

SONY

Sony Online Store Guide for EY Staff

Sony (Malaysia) Sdn Bhd

**INTERNAL
USE ONLY**

First Time Users Registration

Go to the website <https://partners.sony.com.my/> using google chrome.

If you are a first time user, you need to register your company email prior to accessing the website.



This is the log in page.
For first time user, register your company email first by clicking on this link.

First Time Log In? [Click Here](#)

Been Here Before? Sign in

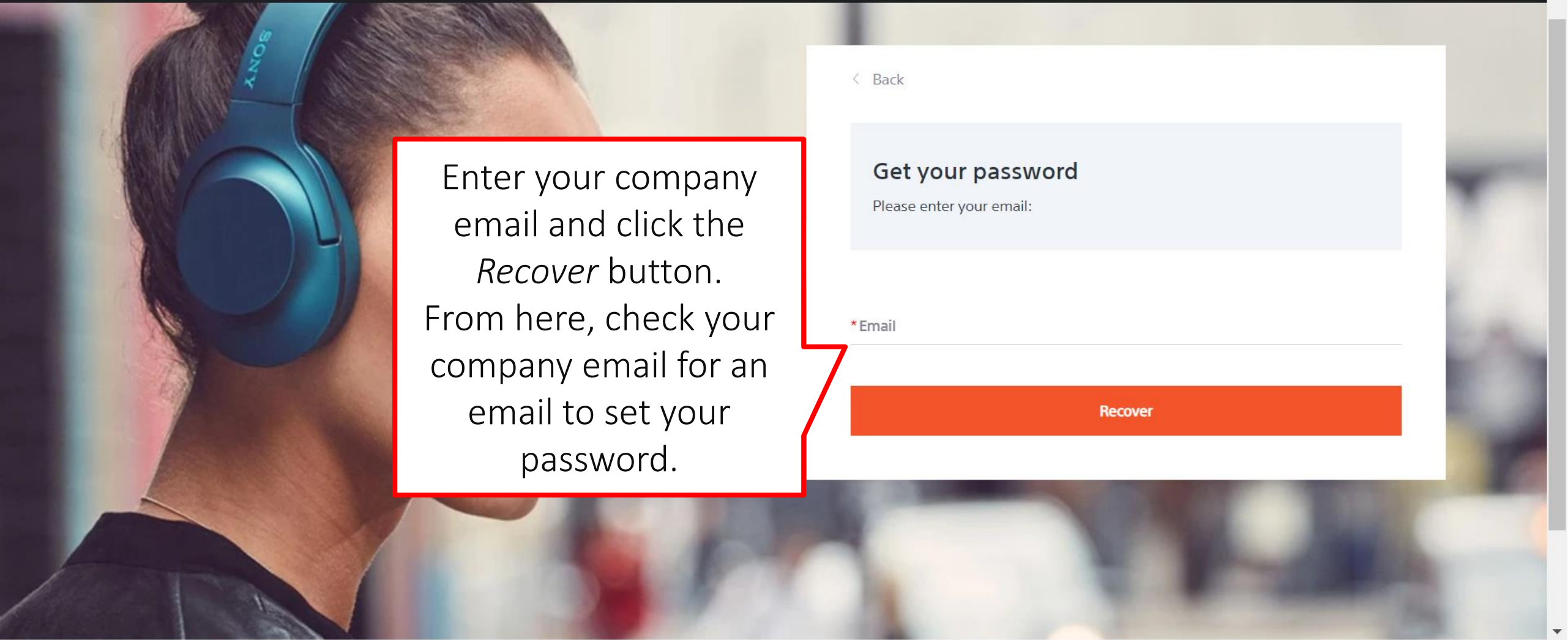
Please enter your email and password

* Email

* Password



[Forgot your password](#)



Enter your company email and click the *Recover* button. From here, check your company email for an email to set your password.

< Back

Get your password

Please enter your email:

*Email

Recover

Customer account password reset Inbox x



Sony Partners Store Malaysia <sony-store-my@sony-asia.com>
to me ▾



Sony Partners Store Malaysia

This is the email you should be receiving in your company email. Click on *Reset your password.*

Reset your password

Follow this link to reset your customer account password at [Sony Partners Store Malaysia](#). If you didn't request a new password, you can safely delete this email.

[Reset your password](#) or [Visit our store](#)

If you have any questions, reply to this email or contact us at sony-store-my@sony-asia.com



Once you have clicked on the reset your password link, type in your new password.

After resetting your password, you can now sign in using your company email address and your newly reset password.

First Time Log In? [Click Here](#)

Been Here Before? Sign in
Please enter your email and password

* Email

* Password

[Forgot your password](#)

Sign In

SONY

GAMING AT HOME

You will arrive at the main page of the website

Apply **"SAVESHOP"** voucher code to enjoy 8% discount!

SHOP AT HOME AND ENJOY BIG SAVINGS!



Genuine and reliability from direct store



Free delivery nationwide



24 months 0% interest instalment plan



Free RM100 Grab Food voucher for purchases of RM1,500 and above.

*Terms & Conditions applied. Instalment plan only applicable to Maybank card holders.



Navigating the website

There are two ways to search for a product:

1. Using Search Bar

Typically used if you know the product model name or you want to find the product quick and hassle-free.

2. Going through product categories

Typically used if you are browsing products and want to know your options.

Navigating the website Using Search Bar

Let's say we want to buy the headphones below and we also know the product name WH-1000XM3. We can use the search bar for quick results.



[← HEADPHONES](#)

WH-1000XM3 Wireless Noise Cancelling Headphones

WH-1000XM3

★★★★★ (621) [Write a review](#)



[♥ Favourite](#) [↪ Share](#)

SONY

GAMING AT HOME

Since we know the product name, we can immediately search it up by clicking on the *Search* button

Apply **"SAVESHOP"** voucher code to enjoy 8% discount!

SHOP AT HOME AND ENJOY BIG SAVINGS!



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SONY

GAMING

Type in the product name and click enter

WH-1000XM3



WH-1000XM3 Wireless Noise Cancelling Headphones
RM 1,503.06

Apply "SAVESHOP" voucher code to enjoy 8% discount!

SHOP AT HOME AND ENJOY BIG SAVINGS!

- Genuine and reliability from direct store
- Free delivery nationwide
- 24 months 0% interest instalment plan

Free RM100 Grab Food voucher for purchases of RM1,500 and above.

*Terms & Conditions applied. Instalment plan only applicable to Maybank card holders.



Search

There is 1 result for "wh-1000xm3"

ON SALE



Discount
6%



WH-1000XM3 Wireless Noise Cancelling Headphones



★★★★★ (2455)

RM 1,503.06 ¹ RM 1,599.00

Add To Cart
(Silver)

The product you searched will show up in this page. You can click on it and it will lead you to the product page.

Home > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount
6%



This is the product page after clicking on the product

WH-1000XM3 Wireless Noise Cancelling Headphones

Model:

★★★★☆ 4.5 (2455)

RM 1,503.06 ~~RM 1,599.00~~¹

COLOUR



Add To Cart



Navigating the website Using Product Category

- If you do not know the specific product name or you just want to browse through the different options, you can use another method that will lead to you to all the similar products.
- It is important that when you are using this method, you know what product category the product you are looking for would be.

SONY

Here are our different product categories. Depending on what you are looking for, click on its relevant product category.

AT HOME

Apply "SAVESHOP" voucher code to enjoy 8% discount!

SHOP AT HOME AND ENJOY BIG SAVINGS!

Genuine and reliability from direct store

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24 months 0% interest instalment plan

Free RM100 Grab Food voucher for purchases of RM1,500 and above.

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SONY

In this case, we are looking for headphones so it would most likely be under Audio.

AT HOME

Apply "SAVESHOP" voucher code to enjoy 8% discount!

SHOP AT HOME AND ENJOY BIG SAVINGS!

Genuine and reliability from direct store

Free delivery nationwide

24 months 0% interest instalment plan

Free RM100 Grab Food voucher for purchases of RM1,500 and above.

*Terms & Conditions applied. Instalment plan only applicable to Maybank card holders.



Headphones >

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

MP3 Players >

Click on the *Audio* tab and you will see the different subcategories of audio

High-Resolution Audio >

- Headphones
- Headphone Amplifiers
- Audio Components
- Home Cinema
- Speakers
- Sound Bars
- Wireless Speaker
- Walkman®
- PCM Recorders

Wireless Speakers >

- Wireless Speakers

Audio Systems >

- Hi Fi Systems
- Audio Components
- Speakers

Digital Voice Recorders >

- Voice Recorders

Boomboxes, Radios & Portable CD Players >

- Boomboxes
- Radios
- Clock Radios

[Headphones >](#)

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

[MP3 Players >](#)

- Walkman®
- Cases

[High-Resolution Audio >](#)

- Headphones
- Headphone Amplifiers
- Audio Components
- Home Cinema
- Speakers
- Sound Bars
- Wireless Speaker
- Walkman®
- PCM Recorders

[Wireless Speakers >](#)

- Wireless Speakers

Look for headphones

[Audio Systems >](#)

- Hi Fi Systems
- Audio Components
- Speakers

[Digital Voice Recorders >](#)

- Voice Recorders

[Boomboxes, Radios & Portable CD Players >](#)

- Boomboxes
- Radios
- Clock Radios

Headphones >

- Headband
- In-Ear
- Truly Wireless
- Headphone Amplifiers
- Headphone Cables

Click on Headband

Walkman® Players >

- Walkman®
- Walkman®

High-Resolution Audio >

- Headphones
- Headphone Amplifiers
- Audio Components
- Home Cinema
- Speakers
- Sound Bars
- Wireless Speaker
- Walkman®
- PCM Recorders

Wireless Speakers >

- Wireless Speakers

Audio Systems >

- Hi Fi Systems
- Audio Components
- Speakers

Digital Voice Recorders >

- Voice Recorders

Boomboxes, Radios & Portable CD Players >

- Boomboxes
- Radios
- Clock Radios

Headband



This is where all your headband products will be.
From here you can scroll through to find what products you want.

Home > Headphones > Headband

PRICE





RM 59 — RM 2,999

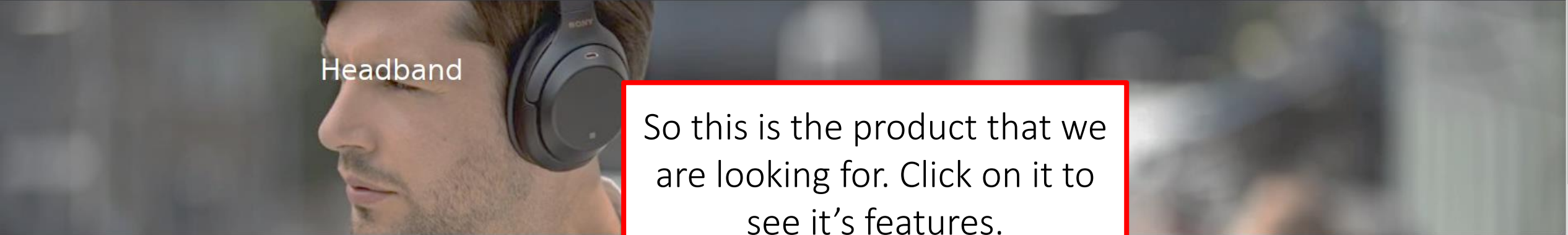
FEATURES

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic

Showing: 1 - 15 of 15

SORT BY Price: High To Low

- ON SALE** **Discount 6%**

MDR-Z7M2 Headphones
MDR-Z7M2
★★★★☆ (5)
RM 2,819.06 ¹ ~~RM 2,999.00~~
Add To Cart
- ON SALE** **Discount 6%**

WH-1000XM3 Wireless Noise Cancelling Headphones
★★★★☆ (2454)
RM 1,503.06 ¹ ~~RM 1,599.00~~
Add To Cart (Silver)
- ON SALE** **Discount 6%**

MDR-1AM2 Headphones
MDR-1AM2
★★★★☆ (25)
RM 1,221.06 ¹ ~~RM 1,299.00~~
Add To Cart (Black)
- ON SALE** **Discount 6%**

WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones
WH-H910N
★★★★☆ (18)
RM 1,127.06 ¹ ~~RM 1,199.00~~
Add To Cart (Black)



So this is the product that we are looking for. Click on it to see it's features.

Home > Headphones > Headband

PRICE

RM 59 — RM 2,999


FEATURES

- EXTRA BASS
- Hi-Res Audio
- Noise Cancelling
- On-Ear
- Over-Ear
- Wired
- Wireless
- With Mic

Showing: 1 - 15 of 15

SORT BY Price: High To Low ▾


- ON SALE Discount 6%



MDR-Z7M2 Headphones
MDR-Z7M2
★★★★☆ (5)

RM 2,819.06 ¹ RM 2,999.00


Add To Cart
- ON SALE Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones
★★★★★ (2454)

RM 1,503.06 ¹ RM 1,599.00


Add To Cart (Silver)
- ON SALE Discount 6%



MDR-1AM2 Headphones
MDR-1AM2
★★★★★ (25)

RM 1,221.06 ¹ RM 1,299.00

Add To Cart (Black)
- ON SALE Discount 6%



WH-H910N h.ear on 3 Wireless Noise Cancelling Headphones
WH-H910N
★★★★☆ (18)

RM 1,127.06 ¹ RM 1,199.00

Add To Cart (Black)

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount
6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:

★★★★☆ 4.5 (2454)

RM 1,503.06 ~~RM 1,599.00~~¹

COLOUR



Add To Cart



This is the product page where you can see all the information about the product

Overview Highlight Reviews Features Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount
6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:
★★★★☆ 4.5 (2454)

RM 1,503.06 ~~RM 1,599.00~~¹

COLOUR



Add To Cart



These are different tabs where you can click to find out more information about the product

- Overview
- Highlight
- Reviews
- Features
- Specifications

OVERVIEW

FEATURES

This is how the features tab looks like. You are able to see the various features that the product offers



LOSE YOURSELF IN SILENCE WITH INDUSTRY-LEADING NOISE CANCELLATION

Escape the sounds of the city with industry-leading noise cancellation. The noise cancelling technology in the WH-1000XM3 headphones is our most advanced ever with close fitting ear pads and our HD Noise Cancelling Processor QN1.



MORE POWER = EVEN LESS NOISE

With our new HD Noise Cancelling Processor QN1, noise cancelling power is greatly enhanced. Having a dedicated NC processor also ensures the reproduction of your music is never compromised due to processor performance.



NOISE CANCELLING MADE TO FLY

Unique Atmospheric Pressure Optimizing delivers optimal sound at high altitude, so you can enjoy noise cancelling at its best when you fly.



NOISE CANCELLATION PERSONALISED

Unique Personal Optimizing analyses the sonic characteristics caused by head size, glasses, and



WIRELESS FREEDOM, GREAT SOUND IN SILENCE

LDAC transmits approximately three times more data (at the maximum transfer rate of 990 kbps) than conventional BLUETOOTH® wireless audio,



SOUND YOU CAN BELIEVE IN

A built-in amplifier integrated in HD Noise Cancelling Processor QN1 realises the best-in-class signal-to-noise ratio and low distortion for portable devices, and delivers exceptional sound quality. Powerful 40mm drivers, with Liquid



Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: ★★★★★ 4.5 (2454)

RM 1,503.06

COLOUR

Add To Cart

Choose the colour you want

Overview Highlight Reviews Features Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones

ON SALE

Discount 6%



WH-1000XM3 Wireless Noise Cancelling Headphones

Model: ★★★★★ 4.5 (2454)

RM 1,500.00

COLOUR



Click *Add To Cart*

Add To Cart



Overview Highlight Reviews Features Specifications

OVERVIEW

Home > Headband > WH-1000XM3 Wireless Noise Cancelling Headphones


ON SALE

Discount 6%



Overview Highlight Reviews Features Specifications

OVERVIEW

	WH-1000XM3 Wireless Noise Cancelling Headphones Qty: 1 Silver	RM 1,503.06
Total		RM 1,503.06
Continue Shopping		Proceed To Checkout

From here you can see that the product is now in your cart. You can choose to continue shopping or proceed to checkout.

Home > My Cart

Product

Price

Quantity

Sub Total



WH-1000XM3 Wireless Noise Cancelling Headphones

Model:

Colour: Silver

RM 1,503.06

1

RM 1,503.06



This is the page you will see after you click proceed to checkout.
If everything is correct, Click *Checkout* at the bottom right.

Sub total

RM 1,503.06

TOTAL

RM 1,503.06

Continue Shopping

Checkout

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION

 **Sony Test**
[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City

Country State/territory Postcode

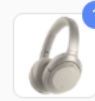
Phone

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.

[Return to cart](#)

[Continue To Shipping](#)

	1 WH-1000XM3 Wireless Noise Cancelling Headphones Silver (-RM 95.94)	RM 1,599.00 RM 1,503.06
---	---	----------------------------

Subtotal RM 1,503.06

Shipping Calculated at next step

Total RM 1,503.06

Fill in the address
where you want
the product to be
shipped

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION



Sony Test

[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City

Country State/territory Postcode

Phone

You can create billing address later

I consent to the collection and use of my personal data, and have read and agree to the [Terms & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchase of any products listed on this website.



1
WH-1000XM3 Wireless
Noise Cancelling
Headphones
Silver
RM 1,599.00
RM 1,503.06
(-RM 95.94)

Subtotal RM 1,503.06
Shipping Calculated at next step
Total RM 1,503.06

Make sure to tick the consent box

[Return to cart](#)

[Continue To Shipping](#)

[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

CONTACT INFORMATION



Sony Test

[Log out](#)

SHIPPING ADDRESS

Use a new address ▾

Enter First Name Enter a Last Name

Enter an address

Enter an address 2

City

Country State/territory Postcode

Phone

You can create billing address later

I consent to the collection and use of my personal information in accordance with the [Terms of Use & Condition & Privacy Policy](#) of Sony Store Online which will be applied to my purchases of any products listed on this website.

[Return to cart](#)



1
WH-1000XM3 Wireless
Noise Cancelling
Headphones
Silver

RM 1,599.00

RM 1,503.06

(-RM 95.94)

Subtotal RM 1,503.06

Shipping Calculated at next step

Total RM 1,503.06

Click *Continue To Shipping*

[Continue To Shipping](#)



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact Sony@sony.com [Change](#)



Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia [Change](#)

SHIPPING METHOD

Free Shipping Free

[Return to information](#)

[Continue To Payment](#)

	1 WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
		RM 1,503.06
	 (-RM 95.94)	

Subtotal	RM 1,503.06
	Free
	RM 1,503.06

Here you will see the shipping method. Depending on your total amount purchase, there might be shipping cost imposed



Cart > Information > Shipping > Payment

Contact Sony@sony.com

[Change](#)

Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Mala

The total amount including shipping fees will be totaled up here



SHIPPING METHOD

Free Shipping

Free

[Return to information](#)

[Continue To Payment](#)

	1	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
			RM 1,503.06
		 (-RM 95.94)	

Subtotal	RM 1,503.06
Shipping	Free
<hr/>	
Total	RM 1,503.06



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact Sony@sony.com [Change](#)

Ship to Sony Test, Sony, 59200 Kuala Lumpur KUL, Malaysia [Change](#)



SHIPPING METHOD

Free Shipping

[Return to information](#)

Click *Continue To Payment*

Continue To Payment

	1	WH-1000XM3 Wireless Noise Cancelling Headphones Silver	RM 1,599.00
			RM 1,503.06
		 (-RM 95.94)	

Subtotal	RM 1,503.06
Shipping	Free
Total	RM 1,503.06




Contact [Change](#)

Ship to [Change](#)

Method

PAYMENT

All transactions are secure and encrypted.

After clicking "Complete order", you will be redirected to IPay88 to complete your purchase securely.

BILLING ADDRESS



Select the address that matches your card or payment method.

Same as shipping address

Use a different billing address

[Return to shipping](#)

[Complete Order](#)

 Noise Cancelling Headphones Silver	RM 1,503.06
 (-RM 95.94)	
<hr/>	
Subtotal	RM 1,503.06
Shipping	Free
<hr/>	
Total	RM 1,503.06

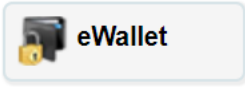
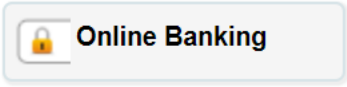
In this page, do a final check before making payment. Once ready, click on *Complete Order* at the bottom.

Simple. Convenient. Secure.



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:



Summary Of Transaction

Net Charges	MYR 1,503.06
Pay To	Sony (Malaysia) Sdn Bhd
Payment of	Sony Partners Store Malaysia - #13296508076111
Reference No / Payment ID	13296508076111 / T016736364020

Currently Sony only takes Online Banking and eWallet so choose the method that best suits you.

Internet Banking

Timeout: 07:46

Individual Account Corporate Account

Select Bank

By Clicking on the "Proceed" button below, you agree to FPX's [Terms and Conditions](#).

» Proceed Cancel



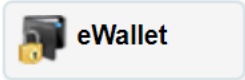
Simple. Convenient. Secure.



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:

- Select Bank
- Affin Bank
- Alliance Bank (Personal)
- Ambank
- Bank Islam
- Bank Muamalat
- Bank Rakyat
- BSN
- CIMB Clicks
- Hong Leong Bank
- HSBC Bank
- KFH
- Maybank2U
- OCBC Bank
- Public Bank
- RHB Bank
- Standard Chartered
- UOB Bank
- Select Bank



MYR 1,503.06
Sony (Malaysia) Sdn Bhd
Sony Partners Store Malaysia - #13296508076111
13296508076111 / T016736364020

If you choose Online Banking, click on *Select Bank* and choose your Bank.

Timeout: 06:08

By Clicking on the "Proceed" button below, you agree to FPX's [Terms and Conditions](#).

» Proceed Cancel





ANNOUNCEMENT | Dear Customer, effective 1 Jan 2016, please call us at 03-9206 8118 for ALL your banking services.

STAY SAFE ONLINE!

- Never log in via email links
- Never reveal your PIN/Password to anyone
- [Click here](#) to notify us on any phishing website

Don't have an internet banking account?
[Click here](#) for information on opening an account

Once you have selected your bank, you will be redirected to the bank's website.

Hello. Please Login

Username

NEXT, GET SECRET WORD

CANCEL

Completed Payment

Once you have completed your payment, you will receive an email from Sony to confirm your order.

Example Order Confirmation E-mail

STG Sony Store (Malaysia)

ORDER SBMY#000

Thank you for your purchase!

Hi Sony, we're getting your order ready to be shipped. We will notify you when it has been sent.

[View your order](#)

or [Visit our store](#)

Order summary



WH-1000XM3 Wireless Noise Cancelling Headphones x 1
Silver

RM
1,503.06

Subtotal **RM1,503.06**

Shipping **FREE**

Total **RM1,503.06**

Completion of Purchase

- If you received the email, it means that your order is confirmed and will be processed soon.
- You will receive a separate email once your order has been sent out for shipping.
- Once you have received your parcel, please register your product to receive an additional 3 months worth of warranty (subject to product purchased).
- Enjoy your shopping experience!

SONY

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