KJ COUTURE

HOW TO RETURN

RETURN POLICY & DIRECTIONS

Complete the form and include this sheet with any items you are returning

RETURNS/EXCHANGES:

Please return item(s) within 15 days from delivery date. Items must be unworn, free of odors or marks, and with original tags attached. Last chance or clearance items are not eligible for exchange or store credit. If requesting for an exchange, please indicate the item, size, and color.

HAVE ANY QUESTIONS?

Contact our customer service by e-mail:
info@kj-couture.com
24 hours 7 days a week

RETURN REASON CODES:
[1] Did not fit
[2] Did not like
[3] Incorrect item sent
[4] Item damaged
[5] Other:
_____
_____

STEP 1

SELECT ONE:
☐ EXCHANGE ☐ STORE CREDIT

Which item(s) are you returning?

ITEM NAME / DESCRIPTION	COLOR	SIZE	QTY.	REASON CODE
ITEM EXCHANGING FOR:				

ORDER # ☐☐☐☐☐☐☐

STEP 2

Mail your items back to
KIMMI COUTURE within 15 days
of the delivery date to this address:

Attn: KIMMICOUTURE Returns
41583 Albrae Street
Fremont, CA 94538