

# A-1 Truck Parts

## A1TRUCKPARTS.NET - Core Return Form

Please return this form with all core returns. Once your core is received, A-1 Truck Parts will contact you via email to confirm that your core has arrived and update you on the status of your core return.

### Customer Information

Order # \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

\_\_\_\_\_

### Core Information

Core Being Returned \_\_\_\_\_

Reason for Replacing This Item \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Other Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### **Ship Core To:**

A-1 Truck Parts  
3836 N. Euclid Ave  
Bay City, MI 48706

### Core Information

Some of our products may require a core deposit. The customer is responsible for the shipping cost of the core. Please package your item to prevent damage or loss of the core during shipping. A-1 Truck Parts is not responsible for core lost or damaged during shipping.

Within 48 business hours of receiving the core. A-1 Truck Parts will report if the item is deemed acceptable. If the item is accepted, the core deposit you paid will be returned via the credit card used for payment on the website. An refund email confirmation will also be sent out from a1truckparts.net.

Cores must be returned within 90 days to receive the core deposit. The returned core must be undamaged and in rebuildable condition.

If a core is rejected, it can be returned to the customer at the customer's expense. The shipping cost be received before the core is shipped back to the customer. There will not be a partial core refund for partial or damaged cores.

Fill out the Core Return Form and return it with your core. This helps us determine your order and the appropriate amount to refund, as well as where to refund the money to. If this form is not received, it may delay that process or void the refund.

For any questions you may contact 989-667-3627 x2706 or a1truckparts2020@gmail.com.

**A-1 Truck Parts recommends writing down the tracking number before the item is shipped.**