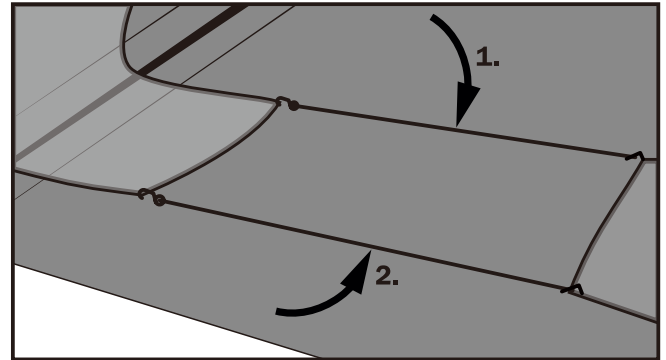


SET UP YOUR ROOFTOP TENT

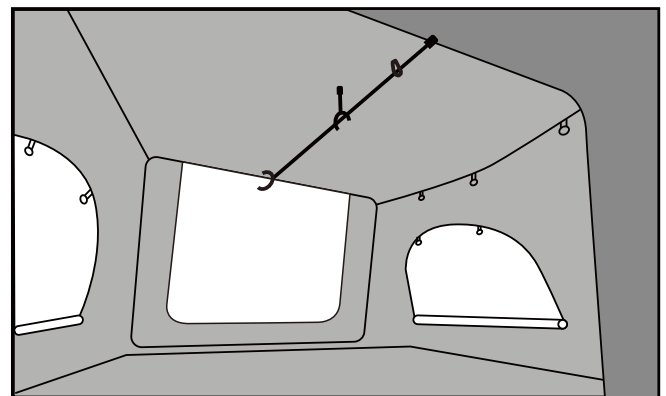
1. Use the key to unlock the latches.
2. Lift the tent lid and detach the bungee cord.
3. Uncover and fully extend the ladder.
4. Use the ladder to unfold the tent base.
5. Before climbing, ensure the ladder is positioned at approximately 75 degrees to the ground. San Hima recommends setting up the rooftop tent on flat, even ground.
6. Insert the window rods into the rainfly holes, ensuring the hook at the top end of each rod faces downward. Repeat this step for other sides of the tent.



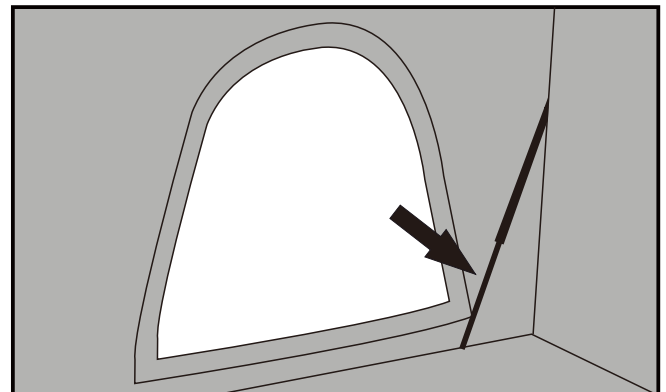
7. Attach one end of the bungee to the ring at the corner of the protective cover beneath the window. Stretch the other end across the bottom and hook it under the opposite window. Repeat with the second bungee at the other corner.



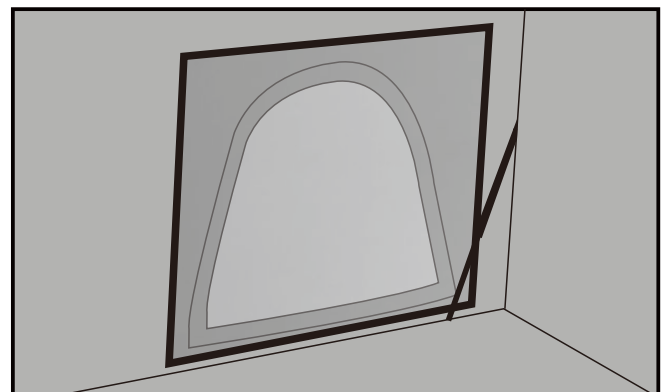
8. Clip one end of the telescopic rod onto a roof bar of the tent. Unlock the buckle to extend the telescopic rod and hang it onto a ring on the roof. Clip the short rod onto the telescopic rod to raise the roof.



9. **Optional:** Secure the strut covers to the piston ends of the two inner struts.

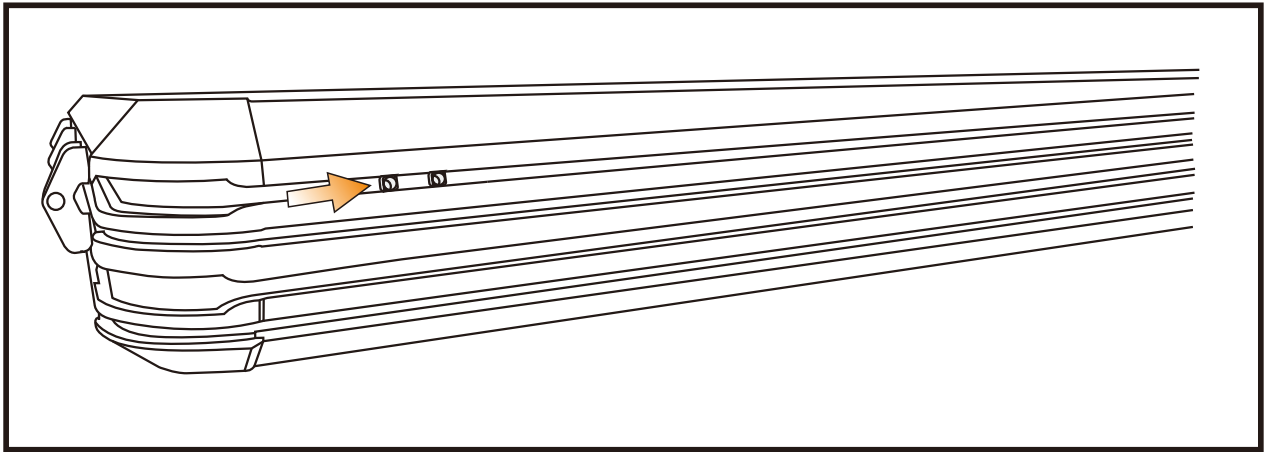


10. Align the transparent window with the inner side of the tent, then attach it firmly, making sure it's properly aligned.



MOUNTING THE CROSSBARS

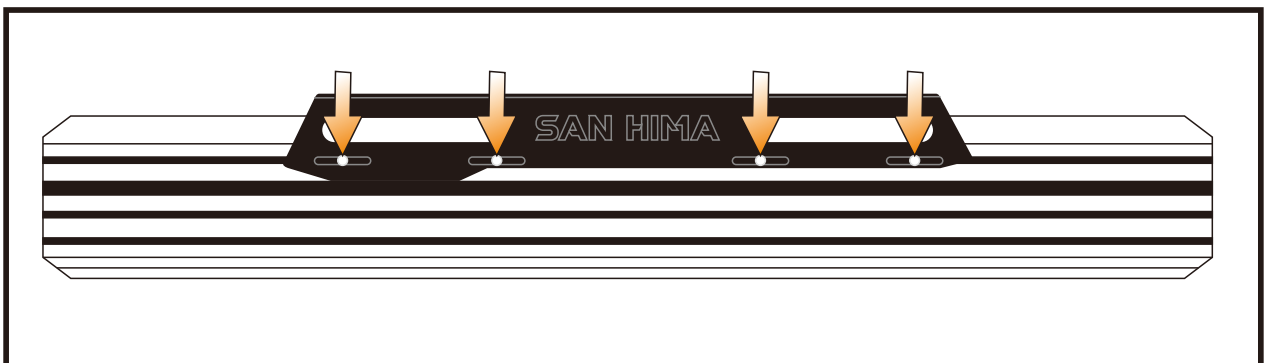
STEP 1: Slide four M8 sliding nuts into each side channel.



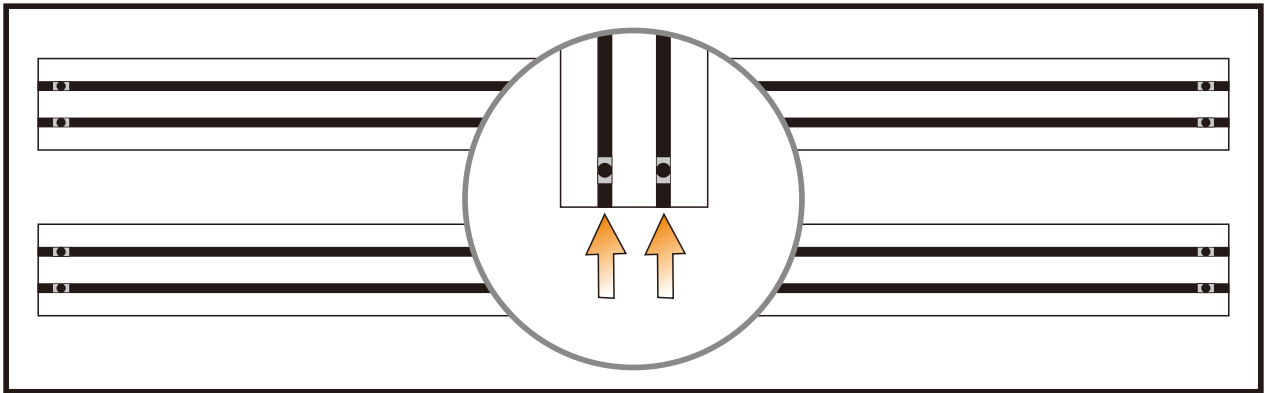
STEP 2: Attach the crossbar mount plates to the rooftop tent.



STEP 3: Tighten the four M8*14 screws into the slots of the mounting plate with the M8 sliding nuts.



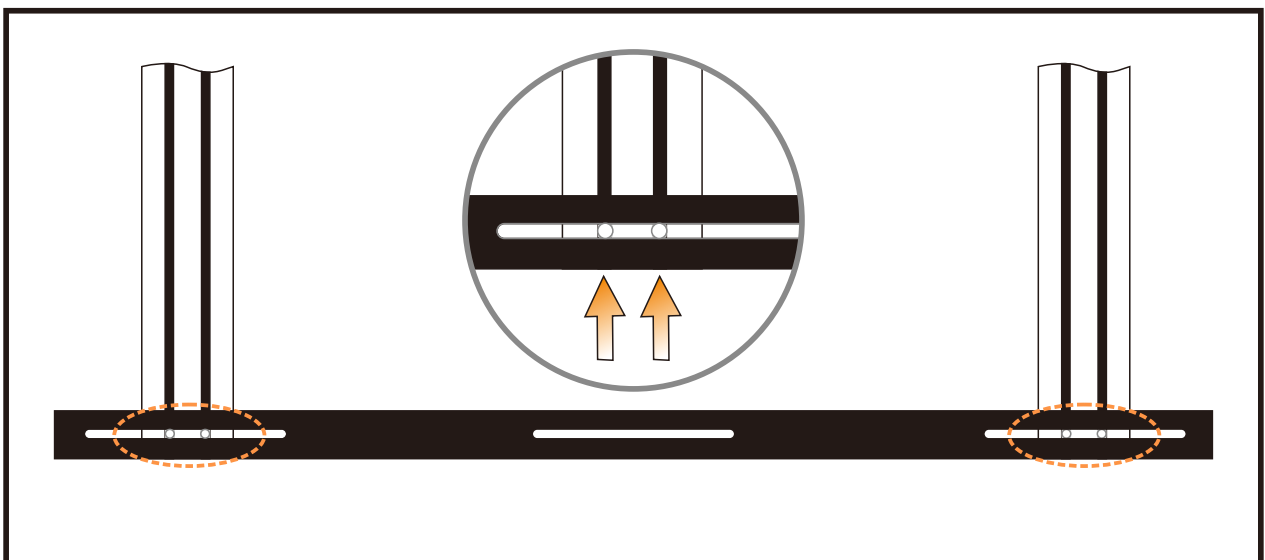
STEP 4: Insert the M6 rectangular nuts into the channel of the crossbar.



STEP 5: Slide the crossbars under the slots of the mount plate, ensuring the M6 nuts align with the slots.

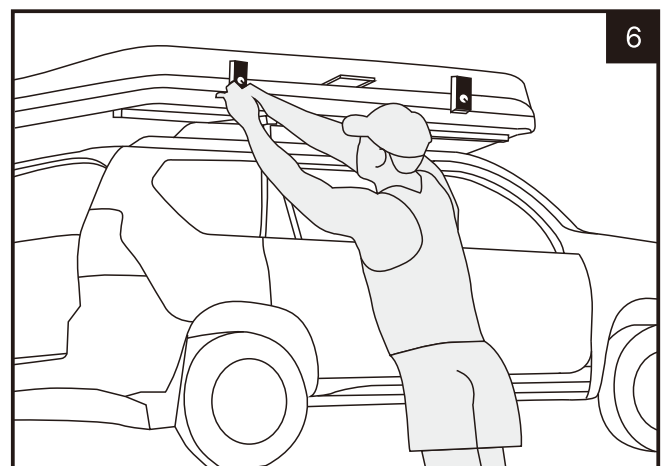
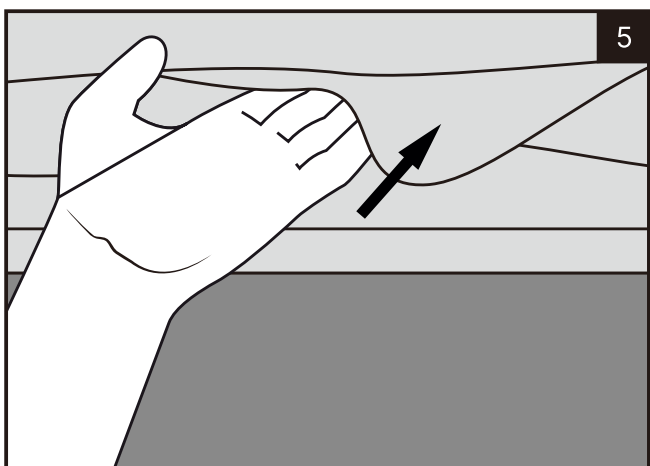
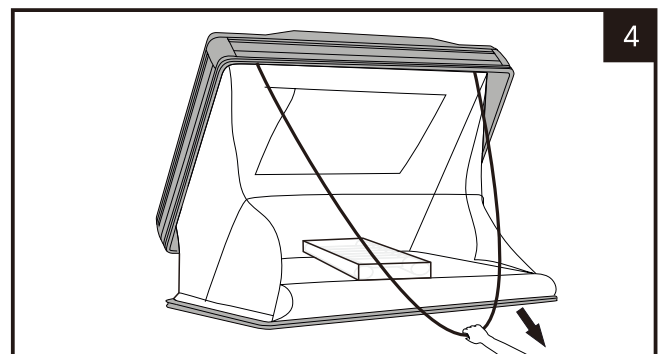
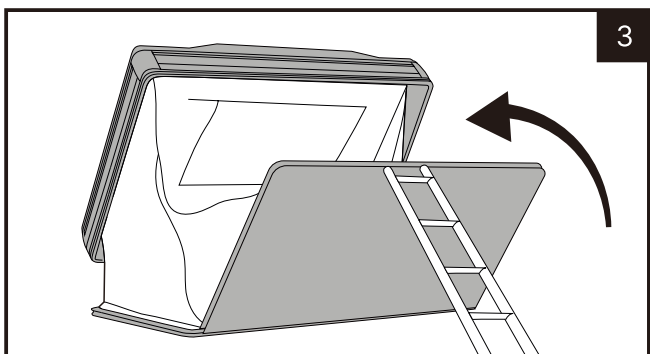
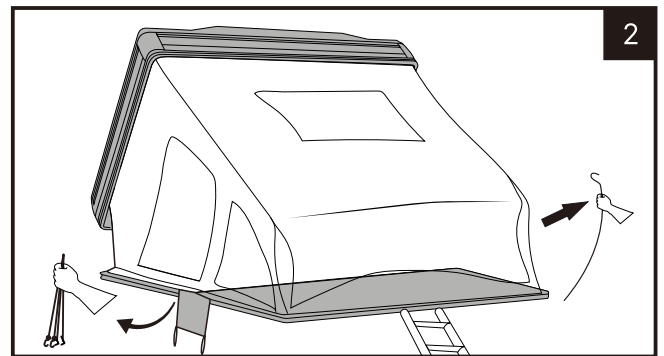
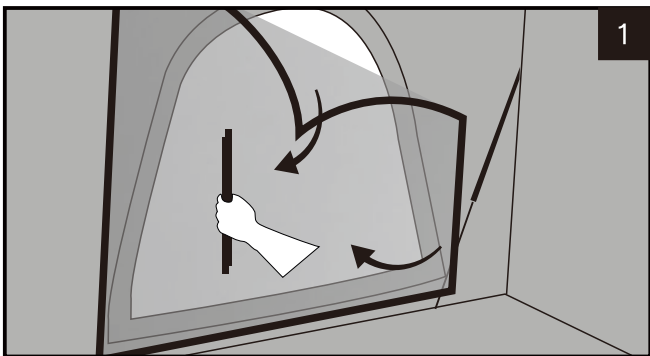


STEP 6: Tighten the nuts with M6*10 screws to secure the crossbar.



CLOSING THE HARD SHELL

1. **Optional:** Detach the strut cover and transparent window (if attached) before closing.
2. Detach the bungees from underneath the tent, then remove all window rods and close all windows and entrances.
3. Use the ladder to fold the tent base and return the ladder to its stowed position. Once finished, cover the ladder again.
4. Reattach the bungee cord, and close the tent lid by pulling down the strap.
5. Tuck any loose fabric into the tent before fully closing it.
6. Secure the tent lid with the side latches.



CARE AND MAINTENANCE

The San Hima rooftop tent is designed to be a reliable companion on your adventures. In order to keep it performing at its best, San Hima recommends some care and maintenance steps that will help prolong its life.

- Prior to each use, inspect your rooftop tent mounting hardware. If necessary, clean with wet cloth.
- Dry your rooftop tent thoroughly before you close it. If unable to properly dry your rooftop tent prior to closing, open it up and air dry it at your next opportunity. Failure to properly dry your tent out can lead to the growth of mold and mildew which can degrade the tent material, cause discoloration, and foul odor. Mold and mildew growth is not covered under your rooftop tent warranty.
- To clean your rooftop tent use with cold water and a sponge. DO NOT use soap or detergent. Rinse with a clean wet sponge and allow to thoroughly dry.
- DO NOT expose to petrol, oil or solvents.

STORAGE AND HANDLING (OFF VEHICLE)

- Ensure it is fully dry prior to storage and store in a cool dry location free from sunlight.
- Zippers should be pulled with even force and in a gentle manner. Keep your zippers free from dust and dirt and periodically apply non-scented bees wax to the zipper teeth as lubrication. This will prolong the life of your zippers.
- Keep your mattress dry and free from dirt. Prior to closing your rooftop tent lift your mattress and ensure the underside is dry. Remove mattress and air dry if necessary. To clean mattress cover, remove cover and machine wash gentle cycle. Hang dry, DO NOT TUMBLE DRY.
- You should ALWAYS wipe your ladder free of any dust or dirt prior to collapsing it for storage. Failure to do so can result in debris contacting your tent which can lead to damage to your tent fabric.

WARRANTY

San Hima ("Manufacturer") warrants, to the original purchaser ("User") that its rooftop tent, if purchased from manufacturer or an authorized distributor or dealer, will be free of defects in material and/or workmanship under normal usage from the date sold and for the duration (the "Warranty Period") of 2 YEARS.

This warranty shall ONLY be effective for the original purchaser and apply ONLY to the San Hima rooftop tent that is correctly installed on the vehicle for which it is intended.

San Hima will either replace the product or provide you with a refund at our discretion provided that the fault is found to have been caused by a design or manufacturing defect that results in its failure to perform correctly as described. The limited warranty is the only one that applies to this product, and it sets forth all the responsibilities of San Hima

EXCLUSIONS:

This warranty does not cover defects, failure or damage caused by incorrect installation, intentional damage, misuse or abuse. It is recommended that the installation should be performed by suitably qualified technicians or the warranty will be voided. For further clarity, this warranty is also void if the rooftop tent:

- is repaired, altered or modified carried out by anyone other than San Hima, or without San Hima's authorization,
- is damaged by mold and mildew as the tent is not properly dried prior to closing,
- is damaged by extreme weather (e.g. storm, hail or strong wind), extreme temperature, accidents, negligence, daily wear and tear, incorrect setup, or failure to check the condition of tent before each use,
- is damaged by UV degradation or acid rain to the tent/rain fly and its components,
- is damaged from improper storage, or a failure to provide routine maintenance,
- is used on permanent sites or commercial displays.

CLAIMS:

If a San Hima product is suspected of being defective, you'll need to provide proof of purchase (e.g. a screenshot of the order) and a picture and a video of the damaged goods in their entirety to sales@sanhima.com. If the product is found to be defective and covered by this limited warranty, the remedy is replacement or refund, at San Hima's option. No charges will be accepted for external labour or materials.