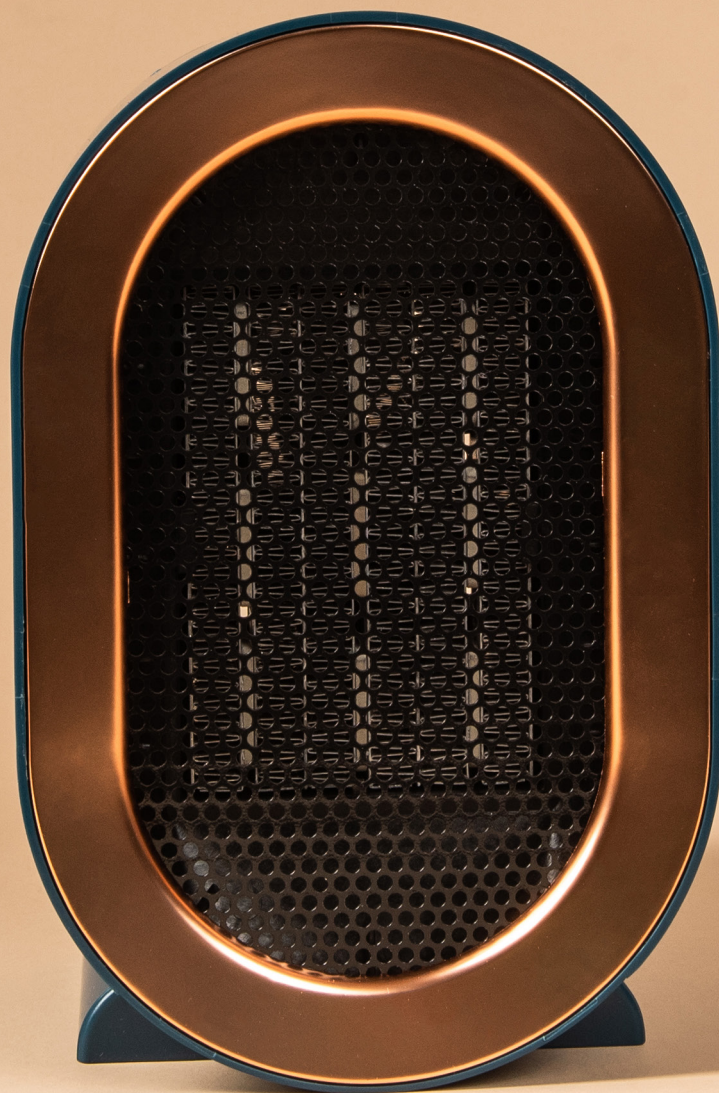


# FARA USER MANUAL



Welcome to your FARA heater instruction manual. In the manual you will find the useful information pertaining to technical specifications, usage instructions, safety and warranty information.

## WHAT'S IN THE BOX

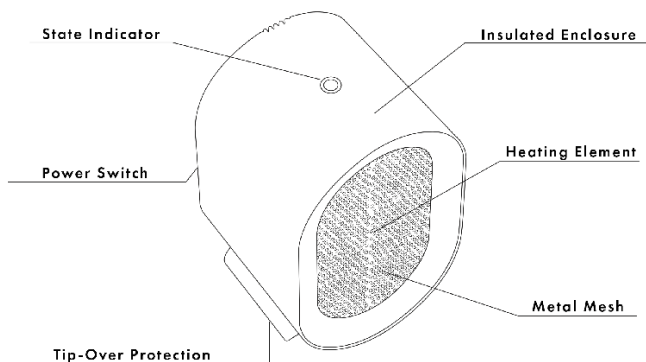
- 1x FARA Heater
- 1x Temperature sensor\*
- 1x CR123 Battery for Sensor\*
- 1x QR Code - Instructions

\*(if smart add-on version selected)

## PRODUCT DESCRIPTION:

FARA is a compact electric heater with ceramic heating elements and a fan that combine to create an even and pleasant heat. Use as stand alone or with the BOLDR app to unlock a host of smart home and energy saving features.

## PRODUCT DIAGRAM:



## PRODUCT SPECIFICATION:

BOLDR FARA Ceramic Heater

Weight: 680g

Dimensions: 13 x 12 x 20 cm

Advised Heater Area: up to 215 sqft (20 m<sup>2</sup>)\*

Rated Input: 800W/1200W

Rate Frequency: 50hz

WiFi Operational Range: up to 50m outdoors/30m indoors.\*

## PRODUCT INSTRUCTIONS:

1. Open the FARA packaging and remove and reserve the QR Code that leads to the Set Up Instructions.
2. Unbox the Sensor, Sensory Battery & the Heater.
3. Place the heater on a smooth and hard surface to ensure the product is stable.
4. Before plugging the heater in, ensure that the power switch on the back is set to a neutral 0 position.

5. Setting the heater to the **I** position will output 800W while setting the heater to the **II** switch position will output 1200W
6. If you are setting up the FARA heater with the BOLDR app, please follow the instructions outline below.

Note: If the BOLDR app cannot find the heater, please reset the it:

- Unplug the heater from the socket
- Plug it back it
- Flip the heater on it's side and press the red reset button on/off quickly 5 times or until you hear a quick double-click sound
- Once you hear the sound wait 5 seconds and press retry

## SMART HOME SET UP:

If you are using the FARA Smart Home heater, please ensure that you first download the BOLDR app on your iOS or Android device. The app can be found in the QR code below along side video set up instructions.



TIPS:

- Always pair the sensor to a room before pairing the heater.
- Keep the heater unplugged while pairing the sensor.
- Wi-fi Requirments: Works with standard 2.4Ghz Bandwidth!\*

\*You will need a standard 2.4 ghz Wi-Fi bandwith . If your router has band steering, we advise that you uncouple the 2.4 ghz and 5.0 ghz networks. This can easily be done by logging into your Wi-Fi router's IP address!

**For additional support please refer to the BOLDR HELP CENTER:**

[www.boldr.zendesk.com](http://www.boldr.zendesk.com)

## INTENDED USE

Before using the product, the user should determine the suitability of the product for its intended use. The product is intended for use as a heating device for residential use as outlined in this document.

Use outside of this scope is NOT covered by the warranty.

\*Based on 2.4 m. (7.9 ft) ceiling height and A+ insulation class.

FARA heaters are intended for use with a specific voltage which is region based. The required voltage is based on the delivery address.

If the heater is used in a different region than the delivery address there are risks of overheating and damage.

Region specific voltages:

USA: 110V/120V

Canada: 110V/120V

UK: 240V

Ireland: 230V

Europe: 230V

Australia: 230V/240V

New Zealand: 230V/240V

South Africa: 230V

Switzerland: 230V

Japan: 100V

### Read all safety warnings and instructions.

Failure to follow the warnings and instructions may result in electric shock, fire and / or serious injury. Save all of the warnings and instructions for future reference.

### SHELLY THERMOSTAT

PLEASE NOTE THAT THE SHELLY THERMOSTAT ONLY WORKS WITH THE BOLDR APP

To enable the Shelly Thermostat follow the in-app instructions.

Battery Type: 3V DC - CR123A

Battery Life: Up to 18 months

Electrical consumption: Static  $\leq 70\mu\text{A}$  / Awake  $\leq 250\text{mA}$

Humidity measurement range: 0~100% ( $\pm 5\%$ )

Temperature measurement range:  $-40^{\circ}\text{C} \div 60^{\circ}\text{C}$  ( $\pm 1^{\circ}\text{C}$ )

Working temperature:  $-40^{\circ}\text{C} \div 60^{\circ}\text{C}$

Dimensions (HxWxL): 35x45x45 mm

Radio protocol: WiFi 802.11 b/g/n

Frequency: 2400 – 2500 MHz;

Operational range: 30m indoors

- CAUTION! Use the device only with batteries which comply with all applicable regulations. Inappropriate batteries may cause a short circuit in the device, which may damage it.
- CAUTION! Do not allow children to play with the device, especially with the Power Button. Keep the devices for remote control of FARA (mobile phones, tablets, PCs) away from children.
- Device Wake Up: To open the device, twist the top and

bottom part of the case counter clockwise. Press the Button.

The LED should flash slowly. This means that BOLDR Sense is in AP mode. Press the Button again and the LED will turn off and BOLDR Sense will be in sleep mode.

LED States:

- LED flashing quickly - AP Mode
- LED flashing slowly - STA Mode (No Cloud)
- LED still - STA Mode (Connected to Cloud)
- LED flashing quickly - FW Update (STA mode connected Cloud)

Factory Reset: You can return your Shelly Thermostat to its Factory Settings by pressing and holding the button for 10 seconds. Upon successful factory reset the LED will flash slowly.

Wi-fi Requirements: Works with standard 2.4Ghz Bandwidth!\*

\*You will need a standard 2.4 ghz Wi-Fi bandwidth. If your router has band steering, we advise that you uncouple the 2.4 ghz and 5.0 ghz networks. This can easily be done by logging into your Wi-Fi router's IP address!

### CAUTION



When using the heater, leave a gap of a minimum of 50 cm. (20 inches) from the front of the grill to the nearest object or person. Do not touch the cover grill while the heater is operational or immediately after it has been used.

- CAUTION! At no point should the product be disassembled. Opening the product enclosure will violate the warranty and may lead to malfunction and danger to life.
- DO NOT operate the heater if the cord or plug is damaged or after the heater malfunctions, or if it has been dropped or damaged in any manner. Check each heater for damage before installation. Make sure that the heater itself, the plug and the cable are free of any visible signs of damage. If the cord is damaged the appliance must be sent for repair to the manufacturer (Baldr Group Ltd).

### INTENDED USE

- This heater must only be used for the heating of people or buildings. The heater is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge. Children should be kept away and should not be left unsupervised around the unit.

- DO NOT COVER THE HEATER.
- DO NOT BLOCK AIR SUPPLY TO THE HEATER FROM THE BACK OR THE FRONT FOR THE RISK OF OVERHEATING.
- DO NOT USE IN BATHROOMS OR WET ENVIRONMENTS IN ORDER TO AVOID DAMAGE AND INJURY.
- DO NOT PLACE ANY FOREIGN OBJECT INSIDE OF THE HEATER OR ON THE GRILL OF THE HEATER.
- Children should use the heater under the supervision of adult.
- Do not use in environments that contain flammable gasses or explosive materials.

### CLEANING & MAINTENANCE:

The heater should regularly be cleaned to prevent dust build up which can lead to unpleasant smells.

- Before cleaning the heater, the heater should be fully unplugged.
- Use a microcloth to remove dust and surface dirt. Only spot clean with a damp cloth.
- Never submerge the heater or use alcohol based products on the heater.
- Ensure heater is fully dry before using it again, if spot cleaning with a damp cloth.
- When the heater is not being used for a prolonged period, please store it in a dust free and dry place.
- If the heater has not been used for a prolonged period of time, users may experience a temporary unpleasant smell resulting from dust build up.

### MAINTENANCE & REPAIR

DO NOT attempt to repair or adjust any electrical or mechanical functions of this product. Doing so will void your warranty. Repairs must only be carried out by an authorised BOLDR service partner or the manufacturer (Baldr Group Ltd).

### WARRANTY

Within the warranty period, repair or replacement due to defects in material and workmanship is completely free of charge; the costs are covered by the manufacturer on presentation of your invoice or delivery slip. A prerequisite for validity of the warranty is use of the device as intended with observance of the specified conditions

of use. Any further warranty or claims are excluded. The warranty covers the repair or replacement of the defective product only. Any further claims or liability for consequential loss are excluded

### WARRANTY RESTRICTION

The warranty will be void if the heater has been tampered with or opened in any way. Baldr Group Ltd will assume no responsibility for scratches on surface or frames after first use. Baldr Group Ltd cannot accept responsibility for damage, loss or injury caused by ingress of water or moisture, accidental damage, mishandling, external impact, adjustment by unauthorised personnel or failure to follow the correct maintenance and safety precautions as stated in the manual. If a fault or defect covered by the warranty occurs, the heating panel has to be sent to an authorised service partner or the manufacturer together with the invoice or original delivery note. If sending by carrier the product should be properly packaged and proof of purchase must be stated.

### DISPOSAL



- The devices should not be disposed of with other household waste at the end of its working life. Household users should contact either the retailer where they purchased this product for proper disposal or recycle them through the local return system. For further information contact your municipal waste management.

### PRODUCT CERTIFICATION

- CE- EUROPEAN SAFETY STANDARD: EN 60335-1: 2012+A15: 2021; EN 60335-2-30: 2009+A12: 2020
- EMC DIRECTIVE: 2014/30/EU
- UL: 1278: 2014

### LEGAL

Seller: Baldr Group Ltd  
 Trading Name: BOLDR  
 Address: 71-75 Shelton Street Covent Garden, London  
 E-mail: help@teamboldr.com  
 Website: <https://shopboldr.com>

Changes in the contact data are published by the seller (Baldr Group Ltd) at the official website of the device: <https://shopboldr.com>

The user is obliged to stay informed for any amendments of these warranty terms before exercising his/her rights against the seller (Baldr Group Ltd).

## SYMBOLS



This symbol indicates hazard which, if not avoided, can result in serious injury or death.



This symbol indicates dangers due to electrical voltage which, if not avoided, can result in serious injury or death.



This symbol, indicates hot surface of the device, which can cause burns if touched.