

# OUR COMMITMENT TO WIN

**SAFETY AND INTEGRITY**  
ARE FOUNDATIONAL IN ALL WE DO

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**WE FOCUS ON THE CUSTOMER**

We are responsive and easy to do business with • We are solutions oriented

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**WE SET HIGH STANDARDS**  
FOR OUR COMPANY AND OURSELVES

We are intolerant of mediocrity • We accept accountability • We make candid assessments of our performance

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**WE ACT WITH A SENSE OF URGENCY**

Speed is a priority • Results matter

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**CONTINUOUS IMPROVEMENT**  
IS OUR PATH TO SUCCESS

We embrace change • Continuous improvement is everyone's job

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**PEOPLE MAKE THE DIFFERENCE**

We attract and retain only the best • People are evaluated based on their accomplishments and behaviors  
Personal development is a shared responsibility

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**WE ACTIVELY AND REGULARLY COMMUNICATE**

Everyone has an open door • We are candid, concise and transparent  
Debate is healthy and drives better decisions • We encourage and expect feedback

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**WE DEMONSTRATE AN ENTREPRENEURIAL SPIRIT**

We take initiative • We exhibit a can-do attitude • We are creative and innovative

