



ORDER DETAILS

Order number:		Customer name:	
Date of order:		Customer email:	
Delivery Address:			
Payment method:	PayPal / Credit Card		

PLEASE NOTE

- As per the terms of our [Flavour Guarantee](#) only a store credit or exchange is available for unwanted or disliked products.
- Refunds can be provided for faulty products within acceptable return time frames.
- As per the terms of our Flavour Guarantee, you are required to pay \$8 return postage for your exchange item. If Your original payment method was NOT credit card or PayPal please indicate how you wish to pay return postage costs.

PayPal and my Paypal email address is: _____

Credit Card, please phone me on: _____

SUPPLEMENT RETURN DETAILS

Product name	Qty	Reason for return	Exchange/ Refund	Exchange item to

IMPORTANT INFORMATION

1. Attach a copy of your invoice to this return. **We are unable to accept refunds/returns without a valid invoice or return form.**
2. Return your products to:

Returns
PO BOX 7305
Brendale QLD 4500

3. **If accepted, your refund / exchange will be processed within 7 working days once your return is received.** Processing times will vary.
4. Your refund will be processed through the same method in your original payment.
5. If not accepted, your item will be held for a period of 14 days. During this time, you may have the item redelivered at your own cost. You will be contacted after 7 days to advise you of this decision.
6. All refunds and exchanges are subject to our Terms and Conditions.