

RE-MIX

Re-Mix hopes you are completely satisfied with your purchase. If you need to make a return or exchange please note our policy as follows:

Your online purchase may be returned for a refund, return, or exchange, within 21 days of receipt.

Shoes must be in new, unworn condition, with all original packaging intact, to be returned or exchanged. In order to receive a full refund, shoes must be returned in condition acceptable for resale. For all products returned in used or damaged condition, we reserve the right to deduct a shoe repair fee or packaging replacement fee from the refunded amount.

****Please be sure to test your shoes on carpet. We will deduct a "damaged item" fee for scuffed soles.**

Buyer pays return shipping. We are not responsible for return shipping for items that do not fit; we do our best to provide sizing information on our website, and while we cannot guarantee fit, we urge customers to contact us with any specific sizing questions. (If your order arrives damaged/defective, please contact us within 3 days of receiving your order.)

We are not responsible for return items lost in transit so please insure your returns. Please ship your returns back in a proper shipping box. (Not an envelope. You may re-use the box your order was shipped in.)

Please fill out the form below and include it with your return.



Order # _____

Name _____

Phone # _____

Email _____

Refund

Refunds will be issued in the form original payment was made.

Store Credit

Store credit will be issued via an e-gift card that will be emailed. It does not expire and may be transferred.

Exchange

Please indicate your exchange request in the designated section. Re-Mix will ship the first exchange to you at no extra charge; any additional exchanges will be at purchasers expense. We will issue a partial refund or email an invoice for any price difference, additional shipping fees, etc. (We'll contact you if we don't have the exchange item you request in stock.)

Item (s) you're returning

QTY	STYLE	COLOR	SIZE
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Exchange Request

QTY	STYLE	COLOR	SIZE
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

RE-MIX

Classic Vintage Footwear

WWW.REMIXVINTAGESHOES.COM

About Our Shoes

Re-Mix Vintage Shoes are individually handcrafted in small batches, making each pair unique. The color or texture of the leather may change a bit from one production run to another. Additionally, as part of an effort to reduce waste, all parts of the hide are used, which may result in slight color and grain variations characteristics of natural leather.

Questions?

Call us: +1 (323) 936-6210 Mon.-Fri. from 12pm-7pm Pacific Time, or email us: info@remixvintageshoes.com.

Mail Returns to:

Re-Mix Vintage Shoes
7384 Beverly Blvd
Los Angeles, CA 90036
United States