

Store Manager

IX STUDIOS is looking for a Store Manager for our new flagship store based in Copenhagen, Denmark. IX STUDIOS is a unisex jewellery brand. We make lasting, personal pieces that can be worn again and again.

Principle accountabilities:

As the manager of the store, you will be a key role in developing the store concept, provide amazing customer service and contribute to the store's success. As an ambassador for IX STUDIOS, we expect a strong sales attitude and a keen interest in our objects.

Position details:

- Ensure the daily operation of the store is executed according to company guidelines and policies.
- Always ensure an high level of customer service.
- Accountable for sales activities according to budgets, goals and KPIs.
- In conjunction with our HQ, create and manage store events.
- Knowledge of all collection and designs in store.
- Maintain the visual identity and interior according to IX guidelines.
- Conducting quarterly inventory counts.
- People and performance management
- Motivation of staff and onboarding of new staff.
- Preparation of staff schedules.

Skills and qualifications:

- Strategic and analytical approach with focus on retail operations.
- In-depth understanding of retail KPIs.
- Retail staff management experience.
- You are a ambitious and results-oriented sales person
- You can work in a structured way.
- Familiarity with retail and cash management systems and knowledge of Shopify POS is an advantage.

Expectations:

- Experience in a similar role within the industry.
- Excellent communication and management skills.
- Coaching and developing your team.
- You are flexible in terms of working hours.
- Fluent in both verbal and written Danish and English.
- Maintain an overview during busy periods.
- Proactive with strong problem-solving skills.
- Knowledge of Word and Excel – knowledge of Shopify POS will be an advantage.
- Knowledge of the IX STUDIOS brand and concept.

Please send your CV and relevant cover letter with the subject line "Store Manager" to Lma@ixstudioscph.com

Application deadline: As we interview candidates continuously, we kindly ask that you submit your application asap.

Location: Niels Hemmings gade, 1114 København, Denmark.