

Terms and Conditions

Welcome to Field Doctor! Thanks for joining our Affiliate program and agreeing to spread the word about 'feeding your health' with our award winning meals!

By participating in the program, the Affiliate agrees to use the program in the manner specified in these Terms and Conditions. If you do not agree to these Terms and Conditions in their entirety you are not authorised to register as an Affiliate or participate in the program in any manner.

1. Approval of the Application

We reserve the right to approve or reject any Affiliate application at our discretion. You will have no legal recourse against us for the rejection of your application.

2. Affiliate Links, Discounts and Commissions.

Your unique affiliate link is automatically generated and you will receive a commission for all sales made using your unique affiliate link which is based on the commission structure as set out in your welcome pack. If a customer clicks on your affiliate link and also uses a discount code, you will not receive a double commission. If you promote a discount that Field Doctor are running elsewhere that is not in your name, then you will not receive a commission. Commission amount is dependent on order value and does not include extra fee (tax, shipping cost.)

3. Payments.

For an Affiliate to receive a commission, you need to specify the payment details on your account. Payment of commission will be on a monthly basis. Commission will be calculated at the end of each month and paid on the last day of the following month. Payments will only be made for transactions that have been successfully completed. Use of the Affiliate Program is subject to a fair use policy which gives Field Doctor the right to review each and every referral order. Status of commission and any paid commission will be listed under Payments on your account. Transactions that result in refunds or cancellations will not be paid out. Commissions from orders that are placed at the month end may be carried over to the following month.

4. Meals.

If your affiliate application is accepted, we will send, along with your welcome pack, a bundle of meals of your choice. These will be for your consumption and we recommend you use as promotional material on your channels. There is the option to exchange your earned commission for more meals on a schedule that complies with our commission pay out structure. If you would be interested in this please email sally@fielddoctor.co.uk

5. Marketing tools and Welcome pack.

If your application is accepted, we will send you a welcome pack with promotional material and information relating to our company, values and mission as well as specific nutritional information on our meals. This will be for your use to share on your channels to promote our products and is not for further use or to share with any third party. We will send periodic emails with further information relating to new meal launches and offers. If you require specific promotional material not provided, please email sally@fielddoctor.co.uk

6. Cookies.

Cookies are small data files that are placed on your computer or mobile device when you visit a website. Our program uses cookies to identify the device used by the customer when a purchase is made through your unique affiliate link. This enables us to track and attribute sales to the correct affiliate, even if the sale occurs at a later date.

When a potential customer clicks on your affiliate link, a cookie is placed on their device. This cookie lasts for 30 days, unless it is deleted by the user before it expires. This means that if the customer clicks on your affiliate link and makes a purchase within that period, even if they leave the site and come back later, the sale will still be attributed to you and you will receive the commission for it.

Please note that cookies are specific to each device and browser, so if the customer uses a different device or browser, the cookie will not be present and the sale will not be attributed to you. It is therefore in your best interest to encourage potential customers to complete their purchases in a timely manner.

Remember that cookies are subject to the user's browser settings. If the user has chosen to block or delete cookies before completing their purchase we will not be able to track the sale to your affiliate link.

As an Affiliate, you understand and agree that potential referrals must have cookies enabled in order for you to receive an affiliate commission. You understand that Field Doctor cannot be held responsible for cookies that are blocked or deleted and you agree that you will not be entitled to any commission from sales that are not tracked due to the potential referral's cookies being blocked or deleted.

7. Removal from Referral Program

If an affiliate wishes to be removed from the affiliate program, they can do so by contacting: sally@fielddoctor.co.uk

Thanks for making it to the end of this important document. You can always revisit these Affiliate Program terms and conditions in the future and if you have any questions you can send them by email to sally@fielddoctor.co.uk