



GBJ Shop Info & Policies

- Shipping:**
 - Orders are generally shipped the next business day.
 - If item is out of stock, I will email you with expected lead time.
 - Shipping costs are no fun for anyone! Place an order over \$60 (post-coupon) and it will ship for free.
 - **If you are local to Chicago**, we can organize a meet up/drop off to save on shipping costs.
- Customization:** see separate document regarding product customization.
- Product info:** see separate document regarding product information.
- Personal info:**
 - The information needed to complete your order will remain secure and will not be used for anything other than completing the order.
 - You may opt out of marketing/newsletters at any time.
- Returns/refunds:**
 - GBJ gladly accepts returns and exchanges.
 - GBJ will not accept returns for personalized items.
 - **GBJ will accept returns for products in original condition within 14 days of delivery.**
 - **Buyers are responsible for return shipping costs** and item must be **returned within 30 days of delivery.** If the item is not returned in its original condition, the buyer is responsible for any loss in value.
 - GBJ reserves the right to reject refunds for products that have been returned damaged or otherwise compromised.
 - Refunds will be distributed upon receiving the item back in original condition.
 - GBJ will refund items that have been received damaged upon customer provided picture within 7 days of delivery.
- Policies are subject to change at any time. Email greetingsbyjenny@gmail.com with any questions or comments.