



RETURN FORM

ORDER NUMBER _____

QTY RETURNED	REASON CODE	ITEM NAME / SKU	SIZE	COLOR

RETURN & EXCHANGE POLICY

Customer satisfaction is a priority at MADISON. If for any reason you do not love your purchase, return the item in its original condition within 14 days of the ship date for a store credit. Merchandise must be unworn, unwashed, unaltered and with original tags attached. We reserve the right to refuse any returns received after 14 days or if we determine that the merchandise does not qualify for a return.

*Please note that final sale items and earrings may not be returned or exchanged.

The return total will be credited to you in the form of an e-gift card useable towards your next online purchase, less the cost of shipping and return shipping.

Please allow up to 4 business days to process your return after MADISON receives it.

RETURN INSTRUCTIONS

Ship the items in their original packaging to the following address:

**RETURNS DEPARTMENT
MADISONRALEIGH.COM
2035 CAMERON ST
RALEIGH NC 27605-1310**

Please fill out this return form and enclose it with your package. We recommend shipping your package using USPS, UPS, or FedEx along with a tracking number.

MADISON is not responsible for packages lost or stolen in transit.

Thank you again for shopping with MADISON. Please contact us if you have any questions regarding our return and exchange policy. We are more than happy to assist you.

We can be reached via email at web@madisonraleigh.com.

REASON CODES

- | | | | |
|---------------|-----------------|--------------------|-----------------|
| SIZING | SERVICE | QUALITY | OTHER |
| 11 TOO SMALL | 21 WRONG ITEM | 31 DEFECTIVE | 41 COLOR |
| 12 TOO LARGE | 22 ARRIVED LATE | 32 NOT AS PICTURED | 42 FABRIC |
| 13 TOO LONG | | | 43 DIDN'T MATCH |
| 14 TOO SHORT | | | 44 CHANGED MIND |