Setup Guide for HDSmartIPC App







The first thing you need to do is download the HDSmartIPC app from the app store, the app image looks like this



Once you have downloaded the app install a micro SD card into the camera, take note of the network name it will be printed on a silver sticker and start with the letter AI or LM. Now plug the device into power and turn it on.

Once the device has been on for a couple of minutes open the WiFi settings tab on your phone and look for the network.

| Settings Wi-Fi | |
|---------------------|--------------|
| | |
| Wi-Fi | |
| • | 🔒 🗢 i |
| CHOOSE A NETWORK | |
| DIRECT-ASEDOG-JINGm | isyE 🔒 🗢 i |
| | ₽ ङ (j) |
| LM17123WL3WOBF | ∻ (i) |

Once you are connected to the devices network open up the HDSmartIPC app and you'll be greeted with the screen below

| •Il Optus | Ŷ | 12:34 p | m | 95% 🔲 |
|-----------|--------------|---|-----------------------------------|----------|
| E | ≔ | Dev | vice | + |
| | Please clici | • • • • • • • • • • • • • • • • • • • | o + ght-hand corner f ce | .0 |
| | | Files | Message | More |

Now you'll need to tap on the + symbol in the upper right hand corner to add the camera into the app and select LAN Search

| < | Add Device |
|------------|--------------|
| <u>ר ז</u> | Scan QR code |
| Q | LAN Search |
| | Add manually |

The camera should pop straight up

| 🖬 Optus 🗢 | 12:35 pm | 94% 💷) |
|-----------------------------|------------|--------|
| < | Add device | Ċ |
| LM17123WL3 IP:192.168.10 | WOBF 1 | + |

Now Just press on the + Symbol to add the camera to the app

You may also find the below confirmation box pops up if it does enter the devices default password which is 8888

| 📶 Optus 🗢 | 12.3 | o pm | 94% |
|------------------------------|--------|--------|-----|
| | Add c | levice | Ç |
| LM17123WL IP:192.168.1 | + | | |
| Add device LM17123WL3WOBF | | | |
| Limit in letter and number | | | |
| (| Cancel | OK | |

And press OK, you'll now return to the apps main page and should be greeted with the below image sure the camera is showing as Online



Now you are connected directly to the camera we can attach it to your WiFi Network so It can be accessed remotely.

MAKE SURE YOUR MOBILE 3G/4G Data is Turned off after you have connected to the camera remotely

Click on the gear Icon to access the cameras options and choose Device Settings



Now we can select WiFi Config from the options List

| ••II Op | tus 穼 12: | 55 pm 96% | |
|---------|---------------------|----------------|---|
| < | Device setting | | |
| | | | |
| Ø | Set name | LM17123WL3WOBF | > |
| € | Set new password | | > |
| | | | |
| ((ı. | Wi-Fi config | | > |
| | | | |
| 8 | Video config | Video | > |
| | | | |
| ŝ | Motion alarm config | Close | > |
| | | | |
| () | Device info | | > |
| () | Time stamp sync | | > |
| | | | |
| Û | Delete device | | > |
| () | Warn Config | | > |
| | | | |

Once you have selected WiFi Config all the nearby networks should appear, find yours and check that the network is 2.4GHZ the Camera's WILL NOT CONNECT TO 5GHZ WiFi Bands Choose your network and enter the password

| ••II Optus | হ 12:5 | 6 pm | 96% 💻 |
|------------|-----------------------|-------|-------|
| | Wi | Wi-Fi | |
| T4GXF | P_YL77 | | |
| | | | |
| | Add d T4GXF | evice | |
| | Limit in letter and n | umber | |
| | Cancel | ОК | |
| | | | |

Press ok and close the app, give the device 5-10mins to get connected to your WiFi network.

Turn off the WiFi on your phone and go back into the app once the 10mins is up and the device should appear online Note that the phone is using a 4G network and not a WiFi connection (upper left hand corner of the pic)



Now we can start tailoring the camera to your needs again tap on the gear icon and select device settings, from here we are going to select motion alarm config

| < | Sensitivity Setting |
|--------|---------------------|
| Close | × |
| Low | |
| Medium | |
| High | |

You have 4 options

• Close (OFF)

And then the three Sensitivity settings Low, medium and high.

Choose your preferred settings and then press the back arrow

The next mode we need to setup is the video config tab, click on the tab and you have a few options.

| < Video o | config |
|----------------------|-------------------|
| Video record | All Day Recording |
| Open Time | 0:0 |
| Colse Time | 0:0 |
| Resolution | 1080P |
| Length per clip(min) | 5 |
| | 1-60 mins |
| Record Audio | |
| Loop Recording | |
| | |
| Memory card capacity | 116.13 GB |
| Surplus capacity | 115.82 GB |
| | |
| | |

• <u>Video record will give you the following options</u>

- Motion Record this needs to be set along with the alarm config tab to be activated
 - All day recording, will record all day
- Schedule Recording will allow you to specify a time period the camera is active for and can also work in conjunction with the alarm/motion config setting. You will need to use the open and close time tabs on the page to set the operating times though

RESOLUTION

• During our testing the cameras seemed to perform best on the 720p setting the frame rate can drop quite heavily when set above this as it can put some stress on the network and your router

LENGTH PER CLIP

• This can be adjusted from 1min all the way up to 60mins per clip

Your Next to options are record Audio and Loop recording, loop recording will allow the oldest footage to be overwritten by new footage should the memory card fill up. <u>currently the app only supports audio when live viewing the audio from any clips would need to</u> be played back by inserting the micro SD card into your PC

The other info displayed on this page shows your current memory card capacity and the amount of room remaining on the card.

Once you have finished editing these settings to your needs be sure to press save at the bottom of the page

To playback files recorded on the Micro SD card head back to the main page pictured below and press the play symbol next to the cog



Press on the play icon and the camera will display all the files the camera has taken or by pressing date in the upper right corner you can select a specific day to look at press play on any of these files to play back the footage (Audio playback not currently supported)

| < | TF card video play back | Date |
|---|------------------------------|------------|
| • | 2020-05-11 15:00 11.92 MB | ∢ |
| • | 2020-05-11 14:55 11.54 MB | ∢ |
| • | 2020-05-11 14:49 10.30 MB | ∢ |
| • | 2020-05-11 14:00 10.22 MB | ∢ |
| • | 2020-05-11 13:53 10.29 MB | ∢ |
| • | 2020-05-11 13:42 11.40 MB | ∢ |
| | 2020-05-11 13:35 18 11 MB | lacksquare |

If you find you are having issues with the setup please email us direct so we can help work out the issues our email is customersupport@thespystore.com.au