

hugolog

PRODUCT WARRANTY CARD

Your Hugolog product is protected by a 1-year warranty from the purchase date. For more information on repairs, exchange, and other policies, please visit www.hugolog.com

Please send all inquiries through the Contact Form on our website or email us at support@hugolog.com. And our technicians would be glad to assist you.

Telephone: +1(213) 992-4747

USER MANUAL

G3 PAN-TILT LIGHT BULB CAMERA

For more setup instructions and video tutorials, please scan the QR code on the left or visit: www.hugolog.com/pages/g3

hugolog

CATALOGUE

002	WHAT'S IN THE BOX
003	APP SET UP
007	FCC COMPLIANCE
008	LIVE VIEW & PLAYBACK
011	MORE FUNCTIONS
012	INSTALLATION
012	ALEXA SET UP(Optional)
020	TROUBLESHOOTING
022	MOTION DETECTION
023	OTHERS
024	CUSTOMER SERVICE
025	PARAMETER
Back over	PRODUCT WARRANTY CARD

PARAMETER	
Control	IR
IR Distance	35ft
Lens	3.6mm FOV 105°
Day & Night	IR Cut Filter with auto switch
System	Processor
Processor	High-Performance Embedded SOC Processor
Audio	Input
Input	Built-in Omni-direction microphone
Output	Built-in loudspeaker
Video	Frame Rate
Frame Rate	1-25fps adaptive frame rate of network transmission
WDR	Interface
Interface	Hugolog Cloud Storage
Cloud Storage	Interface
Interface	Micro SD Card (Max.128G.)
Local Storage	Operating conditions
Operating conditions	-14°F ~ 122°F (-20°C ~ 50°C) Humidity 80% or less (non-condensing)
Power Supply	SVDC 1A
Power Consumption	Max. 2.5W

hugolog

CUSTOMER SERVICE

LIVE CHAT:
In Hugolog Connect APP or on hugolog.com

Email: support@hugolog.com
Our professional technicians are committed to reply all your requests within 24 hours

If you purchased from Amazon, you can also contact our professional customer service team in your Amazon account

Telephone:
+1(213) 992-4747

Power	DC5V+10%
Status light	<ul style="list-style-type: none"> Flashing slowly: awaiting WIFI connecting. Flashing rapidly: currently connecting/ the network is abnormal. Solids on: camera running correctly.
Microphone	Capture sound for your video
SD card slot	Support local SD Card storage (Max.128G)
Reset	Press and hold the "RESET" for 5 seconds to reset the device(Camera will return to factory default settings)

hugolog

WHAT'S IN THE BOX

PLEASE CONSULT THIS CHECKLIST FOR ALL PARTS.

OTHERS

- WHAT CAN I DO IF THE IMAGE IS NOT CLEAR?
 - The camera is equipped with Ultra HD lens and sensor to produce superior image, however the image quality may be affected by the lighting condition
 - Ensure the camera is NOT facing to environment with poor lighting condition or with extreme high contrast. Ensure it is NOT facing directly to bright lighting sources such as sun light.
 - Ensure your phone and your router has enough bandwidth to stream HD video. A minimum of 2Mbps is required to stream each camera. If the network does not meet this requirement, the live view stream will be downgraded to SD automatically
- NIGHT VISION
 - The camera is equipped with infrared LED technology to capture black and white night vision image in detail at night. However, the night vision image quality may be affected by the following factor.
 - There are high contrast light sources such as car headlight pointing to the camera

hugolog

APP SET UP

- Connect the camera to power via included bulb base. (If you are not setting up the camera for the very first time, press and hold the "Reset" for 5 seconds until you hear a beep.
- Please download the Hugolog Connect App from the App Store or Scan the QR Code below. Hugolog Connect App is available for both iOS and Android OS. Search the name "Hugolog Connect" in App Store or Google Play. (The other Hugolog apps, such as Hugolog do NOT support)

MOTION DETECTION

- HOW TO TURN ON AND OFF MOTION DETECTION?
 - To turn on or off motion detection setting, go to the camera menu and click on Detection Alarm Settings
- WHAT CAN I DO IF I CANNOT RECEIVE NOTIFICATIONS?
 - Ensure your phone notification setting is enabled for Hugolog Connect APP
 - Ensure the phone has decent network bandwidth
 - Ensure the camera is online
- WHAT CAN I DO IF I RECEIVE TOO MANY NOTIFICATIONS?
 - If the camera is placed at location with heavy traffic, we recommend to relocate it to a place with less traffic to receive less alerts.

hugolog

WHAT CAN I DO IF CAMERA IS OFFLINE?

- Make sure your home Wi-Fi is working. Check other devices connected to the same Wi-Fi and see if they can use the Internet.
- Check if your Wi-Fi name or password has been changed by your family and you do not know. If yes, please reset the camera and set it up all over again.
- If the Internet works well and the camera still shows offline, please restart your router, wait for 2-3 mins and see if the camera will be online automatically. Sometimes when the router is overloaded, the camera will be offline.
- Check the indicator of the camera. If the camera shows solid blue when it is online, now there is no light, maybe the power cable is defective. You could change the cable, restart the camera, and check.

hugolog

TROUBLESHOOTING

- IF YOU CANNOT CONNECT THE CAMERA TO THE INTERNET, CHECK THE FOLLOWING STEPS
 - Ensure you are connecting to a 2.4GHz WiFi not 5GHz
 - Ensure WiFi password or SSID is correct
 - Ensure the camera is placed as close to the router as possible
 - Ensure camera is powered on and the indicator is blinking rapidly before scanning the QR code
 - Ensure you are using the correct APP (Hugolog Connect)
 - Ensure the camera is scanning the QR code on the phone in the correct way
 - If the above doesn't help, reset the camera and start pairing again or you can find us at: support@hugolog.com
- WHAT CAN I DO IF THE CAMERA STOPPED WORKING?
 - Close the APP and Restart the APP again

hugolog

Confirm that the network you are connecting to is a 2.4GHz WiFi, enter the correct password and user name, and click "Next" to generate a QR code that carries the Wi-Fi information. Use the camera to scan the QR code on the phone, Press "I Heard a Prompt" after the camera reads the QR code and beeps. Then the camera will start pairing.

If the pairing is not successful, press the Reset button for 5 seconds until you hear a prompt and start again. Or check the FAQ section for more troubleshooting steps

If you encounter any issues during use, please feel free to contact us: support@hugolog.com

You can now tell your Echo device to show the camera feed by calling Alexa, Show Baby Room. You can change and update the camera name in the Hugolog Connect APP camera menu. (Refer to Step 3)

hugolog

DISCOVER DEVICES

- Tap 'DISCOVER DEVICES'
- Wait until the Alexa APP discovers the Hugolog camera. Check the following if Alexa repeatedly fails to discover the camera.
 - Ensure the Hugolog Connect camera, the Alexa device and your phone are connected in the same Wi-Fi network.
 - Ensure the Hugolog Connect camera is powered on and set up in the Hugolog Connect APP
 - Ensure the Alexa device, such as Echo Show, is set up and connected.
 - Ensure the camera is added to the Hugolog Connect account that is linked to the Hugolog Connect Skill in the Alexa APP

hugolog

LIVE VIEW & PLAYBACK

- Tap 'Authorize'
- Tap 'Authorize'
- Tap 'Done' after the Hugolog Connect APP is linked to the Hugolog Connect Skill.

hugolog

ENABLE TO USE

- Log in to your Hugolog Connect APP account and tap 'Link Now'

FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

hugolog

LIVE VIEW & PLAYBACK

- Color Mode With Spotlight: In this mode, the camera keeps the color of the image and will turn on the spotlight to capture better-quality pictures.
- Black & White mode: In this mode, the camera will always presents black and white night vision mode.
- Private Mode: Private mode means the camera will turn off and all the features cannot be used. Turn on this function, both the sharer and the user cannot view the camera any more. When you don't need the camera to work and don't want to plug off it, you can use the private mode.
- Motion Detection: Receive push notification when motion is detected
- Siren: When you perceive danger, you can turn on the siren at any time to expel possible dangerous factors
- Motion Tracking: Automatically track when objects move.
- Sound Detection: Receive push notification when sound is detected.
- Messages: Alarm notifications
- Direction: Pan-Tilt control
- Site: Save the current view as a site easily with 'Site Added Successfully', or use the 'Direction' button to adjust the camera angle and add your desired target point as a site (up to 6 site settings supported). To quickly confirm the safety of the target location, simply click on the saved site and the camera will automatically rotate to your preset view.
- Cloud: Watch the videos saved on the Cloud Server (Subscription Required)

hugolog

MORE FUNCTIONS

Enter the setting interface of serial number 4

- BASIC FUNCTION SETTINGS
 - Status Indicator: Switch camera's status indicator
 - Flip Screen: Flip the live view screen
 - Watermark: Switch the brand watermark of live view
 - Wide Dynamic Range: In photography, videography, and image processing, WDR refers to the ability of a camera or display device to capture or display images or video with a wide range of brightness. It can handle bright and dark areas at the same time, making details more clearly visible.
 - Talk Mode: Switch to select One-Way Communication or Two-Way Talk mode.
 - One-Way Communication: Hold the talk button to talk
 - Two-Way Talk: Tap the talk button on the panel to start talk
 - Camera calibration: The camera automatically performs a calibration function to account for some rotation problems.
- OTHER FUNCTIONS
 - Offline Notification: You will be notified if the camera is offline.
 - Visit FAQ Articles: Display common problems to help you troubleshoot problems quickly
 - Share Device: You can share this camera with others so that they can watch the camera as well.
 - Add to Home Screen: Put this camera on the phone's home screen so that you can watch it more quickly.

hugolog

INSTALLATION

- INSTALLATION
 - After successfully connecting to the network, please directly screw the camera into the position you want to install.

ALEXA SET UP (Optional)

- BEFORE YOU START
 - Download and Install Amazon Alexa APP on Your Phone
 - Log in the Alexa APP with Your Amazon Account
 - Set up Your Alexa Device
 - Ensure Your Hugolog Connect Camera is Powered on and Online in the Hugolog Connect APP

hugolog

DISCOVER DEVICES

- Tap 'DISCOVER DEVICES'
- Wait until the Alexa APP discovers the Hugolog camera. Check the following if Alexa repeatedly fails to discover the camera.
 - Ensure the Hugolog Connect camera, the Alexa device and your phone are connected in the same Wi-Fi network.
 - Ensure the Hugolog Connect camera is powered on and set up in the Hugolog Connect APP
 - Ensure the Alexa device, such as Echo Show, is set up and connected.
 - Ensure the camera is added to the Hugolog Connect account that is linked to the Hugolog Connect Skill in the Alexa APP

hugolog

LIVE VIEW & PLAYBACK

- Tap 'Authorize'
- Tap 'Authorize'
- Tap 'Done' after the Hugolog Connect APP is linked to the Hugolog Connect Skill.