

RETURNS & EXCHANGES



We at xanxanbeauty.com want you to be completely satisfied with your purchase. Items may be returned or exchanged in their original unused condition within 90 days of receipt. And you are responsible for return shipping

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| <p>① Download, complete and sign the return form at the bottom of this page and include it with your return. If you can't download it, email us at support@xanxanbeauty.com and we will email it you.</p> <p>② Include the manufacturer's packaging and leave all tags intact.</p> | <p>③ You can use your local shipping service to ship the package back. Ship your return back to us. Make sure your return is well packaged and properly insured</p> |
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MERCHANDISE RETURN/EXCHANGE FORM

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|---------------------------|--|--|--|
| STEP 1: ORDER INFO | | Original Order # | |
| ORIGINALLY PURCHASED BY: | | SEND REFUND OR EXCHANGE TO: (if different from left) | |
| Organization | | Organization | |
| Name | | Name | |
| Address | | Address | |
| City | | City | |
| Phone | | Phone | |
| Email | | Email | |
| Paypal Account: | | Paypal Account: | |

| | | | | | | | | | |
|------------------------|--|-----------|--|--------|-------|--|--|--|--|
| STEP 2: RETURNS | | | In the section below, indicate the item(s) you are returning | | | | | | |
| Reason Code | Item No | Item Name | Qty | Price | Total | | | | |
| Reason Code | Item No | Item Name | Qty | Price | Total | | | | |
| Reason Code | Item No | Item Name | Qty | Price | Total | | | | |
| Reason Code | 01 Defective 02 Order wrong item 03 Wrong item shipped 04 Shipping damage 05 Product not as expected 06 Arrive late 07 Changed mind 08 Did not like 09 Cancelled order | | | Other: | | | | | |

| | | | | | | | | |
|--------------------------|---------|-----------|---|-------|-------|--|--|--|
| STEP 3: EXCHANGES | | | For the fastest service, place a new order online, INSTEAD OF EXCHANGE, We'll ship your new item right | | | | | |
| Reason Code | Item No | Item Name | Qty | Price | Total | | | |
| | Item No | Item Name | Qty | Price | Total | | | |

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| STEP 4: RETURN PRODUCT TO XANXAN | |
| Securely pack your products, enclose this return form and have them shipped to the following address: For your convenience and low cost of shipping, two address for your choice, | |
| Return Address: | No. 4, Lane 7 Dongfang North, Xia Village, Nanwan Street, Longgang District, Shenzhen, China Zip Code: 518114 Receiver: Mr. Ge, TEL: TEL: 0086-13686412176 |