



MATRIXPAD S7/S8 USER GUIDE

Please read this instruction throughly before using this product and keep it for future reference.

FUNCTION OVERVIEW



- 1. Back Camera
- 2 Micro USB Port
- 3 MicroSD Card Slot
- 4.NULL
- 5.Headphone Jack
- 6.Front-facing Camera
- 7.Volume+
- 8.Volume -
- 9.PowerOn/Off
- 10.Reset
- 11.Microphone
- 12. Speaker



- 1 Back Camera
- 2.Micro USB Port
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GETTING STARTED

Power On/Off

- * Press and hold the power button for 2~3s to turn on your tablet. Select your language and set up your tablet following the start guide.
- * Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.
- * Press and hold the power button for 10s to do a forced reboot when it's frozen.

Battery

- * A rechargeable Li-ion battery is installed in the tablet.
- * We suggest you drain the battery completely once a month if only use your tablet occasionally.
- * DO NOT dispose of tablet in a fire.

Sleep Mode

Simply press the power button once to switch the tablet to the Sleep Mode when the tablet is ON; press again to wake it up.

Tip:

Go to Settings > Display > Sleep to set the time of entering the Sleep Mode.

Screenshot

- * Press the Volume- button and the Power On/Off button together to capture a picture.
- * Press and hold the power button for 2s, then release it. It will show Power off, Restart and Screenshot on the screen. Tap Screenshot to capture a screenshot.

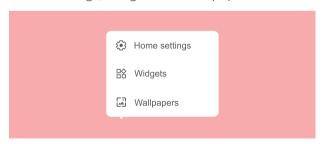
HOME SCREEN

Icons on the Bottom Menu



- 1.Back
- 2. Home Screen
- 3.Recent Activities

Home Settings, Widgets and Wallpapers



Tap and hold the empty section of a Home screen, **Home settings**, **Widgets** and **Wallpapers** will be displayed.

- * Tap Home Settings to enable/disable Add icon to Home screen. This is applicable to the new Apps installed from Play Store. It also provides the shortcut to enable/disable the notification dots.
- * Tap Widgets, touch and hold any application (e.g. Clock), then slide and add it to a Home screen. Remove it by sliding it to X Remove.
- * Tap Wallpapers to change the current wallpaper of the tablet from the default wallpapers or your photos.

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access Quick Settings.



- : Wi-Fi. Tap to connect/disconnect to a wireless network
- * : Bluetooth. Enable/disable the Bluetooth of the tablet
- : Do not disturb. Block sound after enabling this function
- : Turn on/off the Auto-rotate of the screen
- : Tap to choose the power setting you prefer to save the battery time
- ★ : Airplane Mode. Turn on/off all the network connectivity
- ♠ : Eye comfort. Enable/disable the eye protection mode
- : Audio profile. Tap to choose your desired audio profile
- ? : Location. Enable/disable location access

Tap the $\mathcal O$ icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Swipe down from the top of the screen, then tap the 🌣 icon to enter the detailed setting interface. Or, tap the Settings App on the Home screen to enter.



Network & internet

- * Connect to any working Wi-Fi
- * Enable/disable the Airplane Mode
- * Monitor the data usage and more

Connected devices

- * Turn on/off Bluetooth
- * Pair with Bluetooth devices and check the paired devices
- * Check the received files from other devices via bluetooth connection
- * Add and check printers and more

Apps & notifications

- * Check the Apps recently opened
- * Check all the Apps on the tablet
- * Set the App permissions

- * Uninstall the third-party Apps
- * Adjust App notification settings
- * Clear the cache of the Apps

Battery

- * Display the remaining battery power as a percentage
- * Enable/disable Battery percentage and Battery Manager
- * Set Power saving optimization
- * Manage the battery optimization for apps

Display

- * Adjust the screen brightness
- * Adjust the font size and display size
- * Set a screen saver
- * Change the wallpaper
- * Adjust the time of entering the **Sleep Mode** and more

Scheduled power on/off

* Set the time and days of the week for the tablet to automatically turn on/off

Navigation bar

- * Show or hide the navigation bar
- * Select a combination of navigation buttons from the four options provided

Audio profiles

- * Select audio profiles from General, Silent and Outdoor
- * Set the volumes for notification, media and alarm

Storage

* View and manage your storage space

Security & location

* Set screen lock pattern, e.g. Password, PIN, Swipe etc.

- * Enable/disable all the notifications while the screen is locked
- * Turn on/off the location services for specific Apps
- * Set to show/hide the password when input a password and more

Accounts

* Add and manage the user accounts on your tablet

Accessibility

* For vision and hearing impaired users, manage settings for Screen readers, Display, and more

Digital Wellbeing & parental controls

- * Check your app usage based on Screen time, Notifications received, or Times opened from Dashboard
- * Set a schedule for Wind Down and turn on the setting you prefer
- * Manage the related notification settings to reduce interruptions
- * Set up Parental controls to help your kids balance their screen time and more

Google

* Set the preferences for Google™ related services

System

* Set Language

Tap Languages & input > Languages > +Add a language to add your language. After adding, hold and slide the \equiv to the top to change the language.

* Restore factory setting

Tap Advanced > Reset options > Erase all data (factory reset) to restore the factory setting

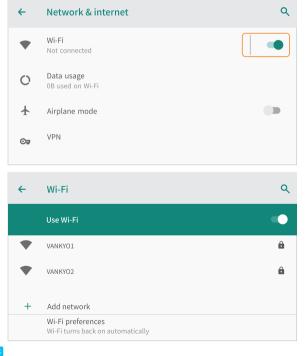
- * Set the date and time
- * Turn on/off the Back up to Google Drive
- * Check and update the tablet's system
- * Check the detailed information about the tablet

NETWORK CONNECTION

Go to network settings from the **Settings** App or by long pressing the Wi-Fi/Bluetooth icon in **Quick Settings**.

Wi-Fi Connection

- Tap Network & internet and turn on the Wi-Fi. All the Wi-Fi connections available will be listed.
- 2. Select your Wi-Fi and input the correct password.



Bluetooth Pairing

Please turn on the Bluetooth on your tablet and your bluetooth device.

- Tap Connected devices.
- Tap +Pair new device to enter the scanning interface. Devices available will be displayed after a few seconds.
- Tap the desired device to get a paring code and click PAIR on both devices. The automatic connection is applied to some devices.

APP MANAGEMENT

App Download and Installation

- 1. Tap and open Play Store on the Home screen.
- 2. Log into your google account, search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to X Remove to remove it from your Home screen.

Uninstall the App

Touch and hold the App, then slide to the III Uninstall to uninstall the App.

Clear the Cache of the App

- 1. Go to Settings > Apps & notifications.
- 2. Select an App > Storage > CLEAR CACHE to clear the cache.

INTERNET NAVIGATION



Please make sure the tablet is connected to a working Wi-Fi network before navigating the Internet.

You may use the pre-installed Chrome browser or use another browser downloaded from Play Store.

MULTIMEDIA 🗖

Connecting to a Computer

- 1. Connect your tablet to the computer with a USB cable.
- Media device(MTP) is the default setting. Go to your computer and find your tablet \$7/\$8 to transfer files between your tablet and computer.

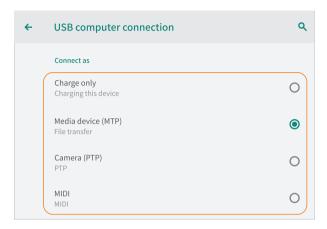
Tips:

Go to Quick Settings, tap Android System \cdot USB file transfer turned on > Tap for more options > USB computer connection to select the option preferred.

- * Select Charge Only to charge your tablet.
- * Select Camera (PTP) to transfer photos between the devices.
- * Select MIDI to play MIDI instruments on the tablet.







Connecting to an External Device

- 1. Install a microSD card into the microSD card slot and go to Quick Settings.
- 2. Tap SET UP.
- Set the microSD card as a portable storage by selecting Portable storage. Enter microSD Card storage to move files between the card and tablet.





SPECIFICATION •

Size	7'' (S7) / 8'' (S8)	Connection	Wi-Fi
Chipset	SC7731E	CPU	Quad-Core Cortex A7 1.3GHz
GPU	Mali T820	RAM	2GB
Display	IPS/1024x600(S7), IPS/1280x800 (S8)	Storage	32GB
Front-facing Camera	2MP	Network	802.11 b/g/n, 2.4GHz, BT4.2
Back Camera	5MP	Power Supply	DC 5V/2A
Battery	2900mAh(S7) / 4000mAh(S8)	Touch	Multi-touch
Operating System	Android™ 9 Pie	Ports	Micro USB Port/ microSD Card Slot

TROUBLESHOOTING

O1. The tablet doesn't power on.

- * Reboot your tablet after charging for more than 30 minutes.
- * Press the power button to check if the tablet is in the Sleep Mode.
- * Press and hold the power button for 10s to reboot it.
- * Press the Reset button with a pin to reboot the tablet.

Q2. The tablet doesn't charge.

- * Make sure the USB cable is properly plugged into the charging port.
- * Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.

- * Uninstall the App with the error message, then download and install again.
- * Press the Reset button with a pin to reboot the tablet.

Q4. The tablet cannot be detected by the computer.

- * Make sure the tablet is powered on.
- * Try another USB cable.
- * Try another USB port on the computer.
- * Instead of Charge only, choose Media device(MTP) or Camera(PTP) when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wi-Fi.

- * Make sure the Wi-Fi in your tablet is ON.
- * Make sure you input the correct password when connecting the Wi-Fi.
- * Restart the router
- * Make sure there is no filter setting or device connection limitation in the setting of the router.
- * Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

Q6. The storage space of the tablet is not enough.

- * Delete the Apps you don't use.
- * Clear the cache of the Apps regularly.
- * Install a microSD card to expand the storage.

Q7. The tablet comes with scratches on the screen.

* Check if the scratches are on the film. If yes, please remove the film.

08. The screen is unresponsive.

* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING:

Any changes or modifications not expressly approved by the party responsible forcompliance could void the user's authority to operate this equipment.

IC statement

This device complies with RSS247 of Industry Canada. Cet appareil se conforme à RSS247 de Canada d'Industrie. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage prejudiciable, et (2) ce dispositif doit accepter tout brouillage recu, y compris un brouillage susceptible de provoquer un fonctionnement indesirable.

The device must not be co-located or operating in conjunction with any other antenna or transmitter

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS





RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.



CUSTOMER SUPPORT

North America	support@ivankyo.com
United Kingdom	support.uk@ivankyo.com
Deutschland	support.de@ivankyo.com
France	support.fr@ivankyo.com
España	support.es@ivankyo.com
Italia	support.it@ivankyo.com
日本	support.jp@ivankyo.com