

## **QUALITY POLICY**

It is the policy of GIL Automations to provide high quality products, services, and solutions related to services in Industrial Automation, Electrical, Measurement and Instrumentation, Fire and Safety Systems, Rotating Equipment and Mechanical system, Technical Training and Manufacturing, in line with our vision to be its client's most trusted partner in providing systems that work.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001: 2015.

GIL Automations is committed to,

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Ensuring that the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

This policy will be available and maintained as a document, communicated to and understood by relevant interested parties. It will be regularly reviewed for continuing suitability and when deemed necessary will be amended and re-issued.