

MATRIXPAD Z10

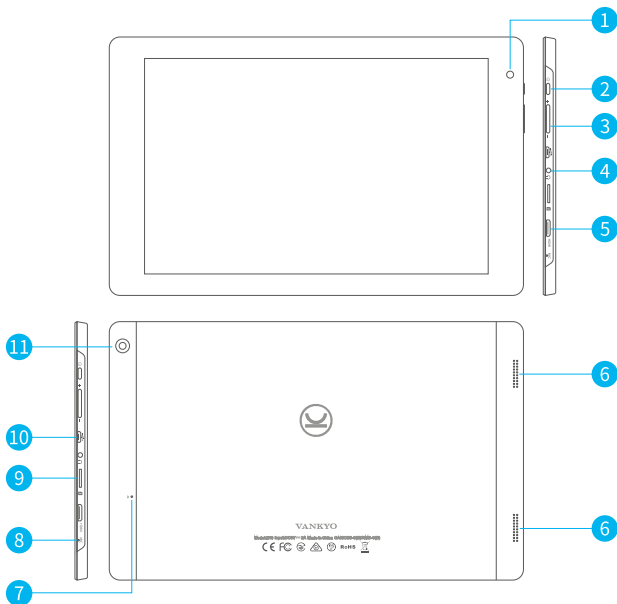
USER GUIDE

Please read the instructions thoroughly before using this product and keep it for future reference.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FUNCTION OVERVIEW



1. Front-facing Camera

2. Power On/Off

3. Volume +/

Volume -

4. Headphone Jack

5. Mini HDMI Port

6. Speaker

7. Reset

8. Microphone

9. microSD Card Slot

10. Micro USB Port

11. Back Camera

GETTING STARTED

Power On/Off

- * Press and hold the power button for 2~3s to turn on your tablet.
Select your language and set up your tablet following the start guide.
- * Press and hold the power button for 2s, then release it. It will show **Power Off**, **Restart** and **Screenshot** on the screen. Tap **Power Off** to turn off the tablet.
- * Press and hold the power button for 10~11s to do a forced shutdown when it's frozen.

Battery

A rechargeable Li-ion battery is installed in the tablet.

We suggest you drain the battery completely once a month if only use your tablet occasionally.

DO NOT dispose of tablet in a fire.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is **ON**; press again to wake it up.

Tip:

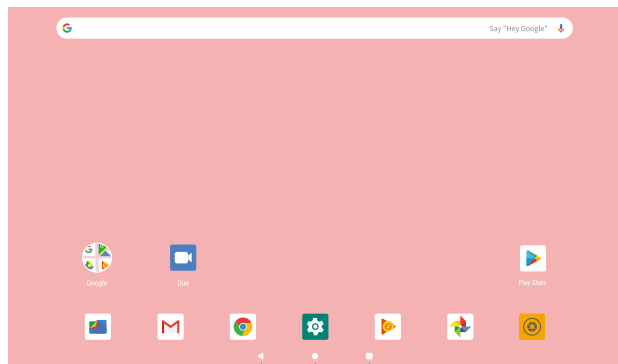
Go to **Settings > Display > Sleep** to set the time of entering the **Sleep Mode**.

Screenshot

- * Press the **Volume-** button and the power button together to capture a picture.
- * Press and hold the power button for 2s then release it. It will show **Power Off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a picture.

HOME SCREEN

Icons on the Bottom Menu



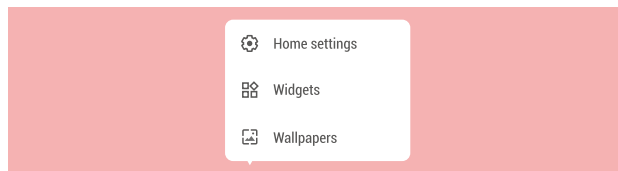
- 1.Back
- 2.Home Screen
- 3.Recent Activities

1

2

3

Home Settings, Widgets and Wallpapers



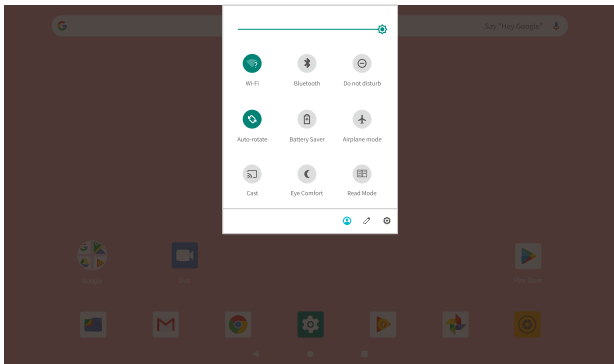
Tap and hold the empty section of a Home screen, **Home Settings**, **Widgets** and **Wallpapers** will be displayed.






- * Tap **Home Settings** to enable/disable **Add icon to Home screen**. This is applicable to the new Apps installed from **Play Store**. It also provides the shortcut to enable/disable the notification dots.
- * Tap **Widgets**, touch and hold any application (e.g. Clock), then slide and add it to a Home screen. Remove it by sliding it to **X Remove**.
- * Tap **Wallpapers** to change the current wallpaper of the tablet from the default wallpapers or your photos.

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.




-  : **Wi-Fi**. Tap to connect/disconnect to a wireless network
-  : **Bluetooth**. Enable/disable the **Bluetooth** of the tablet
-  : **Do Not Disturb**. Block sound or vibration after enabling this function
-  : Turn on/off the **Auto-rotate** of the screen
-  : **Battery Saver**. Enable/disable the low power mode

 : **Airplane Mode.** Turn on/off all the network connectivity


 : **Cast.** Mirror the display of the tablet to compatible devices, e.g. TV box or Fire TV Stick

 : **Eye Comfort.** Enable/disable the eye protection mode

 : **Read Mode.** Enable/disable the read mode

Tap the  icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Swipe down from the top of the screen, then tap the  icon to enter the detailed setting interface. Or, tap the **Settings App** on the Home screen to enter.

Network & internet

- * Connect to any working Wi-Fi
- * Enable/disable the **Airplane Mode**
- * Monitor the data usage and more

Connected devices

- * Turn on/off Bluetooth
- * Pair with Bluetooth devices and check the paired devices
- * Check the received files from other devices via bluetooth connection
- * Add and check printers
- * Cast device and check the cast device and more

Apps & notifications

- * Check the Apps recently opened
- * Check all the Apps on the tablet
- * Set the App permissions
- * Uninstall the third-party Apps
- * Adjust App notification settings
- * Clear the cache of the Apps

Battery

- * Display the remaining battery power as a percentage
- * Enable/disable the **Battery Saver** and **Battery percentage** and more

Display

- * Adjust the screen brightness
- * Adjust the font size and display size
- * Set a screen saver
- * Change the wallpaper
- * Adjust the time of entering the **Sleep Mode**
- * Enable/disable **Eye Comfort** mode and more

Sound

- * Set volume levels for media, alarms, and notifications
- * Set preferences of **Do Not Disturb**
- * Set the tones for notifications and alarms
- * Turn on/off the sound for screen lock, charging and touch
- * Enable/disable the shortcut that mutes notifications

Storage

- * View and manage your storage space

Security & location

- * Set screen lock pattern, e.g. password, PIN, Swipe etc.
- * Enable/disable all the notifications while the screen is locked
- * Turn on/off the location services for specific Apps
- * Set to show/hide the password when input a password and more

Accounts

- * Add and manage the user accounts on your tablet

Accessibility

- * For vision and hearing impaired users, manage settings for **Screen readers**, **Display**, and more


Digital Wellbeing

- * Check your app usage base on **Screen time**, **Notifications received**, or **Times opened** from **Dashboard**.
- * Set a schedule for **Wind Down** and turn on the setting you prefer.
- * Manage the related notification settings to reduce interruptions and more

Google

- * Set the preferences for Google™ related services

System

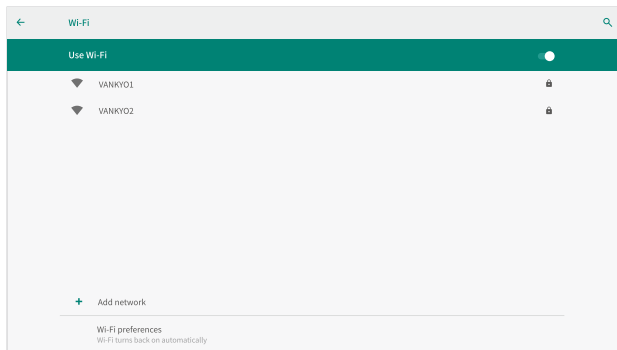
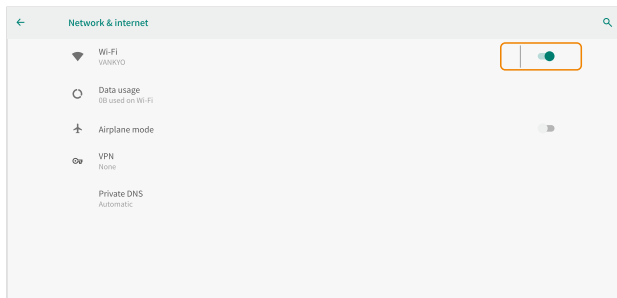
- * Set Language
Tap **Languages & input** > **Languages** > **+add a language** to add your language. After adding, hold and slide the  to the top to change the language.
- * Restore factory setting
Tap **Reset options** > **Erase all data (factory reset)** to restore the factory setting
- * Set the date and time
- * Turn on/off the **Backup to Google Drive**
- * Check and update the tablet's system
- * Check the detailed information about the tablet and more

NETWORK CONNECTION

Go to network settings from the **Settings** App or by long pressing the **Wi-Fi/Bluetooth** icon in **Quick Settings**.

Wi-Fi Connection

1. Tap **Network & internet** and turn on the **Wi-Fi**. All the **Wi-Fi** connections available will be listed;
2. Select your **Wi-Fi** and input the correct password.



Bluetooth Pairing

Please turn on the **Bluetooth** on your tablet and your bluetooth device.

1. Tap **Connected devices**;
2. Tap **+Pair new device** to enter the scanning interface. Devices available will be displayed after a few seconds;
3. Tap the desired device to get a pairing code and click **PAIR** on both devices. The automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home screen;
2. Log into your google account, search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home screen.

Uninstall the App

Touch and hold the App, then slide to the  **Uninstall** to uninstall the App.

Clear the Cache of the App

1. Go to **Settings > Apps & notifications**;
2. Select an App > **Storage > CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wi-Fi network before navigating the Internet.

You may use the pre-installed **Chrome** browser or use another browser downloaded from **Play Store**.

MULTIMEDIA

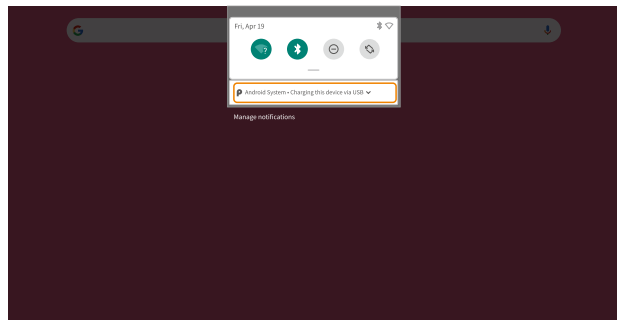
Connecting to a Computer

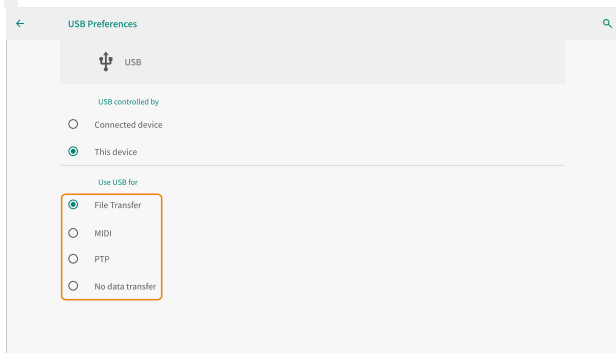
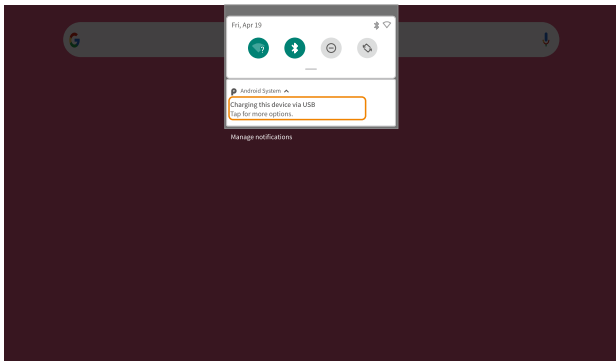
1. Connect your tablet to the computer with a USB cable and go to **Quick Settings**;
2. Tap **Android Systems. Charging this device via USB > Tap for more options >USB Preferences**;
3. Select **File Transfer**;
4. Go to your computer and find your tablet **Z10** to transfer files between your tablet and computer.

Tips:

Select **No data transfer** to charge your tablet;

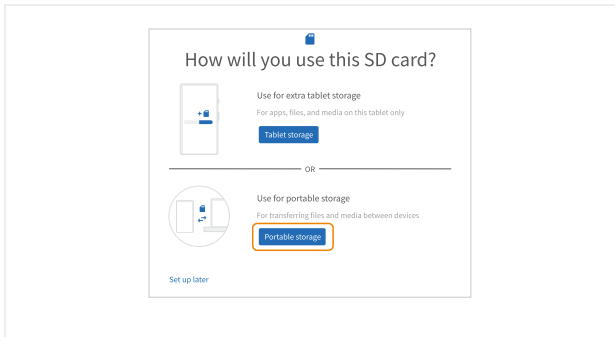
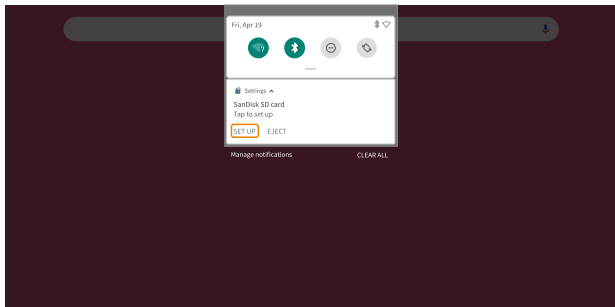
Select **PTP** to transfer photos between the devices.





Connecting to an External Device

1. Install a microSD card into the microSD card slot and go to **Quick Settings**;
2. Tap **SET UP**;
3. Set the microSD card as a portable storage by selecting **Portable storage**. Enter microSD Card storage to move files between the card and tablet.



Screen Mirroring

Option 1: Wired Connection

Use an HDMI cable to connect the tablet to a compatible device with HDMI In port.

Tip:


HDMI enabled is required for wired connection. Go to **Settings > Display > HDMI settings > HDMI** to check if it's on when the screen mirroring is not working.

Option 2: Wireless Connection

Step 1:

Connect the tablet and a compatible device to the same Wi-Fi network. Please make sure the Wi-Fi is stable and smooth.

Step 2:

Long press the **Cast** icon in **Quick Settings** to enter cast settings or go to **Settings > Connected Device > Connection References > Cast**, tap  and turn on "Enable wireless display".

Step 3:

Tap the **Cast** icon in **Quick Settings** to search the device and start connection.

SPECIFICATION

Size	10.1"
Chipset	MTK8163A
CPU	64-bit Quad-Core Cortex A53
GPU	Mali-T720
Display	IPS/1920*1200
Front-facing Camera	5MP
Back Camera	13MP
Battery	6000mAh
Operating System	Android 9.0
RAM	3GB
Storage	32GB
Network	802.11a/b/g/n(Wi-Fi), BT4.0
Sensor	GPS/FM/G-sensor
Power Supply	DC 5V 2A
Touch	Multi-touch
Ports	Micro USB Port/ microSD Card Slot/Mini HDMI Port

TROUBLESHOOTING

Q1. The tablet doesn't power on.

- * Reboot your tablet after charging for more than 30 minutes;
- * Press the power button to check if the tablet is in the **Sleep Mode**;
- * Press and hold the power button for 10~11s to turn off the tablet, then reboot it;
- * Press the **Reset** button with a pin to turn off the tablet, then reboot it.

Q2. The tablet doesn't charge.

- * Make sure the USB cable is properly plugged into the charging port;
- * Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.

- * Uninstall the App with the error message, then download and install again;
- * Press the **Reset** button with a pin to turn off the tablet, then reboot it.

Q4. The tablet cannot be detected by the computer.

- * Make sure the tablet is powered on;
- * Try another USB cable;
- * Try another USB port on the computer;
- * Instead of **No Data Transfer**, choose **File Transfer** or **PTP** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wi-Fi.

- * Make sure the **Wi-Fi** in your tablet is **ON**;
- * Make sure you input the correct password when connecting the Wi-Fi;
- * Restart the router;
- * Make sure there is no filter setting or device connection limitation in the setting of the router;
- * Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

Q6. The storage space of the tablet is not enough.

- * Delete the Apps you don't use;
- * Clear the cache of the Apps regularly;
- * Install a microSD card to expand the storage.

Q7. The tablet comes with scratches on the screen.

- * Check if the scratches are on the film. If yes, please remove the film.



VANKYO

CUSTOMER SUPPORT

North America support@ivankyo.com

United Kingdom support.uk@ivankyo.com

Deutschland support.de@ivankyo.com

France support.fr@ivankyo.com

España support.es@ivankyo.com

Italia support.it@ivankyo.com

日本 support.jp@ivankyo.com