

Procedures for Policy: Instructors in Good Standing

Developed By: Knowledge Translation Committee Approval Date: January 10, 2022 Review Date: January 10, 2024

Procedure for items a) and b) of the policy of Instructors in Good Standing (no. Version 1.0 P0008) :

Action Who When Document to be used ICAN The new instructor receives 1 A new instructor has Certificate and contracts managed by office his/her certificate and successfully finalized the ICAN office. certification for CO-OP contract after finishing the therapist and the certification certification, including process for CO-OP instructor giving a workshop with an for receiving a ICAN CO-OP experienced instructor. instructor contract. For CO-OP instructors who are The other instructors an associate member of ICAN, it receive one month before is expected that s/he has given the renewal the new the last two years a CO-OP contract. workshop, for receiving a new contract. 2 CO-OP Every two years ICAN office sends out Signing the contract of ICAN associate and paying the the contract and link for instructor associate fee payment via email. 3 **ICAN** Certificate will be send Once both, the signed contract **Bi-annually** office and the payment has been via email. received, ICAN office issues the CO-OP instructor certificate ICAN ~2 weeks after the initial Reminder via email 4 If the CO-OP instructor, either does not respond or responds in office request part, the ICAN office will send a first reminder with c.c. to regional coordinator to ask for full response. ICAN ~4 weeks after initial Reminder via email 5 If the CO-OP instructor does not office respond to the first reminder, request ICAN office will send a second_ reminder with c.c. to regional

1. Being an associate member of ICAN entitled to give CO-OP Approach workshops

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| | coordinator to ask for full response. | | | |
|---|--|----------------|--|--|
| 6 | If the CO-OP instructor responds by indicating s/he choose not to renew the contract, there can be a discussion with ICAN to determine their intentions and plans for going forward. | ICAN office | As soon as know or either ~4 weeks after the initial request. | Email from ICAN office to instructor with c.c. regional coordinator, confirming the details of the withdrawal. |
| 7 | If the CO-OP instructor is not responding on the initial email and on two reminders of the ICAN office, this will be seen as a sign of withdrawal as CO-OP instructor | ICAN office | Around 6 weeks after initial request of the ICAN office for signing contract and paying associate fee | Email from ICAN office to instructor with c.c. regional coordinator, describing not answering is interpreted as a withdrawal with its consequences. |

Procedures for item c) of the policy of *Instructors in Good Standing (no. Version 1.0 P0008)* :

| | Action | Who | When | Document to be used |
|---|------------------------------------|------------|---------------------------|--------------------------|
| 1 | Initiate the process of planning a | CO-OP | As soon as known | In your usual |
| | workshop by informing the | instructor | | communication style |
| | regional coordinator or | | | e.g., email, what's app, |
| | instructor(s) in your region about | | | talk |
| | a planned CO-OP workshop and | | | |
| | get agreement. | | | |
| 2 | Inform the ICAN office and | CO-OP | As soon as known | Planning a CO-OP |
| | regional coordinator about a | instructor | | workshop |
| | planned CO-OP workshop and | | | |
| | initiate the hosting fee process | | | Contact details of host |
| | providing all relevant | | | |
| | information | | | |
| 3 | Discuss with host the evaluation | CO-OP | As soon as known | The host can use their |
| | process | instructor | | own evaluation form or |
| | | | | the form developed by |
| | | | | KTC <u>here</u> . |
| 4 | The instructor can check the | CO-OP | As soon as the instructor | ICAN office uses the |
| | announcement of the CO-OP | instructor | has informed the office | information provided by |
| | workshop at the ICAN website | | | the instructor at step 2 |
| | here | | | |

2. Providing information on planned, completed or canceled workshops

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| 5 | If the workshop needs to be | CO-OP | As soon as possible but no | info@icancoop.org and |
|---|-------------------------------------|------------|----------------------------|---------------------------|
| | canceled inform ICAN office and | instructor | later than 4 weeks before | via usual communication |
| | regional coordinator | | the first day of the | style with regional |
| | | | workshop | coordinator |
| 6 | ICAN office will ask the host to | ICAN | Invoice will be send out 3 | ICAN office will send |
| | pay the host fee. | office | weeks and is due 2 weeks | email to host with a link |
| | | | before workshop takes | for payment, with c.c. to |
| | | | | instructor. |
| 7 | Instructor is informed that the fee | ICAN | ~2 weeks before the start | Email to instructor(s) |
| | is paid. | office | of the workshop | |
| 8 | Instructor informs ICAN that the | CO-OP | As soon as possible after | Via email or you can you |
| | workshop has been completed | instructor | the workshop | conduct step 1) of the |
| | | | | next Actions: Providing |
| | | | | evaluations of the |
| | | | | workshop |

3. Providing evaluations of workshop

| | Action | Who | When | Document to be used |
|---|--|------------|---------------------------|--------------------------------|
| 1 | | | | |
| 1 | Provide ICAN office | CO-OP | As soon as possible after | Info about a given CO- |
| | information about the given | instructor | the CO-OP workshop | <u>OP workshop</u> |
| | workshop | | | |
| | 1) Dates of day 1-2 and 3 | | | |
| | 2) Country, place were WS took place | | | |
| | 3) Number of participants | | | |
| | 4) Background of participants: OT, | | | |
| | PT | | | |
| | 5) Roles of participants: clinician, | | | |
| | researcher, other | | | |
| | 6) Professional field: children, adults, | | | |
| | combined,etc. | | | |
| | 7) In-house or open registration | | | |
| | 8) Names of CO-OP instructor(s) | | | |
| 2 | The host organisation collects | CO-OP | Immediately after | Evaluation form host |
| | evaluation information. | instructor | finishing CO-OP | organisation or |
| | If they don't collect information, | | workshop | evaluation form |
| | you can propose to ask the | | 1 | developed by KTC <u>here</u> . |
| | participations to fill in | | | |
| | questionnaire of ICAN | | | |
| 3 | Make sure the host organisation | CO-OP | Few weeks after CO-OP | In the way the host |
| 5 | 0 | | | - |
| | sends you the outcome of the | instructor | workshop | organisation prefer this |
| | evaluation | | | type of communication |

| 4 | Sending evaluation data to | CO-OP | As soon as the evaluation | Via usual communication |
|---|-----------------------------------|------------|---------------------------|-------------------------|
| | regional coordinator | instructor | data are shared with you | style with regional |
| | | | | coordinator |
| 5 | Instructor and regional | CO-OP | The latest 8 weeks after | Via usual communication |
| | coordinator draft an English | instructor | the CO-OP workshop | style with regional |
| | summary | | | coordinator |
| 6 | Regional coordinator will send | CO-OP | The latest 8 weeks after | Email to |
| | the summary of the evaluation | instructor | the CO-OP workshop | info@icancoop.org |
| | of the workshop to ICAN office | | | |
| 7 | If there is something of concern | CO-OP | The latest 8 weeks after | Discussion in-person or |
| | in the evaluation, the regional | instructor | the CO-OP workshop | at an online meeting. |
| | coordinator and chair KTC | | | |
| | discuss the concern with the | | | |
| | instructor and create together an | | | |
| | action plan | | | |

4. Participation at scheduled ICAN instructors meeting

| | Action | Who | When | Document to be used |
|---|---|---------------------|--|---|
| 1 | Confirming participation (live or online) | CO-OP instructor | Answering the request of ICAN office | Send via email |
| 2 | CO-OP instructor can give input for the agenda of the meeting | CO-OP instructor | ~ 4 weeks before the meeting takes place | Email to contact person of Community of Practice |
| 3 | Establishing aim and agenda of the meeting. | ICAN | 4-3 weeks before meeting takes place | |
| 4 | CO-OP instructor will receive information about 1) Physical and virtual place of the meeting 2) Agenda with different timeslots 3) Possibly, additional information about traveling, accommodation | ICAN | 3-2 weeks before meeting takes place | Email from ICAN office to CO-OP instructors |
| 5 | CO-OP instructor can give feedback about the meeting verbally or in written form | CO-OP instructor | At the end or immediately after meeting | Part of the meeting and/or email - questionnaire can be send out via ICAN Office |
| 6 | A certificate of attendance will be issued for those present for at | ICAN office | After the meeting | Certificate templates |

| | least 50% of the instructors' | | | |
|---|----------------------------------|------|-----------------------|-------------------------------|
| | meeting (in person or virtually) | | | |
| 7 | The minutes of the meeting and | ICAN | A few weeks after het | See Dropbox folder for |
| | additional documents will be | | meeting | CO-OP instructors <u>here</u> |
| | shared | | | |