# KNOTEST AUSTRALIA

# SYDNEY SATURDAY 23RD MARCH 2024 CENTENNIAL PARK

## **VENUE ADDRESS:**

Centennial Park - Grand Dr, Centennial Park NSW 2021

## **OPERATING TIMES:**

**GATES OPEN: 11AM** 

**OPERATING HOURS: 11AM - 10PM** 

Large crowds and extremely heavy traffic are expected in and around the surrounding streets of Centennial Park on event day.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and plan how you are getting to and from Knotfest.

With frequent trains, light rail services and a number of regular bus routes, the best way to get to and from Centennial Parklands is by public transport. Tickets to Knotfest Sydney *include* travel on trains, metro and light rail services - just show your ticket to transport staff when boarding.

Note: An additional access fee applies on trips to and from Sydney Domestic or International Airport Stations. The access fee is not covered by your event ticket travel entitlements.

Centennial Parklands are closed to vehicles on event day and there is **no** parking available within park grounds.

Patrons arriving via ride share and light rail will enter the park on foot through the Robertson Road Gate and will make the journey through the parklands via Grand Drive to the event entry point. Please refer to Patron.

### **PUBLIC TRANSPORT:**

Your ticket to Knotfest 2024 includes all your travel on the following public transport systems:

- 1. Rail network bounded by Bomaderry, Goulburn, Bathurst, Scone and Dungog stations; (Non booked services)
- 2. All Sydney metropolitan and outer metropolitan regular route bus services;
- 3. Harbour City and Newcastle Ferries;
- 4. Sydney and Newcastle Light Rail;
- 5. Sydney Metro North West Services;

### **LIGHT RAIL:**

The best and most efficient way to get to and from the venue is via light rail. The closest station to the event site is Moore Park Light Rail Station, Stop ID 2021102. Patrons then make the short walk to the park and enter via the Robertson Road Gate.

The L2 Randwick and L3 Kingsford light rail services run between Circular Quay and Randwick, and Circular Quay and Kingsford. Both lines travel via George Street, Central Station and along Devonshire Street in Surry Hills up to Moore Park.

L2 Randwick and L3 Kingsford lines operate every 5-10 minutes on Saturdays from 7am-1am the following morning.

Estimated service arrival times will be available on electronic information boards at stop platforms. You can check a service time via the Trip Planner or next departures.

If you have mobility requirements, you can travel on all light rail services. Dedicated wheelchair waiting areas on each light rail platform are located adjacent to bench seats underneath canopies. They are identified using Tactile Ground Surface Indicators. These waiting areas are positioned to correspond to the accessible seating sections inside the trams.

As all light rail stops have level access, there is no requirement for a wheelchair ramp to board or alight from the tram.

Check the accessibility facilities at the <u>light rail stop locations</u> and read through the tips for <u>planning an accessible trip</u>. There are four dedicated priority seating areas for wheelchairs, which include a blue push button with an accessible symbol on the button. When pushed, the button requests the attention of the driver to give you more time to alight for exiting if needed.

## **BUS:**

Several regular bus routes make stops along Oxford St near the Park gates including routes 320, 339, 352, 422, 423X, 461X and 480.

For more details on public transport services and to plan your trip, visit transportnsw.info

## RIDESHARE / TAXI / PUBLIC DROP OFF & PICK UP ZONES:

There is no designated pick up or drop off zone for rideshare or taxi at Knotfest Sydney.

# **PARKING:**

Patrons are discouraged from driving to the event and encouraged to arrive via public transport. Some patrons may still wish to drive to the event.

The closest parking is located within the Entertainment Quarter at the multi-story car park. This car park is open from 6:00am to 2:00am daily.

## **CONDITIONS OF ENTRY:**

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

There are STRICTLY NO PASS OUTS (Exit and Re-entry) for this event.

Knotfest Sydney is a licensed 18+ licenced event

Photo ID is required to purchase alcohol regardless of your age.

All patrons must have valid photo ID in the form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards
- Valid Keypass

Access to the event is prohibited or refused to people who:

- Displaying COVID-19 like symptoms
- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security
- screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency
- service personnel.
- Are from unauthorized media outlets.

It is a condition of sale that you agree that the Presenter reserves the right to refuse a ticket holder admission to the event or to evict that person from the event for any reason whatsoever at the Presenter's absolute discretion.

It is a condition of the liquor license that only valid ticket holders are allowed to enter the event and you may be prosecuted if you enter or attempt to enter without a valid ticket.

The event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

Crowd surfing, moshing, slam or circle dancing are all dangerous activities that can lead to serious injuries to other patrons and will not be tolerated.

Except as provided by law, the Presenter and the owner and/or lessee of the venue shall not be held liable for any loss, injury or damages sustained entering or within the venue whether caused by the negligence of the Presenter or that owner or lessee or otherwise.

Ticket holders consent to filming and sound recording as members of the audience.

ENTRY IS AT YOUR OWN RISK

## **TICKET CONDITIONS & INFORMATION:**

By entering the event, you, the attendee, acknowledge that you have read the above rules governing conduct and consent to abide by such regulations and conditions.

Knotfest Melbourne is an all ages licensed 12+ event.

There are three different ticket types with two different age categories attending the Knotfest Melbourne event, they are as follows:

- GA Ticket
  - 0 18+
  - o U18
- Premium VIP Ticket
  - 0 18 +
  - o U18
- Ultimate VIP Ticket
  - o 18+ only

GA Tickets entitle patrons entry to the event through any one of the GA front entry lanes and access to the event.

GA Patrons will be directed to present their identification, have their tickets checked, bags searched, tickets scanned and wristbands issued prior to entering the event site.

VIP Tickets entitle patrons access to the VIP dedicated entry lane, a VIP lanyard and access to the event, VIP Merch and Bar lanes.

Ultimate tickets entitle patrons access to the Ultimate Offering dedicated entry lane, a Ultimate lanyard and access to the Museum and the Ultimate Viewing platform. They also receive access to the VIP Merch and Bar lanes in the general festival area.

There are **STRICTLY NO PASS OUTS** (Exit and Re-entry) for this event.

Last entry to the event is 21:00

## **TICKET SCANNING:**

To ensure a smooth entry into the festival, please ensure you have your tickets ready to go and follow the three steps below.

- 1. If you have purchased via Ticketek, you can access your tickets in the TICKETEK APP where you can present at the entry gate or share to your friends via their mobile number.
- 2. DOWNLOAD your ticket and add it to your phone's wallet **before** you arrive and have the barcode ready for scanning at the gate, with your phone brightness turned up to allow scanners to pick it up easily. Please ensure your phone is charged.
- 3. If you're coming in a group, please SHARE your tickets with your fellow attendees before you arrive.

### **FOOD & BEVERAGE:**

We will have a variety of food vendors and bars on site at Knotfest for all your dietary needs. Please refer to the patron map for locations of these outlets.

# REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorised media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorised media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity department are permitted at the Knotfest Melbourne event.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Knotfest events for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

## **PROHIBITED ITEMS:**

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue.

This includes but is not limited to:

- Portable seating of any kind
- Tables, eskys or coolers, umbrellas, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminum containers
- Liquids other than lotions (empty water bottles that are not glass or aluminium are permitted)
- Professional audio /visual recording devices (excluding mobile phones and go pros)
- Drones
- Culturally insensitive items & attire
- Anything studded (chokers, belts & wristbands)
- Flags & poles
- Promotional materials stickers & flyers
- Air horns & megaphones
- Weapons or dangerous items including laser pointers or selfie sticks
- Flares & fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass or aluminum.

Additional items may be found prohibited at the discretion of event security guards or Victoria Police.

All items deemed prohibited excluding illegal substances must be cloaked externally at the cloakroom located alongside the entry. Knotfest will not take responsibility for cloaked items.

## **CLOAKING SERVICES:**

There are charged cloaking services available at the event. \$10 per item.

There are also charged locker services available at the event on a first come first serve basis. \$20 per locker.

Please ensure you keep your ID on you at all times for bar service.

### **MERCHANDISE:**

Knotfest Melbourne event and artist merchandise will be available at the event please refer to patron map for location.

## **RESPONSIBLE SERVICE OF ALCOHOL:**

All licensing, RSA and other matters relating to the service of alcohol are handled by the licensee and bar operator - QFE Events Pty Ltd.

Knotfest is an 18+ only licensed event. All patrons are to have a wristband to identify their age. All patrons entering the venue must provide photo ID in order to secure a wristband.

## **NSW POLICE:**

Police have the right to attend the Knotfest Sydney event and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

## **SAFETY & FIRST AID:**

Knotfest Sydney does not condone possession or use of illegal drugs at the event.

There will be multiple first aid/medical posts throughout the venue.

Please consult the patron map for locations.

By entering the event and using the medical facilities, a patron consents to providing access to their medical information.

## SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS:

Knotfest Sydney is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

- 1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
- 2. Ensure the quantity carried is the minimum required for the duration of the event.
- 3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers.
- 4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication.

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

## LIABILITY

Knotfest Sydney and Centennial Park shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Knotfest Sydney will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

# **ACCESSIBILITY:**

Knotfest Sydney is a dual stage live music festival.

There is a dedicated accessible entry lane into the event and dedicated lanes at all bars and official merch outlets.

Accessible toilets on site are outlined on the patron map.

There is no reserved or dedicated seating, however accessible patrons will have access to an accessible viewing platform in close proximity to the stage - Please refer to the patron map for location.

Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer. The Companion Card must be presented alongside the issued ticket to gain entry to the event. Dedicated accessible entry lanes will be available to those in possession of a Disability Card or Companion Card.

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require traveling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

## **ACCESSIBLE PARKING:**

If you have booked Accessible Parking, this will be available at the designated Carpark where spaces will be positioned close to a dedicated accessible entry. Vehicles can enter the event car park via Randwick Gates and follow the one way traffic route. Accessible Parking Passes must be displayed on your dashboard to gain entry to this carpark.

The car park will be operational between the hours of 9:00am - Midnight.

Please note - once you have parked your car in the car park, it must remain until you are leaving the event for the day. Re-entry to this carpark will not be granted.

If you have questions regarding booking an Accessible Parking Pass, please email australia@knotfest.com