



## QUALITY POLICY

At Tata Chemicals Europe we believe that the future of our business is dependent on the quality of our products and the service we provide to our customers. All of our employees are aware of this policy and understand their personal responsibilities in its delivery.

We meet this commitment to our customers by operating a Quality Management system to the requirements of ISO 9001:2015 and by ensuring that we comply with industry specific regulations required by our customers, including GMP, BRC and FEMAS.

Throughout our operations we:

- Focus on the delivery of customer satisfaction.
- Manufacture and supply authentic products to meet safety and regulatory requirements.
- Strive to continually improve our systems.
- Set quality objectives and ensure that they are communicated and effectively implemented at appropriate levels in the organisation.
- Hold regular management reviews to test the suitability and effectiveness of our system.

A handwritten signature in blue ink, appearing to read 'Martin Ashcroft', written in a cursive style.

Martin Ashcroft

Managing Director, Tata Chemicals Europe Ltd & British Salt Ltd

January 2019

**TATA CHEMICALS EUROPE LIMITED**