

# MELBOURNE THURSDAY 21ST MARCH 2024 FLEMINGTON RACECOURSE

# **VENUE ADDRESS:**

**GATES** 

# **OPERATING TIMES:**

**GATES OPEN: 11AM** 

**OPERATING HOURS: 11AM - 10PM** 

Large crowds and extremely heavy traffic are expected in and around the surrounding streets of Flemington Racecourse on event day.

A high number of patrons are expected to be attending the event so it's essential to plan your trip in advance and plan how you are getting to and from Knotfest.

There are two designated patron entry points proposed for the event.

Patrons arriving via Metro Train will arrive at the internal Flemington Racecourse Rail Station and will then make the short walk to the member carpark Entry Gate 1.

Patrons arriving via vehicle will park their vehicles in the VRC VIP Carpark on Leonard Crescent and then make the short walk to the event entry point and Entry Gate 2.

Patrons arriving via ride share, taxi, tram, bus or on foot entering the site via Epsom Road gates will make the short walk to the entry point via Entry Gate 2.

The best and most efficient way to get to and from the venue is via Train. Why walk when you can myki?

#### TRAINS:

Due to the high number of patrons expected at the Knotfest event, the internal Flemington Racecourse Station will be operational and extra trains will be running for both arrival and departure.

It is recommended that patrons with mobility requirements use the front carriage of each train to enable the driver to assist with ramps on arrival.

#### Trains to the event

To the event, trains will depart Flinders Street Station from Platform 8-9, stopping at Southern Cross Station (Platforms 13/14) and North Melbourne Station (Platforms 5/6) and then express to Flemington Racecourse.

Trains will depart Flinders Street Station from 10:15am and provide services every 10-15 minutes from Flinders to Flemington.

## The final service from Flinders Street will depart at 3:45pm.

No direct service to Flemington Railway Station will operate after 3:45pm as peak hour weekday services will kick in. Patrons wishing to travel via train to Flemington after 3:50pm will need to take the Craigieburn line and depart the train at New Market Station and either walk or take Tram #57 to Flemington Racecourse.

During this period, services will run back to Flinders Street express with passengers.

#### Train from the event

Trains will depart Flemington Racecourse from 8:00pm and provide a 20 minute service from Platform 1 (Flemington) to Flinders Street.

From 9:00pm, trains will depart Flemington Racecourse and provide a 15 minute service from Platform 1 (Flemington) to Flinders Street.

From 10:00pm, trains will depart Flemington Racecourse and provide a 10 minute service from Platform 1 and 2 (Flemington) to Flinders Street.

The final service from Flemington Racecourse will depart at 11:20pm.

#### TRAMS:

Passengers can catch Route 57 West Maribyrnong tram from the corner of Elizabeth Street and Flinders Street in the Melbourne CBD to Flemington Racecourse (Stop 30).

Please note, low-floor trams do not run on Route 57 and therefore it is recommended that passengers using a mobility aid should make alternate plans to travel to the racecourse.

Additional tram services will operate to support the normal weekday timetable and additional trams will be scheduled to support patrons leaving the event.

#### **BUS:**

Buses can be caught via Route 472 bus from Williamstown to Footscray or Moonee Ponds to Fisher Parade. From Fisher parade it is a long walk to the main entry gate on Epsom Road.

Buses can also be caught via Route 404 bus from Footscray or Moonee Ponds to Smithfield Road. From Smithfield Road it is a shorter walk to the main entry gate on Epsom Road.

No additional bus services will operate. All services will run per the normal weekly timetable.

Please refer to PTV website for pricing and service schedules:

# www.ptv.vic.gov.au/journey

Please refer to the PTV disruption page for live travel updates: <a href="https://www.ptv.vic.gov.au/plan/disruptions/">www.ptv.vic.gov.au/plan/disruptions/</a>

# RIDESHARE / TAXI / PUBLIC DROP OFF & PICK UP ZONES:

Due to the anticipated high number of rideshare/taxi/public drop off/pick ups, there will be a designated vehicle drop off/pick up zone located outside the event on Epsom Road between the main and members gates.

The designated vehicle drop off/pick up zone will be operational between the hours of 11:00am and 6:30pm on event day and will be unavailable post event due to the closure of Epsom Road from this time to coincide with the large number of patrons departing the venue on foot. It is recommended passengers hoping to use rideshare for the way home either make their way to Racecourse Road to hail a rideshare vehicle or taxi or make alternate plans to travel home.

#### PARKING:

Patrons are discouraged from driving to the event and instead we encourage travel via public transport. Some patrons may wish to drive to the event, parking is limited.

Patrons can access the VRC VIP Carpark, Broadcast carpark & Leonard Crescent carpark via Leonard Crescent. The carpark will be staffed and operational between the hours of 9:00am-midnight.

The parking fee is \$20 per vehicle.

Patrons can then make the short walk via the Hills Gate into Flemington Racecourse and towards the member carpark to Entry Gate 1.

#### **CONDITIONS OF ENTRY:**

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

There are STRICTLY NO PASS OUTS (Exit and Re-entry) for this event.

Knotfest Melbourne is a licensed all ages 12+ licenced event

Photo ID is required to purchase alcohol regardless of your age.

All 18+ patrons must have valid photo ID in the form of:

All 18+ patrons must have valid photo ID in the form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards
- Valid Keypass

All minors attending the event must be accompanied by a parent, guardian or responsible adult and each person attending must have their own valid ticket.

The definition of a responsible adult is:

A person who is of or over the age of 18 years and is:

- the minor's parent, step-parent, guardian, grandparent, or
- the minor's spouse who is above the age of 18, or
- a person who is acting in place of a parent and who could reasonably be expected to exercise responsible supervision of the minor.

Minors without a parent, guardian or responsible adult will be refused entry to the event.

It is illegal to provide minors with alcohol and anyone caught doing so may be prosecuted and ejected.

Any minor caught consuming alcohol will be handed to the Police.

Access to the event is prohibited or refused to people who:

- Displaying COVID-19 like symptoms
- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security
- screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency
- service personnel.
- Are from unauthorized media outlets.

It is a condition of sale that you agree that the Presenter reserves the right to refuse a ticket holder admission to the event or to evict that person from the event for any reason whatsoever at the Presenter's absolute discretion.

It is a condition of the liquor license that only valid ticket holders are allowed to enter the event and you may be prosecuted if you enter or attempt to enter without a valid ticket.

The event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

Crowd surfing, moshing, slam or circle dancing are all dangerous activities that can lead to serious injuries to other patrons and will not be tolerated.

Except as provided by law, the Presenter and the owner and/or lessee of the venue shall not be held liable for any loss, injury or damages sustained entering or within the venue whether caused by the negligence of the Presenter or that owner or lessee or otherwise.

Ticket holders consent to filming and sound recording as members of the audience.

ENTRY IS AT YOUR OWN RISK

#### **TICKET CONDITIONS & INFORMATION:**

By entering the event, you, the attendee, acknowledge that you have read the above rules governing conduct and consent to abide by such regulations and conditions.

Knotfest Melbourne is an all ages licensed 12+ event.

There are three different ticket types with two different age categories attending the Knotfest Melbourne event, they are as follows:

- GA Ticket
  - 0 18+
  - o U18
- Premium VIP Ticket
  - 0 18+
  - o U18
- Ultimate VIP Ticket
  - o 18+ only

GA Tickets entitle patrons entry to the event through any one of the GA front entry lanes and access to the event.

GA Patrons will be directed to present their identification, have their tickets checked, bags searched, tickets scanned and wristbands issued prior to entering the event site.

VIP Tickets entitle patrons access to the VIP dedicated entry lane, a VIP lanyard and access to the event, VIP Merch and Bar lanes.

Ultimate tickets entitle patrons access to the Ultimate Offering dedicated entry lane, a Ultimate lanyard and access to the Museum and the Ultimate Viewing platform. They also receive access to the VIP Merch and Bar lanes in the general festival area.

There are STRICTLY NO PASS OUTS (Exit and Re-entry) for this event.

Last entry to the event is 21:00

#### **TICKET SCANNING:**

To ensure a smooth entry into the festival, please ensure you have your tickets ready to go and follow the three steps below.

- 1. If you have purchased via Ticketek, you can access your tickets in the TICKETEK APP where you can present at the entry gate or share to your friends via their mobile number.
- 2. DOWNLOAD your ticket and add it to your phone's wallet **before** you arrive and have the barcode ready for scanning at the gate, with your phone brightness turned up to allow scanners to pick it up easily. Please ensure your phone is charged.
- 3. If you're coming in a group, please SHARE your tickets with your fellow attendees before you arrive.

#### **YOUTH TICKETS:**

All Youth ticket holders attending the event must be accompanied by a parent, legal guardian or responsible adult and each person attending must have their own valid ticket. Youth entry is via the dedicated Youth entry lanes where Youth patrons will have their tickets scanned and emergency contact details applied to their wristbanded prior to entering the event site.

There are two dedicated Youth entry lanes planned for the event.

## The definition of a **responsible adult** is:

- A person who is of or over the age of 18 years and is:
- The minor's parent, step-parent, guardian, grandparent, or
- The minor's spouse who is above the age of 18, or
- A person who is over 18 and acting in place of a parent or guardian and who could reasonably be expected to exercise responsible supervision of the minor.

We advise the event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

# Youth ticket holders without a parent, legal guardian or responsible adult will be refused entry to the event.

Youth Patrons and 18+ patrons entering via the Youth Entry lanes will be required to have their identification checked, bags searched, tickets scanned and will be issued an appropriate wristband pending their age prior to entering the event site.

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser.

Once inside the event, all youth ticket holders must remain accompanied by a parent, legal guardian or responsible adult throughout the duration of the event.

#### **FOOD & BEVERAGE:**

We will have a variety of food vendors and bars on site at Knotfest for all your dietary needs. Please refer to the patron map for locations of these outlets.

#### REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorised media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorised media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity department are permitted at the Knotfest Melbourne event.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from Knotfest events for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

# **PROHIBITED ITEMS:**

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue.

This includes but is not limited to:

- Portable seating of any kind
- Tables, eskys or coolers, umbrellas, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminum containers
- Liquids other than lotions (empty water bottles that are not glass or aluminium are permitted)
- Professional audio /visual recording devices (excluding mobile phones and go pros)
- Drones
- Culturally insensitive items & attire
- Anything studded (chokers, belts & wristbands)
- Flags & poles
- Promotional materials stickers & flyers
- Air horns & megaphones
- Weapons or dangerous items including laser pointers or selfie sticks
- Flares & fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass or aluminum.

Additional items may be found prohibited at the discretion of event security guards or Victoria Police.

All items deemed prohibited excluding illegal substances must be cloaked externally at the cloakroom located alongside the entry. Knotfest will not take responsibility for cloaked items.

# **CLOAKING SERVICES:**

There are charged cloaking services available at the event. \$10 per item.

There are also charged locker services available at the event on a first come first serve basis. \$20 per locker.

Please ensure you keep your ID on you at all times for bar service.

# **MERCHANDISE:**

Knotfest Melbourne event and artist merchandise will be available at the event please refer to patron map for location.

#### **RESPONSIBLE SERVICE OF ALCOHOL:**

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator – Mal Smith (Aust) Pty Ltd.

Knotfest Melbourne is a MA 12+ All ages licenced event. All patrons are to wristbanded to identify their age. All patrons entering the site must provide photo ID to secure an 18+ wristband. All person unable to provide ID will be provided with an underage wristband.

Easily distinguishable wristband types will be used to determine legal drinking age and differentiate between 18+ and Youth U18.

All Youth attending the event must be accompanied by a parent, legal guardian or responsible adult at all times.

If a youth is to become separated from their parent, legal guardian or responsible adult within the site, RSA crowd controllers will escort the Youth to the Found Youth tent location, which is the primary medical post. Please refer to the Patron Map for the location.

The staff at the location will notify the responsible adult to collect the Youth and all staff will have current working with children accreditation.

Any variation to the above will cause the Youth to be handed to Police.

Any Youth caught consuming alcohol will be handed to the Police.

#### **VICTORIA POLICE:**

Police have the right to attend the Knotfest Melbourne event and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

# **SAFETY & FIRST AID:**

Knotfest Melbourne does not condone possession or use of illegal drugs at the event.

There will be multiple first aid/medical posts throughout the venue.

Please consult the patron map for locations.

By entering the event and using the medical facilities, a patron consents to providing access to their medical information.

# SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS:

Knotfest Melbourne is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

- Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
- 2. Ensure the quantity carried is the minimum required for the duration of the event.
- 3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers.
- 4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication.

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

### LIABILITY

Knotfest Melbourne and the VRC shall not be held liable for any loss, injury or damages sustained entering or within the premises.

Knotfest Melbourne will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

#### **ACCESSIBILITY:**

Knotfest Melbourne is a dual stage live music festival.

There is a dedicated accessible entry lane into the event and dedicated lanes at all bars and official merch outlets.

Accessible toilets on site are outlined on the patron map.

There is no reserved or dedicated seating, however accessible patrons will have access to an accessible viewing platform in close proximity to the stage - Please refer to the patron map for location.

Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer. The Companion Card must be presented alongside the issued ticket to gain entry to the event. Dedicated accessible entry lanes will be available to those in possession of a Disability Card or Companion Card.

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require traveling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

#### **ACCESSIBLE PARKING**

If you have booked Accessible Parking, this will be available at the designated VRC VIP Carpark where spaces will be positioned as close to the event site as possible. Vehicles can enter the event car park via Leonard Crescent. Accessible Parking Passes must be displayed on your dashboard to gain entry to this carpark.

Patrons can then make the short journeY via the Hills Gate into Flemington Racecourse and to the event Entry Gate.

The car park will be operational between the hours of 9:00am - Midnight.

If you have questions regarding booking an Accessible Parking Pass, please email australia@knotfest.com