

# Core Group WARRANTY Repair Template

Email to [collections@core.co.za](mailto:collections@core.co.za)  
For status queries please email [servicecomms@core.co.za](mailto:servicecomms@core.co.za)

Repair Ref :
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Repair / OBF Request	
Model:	
Serial Number:	
Store Name:	<a href="http://www.mydrone.co.za">www.mydrone.co.za</a>
Store Ref Number: (i.e Store Name - Serial Number)	CCB Online - DJI/mydrone

Collection Address;
Physical Address:

Customer Details:
Customer Name:
Phone Number:
Email Address:
Address:

Fault Description:

**\*\* Please remember to include a copy of the tax invoice when you submit the claim.**