

# PERFORMANCE V600 USER MANUAL

Please read this manual thoroughly before using this product and keep it for future reference.

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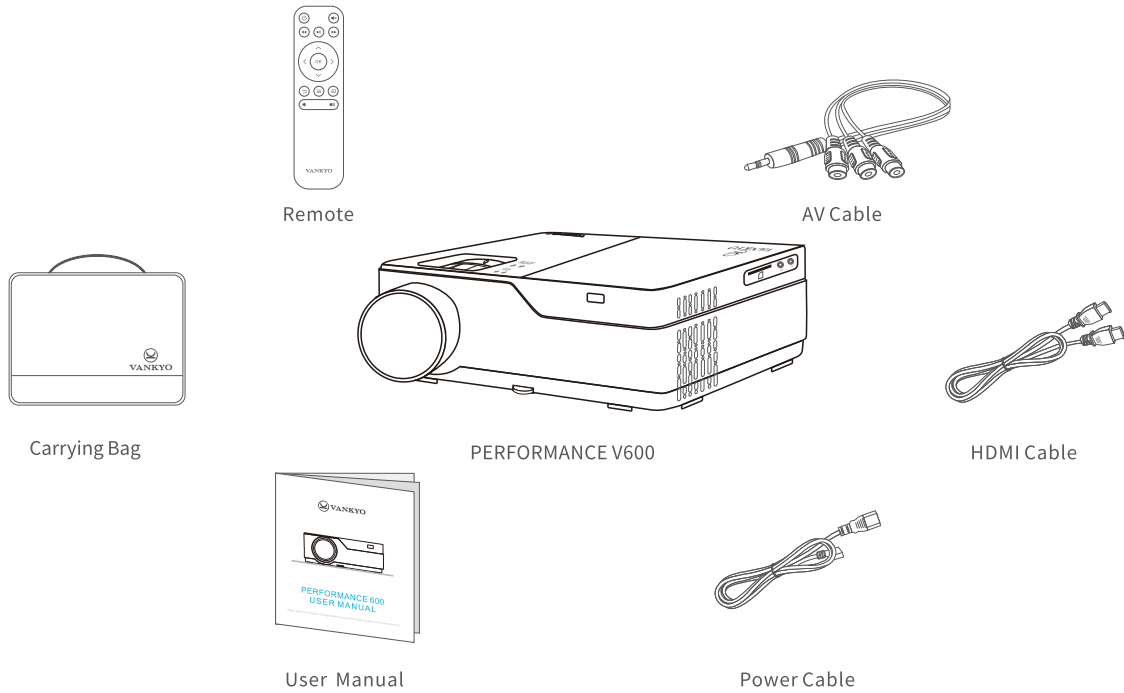
### Notice

1. Please read this manual thoroughly before using the projector.
2. Please use the correct power cord for the country where you are located.
3. Do not look into the lens when the projector is on to prevent the bright light from hurting your eyes.
4. Do not place the projector on an unstable stand, or table.
5. Do not use the projector where it may be exposed to rain, water, or excessive humidity.
6. If you do not use the projector for a long time, make sure its power is turned off and the plug is disconnected from the outlet.
7. When shipping the projector, place it in its original packing material or use equivalent materials with cushioning around the projector.
8. If the projector is mounted on a ceiling or wall, it should be installed by the safe mounting hardware.
9. If the projector is damaged, do not attempt to service this product yourself and contact VANKYO Support Team.

## Introduction to your projector

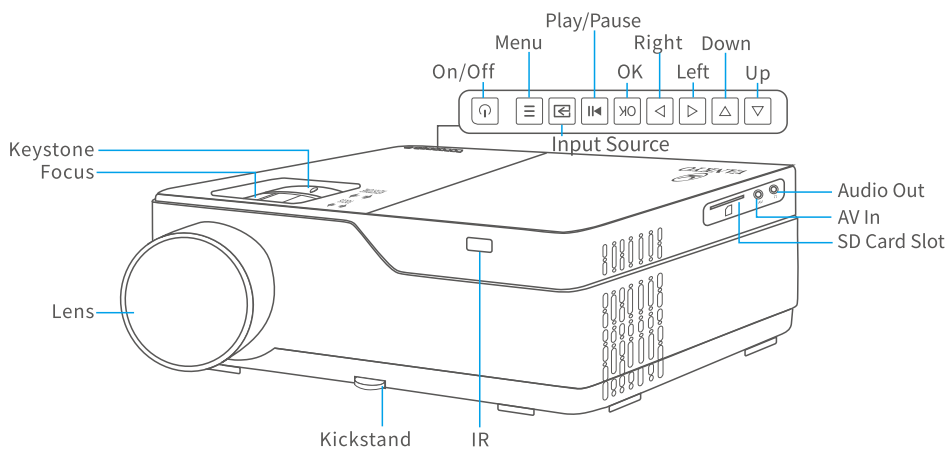
### Product Packing List

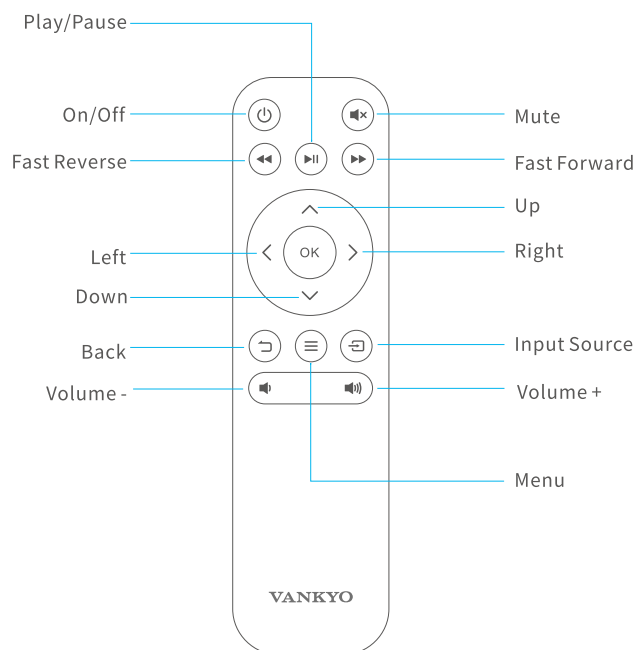
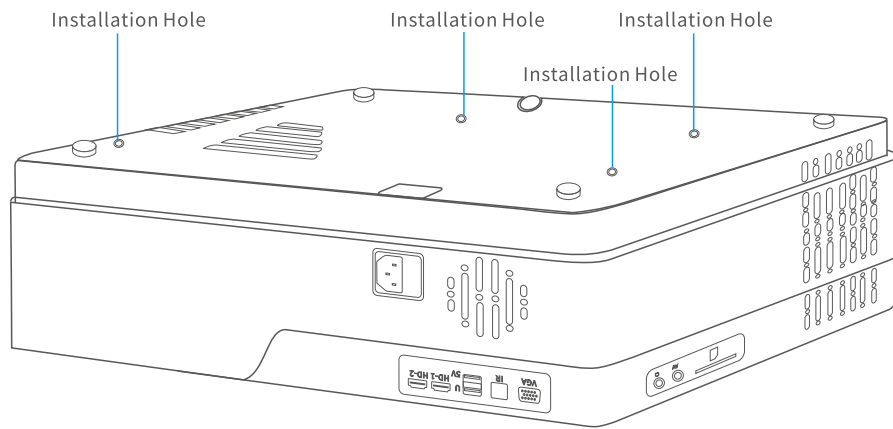
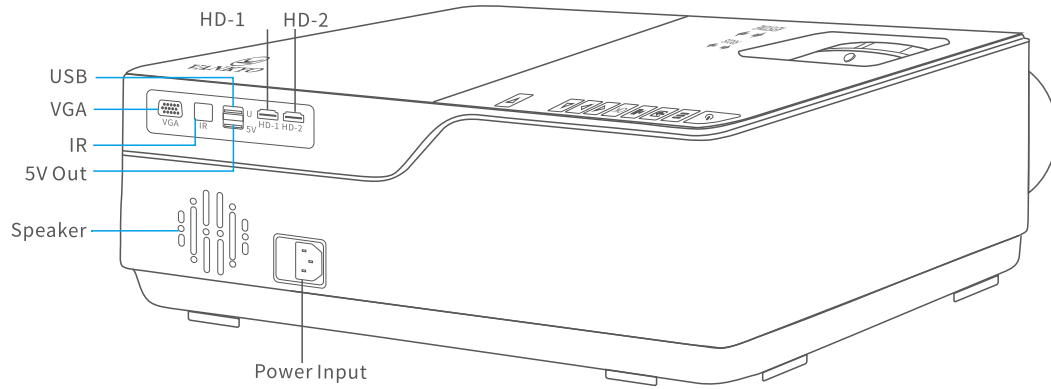
Please keep all the packaging material in case shipment is needed in the future. Make sure you receive all the parts below.



If there is any part missing, please contact VANKYO Support Team.

### Projector Overview







## Projector Specification

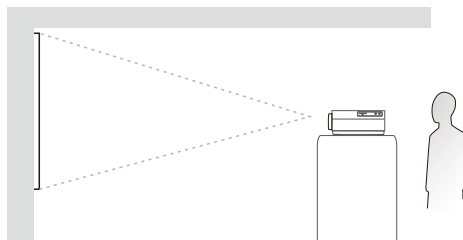
Display Technology	LCD	Light Source	LED
Native Resolution	1920*1080	Resolution Supported	576i, 576P, 720i, 720P, 1080i, 1080P
Projection Distance	1.7M-9.2M	Projection Size	50"-300"
Focus	Manual	Aspect Ratio	4:3/16:9/auto
Speaker	5W*4ohm	Keystone Correction	±15°
Unit Dimension	308*232*105mm	Installation Type	Front/Rear/Ceiling
Power Supply	AC 100-240V	Unit Net Weight	2.6KG
Video Format Supported	AVI/MP4/MKV/FLV/MOV/RMVB/3GP/MPEG1/MPEG2/H.264/XVID	Photo Format Supported	BMP/JPG/JPEG/PNG/GIF
Ports	HD IN*2/USB*1/5V Out*1/VGA Port*1/AV IN*1/Audio Out*1/SD Card Slot*1	Audio Format Supported	MP2/MP3/PCM/FLAC/WMA/AAC

## Setting up Your Projector

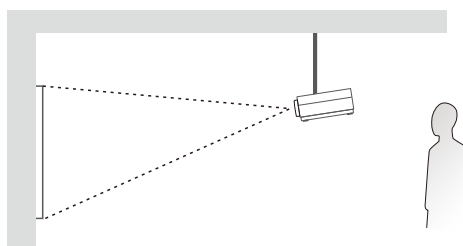
### Projector Installation Options

Depending on how you positioned the projector, you may need to change the projection direction to project your images correctly. If you project from the ceiling or from the rear, please go to **Menu > Picture > Projection Mode** to set up the projection modes. There are following modes for different installing options.

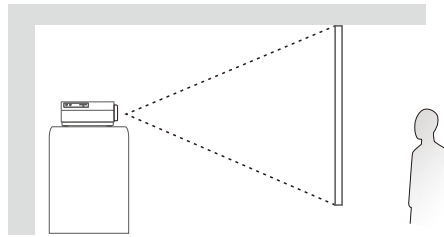
**Front.** In this mode, the projector must be placed in front of the wall/screen, and image will be directly projected to the wall/screen;



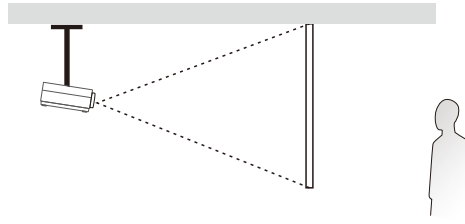
**Front On Ceiling** flips the image over top-to-bottom to project upside-down from a ceiling or wall mount;



**Rear On Desk.** In this mode, the projector can be placed behind the screen and a compatible screen which supports rear projector will be required.

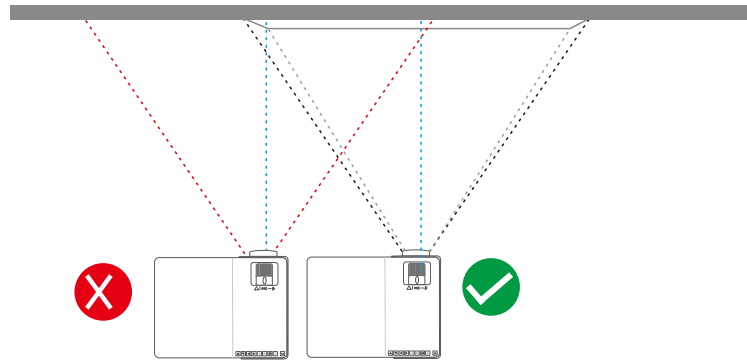


**Rear On Ceiling.** In this mode, the projector is placed behind the screen with the lens upside down. This mode allows you to flip the image over. A compatible screen which supports rear projector will be required.



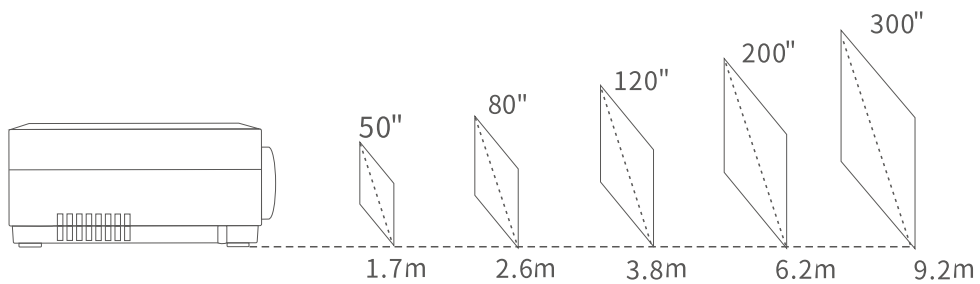
**Note:**

Wherever you set up the projector, make sure to position it squarely in front of the center of the screen or the wall, not at an angle, if possible.



**Projection Distance and Size**

The distance at which you place the projector from the screen determines the approximate size of the image. The projection size increases when the projector is farther from the screen. Locate the projector at an appropriate position, then adjust the focus ring and keystone manually to get the best image performance.



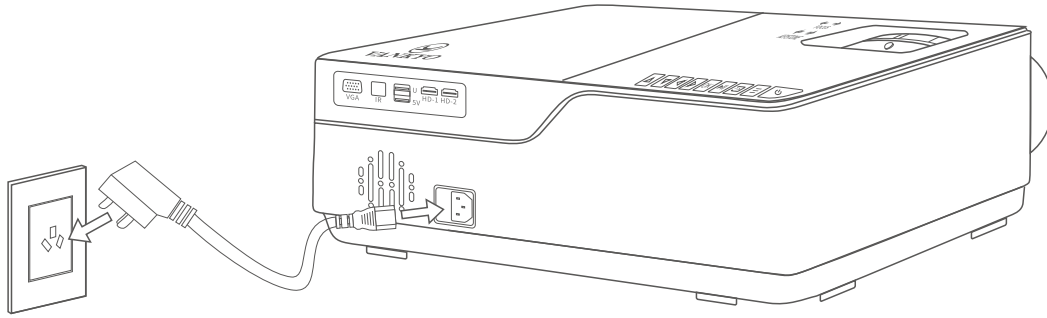
**Note:**

Being too far or too close between the projector and the wall/screen, or the incorrect adjustment of the focus ring and keystone may result in the poor image.

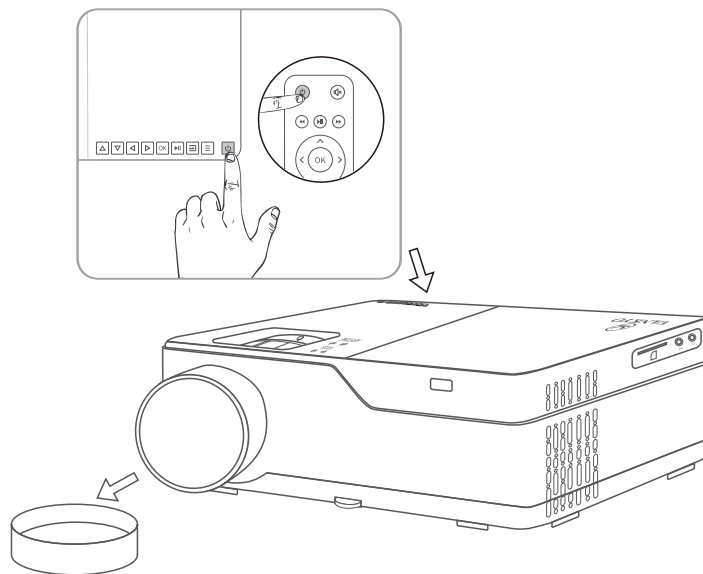
## Projector Connections

When you connect any device to the projector, please follow the steps below at your first use of the projector.

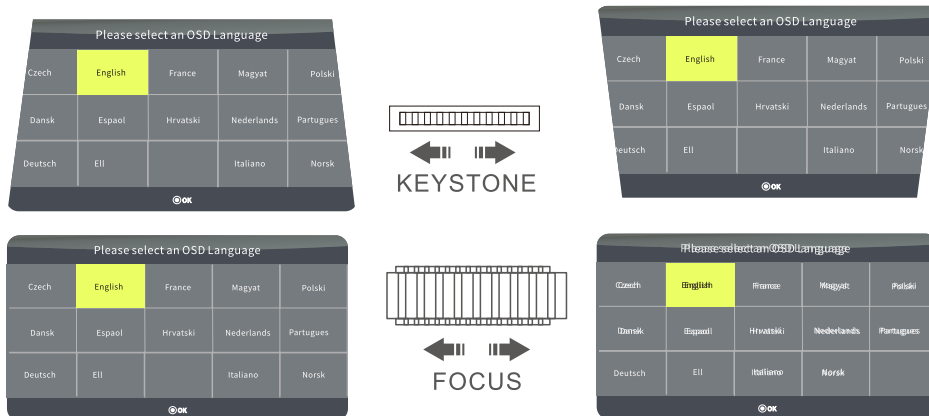
**Step 1:** Connect the power cord into the projector's power inlet, then plug the power cord into an electrical outlet;



**Step 2:** Take off the lens cover, then press the On/Off button on the projector or the remote to turn on the projector;

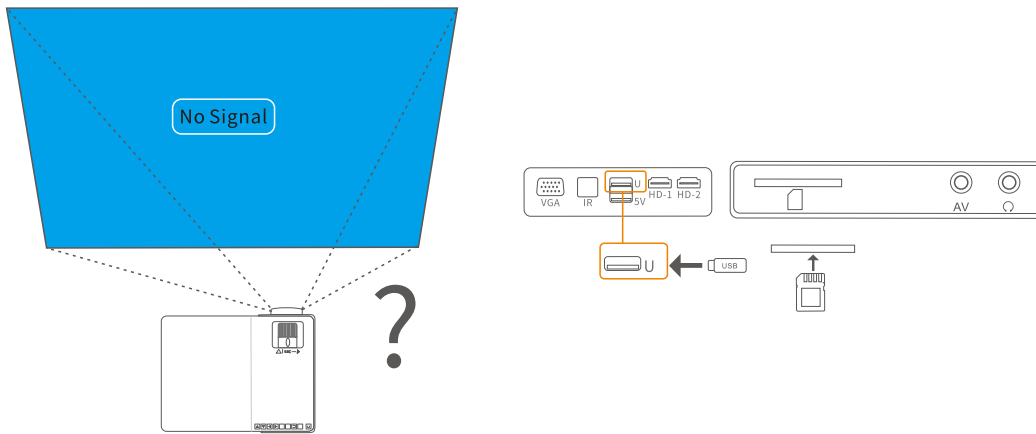


**Step 3:** Enter the OSD Language interface, then adjust the keystone and focus ring to get the best image performance;

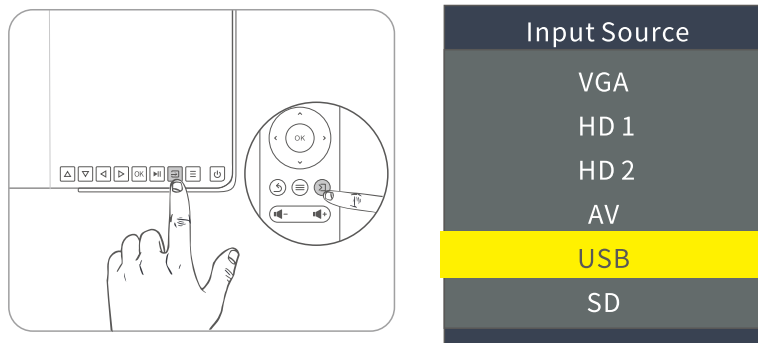


**Step 4:** Press the Up/Down/Left/Right buttons on the projector or the remote to set your language, then press the OK button on the projector or remote to confirm;

**Step 5:** It will show a screen with No Signal, please insert the device/cables into the correspondingly ports on the projector;



Step 6: Press the  button on the projector or the remote to enter Input Source interface;



Step 7: Press the Up/Down or  button on the projector or remote, then press the OK button to select the correct input source.

#### Tips:

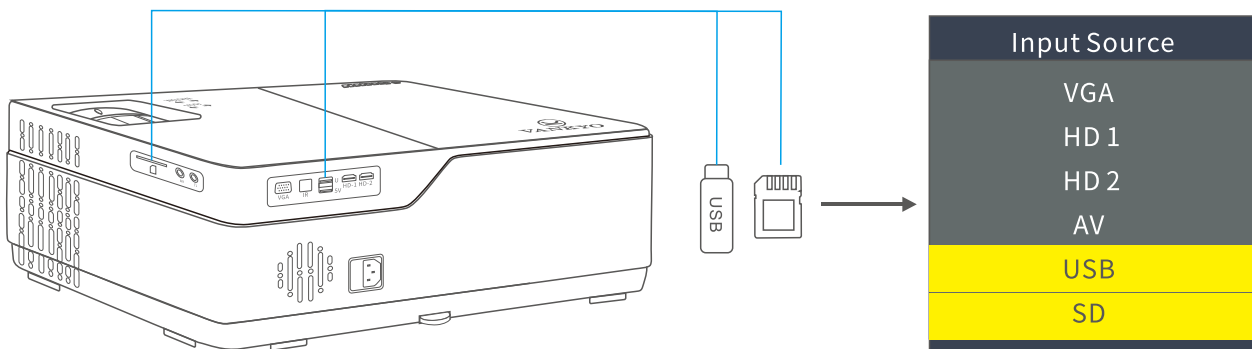
1. After you plug the power cord into the outlet, the LED light under the On/Off button of the projector turns Red. Press the On/Off button when the LED light turns Red after about 3 seconds. If the projector is turned on and working, the LED light under the On/Off button will be Green.
2. Never look into the projector lens when the lamp is on. This can damage your eyes and is especially dangerous for children;
3. Install 2 pieces of AAA batteries into the remote before using it.

### Connecting to the External Storage Device

You can project movies, music, photos, and texts by connecting USB Drive, SD Card, Hard Disk (extra power supply is required) to your projector even without using a computer or a mobile device..

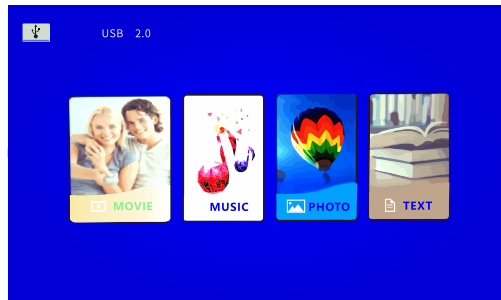
Step 1: After connecting the different external devices, press the  button on the projector or the remote to enter the interface of Input Source.

Step 2: Press the Up/Down/Source on the projector/remote to select the correct input source, then press the OK button of the projector/remote to confirm. For USB/Hard Disk or SD card, please select input source as USB or SD;

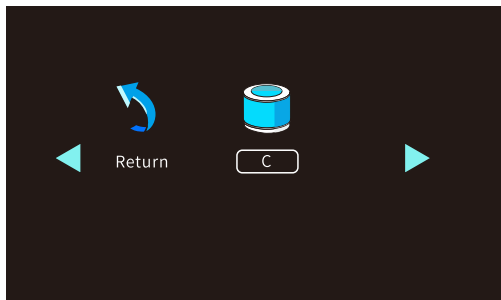


## Playing the Video

After selecting USB or SD in the interface of Input Source, you will enter the main interface which shows the options of MOVIE, MUSIC, PHOTO and TEXT.

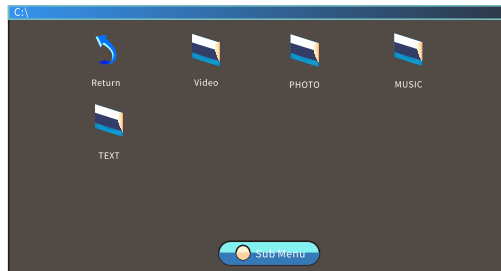


Step 1: Select MOVIE in the main interface, then press the OK button on the projector or the remote to enter the interface below;



Step 2: Press the Left and Right button on the projector or the remote to select the right disk, then press the OK button to enter the disk;

Step 3: Select the video or click the folder to enter the next directory till you find the video you would like to play in sub-menu interface;

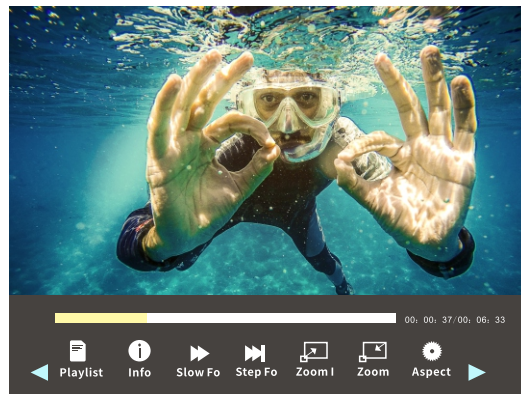


Step 4: Press the ►|| button on the projector or the remote to play the selected video in full screen mode.

### Tips:

1. Select the Return icon and press the OK button to return to the root directory shown in Step 1 no matter in which directory, while select the Up Folder icon and press the OK button to return to the parent directory;
2. Hover the cursor on the selected video for more than 3 seconds to preview the video;

Press the OK button on the projector or the remote when playing the video, it will show a bottom bar with different settings. Press the / button to hide it and into the full screen mode again.



Play/Pause: switches to play or pause the current video

FB: Fast Backward, rewinds the video back quickly while playing it. The rewinding speed ranges from 2 X to 32X

FF: Fast Forward, pushes the video to move forward quickly while playing it. The forward speed ranges from 2 X to 32X

Prev.: Previous, goes back to the previous video

Next: goes to the next video

Stop: exits from the current video

#### ALL/None/One:

presses the OK button to switch among these options. ALL loops to play all the videos in your playlist; None plays the current video once, then exits from the current video; One loops to play the current video all the time

#### Set A/Set B/None:

selects **Set A** by pressing the OK button to set a time point and select **Set B** by pressing OK button to set another time point, then it will loop to play the video fragment between two time points. Select **None** to return to normal playing mode;

#### Playlist:

a list of video files that can be played from the current folder. If you did not tick the favorite videos by pressing the OK button in the Sub Menu, it will show all the video files in this folder that can be played; otherwise, it will only show your ticked video(s)

**Info:** shows the information about the current video including size, resolution and so on;

**Step Fo:** Step Forward, steps forward the video frame by frame by pressing the OK button;

**Zoom 1:** zooms in the image size up to 8X;

**Zoom:** zooms out the image size with options of 1, 1/2 and 1/4;

**Aspect:** adjusts the aspect ratios of the image. It includes **4:3**, **16:9** and **Auto** modes.

**Slow Fo:** Slow Forward, plays the video in slow motion with a speed being range from 2X to 16X;

#### Tips:

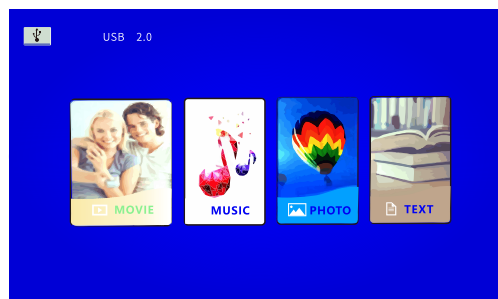
1. When playing the video files, the **Menu** button on the projector can be served as a **Return** button;

2. Your projector can play the videos with formats of AVI, MP4, MKV, FLV, MOV, RMVB, 3GP, MPEG1, MPEG2 and H.264/XVID.

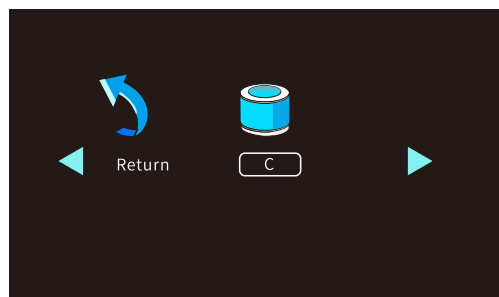
3. All the files like videos, photos, music and texts may be in the same USB disk or SD card. If you select **MOVIE** from the main interface, it will only show the video files.

## Playing the Music

After selecting USB or SD in the interface of **Input Source**, you will enter the main interface which shows the options of **MOVIE**, **MUSIC**, **PHOTO** and **TEXT**.

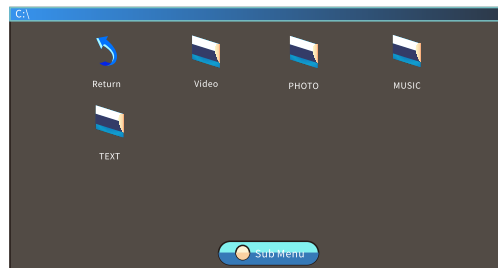


**Step 1:** Select **MUSIC** in the main interface by pressing the **Left** and **Right** button on the projector or the remote, then press the **OK** button on the projector or the remote to enter the following interface;



**Step 2:** Press the **Left** and **Right** button on the projector or the remote to select the right disk, then press the **OK** button to enter the disk;

**Step 3:** Select the music or click the folder to enter the next directory till you find the music you would like to play in sub-menu interface;



**Step 4:** Press the **▶||** button on the projector or the remote to play the selected music.

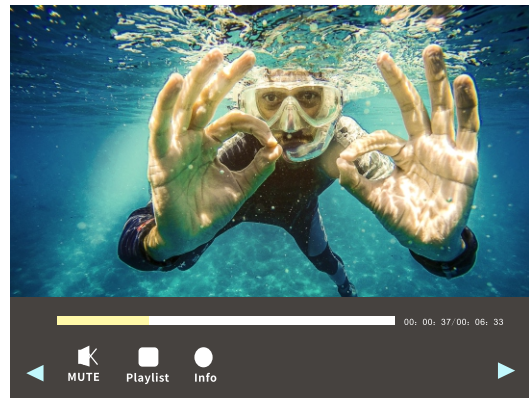
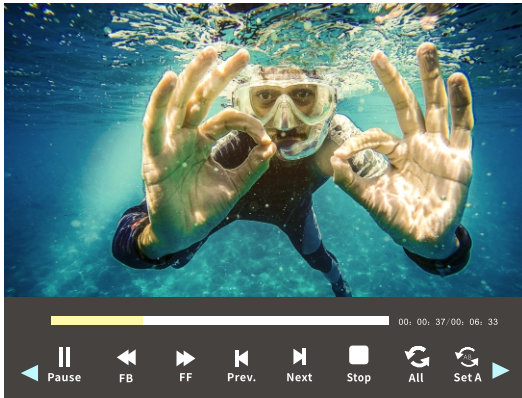
#### Tips:

1. Select the **Return** icon and press the **OK** button to return to the root directory shown in **Step 1** no matter in which directory, while select the

**Up Folder** icon and press the **OK** button to return to the parent directory;

2. Hover the cursor on the selected music for more than 3 seconds to preview the music;

It will show a bottom bar with different settings after playing the music. Press the **/** button to hide it and into the full screen mode.



**Play/Pause:** switches to play or pause the current music.

**FB:** Fast Backward, rewinds the music back quickly while playing it. The rewinding speed ranges from 2X to 32X.

**FF:** Fast Forward, pushes the music to move forward quickly while playing it. The forward speed ranges from 2X to 32X.

**Prev.:** Previous, goes back to the previous music.

**Next:** goes to the next music.

**Stop:** exits from the current music.

**ALL/None/One:**

presses the **OK** button to switch among these options. **ALL** loops to play all the music in your playlist; **None** plays the current music once, then exit from it; **One** loops to play the current music all the time.

**Set A/Set B/None:**

selects **Set A** by pressing the **OK** button to set a time point and select **Set B** by pressing the **OK** button to set another time point, then it will loop to play the music fragment between the two timing points. Select **None** to get back to normal playing mode.

**Mute:** mutes or unmutes the current music.

**Playlist:**

a list of music files that can be played from the current folder. If you did not tick the favorite music by pressing the **OK** button in the Sub Menu, it will show all the music files in this folder that can be played; otherwise, it will show your ticked music file(s).

**Info:** shows the information about the current music including **Bit Rate**, **Artist**, **Size**, and so on.

**Tips:**

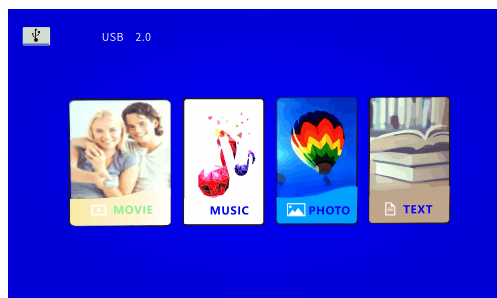
1. When playing the music, the **Menu** button on the projector can be served as a **Return** button.

2. Your projector can play the audio files with formats of MP2, MP3, PCM, FLAC, WMA and AAC.

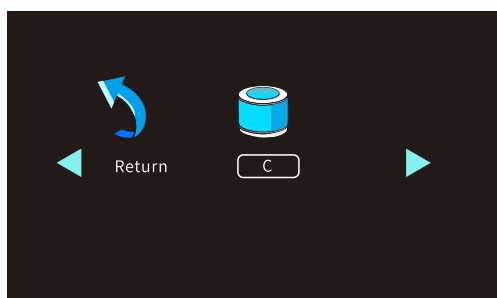
3. All the files like videos, photos, music and texts may be in the same USB disk or SD card. If you select **MUSIC** from the main interface, it will only show the audio files.

## Playing the Photo

After selecting **USB** or **SD** in the interface of **Input Source**, you will enter the main interface which shows the options of **MOVIE**, **MUSIC**, **PHOTO** and **TEXT**.



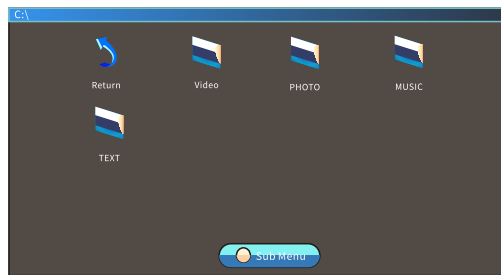
**Step 1:** Select **PHOTO** in the main interface by pressing the **Left** and **Right** button on the projector or the remote, then press the **OK** button on the projector or the remote to enter the following interface.



**Step 2:** Press the **Left** and **Right** button on the projector or the remote to select the right disk, then press the **OK** button to enter the disk.

**Step 3:** Select the photo or click the folder to enter the next directory till you find the photo you would like to play in sub-menu interface.

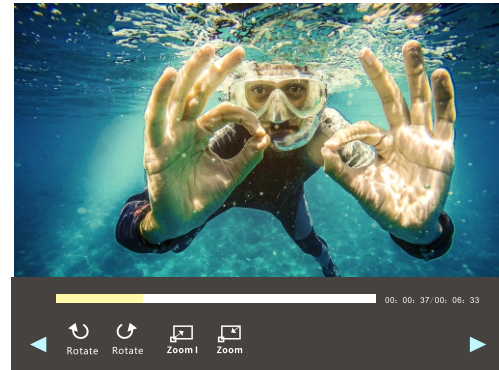
**Step 4:** Press the **▶||** button on the projector or the remote to play the selected photo.



**Tips:**

1. Select the **Return** icon and press the **OK** button to return to the root directory shown in **Step 1** no matter in which directory, while select the **Up Folder** icon and press the **OK** button to return to the parent directory;
2. Hover the cursor on the selected music for more than 3 seconds to preview the music.

It will show a bottom bar with different settings after playing the music. Press the / button to hide it and into the full screen mode.



**Play/Pause:** switches to play or pause the current photo.

**Prev.:** Previous, goes back to the previous photo.

**Next:** goes to the next photo.

**Stop:** exits from the current photo.

**ALL/None/One:**

presses the **OK** button to switch among these options. **ALL** loops to play all the photos in your playlist; **None** plays the current photo once, then exit from it; **One** loops to play the current photo all the time.

**MUSIC:**

after you tick some music file(s) under the **MUSIC** category, go to the **PHOTO** category. Press the **OK** button when selecting the **MUSIC** icon in the interface of the photo playing, it will play the music file(s) you ticked for photo background.

**Playlist:**

a list of photo files that can be played from the folder. If you did not tick the favorite photos by pressing the **OK** button in the Sub-menu, it will show all the photos in this folder that can be played; otherwise, it will show your ticked photo(s).

**Info.:** shows the information about the current photo including resolution, size, date and time.

**Rotate** : rotates the photo by 90 degrees clockwise;

**Rotate** : rotates the photo by 90 degrees counterclockwise;

**Zoom 1:** zooms in the photo size up to 8X;

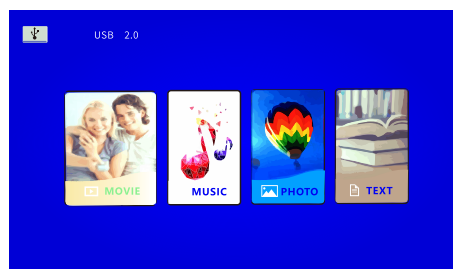
**Zoom:** zooms out the photo size with options of 1, 1/2 and 1/4;

**Tips:**

1. When playing the photo, the **Menu** button on the projector can be served as a **Return** button;
2. Your projector can play the photo with formats of BMP, JPG, JPEG, PNG and GIF.
3. All the files like videos, photos, music and texts may be in the same USB disk or SD card. If you select **PHOTO** from the main interface, it will only show the photos.

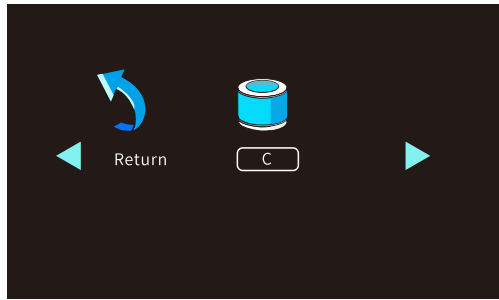
**Playing the Text**

After selecting **USB** or **SD** in the interface of **Input Source**, you will enter the main interface which shows the options of **MOVIE**, **MUSIC**, **PHOTO** and **TEXT**.

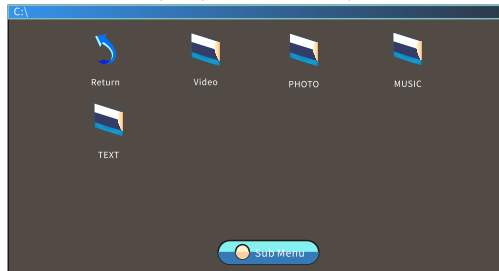




**Step 1:** Select **TEXT** in the main interface by pressing the **Left** and **Right** button on the projector or the remote, then press the **OK** button on the projector or the remote to enter the following interface;



**Step 2:** Press the **Left** and **Right** button on the projector or the remote to select the right disk, then press the **OK** button to enter the disk;  
**Step 3:** Select the text or click the folder to enter the next directory till you find the text you would like to play in the **Sub Menu** interface;



**Step 4:** Press the **▶||** button on the projector or the remote to play the selected text in **full screen mode**. Press the **OK** button on the projector or the remote when playing the text, it will show a bottom bar with different settings.



**Prev P:** Previous Page, goes back to the previous page of the current text;

**Next P:** Next Page, goes to the next page of the current text;

**Prev.:** Previous, goes back to the previous text;

**Next:** goes to the next text;

**Stop:** exits from the current text;

**MUSIC:**

after you tick some music files under the **MUSIC** category, go to the **TEXT** category. Press the **OK** button when selecting the **MUSIC** icon in the interface of the text playing, it will play the music files you ticked for text background;

**Playlist:**

a list of text files that can be played from the folder. If you did not tick the texts by pressing the **OK** button in the **Sub Menu**, it will show all the texts that can be played; otherwise, it will show your ticked text(s).

**Info.:** shows the size about the current text;

**Tips:**

1. Select the **Return** icon and press the **OK** button to return to the root directory shown in **Step 1** no matter in which directory, while select the **Up Folder** icon and press the **OK** button to return to the parent directory.
2. All the files like videos, photos, music and texts may be in the same USB disk or SD card. If you select **TEXT** from the main interface, it will only show the texts.
3. Hover the cursor on the selected text for more than 3s to preview the text.
4. When playing the text, the **Menu** button on the projector can be served as a **Return** button.
5. Your projector can play the text files with a format of **TXT**.

## Connecting to the Computer

When you're in a conference room and need to project, connect your computer to the projector.

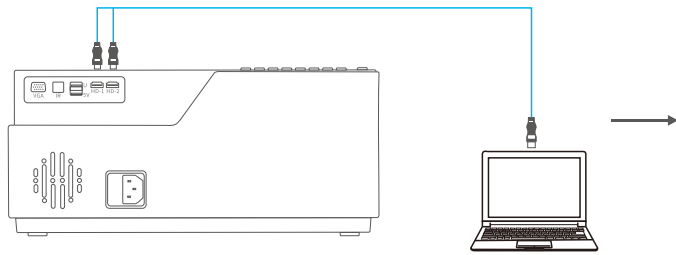
**Option 1:** Connect the projector to your computer by using the **HDMI** cable in the package. **HDMI** connection is recommended for projecting movies, videos, and other files which need to be **HD**.

**Step 1:** Turn on your computer and the projector;

**Step 2:** Connect the **HDMI** cable to your computer's **HDMI** port;

**Step 3:** Connect the other end to any available **HDMI** port on your projector;

**Step 4:** Select the correct input source **HD1** or **HD2** to project any files on your computer by pressing the **Source** button on the projector or remote.



Input Source
VGA
<b>HD 1</b>
<b>HD 2</b>
AV
USB
SD

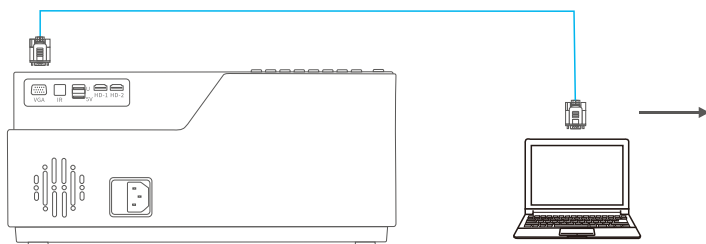
**Option 2:** You can also connect the projector to your computer by using a VGA computer cable prepared by yourself.

**Step 1:** Turn on your computer and the projector;

**Step 2:** Connect the VGA cable to your computer's VGA port;

**Step 3:** Connect the other end to the VGA port on your projector;

**Step 4:** Select the correct input source VGA to project any file on your computer by pressing the **Source** button on the projector or remote.



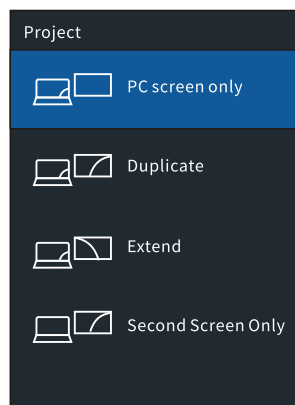
Input Source
<b>VGA</b>
HD 1
HD 2
AV
USB
SD

**Notes:**

1.To connect a Mac that includes only a Mini DisplayPort, Thunderbolt port, or Mini-DV port, you need to obtain an adapter that allows you to connect to the projector's HDMI or VGA port. Contact **Apple** for compatible adapter options.

2.You need to select the project mode when connecting your computer to the projector at the first time.

\*For **Windows 7 and higher** system, pressing the **Windows logo key + P** key at the same time invokes a new display-switch toolbar with various display options shown as below



**PC screen only**

This option displays the contents of your computer screen on the computer only. This is a great option to choose when your presentation hasn't yet started or if you want to use the computer for another reason and don't want the contents of the screen displayed through the projector for all to see.

**Duplicate**

This option simultaneously displays the contents of the computer screen on the computer screen and through the projector. This is a great choice when your back will be toward the projector's screen while giving a presentation. This way you can watch the computer screen while the audience watches the projector screen and you won't have to continually turn your back to the audience during the presentation.

**Extend**

This option splits the image between the computer and projector. This way you can display something on your computer screen and something else on the projector screen. This is great when using PowerPoint so the presentation is displayed on the projector while your presentation notes are displayed on your computer screen in front of you.

**Projector Only (Second Screen Only)**

As its name implies, this option will display the content of your presentation on the projector, but show a blank screen on your computer.

Although not a popular choice, this is a good option when you are running your presentation from your laptop on battery power. Turning off the laptop screen can help preserve battery life.

Combination keys to invoke and switch the display mode might vary depending on different computer brands or models. Link with detailed information:

<http://kb.mcgill.ca/?portalid=2&articleid=1750#tab:homeTab:crumb:8:artId:1751:src:article>

\*For Windows XP system, please refer to <https://www.youtube.com/watch?v=fV6POu1VzFg>.

\*For Mac system, Choose **Apple** menu > **System Preferences**, click **Displays**, then select the **Arrangement** tab to check/uncheck the **Mirror Display** box to extend or mirror the content to the projection screen.

For more information, please refer to <https://support.apple.com/en-us/HT202351>;

## Connecting to the Mobile Device

If you would like to project the files on your mobile devices like smartphone or tablet, you can connect the projector to them.

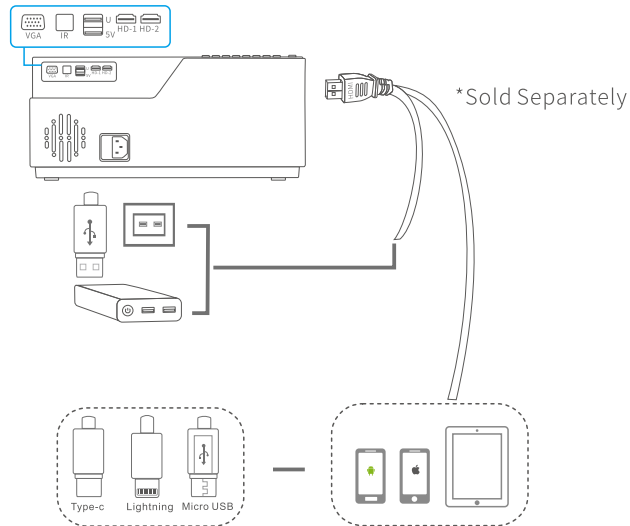
**Step 1:** Turn on your mobile device and the projector;

**Step 2:** According to your mobile device, prepare an HDMI adapter /hub

**Step 3:** Connect the HDMI port to your projector;

**Step 4:** Connect the other end with Type-C/ Lightning/ Micro USB port to your mobile device.

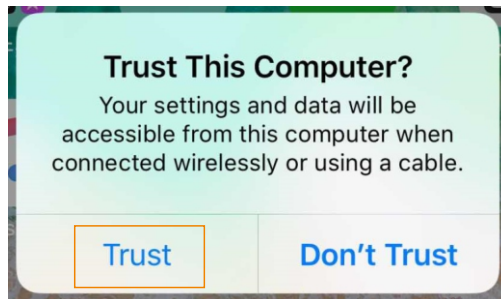
For example, you can prepare an HDMI adapter with an HDMI port for connecting to the projector, an USB port for charging and a Type-C/ Lightning/ Micro USB port for connecting to your mobile device as below:



**Step 5:** Select the correct input source **HD1** or **HD2** to project any file on your mobile device by pressing the **Source** button on the projector or the remote.

**Tip:**

Select **Trust** when there is a pop-up window on your mobile device, then you can project any files on the mobile device.



## Connecting to the DVD Player

Here are the steps:

**Step 1:** Turn on your DVD player and the projector;

**Step 2:** Connect the colorful Female connector to your DVD player's RCA cable;

**Step 3:** Connect the yellow Male connector to the **AV In** port on your projector;

**Step 4:** Select the correct input source **AV** to project the files in your DVD player by pressing the **Source** button on the projector or the remote.

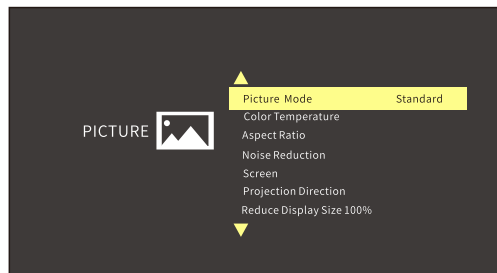


## Using the Basic Projector Features

You can use the projector's Menu system to adjust the settings to control how your projector works.

### Picture settings

1. Press the **Menu** button on the project or the remote, it will display the **PICTURE** settings shown below.



#### Picture Mode:

switch among the image modes of **Standard**, **Soft**, **User** and **Vivid** for different projected contents. You can set up the **Contrast**, **Brightness**, **Color** and **Sharpness** for the image after you select the **User** mode;

#### Color Temperature:

switch among the color temperature modes of **Medium**, **Warm**, **User** and **Cool** for different color preferences of the image. You can set up color proportions of **Red**, **Green** and **Blue** for the image after you select **User** mode;

**Aspect Ratio:** include **4:3**, **16:9** and **Auto** for the adjustment of display scale;

**Noise Reduction:** set up the intensity of noise reduction when the projected contents have sound. It includes **Off**, **Low**, **Middle**, **High** and **Default**;

#### Projection Direction:

to set up the modes of projection directions according to the different mounting options of the projector. It includes **Front**, **Front On Ceiling**, **Rear On Desk** and **Rear On Ceiling**.

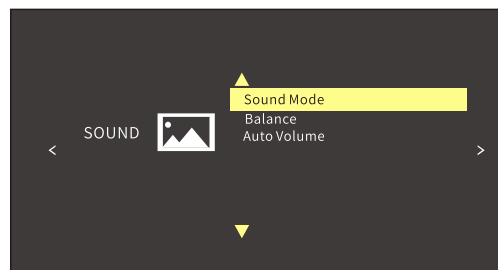
**Reduce Display Size 100%:** to proportionally reduce the image size, being range from 75% to 100%.

2. Press the **Up** and **Down** button on the projector or the remote to select the option you would like to change, then press the **OK** button to enter the sub menu to set up

3. When you finish changing settings on a menu, press the **Menu** button on the projector or the **Back** button on the remote to exit.

### Sound settings

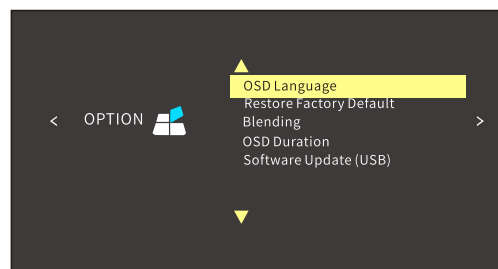
Press the **Left** and **Right** buttons on the projector or the remote to enter the **Sound** and **Option** Settings:



**Sound Mode:** To set up sound patterns of **Standard**, **MUSIC**, **MOVIE**, **Sports** and **User** for different projected contents;

**Balance:** to balance the sound of the left and right channel of the speaker;

**Auto Volume:** to intelligently adjust volume.



**OSD Language:** to set up the language displayed in the operation interface.

**Restore Factory Default:** to reset the projector;

**Blending:** to adjust the background transparency of Menu interface. You can choose from **Low**, **Middle**, **High** and **Off**;

**OSD Duration:** to adjust the duration of keeping the Menu interface. You can choose from **5 Sec**, **10 Sec**, **15 Sec** and **Off**;

**Software Update (USB):** to update the projector's software version.

## After Using Your Projector

Please turn off the projector after using it.

1. Press the **On/Off** button on the projector or the remote. The projector displays a shutdown confirmation screen as below:

Press POWER again  
to power off.  
or press other  
button to cancel

2. Press the **On/Off** button again to turn off the projector. (To leave it on, press any other button.)
3. Unplug the power cord of the projector;
4. Cover the lens and store the projector in a cool and dry place.

## Trouble Shooting

Problems listed below might occur during the operation of your projector. Please refer to the possible factors which might cause the issue to do troubleshooting.

### Q1. Why is the Display of the Projector Available but Without Audio?

- \*The Projector or the connected device (PC, TV, etc.) is muted
- \*The audio format is not supported by the projector
- \*VGA connection can only transmit analog signal of video not audio.
- \*Encryption applied on the videos or media player which holds the video. Try more videos to define this possibility.
- \*Exclude the above possibilities, try another HDMI cable /external speaker, and a 2.0USB disk/ Micro SD card within 32G/USB hard disk within 1TB to play directly to check if the video and audio are both available.

### Q2. Why is the Audio of the Projector Available but Without Display?

- \*The video format is not supported by the projector .
- \*Encryption applied on the videos or media player which holds the video .
- \*If the lamp of the projector is off with only audio playing, the lamp is defective. Please contact VANKYO for replacement .
- \*Try another HDMI cable if you select the HD input source.

### Q3. Why Does the Projection Screen Show No Signal?

- \*Make sure all cables are plugged correctly and firmly.
- \*Make sure you select the right input source. For example, if you insert an USB disk, please select USB in the interface of Input Source
- \*USB 2.0 disk is supported on this projector. If an USB 3.0 is connected, it will only show No Signal.

### Q4. How Can I do if the Image is Blurry or Out of Shape?

- \*Adjust the focus and keystone ring by moving it leftward/rightward till it shows the best images.
- \*Place projector on flat surface horizontally or vertically.
- \*Darker environment suggested to achieve the best projecting performance.
- \*Eligible distance of 1.7m-9.2m/50inch-300inch between the projector and projecting screen/wall.
- \*Projecting wall or screen is clean white if possible.

### Q5. How Can I Do if the Image is Up Side Down?

- \*Enter **Menu-Picture-Projection Direction** to flip the projection image accordingly.

### Q6. How Can I Do if the Projection Screen is Not Square or Allied Horizontally?

- \*Make sure the projector is placed on flat surface with projector light in the middle of screen.
- \*Make sure the projector screen is placed horizontally.

### Q7. How Can I Do if There is Color Distortion?

- \*Make sure the video source has a fine resolution.
- \*Adjust the colors: enter **Menu-Picture-Color Temperature**, then select different modes and adjust the value accordingly.
- \*Reset the projector to manufacturer setting: enter **Menu-Option-Restore Factory Default** to reset.

### Q8. How Can I Do if the Remote is Unresponsive?

- \*Make sure the batteries are installed correctly and the power is enough.
- \*The remote works with the projector through the IR receiver. The remote works only when the IR receiver is within the direct reaction distance and will be unresponsive if the IR receiver is blocked or covered.

### Q9. How Should I do if There are Small Dots on Display?

- \*Tap the projector slightly to shake off the dust which may be caused during installing or shipping.
- \*Clean the lens with clean non-woven fabrics.

### Q10. How Should I Do if There is Expanding Dark Spot or Smoke when Using the Projector?

- \*Check if the fan noise increases or the fan stops working. Unplug the projector and contact VANKYO Team for assistance.
- \*Make sure the outlet and projector power adapter are not wet or humid which will cause sparks or smoke on outlet when power on the projector.

### Q11. Why Does the Projector is Shut Off during Playing?

- \*Make sure the power plug is working and firmly fitted into the outlet.
- \*If the LED light under the **On/Off** button is light up, but the fan doesn't work, please contact VANKYO Team for assistance.
- \*Overheat on the projector will activate built-in power-off protection panel. Restart the projector when it gets cooler.
- \*Overload of power when USB disk of 1TB or above is connected without external power supply will cause shutting off. Insert the disk when projector is powered off or provide external power supply for disk would solve the issue.

### Q12. Can this Projector Support 3D Effect?

- \*The projector supports 3D video source, and 3D viewing performance is achievable with Red-Blue 3D glasses; but please understand the experience will not be better than in the theater and we do not recommend it if you have a higher expectation about 3D effect.

### Q13. Why doesn't Anything Work in the Main Interface Especially with External Storage Connected?

- \*Correct input source must be selected when you use USB disk or SD card; otherwise, **No Signal** will be showed on the screen.

### Q14. Why doesn't the Projector's Lamp Light Up or Power On?

- \*Please contact VANKYO for assistance when this occurs.

### Q15. How Can I Change the Language?

- \*Press the **Menu** button on the projector or remote to enter **Option -OSD Language** interface to select the language

### Q16. How Can I Connect My Smart Phone to the Projector?

- \*HDMI adapter /hub is needed to delivery display from smart phones. Adapters vary depending on smart phones.

### Q17. What kind of Screws do I need for mounting this Projector?

- \*M4 Screws

**Q18. What Kind of Cable do I Need when Connecting TV BOX, TV, Firestick and DVD Player to the Projector?**

\*HDMI cable for all devices mentioned above. For some TV without HDMI port, VGA cable will work. Certain DVD players require the AV cable connection.

**Q19. How Can I Display PowerPoint on the Projector?**

\*To project the PowerPoint from a computer or other mobile devices, you can just connect the computer or the mobile device to the projector following the steps mentioned here ;

\*To project from an USB disk, PowerPoint is not supported. However, we can save PowerPoint profile as PNG, or JPG or other image formats which are supported by projector, then select the photos that we plan to do loop play. Default interval of each photo is about 5 second and we can pause it by controlling through the button on the remote or the projector.

# CUSTOMER SUPPORT

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