

| BIKES | | EXCLUSIONS/CONDITIONS |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TREK | Lifetime: Frames for the lifetime of the original owner | <ul style="list-style-type: none"> Forks on all models Session and Slash model frames Swing arms on all full suspension frames |
| | 5 Years: Swing arms on all full suspension bikes | <ul style="list-style-type: none"> Session and Slash model frames |
| | 3 Years: Session (alloy), Slash model frames and swing arms | |
| | 2 Years: Session (carbon) and swing arms | |
| | 1 Year: Paint and decals on all models | |
| CANNONDALE | Lifetime: frames, fork structure and swing arm for the lifetime of the original owner. | Excludes Freeride and Dirt Jump bikes |
| LAPIERRE | 5 Years: Frame | Only covers bikes from 2009-current |
| | 2 Years: Parts | For 2008 and previous the warranty is: |
| | 1 Year: Paint and decals | <ul style="list-style-type: none"> 2 Years – full suspension frames 5 Years – rigid frames 2 Years – parts 1 Year – for paint and decals |
| BMC | 3 Years: Frame | |
| | 2 Years: Paint | Only 1 year for models prior to 2014 |
| | 2 Years: other BMC products | |
| BYK | 10 Years: Frames and forks are warranted against defects arising from normal use from the date of purchase. | <ul style="list-style-type: none"> The warranty for BYK bikes does NOT cover normal wear and tear. All warranties are void if the bicycle is used for other than normal activities. Warranty is void where there is evidence that the bike has been involved in an accident and it has led to damage or component failure. |
| | 1 Year: All other BYK components are warranted against failure or defect arising from normal uses from the date of purchase. | Tyres, tubes, brake shoes, cable and training wheels are excluded from this warranty. |
| ELECTRA | Lifetime: Frame and fork | |
| | 1 year: Components | Tyres, tubes and cables. |

| | | |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| GT | Frames, Fork Structure and Swing Arms: lifetime of the original owner Components: includes frame fixtures and finishes (paint and decals) – 1 year. | Only covers 2015 frames to current |
| DAHON | 5 Years: Frames, handle posts and rigid forks 2 Years: Non-wear components | <ul style="list-style-type: none"> • All damage resulting from Commercial use • Accident • Misuse • Abuse • Neglect • Improper maintenance • Anything other than normal and ordinary use of the bicycle. • All damage resulting from off-road or stunt riding, multiple passengers, or cargo hauling. • Any paint damage, rust, or modifications made to the bicycle. |
| NORCO | 3 Years: <ul style="list-style-type: none"> • Downhill - Aurum; • Enduro - Range; and • Dirt/Street/BMX - Magnum, TWO50, ONE25, Ryde 24, Ryde 26, Volt, Ares, Rise 20", Rise 18" 5 Years: <ul style="list-style-type: none"> • Adventure/Touring/Cyclocross/Endurance/Race - Search, Threshold, Valence, Tactic; • Youth - Fluid HT, Fluid FS, Charger, Storm; • Comfort/Crossover/Cruiser/Fitness/Hybrid/Lifestyle/Urban – Citadel, Plateau, XFR, VFR, City Glide, Indie, Santiago, Rio Vista, Rideau, Heart, Malahat, Yorkville. • All Mountain/Trail/FatBike/Trail Plus/XC/XC Race – Sight, Optic, Fluid HT, Fluid FS, Ithaqua, Sasquatch, Bigfoot, Revolver HT, Revolver FS, Charger, Storm, Torrent HT, Torrent FS. <p><i>*Bikes highlighted in yellow receive a limited lifetime frame warranty if registered within 90 days of purchase. To register you bike go to www.norco.com/bike-registration</i></p> | <ul style="list-style-type: none"> • Components and suspension forks/rear shocks are not considered part of the frame and are not covered under the terms of the frame warranty. Suspension manufacturer's, brand name wheel sets and other brand name components designate their own specific warranty policy for their products. • Colour fade as a result of harmful UV exposure or sunlight is not covered. • This warranty is void in its entirety by the modification of the frame, fork or components. • Accident, abuse, or neglect • Normal wear and tear • Stunt riding, commercial use, or rental use • Improper assembly, fit, or maintenance • Use of inconsistent parts inconsistent with the use originally intended for the bicycle as sold. |

| | | |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | 1 Year: any original Norco branded part due to defect in material and/or workmanship for 1 year from the original date of purchase. | |
| MERIDA | <p>Frames purchased from 2011 onwards: all Merida frames come with a lifetime guarantee to be free from material or manufacturing defects for the entire ownership of the original owner.</p> <p>5 Years: Carbon and aluminum rigid forks are guarantees for five years from the date of purchase.</p> <p>2 Years: Rear suspension components are guaranteed for two years from the date of purchase.</p> <p>1 Year: Merida branded components and paint/finish are guaranteed for one year from the date of purchase.</p> | <ul style="list-style-type: none"> • Normal wear and tear • Damage caused by accidents, neglect or abuse • Improper assembly • Improper follow-up maintenance • Modification or alteration of the frame or original components • Direct, incidental or consequential damages, including damages for personal injuries, property damage or economic loss • Labour charges for part replacement or changeover • Transport charges for replacement parts |
| SANTA CRUZ | <p>Frames purchased after 1 May 2015: covered by a lifetime warranty for the original owner.</p> <p>Frames purchased prior to 1 May 2015: frames purchased prior to this date will be covered under the previously existing 5-year warranty.</p> <p>Bearing Warranty: Santa Cruz pivot bearings are warranted for life to the original owner of the bike.</p> <p>Handlebars: five-years from the date of purchase</p> <p>No-Fault Replacement: Santa Cruz Bicycles will make replacement frame parts available to the original owner at a minimal charge in the event of a crash or other non-warranty situation for the life of the bike.</p> | <ul style="list-style-type: none"> • Custom finishes • Normal wear and tear • Neglect • Accident • Misuse • Lack of maintenance |
| KALKHOFF | <p>10 Years: on E-bike and S-Pedelec Frames</p> <p>Warranty only extends to the original (first) owner and is not transferable.</p> <ul style="list-style-type: none"> • Regular servicing and maintenance must be carried out by an authorized dealer, otherwise warranty may be void. | <ul style="list-style-type: none"> • Normal wear and tear • Ageing • Damage or defects in the paintwork of e-bike frames • Any paintwork damage which occurs after your specialist dealer has delivered your bike |

| | | |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <ul style="list-style-type: none"> If your model is no longer included in our product portfolio within ten-year warranty period, you will receive a suitable replacement model from the existing product range (colour and finish may differ from the original model). | <ul style="list-style-type: none"> If the bike has been used for racing or hire |
| GAZELLE | <p>10 Years: guarantee on equipment and construction faults on the frame and rigid front forks</p> <p>5 Years: guarantee on suspension forks</p> <p>5 Years: Paintwork on the frame and front forks</p> <p>2 Years: parts and componentry on the bicycle</p> | <ul style="list-style-type: none"> All warranty claims will be dependent on whether the equipment has received regular maintenance. Warranty only covers normal use and handling. |
| LIGHTWEIGHT | | |
| LOOK BIKES | <p>5 Years: frames and forks are guaranteed free of manufacturing faults or errors for a period of 5-years from the date of purchase</p> <p>1 Year: Paint, decoration, varnish and all finish items are guaranteed for one year from the date of purchase.</p> <p><i>Warranty remains limited to the initial purchaser and proof of purchase is required.</i></p> <p><i>All costs associated with fitting, dismantling, labour time, packing and shipping the frame are not covered by warranty.</i></p> | <ul style="list-style-type: none"> Negligence or insufficient maintenance Accidents Incidental or indirect damage Incorrect use Where the frame or fork has been technically modified by the user or has been repaired or repainted, other than by an approved LOOK repair centre. Do not remove the safety drop-outs on the fork ends |
| WILIER | <p>5 Years: Wilier Triestina guarantees its frames (if purchased from an authorized Wilier Triestina dealer) to be free from manufacturing or material defects. The bike must be registered on the www.wilier.it website within 10-days of purchase for warranty to be valid.</p> <p><i>This warranty is valid only with the original owner and is not transferable.</i></p> <p><i>Any warranty replacement or repair will be made, at Wilier's sole discretion, at their facilities, or at the selling dealers location or the client's location. In any event, cost of insurance and freight are the customer's responsibility.</i></p> | <ul style="list-style-type: none"> Products without a legitimate dated proof of purchase Products not purchased through an authorized Wilier Triestina dealer Products whose identification markings have been removed, altered, effaced or made unreadable Normal wear and tear (including fatigue) Damage caused by abuse or misuse, improper assembly (e.g. improper tightening torques), improper or insufficient maintenance, accident, impacts, corrosion, aggressive cleaners, use with |

| | | |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <p>non-compatible components, improper repairs, and more generally anything which is not a material or manufacturing defect.</p> <ul style="list-style-type: none"> • Products which reached the natural end of their useful life cycle • UV-rays effects (colours fading, turning yellow) • The effects of the saline environment • Re-painted products (also partially) • Products modified in any way • Cosmetic blemishes which were apparent or discoverable at the time of purchase of the product • Workmanship for replacement or changeover. |
| | | |
| <p>PINARELLO</p> | <p>3 Years: from the date of retail purchase if you register the frame, within 10-days from purchase on the www.pinarello.com website.</p> <p>2 Years: if you do not register the frame within 10-days after retail purchase or if you register a frame received as replacement.</p> <p>2 Years: Pinarello guarantees its components, if purchased from an authorized Pinarello dealer, to be free from manufacturing or material defects from the date of purchase.</p> <p><i>This warranty is valid only with the original owner and is not transferable.</i></p> <p><i>If a frame or part is found by Pinarello to be defective within the terms of this warranty, it will be repaired or replaced, at the discretion of Pinarello, free of charge. If the original product is not available any longer, it will be replaced with an equivalent product of similar value.</i></p> | <ul style="list-style-type: none"> • Products without a legitimate proof of purchase • Products not purchased through an authorized dealer • Products whose identification markings have been removed, altered, effaced or made unreadable • Normal wear and tear (including fatigue) • Damage caused by abuse or misuse, improper assembly • Improper or insufficient maintenance, accidents, impacts, corrosion, aggressive cleaners, use with non-compatible components, improper repairs, and more generally anything which is not a material or manufacturing defect • Products which reached the natural end of their useful life cycle • UV-rays effects (colour fading, turning yellow) • The effects of saline environment • Re-painted products (also partially) • Products used commercially • Products modified in any way |

| | | |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> Shipping damage (the forwarder is responsible) Cosmetic blemishes which were apparent or discoverable at the time of purchase of the product Workmanship for replacement or changeover |
| FOCUS BIKES | <p>6 Years: manufacturer's warranty on all FOCUS carbon frames and forks. Should processing or material faults appear on your carbon frame or corresponding carbon fork if you have a racing bike, within the 6-year period, please contact your specialist FOCUS dealer.</p> <p>2 Years: for paintwork on FOCUS carbon frames. Any damage to the paint finish which occurs after your specialist dealer has delivered your bike is not covered by the terms of the warranty.</p> <p>2 Years: manufacturer's warranty on all alloy frames.</p> <p>10 Years: E-bike and S-Pedelec bikes</p> <p><i>The warranty period is not extended in the case of a repair or replacement (i.e. if you discover a fault in the carbon on your bike after 5 years and the frame is subsequently replaced – there will only be 1-year remaining on your warranty period).</i></p> | <ul style="list-style-type: none"> Normal wear and tear or ageing Racing bikes or hire bikes Warranty only extends to the original (first owner) and is not transferable. <p>Crash Replacement Policy: For carbon frames and forks since year 2013 production: First Year: 50% off RRP Second Year: 30% off RRP Third Year: 20% off RRP</p> |
| CERVELO | <p>Limited Lifetime Warranty: only covers the original owner.</p> <p>Bicycles purchased prior to 2004: are covered by a four-year warranty</p> <p>Bicycles purchased after 2004: are covered by Cervelo's limited lifetime warranty.</p> <ul style="list-style-type: none"> Warranted against defects in workmanship and materials for as long as the frame is owned by the original owner, excluding paint and decals. <p><i>This warranty is expressly limited to either the repair or replacement of the defective frame – the decision to repair and replace is at the sole discretion of Cervelo – and no other remedies are available under this warranty.</i></p> | <ul style="list-style-type: none"> Damage caused by normal wear and tear; Improper assembly; Improper maintenance or installation of parts or accessories not originally intended for use with or compatible with the frame or bicycle sold; Damage caused by accident, misuse, abuse or neglect; Modifications of the frame or its components shall void this warranty |
| PARTS AND ACCESSORIES | | EXCLUSIONS/CONDITIONS |
| 3T | 2 Years: against defects in materials or workmanship. | <p>Weight Limit: 110kg</p> <p>Excludes:</p> <ul style="list-style-type: none"> Products used beyond the scope of their intended design; |

| | | |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> • Products without legitimate dated proof of purchase; • Products not purchase through a legitimate 3T Cycling dealer; • Products whose serial number and authenticity markings have been made unreadable; • Normal aging, wear and fatigue; • Damage caused by shipping, abuse, misuse, wrong assesmbly, improper maintenance, impacts, corrosion, accidents, aggressive/corrosive agents, use with non-compatible components, improper repairs, and any other cause which does not constitute a material or manufacturing defect; • Products that have reached the end of their useful service life; • Refinished/refurbished products; • Products used commercially; • Labour costs; • Damage caused by wrong brake pads. |
| ABUS | 12 months from date of purchase for faulty material and workmanship | |
| ASSOS | 3 months: no questions asked. If the garment has a manufacturers defect or fault – Assos will repair or replace the item. | Only covers manufacturers defect or fault. |
| | 12 months: Assos may still repair or replace the garment up to 12 months from the date of purchase provided the garment is in good condition. | Assos will only repair the garment provided it is in good condition. If the material has deteriorated in any way then it is unlikely they will be able to repair it. |
| | “Crash Replacement Policy”: up to 12 months from the date of purchase – if you have a crash and the garment is damaged (providing it can be repaired) – it will be repaired free of charge. | Excludes inserts (i.e. chamois) and lenses (sunglasses). |
| BELL | 1 year from the original date of purchase. | Warranty does not extend to defects of physical damage resulting from abuse, neglect, improper repair, improper fit, alterations, or use unintended by the manufacturer. |
| BONTRAGER | 2 Years: Brakes, baskets, computers, fenders, handlebars, locks, pumps, rear racks, repair stands, rigid forks, saddles, seta posts, stems, tools, water bottle cages and wheels. | Excludes: <ul style="list-style-type: none"> • Normal wear and tear • Improper installation or assembly • Improper follow-up maintenance • Damage or failure due to accident, misuse, abuse or neglect |

| | | |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> Labor charges for part replacement or changeover |
| | 1 Year: Apparel, bags, bar tape, gloves, grips, helmets, lights, rims, shoes, tyres and tubes. | The warranty on lights excludes bulbs and batteries. |
| | <p>“Unconditional Bontrager Guarantee”: If for any reason the customer is not satisfied with the Bontrager purchase, they can return the item within 30 days, along with proof of purchase for an exchange or refund. The guarantee includes: Bontrager aftermarket components, apparel and accessories.</p> | Bontrager Original Equipment componentry sold as part of a bicycle is excluded. |
| CAMELBAK | <p>“Got Your Bak Lifetime Guarantee”: covers all reservoirs, backpacks, bottles and accessories from manufacturing defects* in materials and workmanship for the lifetime* of the product.</p> <p>*Lifetime: this refers to the lifetime of the components, fabrics and materials. A product’s lifetime is dependent on how much use it gets and how well it is cared for and not by how old it is.</p> <p>*Manufacturing Defects: a manufacturing defect exists if the product departs from its intended design. Defective materials (zippers, buckles, fabrics, etc.) or workmanship (seams, construction, etc.) are covered by the Got Your Bak Lifetime Guarantee for the lifetime of the product.</p> <p>*Wear and Tear: wear and tear is damage that naturally and inevitably occurs as a result of normal use. Moving parts will wear out and fabrics will deteriorate and fade over time</p> | <ul style="list-style-type: none"> Damage caused by normal wear and tear Accident (lost/stolen) Combat damage Improper care or cleaning Non-standard usage Negligence |
| CONTINENTAL | 1 Year: against defects in materials and workmanship | |
| CRAFT | 12 months: URDI will swiftly replace or refund any faulty garments | The customer may not be eligible for a replacement if they do not notify URDI within 2 weeks of receipt of their garment. |
| CRANK BROTHERS | 5 year: on defects in materials and workmanship. | |
| CYCLE OPS | <p>Rollers: Lifetime (for as long as the original buyer owns it)</p> <p>Trainers: Lifetime (for as long as the original buyer owns it)</p> <p>Electronic Parts: 1 Year</p> | Does not apply to parts that have been worn out through normal use or damaged through misuse, abuse, neglect, accident, or unauthorized modification. |
| DEUTER | Lifetime on faulty material and workmanship | Zippers excluded |

| | | |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ENVE | 5 Years: against defects in materials and workmanship | <ul style="list-style-type: none"> Modified, misplaced, misused, melted, improperly installed, or blatantly abused ENVE products are NOT covered by warranty. ENVE brake pads and ENVE brass nipples are designed specifically for our rims – failure to use voids your warranty. |
| | Lifetime Crash Replacement: A Lifetime Crash Replacement Program is offered to the original owner. It covers accidents which fall outside of warranty coverage for any reason. The price of replacement ENVE products is 50% off the listed RRP. | <ul style="list-style-type: none"> Sales tax, freight, VAT/Import duties, shipping and labour costs are NOT covered by ENVE. Additional replacement parts are NOT covered by ENVE. |
| EVOC | 24 months from the date of purchase. | Does not cover parts subject to normal wear and tear. |
| FINISH LINE | 12 months from the date of purchase on faulty material and workmanship | |
| FIZIK | 1 year: on defects in materials and workmanship | |
| FOX | Clothing: 1 year against defects in materials and workmanship | Abuse, neglect, improper repairs, inadequate fit, modifications and alterations, or if used other than the manner intended. |
| | Suspension: 1 year from the date of purchase | <ul style="list-style-type: none"> Dependent on the FOX suspension product being operated under normal conditions. Parts, components and assemblies subject to normal wear and tear are not covered under warranty. |
| | Seals: 90 days from the date of purchase. After this time, it is considered part of normal wear and tear. | |
| FSA | 2 year: all FSA products carry a 2-year warranty against defects in materials and workmanship, unless it is one of the below. | Warranty is not transferrable and is only valid for the original purchaser. |
| | Headsets (Orbit Xtreme and Orbit Xtreme Pro): 10 years | |
| | Bearings: all bearings (headset, bottom bracket, wheel, derailleur) in both steel and ceramic – carry a 1-year warranty. | <ul style="list-style-type: none"> Bearings that fail due to contamination Misuse Improper or lack of maintenance |
| | Handlebars: alloy and carbon fiber road and mountain bike handlebars are guaranteed against defects in materials and workmanship for 2 years from the date of purchase. | Bent handlebars or damage due to use of bar-ends or clip-on bars. |

| | | |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Seatposts: alloy and carbon fiber setaposts are guaranteed against defects in materials and workmanship for 2 years from the date of purchase. | Carbon fiber seatposts that have been cracked, damaged or broken in the area where the seatpost clamp tightens the seatpost. |
| GARMIN | 1 Year: warranted to be free from defects in materials or workmanship from the date of purchase. Within this period, Garmin will, at its sole discretion, repair or replace any components that fail in normal use. | <ul style="list-style-type: none"> • Cosmetic damage (i.e. scratches, nicks and dents) • Consumable parts (i.e. batteries – unless product damage has occurred due to a defect in materials or workmanship) • Damage caused by accident, abuse, misuse, water, flood, fire or other acts of nature or external causes. • Damage caused by service performed by anyone who is not an authorized service provider of Garmin • Damage to a product that has been modified or altered without the written permission of Garmin • Damage to a product that has been connected to power and/or data cables that are not supplied by Garmin. |
| | Repairs: have a 90-day warranty. If the unit sent in is still under its original warranty – then the new warranty is 90 days or to the end of the original 1 year warranty, whichever is longer. | |
| GIRO | 12 months: Giro warrants to the original purchaser of this product that the product is free of defects in material and workmanship for a period of 1-year from the original date of purchase. | Does not apply to defects of physical damage resulting from abuse, neglect, improper repair, improper fit, alterations, or use unintended by the manufacturer. |
| JETBLACK | Trainers: Lifetime | Lifetime = means the lifetime of the product, NOT the owners lifetime. |
| | Car Racks: Lifetime | |
| KENDA | 1 Year: against defects in materials and workmanship (i.e. the valve is split from new) | |
| LEATT | 1 Year: warranted to be free from defects in materials or manufacturing from date of purchase. | Designed to yield or break under certain conditions of use – damage caused by accidents, falls, abuse or misuse is NOT covered by warranty. |
| LEZYNE | Hard Goods: Floor pumps, hand pumps, co2's, multi-tools, bottle cages and rear racks have a 2 year warranty against manufacturer defects. | <ul style="list-style-type: none"> • Normal wear and tear • Improper installation • Damage or failure due to accident, misuse, abuse or neglect. • Attempting to access electronics on lights • Modifying electronics on lights. |
| | Soft Goods: Saddle bags, hydration packs, jersey stuffer, rack bags and any other product that isn't built of metal or carbon fiber have a 1 year warranty against manufacturer defects. | |
| | Lezyne Lights: 2 year warranty that covers materials and manufacturing defects on the LED light housing, electronics, LED and mounting bracket supplied. Batteries: come with a 6 month warranty. | |

| | | |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LOOK | Pedals and Cleats: 2 years to be free from defects in materials and workmanship. | <p>Excludes:</p> <ul style="list-style-type: none"> • Ordinary wear and tear (including worn out cleats) • Parts which have been refinished or subjected to improper repairs or modifications • Damage caused by accident, abuse, lack of reasonable care or improper use • “Improper Use” = spinning, jumping, acrobatics, extreme cycling and similar activities. |
| LOUIS GARNEAU | 1 year: following the date of purchase. The warranty covers material defects (fabrics, zippers, buckles, etc) and manufacturing defects (assembly, seams, bonding, construction, etc). | <p>Warranty is limited to repair or replacement by an identical or equivalent product, at the distributors discretion.</p> <p>Excludes:</p> <ul style="list-style-type: none"> • rental or demonstration products • commercial use • normal wear resulting from the use of the product (scratches, paint and graphic wear, rips, tears, UV degradation) • damages caused by abrasion against surfaces such as Velcro or strap • damages or failure caused by abuse, negligence, poor care or maintenance, transformation, modification, accident or improper use • damages caused by an impact or fall. |
| MAVIC | 2 Years: warranty applies only against defects discovered with the Warranty Period and extends only to the original purchaser of the product. | <p>Excludes:</p> <ul style="list-style-type: none"> • normal wear and tear: <ul style="list-style-type: none"> ▪ brake pads ▪ rim braking surface ▪ tyres ▪ tubulars ▪ innertubes ▪ seals ▪ rim tape ▪ UST valve ▪ Pawls ▪ Bearings ▪ Freewheel bodies ▪ Decoration |

| | | |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> • Damages caused by transportation, handling or storage of the product • Damages caused by the mounting and assembly of parts which are not appropriate to the product • Damages caused by an inappropriate mounting or assembly of the product • Defects or damage caused by improper use or poor maintenance • Damages due to non-observance of the instructions of the products owner manual • Damages due to modifications of the product • Any impact caused by sharp items, due to torsion, compression, a fall, an abnormal impact or other actions not under Mavic's reasonable control. |
| MAAP | 1 Year: for defects in materials and workmanship. | |
| MAXXIS | 1 Year: free from defect in material and workmanship for up to 1 year from the date of purchase or until there is no serviceable original tread depth (i.e. the tyre has been ridden on comfortably until there was no tread left – clearly NOT going to be a warranty issue). | <p>Does not apply to damage or defect relating to:</p> <ol style="list-style-type: none"> 1. Road Hazards – (e.g. cuts, snags, punctures or bruises), impact breaks, tyre plugs and/or repair, vandalism, accidents, or abusive or unusual operating conditions, fire and/or chemical corrosion; 2. Improper operation or maintenance – such as, but not limited to, under or over inflation, load, speed and inflation practices resulting in excessive operational conditions; 3. Improper sizing, wheel alignment, tyre mounting or rim fit; or 4. Bicycle mechanical problems - (such as faulty, worn, or malfunctioning brakes). |
| MELON | 1 Year: against defects in materials and workmanship | |
| MUC OFF | 1 Year: against defects in materials and workmanship | |
| OAKLEY | <p>Eyewear: 1 year from the date of purchase. The item must be returned to:</p> <p><i>Product Services South Pacific Distribution Centre Locked Bag 3002 Padstow NSW 2211</i></p> | <p>Upon return, the following information must be included:</p> <ul style="list-style-type: none"> • Your name, return address and telephone number; • A brief description of the problem or service you are requesting; |

| | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> A copy of your purchase receipt if claiming warranty. |
| PARK TOOL | 1 Year: pumps, stools, torque wrenches, electronic tools, motors and power supplies are warranted for 1 year from the date of purchase. | <p>Excludes:</p> <ul style="list-style-type: none"> Tools that are worn from normal use, or damaged due to accident, abuse of neglect or modification are not covered by warranty When possible, tools NOT covered under warranty will be repaired at a reasonable charge This warranty does not cover consequential damage or cost of injury incurred by the user. |
| | Lifetime: for all other tools (not specified above) – if a Park Tool fails to perform its intended purpose, under normal usage, due to defects in material or workmanship – the tools will be repaired or replaced at the manufacturers discretion. | |
| PROLOGO | 1 Year: against defects in materials and workmanship | |
| PROFILE DESIGN | 2 Years from the date of purchase for faulty material and workmanship | |
| QUARQ | 2 Years: same as Sram and Rock Shox – see Rock Shox for full details. | |
| RACE FACE | 1 year: against defect | Does not cover normal wear. |
| RENTHAL | 1 year: against defects in materials and workmanship. | Excludes normal wear and tear from general use and damage as a result of misuse, abuse, neglect, alteration or failure to perform maintenance is not covered. |
| ROCK SHOX | 2 Years: SRAM warrants its products to be free from defects in materials and workmanship for a period of 2 years. | <ul style="list-style-type: none"> Does not apply to products incorrectly installed/adjusted Damage caused by a crash, impact, abuse of the product, non-compliance with manufacturers specifications of usage Any other circumstances in which the product has been subjected to forces or loads beyond its design If the serial number or production code has been deliberately altered, defaced or removed. |
| | | Warranty does not cover normal wear and tear – wear and tear parts are identified below: |
| | | <table border="0"> <tr> <td> <ul style="list-style-type: none"> Dust seals Bushings Air sealing o-rings Glide rings Rubber moving parts Foam rings Rear shock mounting hardware and main seals Upper tubes (stanchions) </td> <td> <ul style="list-style-type: none"> Sprockets Cassettes Shifter and brake cables (inner and outer) Handlebar grips Shifter grips Jockey wheels Disc brake rotors Wheel braking surfaces </td> </tr> </table> |
| <ul style="list-style-type: none"> Dust seals Bushings Air sealing o-rings Glide rings Rubber moving parts Foam rings Rear shock mounting hardware and main seals Upper tubes (stanchions) | <ul style="list-style-type: none"> Sprockets Cassettes Shifter and brake cables (inner and outer) Handlebar grips Shifter grips Jockey wheels Disc brake rotors Wheel braking surfaces | |

| | | | |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none"> • Stripped threads/bolts • Brake sleeves • Brake pads • Chains | <ul style="list-style-type: none"> • Bottom out pads • Bearings • Bearing races • Pawls • Transmissions gears • tools |
| SERFAS | Saddles (both comfort and performance): have a lifetime warranty. | Exclusions include: <ul style="list-style-type: none"> • Damage due to heat • Physical damage resulting from abuse • Neglect • Improper repair • Improper fit • Alterations of the fixture | |
| | Tyres: 30 days under normal riding conditions. | | |
| | Electronics (i.e. lights): have a lifetime warranty (batteries are 12 months from the date of purchase). | Same as for saddles | |
| SHIMANO | 3 Years: Dura-Ace and XTR components | | |
| | 2 Years: all other Shimano components | | |
| | 1 Year: all | | |
| SILCA | “Silca-SHIELD”: 25 years: hard parts guarantee – any failure of any hard part in regular use will be replaced or repaired. | | |
| | 6 months: “No Fault” – no questions asked repair or replacement to correct functional damage regardless of the cause. | | |
| SPEEDPLAY | 2 Years: warranted against defects in materials and workmanship – claim must be made within 30 days of the defect being discovered. | Limits and Exclusions: damage resulting from normal wear and tear and deterioration occurring from use, accidents, neglect, improper assembly, misuse, abuse, lack of reasonable or proper maintenance, corrosion, any damage resulting from causes other than defects in materials and workmanship. Failure or loss by accident, alterations, repairs improperly performed, or replacement parts improperly installed, modifications not recommended or approved in writing by SpeedPlay, labor costs for removal, or compensation for inconvenience or loss of use while the product is being repaired or replaced. | |
| | Repair or replacement is at the full discretion of the distributor – where a product has been replaced – the replacement will continue to be covered under warranty until 2 years after the original date of purchase. | | |

| | | |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | Excludes cosmetic imperfections in the surface finish, or appearance of the product which were apparent or discoverable at the time of purchase, or damage during shipment of the product. |
| SRAM | 2 Years: same as Quarq and Rock Shox – see Rock Shox for full details | |
| SWISS STOP | 1 Year: against defects in materials and workmanship | |
| TOPEAK | 2 Years: pumps, stands, bike covers, tools, fenders, tent, iGlow series, saddles, PanoBike Series, RideCase, Sport Camera Mount, bags, baskets, bottle cages, child carriers, racks, trailer, BarXtender and Bar n’ Mirror. | All warranties will be void if the product is damaged due to user crash, abuse, system alteration, modification, or used in any way not intended as described in the manual. |
| | 1 Year: weight scales, lights, mobile, PowerPack, weatherproof, RideCase with PowerPack and chest strap of PanoBike Heart Rate Monitor. | |
| | 90-Day: Lithium Ion batteries (WhiteLite HP Mega 10W, Mobile PowerPack and Weatherproof RideCase with PowerPack). | |
| | 60-Day: 10W LED bulbs (WhiteLite HP Mega 10W) – Registration must be submitted to Topeak within 30 days of purchase to qualify for warrantee. | |
| WAHOO KICKR | 12 months: Wahoo Fitness warrants its products to be free from defects in materials and workmanship, under normal use, for one year from the original date of purchase. | Excludes: <ul style="list-style-type: none"> • Defects that have resulted from <ul style="list-style-type: none"> ○ improper or unreasonable use or maintenance ○ accident ○ excess moisture ○ insects ○ improper packing ○ lighting ○ power surges ○ unauthorized tampering ○ alternation or modification • Wahoo Fitness will, at its discretion, repair or replace with a comparable product, at no charge to the customer for parts or labor, so long as the customer is responsible for shipping costs. |
| WHITE LIGHTNING | 12 months from date of purchase on faulty material and workmanship | |
| ZIPP | 2 Years: against defects in materials and workmanship. | Excludes: |

| | | |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <ul style="list-style-type: none">• Products that have been incorrectly installed and/or adjusted according to the respective Zipp technical installation manual.• Damage to the product caused by a crash, impact damage, abuse of the product, non-compliance with manufacturers specifications of usage or any other circumstances in which the product has been subjected to forces or loads beyond its design.• Where the product has been modified.• Where the serial number or production code has been deliberately altered, defaced or removed.• Normal wear and tear. Wear and tear parts are subject to damage as a result of normal use, failure to service according to Zipp recommendations and/or riding or installation conditions or applications other than recommended.• Damages caused by the use of parts of different manufacturers. The warranty shall not cover damages caused by the use of parts that are not compatible, suitable and/or authorized by Zipp.• Shall not cover damages resulting from commercial (rental) use. |
|--|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|