

WIRRA WIRRA

# Family & Friends

The Wirra Wirra Family and Friends Membership is an invite only membership that provides you with 35% discount on Wirra Wirra wines when visiting Cellar Door or shopping online via [www.wirrawirra.com](http://www.wirrawirra.com)

Have you been invited to join?

Be sure to read the frequently asked questions and terms and conditions over the page before signing up.



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## How does the Family and Friends Membership work?

Does your friend or family member work for Wirra Wirra? Ask them to send you an invite to the Wirra Wirra Family and Friends Membership. Sign up via the website at [www.wirrawirra.com/pages/family-and-friends](http://www.wirrawirra.com/pages/family-and-friends) then check your inbox for an email from us with the next steps to active your account on our website.

## Is the Family and Friends discount available on all Wirra Wirra wines?

The discount is applicable on most Wirra Wirra wines, excluding our small batch Chook Block and The Holy Thirst wines. The Family and Friends discount is not available in conjunction with any other special offers or already discounted items. The discount does not extend to Wirra Wirra merchandise.

## If I order online, will I have to pay for shipping?

Shipping is free when you purchase a dozen bottles or more. Australia Post standard shipping costs apply for orders less than a dozen bottles.

## Where does Wirra Wirra ship to?

Wirra Wirra ships wine anywhere within Australia.

## Can I track my shipment?

You sure can! Once your order has been lodged with Australia Post, you will receive an email with your tracking number. Once you have the tracking number, log on to the Australia Post website and get an estimated delivery date and see where your wine is.

## Can I pick up from Cellar Door?

Yes, please select 'Pick up from Cellar Door' at checkout in the online store.

## Are my personal details securely protected?

Yes, all of your personal information is encrypted for security reasons.

## Do I have to purchase a minimum amount of wine per year?

No, there is no minimum or maximum spend per year. The Family and Friends Membership simply provides you with an ongoing discount of 35% on Wirra Wirra wines.



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## Can I use my membership to buy wine for other people?

No, your membership benefits are just for you to enjoy as a family member, or friend of Wirra Wirra.

Wirra Wirra  
Cellar Door & Vineyards  
255 Strout Road  
McLaren Vale SA 5171

+61 8 8323 8414

[info@wirra.com.au](mailto:info@wirra.com.au)

## Can I use my Family and Friends Membership to access discount on Ashton Hills wines?

No, your discount applies to Wirra Wirra wines only.

## Do I need to pay a membership fee?

No, it costs nothing to become a Wirra Wirra Family and Friends member. Simply sign up online, then once your account is activated you can purchase as you like.



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# Family & Friends T&C

The Wirra Wirra Family and Friends membership is an invite only membership.

To become a member of Wirra Wirra Family and Friends and receive the benefits, you must be 18 years of age or older and live in Australia.

There is no fee to join.

The 35% discount is available for online and cellar door purchases only.

Not available on special offers, or items already on promotion.

Not available on Wirra Wirra limited products, including The Holy Thirst Cabernet Shiraz or Chook Block Shiraz.

Please do not share your log in details with anyone else.

Wine purchased for Wirra Wirra Family and Friends is for personal consumption and not to be re-sold.

By joining Wirra Wirra Family and Friends, you are agreeing to receive communication from us. This may be in the form of email, post or telephone.

To ensure your wine reaches you, please keep your personal and delivery details up to date via your online profile at [www.wirrawirra.com](http://www.wirrawirra.com) or call us on (08) 8323 8414 during South Australian business hours.

Stock availability, wine prices and terms & conditions are subject to change at any time.

Have another question? Simply call us on (08) 8323 8414 or email [info@wirra.com.au](mailto:info@wirra.com.au)

