



Glass Water System

User Manual

Optimized for Your Health

At Santevia, we aspire to live happy and healthy to 100 years old, and hope you do too. Our products are designed to support your wellness journey, and that's why we filter harmful contaminants out of your water and then infuse it with essential minerals to help you feel your best.

We also believe that access to healthy water should be enjoyed by everyone. Your purchase just gave 100 days of clean drinking water to communities living in water poverty. Thank you for supporting our goal to donate 100,000 years of clean drinking water by 2030.

We hope you enjoy your water.

A handwritten signature in black ink, appearing to read 'Yvonne Anderson', is positioned above the name. The signature is fluid and cursive, with a long vertical line extending downwards from the bottom of the name.

Yvonne Anderson, Founder



Questions?

We're here to help.

1-866-943-9220 | help@santevia.com | support.santevia.com

Before You Assemble

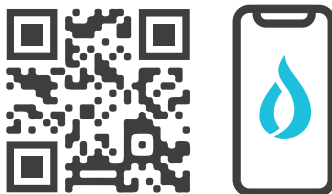
1. Wash the tap, glass tank and upper tank with a soft sponge and mild detergent.
2. Shake the MINA Fluoride Filter under running water for 1 minute while tapping the sides to get rid of excess carbon, or until the water runs clear.

Note: this system requires a Santevia MINA Fluoride Filter or MINA Standard Filter. Other Santevia filters are incompatible with this system.

3. Sanitize the Mineral Stones by placing them in boiling water for 1 minute. Drain the stones and lay them out on a clean towel to cool.

Tip: stones absorb odor. Do not use scented towels or towels with fabric conditioners.

4. Stay up to date with Filter Ease and receive text or email reminders when you need to change your filter. Visit santevia.com/register



How Long Do My Filters Last?


MINA Fluoride Filter

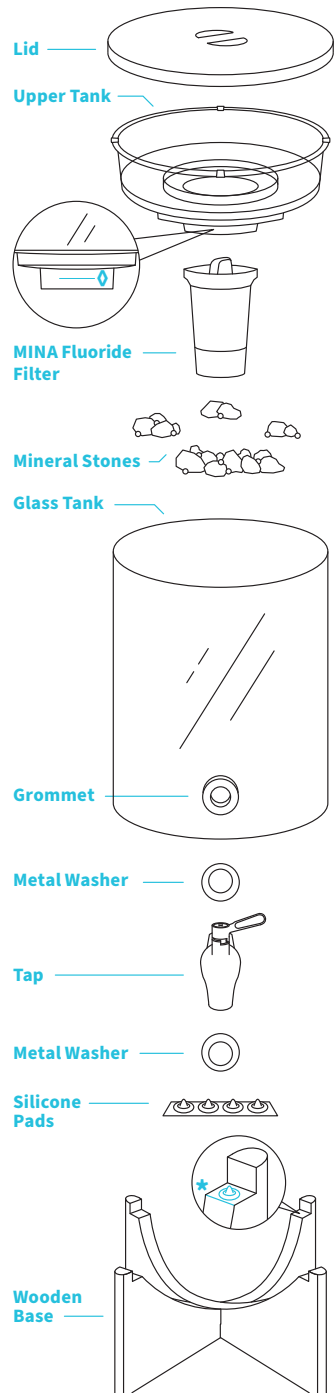
Lasts 2 months or 300 L / 80 gal

Mineral Stones

Lasts 2 years

Assemble Your Glass Water System

1. Assemble the wooden base.
2. Place silicone pads on the inner edge of the wooden base.*
3. Place the metal washers on both sides of the silicon grommet installed in the glass tank.
4. Place the tap through the hole in the glass tank.
5. Gently tighten the nut on the inside of the glass tank. Test for leaks.
6. Gently place the Mineral Stones into the glass tank.
7. Press the MINA Fluoride Filter firmly into the upper tank to ensure a tight seal. Ensure the filter is pushed below the line  engraved in the upper tank.
8. Place the upper tank into the glass tank.
9. Place the glass tank on the base.
10. Fill the upper tank 2 times and discard the water or use it to water plants.



Maintaining Your System

We recommend a routine wash of the Glass Water System every 2 months following these steps:

1. Wash all parts including the tap with a soft sponge and mild detergent. Handle the glass tank with extra care. Rinse well with tap water. Do not use soap with the MINA Fluoride Filter or the Mineral Stones.
2. Gently wash the bottom of the lid with a non-abrasive sponge or cloth. We do not recommend washing the bamboo components unless necessary in an effort to preserve their finish. We suggest oiling the bamboo components once per year to ensure their longevity.

Tip: do not store your Santevia Glass Water System in direct sunlight and keep it away from heat sources such as a stove.

Recycle Your Filter

1. Open the filter lid by turning it counterclockwise.

Tip: if it's hard to open, run the lid under hot water for 1 minute.

2. Discard the filtration content into the garbage.
3. Pull out the middle divider. Discard the minerals into your compost or garden soil. Your plants will love them!
4. Recycle the filter and parts as type 5 plastics.



1.



2.



3.



4.

Test Results

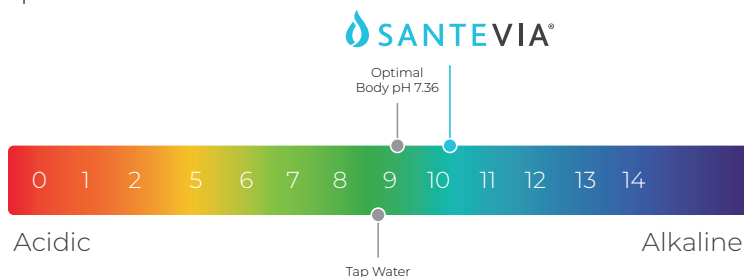
The Santevia Glass Water System is rated to remove chlorine, lead, fluoride, cadmium, magnesium, mercury, PFOA/PFOS and more. All testing is carried out by ALS Environmental, a global leader in water quality analysis and an ISO/IEC 17025:2017 accredited laboratory, and/or our laboratory that is equipped according to the requirements of EPA approved HACH testing methods for drinking water.

For a full list of test results visit santevia.com/testing.

Note: this water treatment device is intended only for use with potable water. Do not use water that is microbiologically unsafe or of unknown quality without proper disinfection before or after the system. If your municipality is under a boil water advisory, you must boil your water prior to use with the Glass Water System.

Testing Water pH at Home

Use a liquid pH test kit to test the pH of your Glass Water System. Testing kits are available on santevia.com. Please note: litmus or pH paper cannot be used to measure pH of water.



By adding alkaline minerals Santevia water filters raise the pH of your water by up to 2.0 units creating a smooth and silky taste. These alkaline minerals raise the alkalinity (resistance to acid) of your water, supporting your body's ability to neutralize excess acidity. Too much acidity, caused by certain foods and stress, can lead to poor health and chronic illness. Drinking mineralized alkaline water supports optimal health so you can feel your best.

Santevia 30-Day Money-Back Guarantee

Santevia guarantees your satisfaction with our products. If you are unsatisfied for any reason with your product purchased directly from Santevia, you may contact us and return or exchange it within 30 days of the original delivery date. To initiate a return, please email us at help@santevia.com.

Your Glass Water System is warranted to be free from defects in workmanship for the period of 90 days (filters for 30 days). Proof of purchase is required to submit a warranty claim. Your Glass Water System will last decades if maintained properly. If you need replacement parts visit us online at Santevia.com.

Limited Warranty

Santevia Water Systems Inc. warrants the Santevia Glass Water System against all defects in materials due to any manufacturing defects, and workmanship, when used in compliance with the User Manual for the period of ninety (90) days from the date of purchase, (except for the filter(s) which is warranted for 30 days). During this 90-day period, if you discover that any parts of the product are damaged or broken, we will replace the parts free of charge. Please email us at help@santevia.com. None of the warranties cover damage by improper use or maintenance accidents, acts of God, or minor scratches or imperfections that do not materially impair the operation of the product. All Santevia products are intended only for use with potable water. Do not use water that is microbiologically unsafe or of unknown quality without proper disinfection.

The warrantor assumes no responsibility for incidental or consequential damages; for damages arising out of misuse of the product or the use of any unauthorized attachment. Some jurisdictions do not allow for the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To the extent permitted by local law, this warranty is in lieu of any other warranty, express or implied, including any implied warranty of merchantability or fitness and precludes any other obligation on the part of the manufacturer, distributor or dealer, including any liability for special, incidental or consequential damages. Any liability shall in all instances, be limited to replacement of the defective product or part, and this liability shall terminate upon expiration of the applicable warranty period.