

CANTIK SWIMWEAR

RETURNS FORM

RETURNS AUTHORISATION # _____
(Please contact us to obtain this #)



1. Customers must contact us within 10 days of receipt of purchase to obtain an RA#. You then have a further 4 business days to post the returning items.



2. Ensure goods are:

- Unworn
- Unwashed
- And in original saleable condition with tags and sanitary sticker attached and inside original packaging



3. Include this form along with your returning garments and send via a registered or trackable service to:
PO BOX 104 HARBORD NSW
AUSTRALIA 2096

For change of mind or incorrect choice Cantik Swimwear will gladly accept the return of items for store credit only.

We highly recommend sending items using a tracking service as regrettably we cannot be held accountable for items that go missing in the post.

Once we receive your return we will inspect the goods and issue your store credit within three business days.

Should your return not meet our criteria we will communicate the reasons with you via email.

All postage costs are the responsibility of the customer, unless return is due to a mistake on our behalf or by fault of manufacturer.

For all full priced orders we will issue you a store credit valid for 6 months from your original date of purchase. For all garments purchased on sale or using a promotional code you will be issued with a store credit valid for 1 month only from the original purchase date and this can only be used on garments within the same collection.

If you paid for your order using Paypal you may be eligible to claim your return shipping back using their refunded shipping service. For more information along with our full Terms & Conditions please visit our website www.cantikswimwear.com

I understand the terms of return set out by Cantik Swimwear.

Customer name: _____

Customers signature _____

Date purchased: ____/____/____

Number of items returning _____