

# Thor Gas Char-Broiler

## Technical Service Manual

Model: GH103-P, GH103-N, GH104-P, GH104-N N

### IMPORTANT FOR FUTURE REFERENCE

Please complete this information and retain this manual for the life of the equipment. For Warranty Service and/or parts, this information is required.

Model Number

Serial Number

Date Purchased



**WARNING:** For your safety, do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliances. Keep the area free and clear of combustible.



**WARNING:** Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury, or death. Read the installation operating and maintenance instructions thoroughly before installing, or servicing this equipment.



**WARNING:** Instructions must be posted in a prominent location. All safety precautions must be taken in the event the user smells gas. Safety information can be obtained from your local gas supplier.



thor

15 Badgally Road, Campbelltown  
NSW 2560

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# Introduction

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We are confident that you will be delighted with your Thor Gas Char-Broiler, and it will become a most valued appliance in your commercial kitchen.

To ensure you receive the utmost benefit from your new Gas Char-Broiler, there are two important things you can do.

## Firstly:

Please read the instruction book carefully and follow the directions given. The time taken will be well spent.

## Secondly:

If you are unsure of any aspect of the installation, instructions or performance of your appliance, contact your dealer promptly. In many cases a phone call could answer your question.

## CE Only:

These instructions are only valid if the country code appears on the appliance. If the code does not appear on the appliance, refer to the supplier of this appliance to obtain the technical instructions for adapting the appliance to the conditions for use in that country.

### **WARNING:**

IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION, SERVICE OR MAINTENANCE CAN CAUSE PROPERTY DAMAGE, INJURY OR DEATH.  
READ THE INSTALLATION, OPERATING AND MAINTENANCE INSTRUCTIONS THOROUGHLY BEFORE INSTALLING OR SERVICING THIS APPLIANCE.

### **WARNING:**

INSTRUCTIONS TO BE FOLLOWED IN THE EVENT THE USER SMELLS GAS ARE TO BE POSTED IN A PROMINENT LOCATION. THIS INFORMATION SHALL BE OBTAINED BY CONSULTING THE LOCAL GAS SUPPLIER.

### **WARNING:**

GREAT CARE MUST BE TAKEN BY THE OPERATOR TO USE THE EQUIPMENT SAFELY TO GUARD IT AGAINST RISK OF FIRE.

- THE APPLIANCE MUST NOT BE LEFT ON UNATTENDED.
- IT IS RECOMMENDED THAT A REGULAR INSPECTION IS MADE BY A COMPETENT SERVICE PERSON TO ENSURE CORRECT AND SAFE OPERATION OF YOUR APPLIANCE IS MAINTAINED.
- DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPOURS OR LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.
- DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

### **CAUTION:**

THIS APPLIANCE IS;

- FOR PROFESSIONAL USE AND IS TO BE USED BY QUALIFIED PERSONS ONLY.
- ONLY QUALIFIED SERVICE PERSONS ARE TO CARRY OUT INSTALLATION, SERVICING AND GAS CONVERSION OPERATIONS.
- COMPONENTS HAVING ADJUSTMENTS PROTECTED BY THE MANUFACTURER SHOULD NOT BE ADJUSTED BY THE USER/OPERATOR.
- DO NOT OPERATE THE APPLIANCE WITHOUT THE LEGS SUPPLIED FITTED.

# Specification

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## General

A commercial heavy duty gas char-broiler.

It uses lava rocks or radiants.

## Pack Contents

The following is included:

- Thor Gas Char-broiler
- Lava or Radiant
- Feet
- Instruction Manual

## Gas Supply Requirements

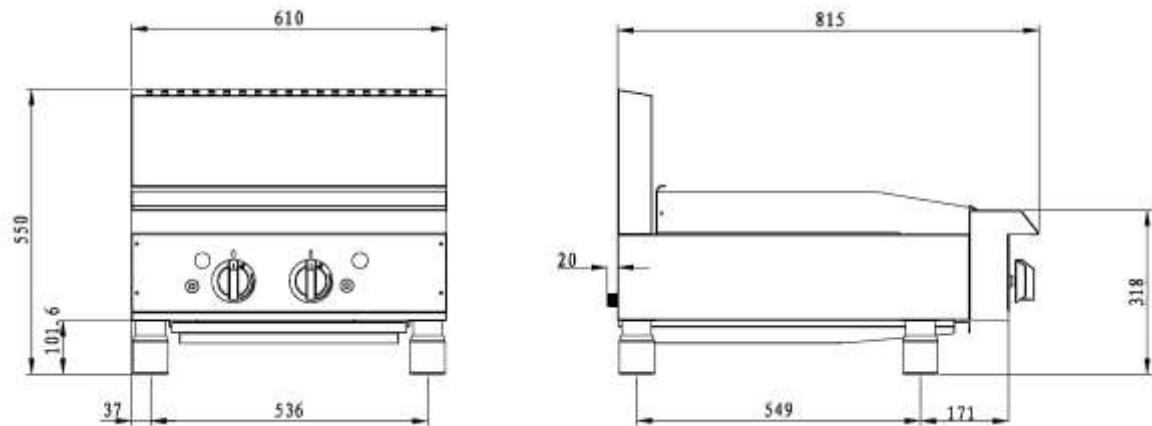
	Natural Gas		Propane	
	GH103-N	GH104-N	GH103-P	GH104-P
Single burner Heat Input	32.5 MJ	32.5 MJ	32.5 MJ	32.5 MJ
Heat Total	65 MJ	97.5 MJ	65 MJ	97.5 MJ
Burner Operating	1.0 kPa		2.75 kPa	
Supply Pressure	1.0 kPa		2.75 kPa	
Gas Connection	¾" BSP		¾" BSP	

The burner operating pressure is to be measured at the gas control valve outlet test point with one burner operating at 'High' setting. The operating pressure is ex-factory set, through the appliance regulator and not to be adjusted.

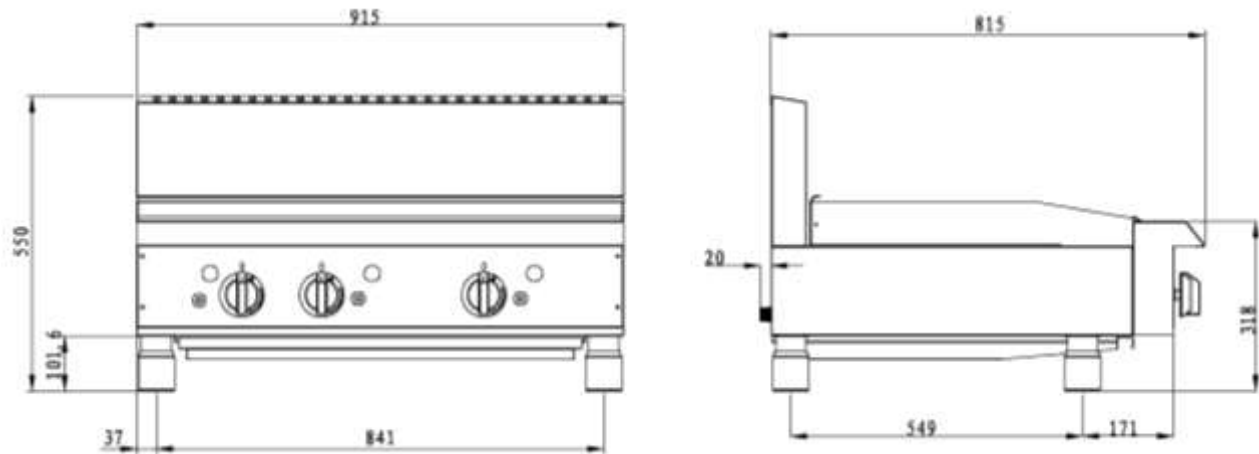
**Minimum input Heat of burner:** 21MJ for LPG AND NAT

# Dimensions

GH103-P / GH103-N



GH104-P / GH104-N



# Installation

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## Installation Requirements

### NOTE:

- **It is most important that this appliance is installed correctly and that operation is correct before use. Installation shall comply with local gas, health and safety requirements.**
- **This appliance shall be installed with sufficient ventilation to prevent the occurrence of unacceptable concentrations of substances harmful to health.**

Our Gas Char-broilers are designed to provide years of satisfactory service and correct installation is essential to achieve the best performance, efficiency and trouble-free operation.

This appliance must be installed in accordance with National installation codes and in addition, in accordance with relevant National / Local codes covering gas and fire safety.

### Australia:

AS 5601/AG 601 (to be AS 5601)- Gas Installations

### New Zealand:

NZS 5261 - Gas Installation.

### United Kingdom:

Gas Safety (Installation and Use) Regulations 1998

BS 6173-Installation of Catering Appliances.

BS 5440-1&2 Installation Flueing & Ventilation.

### Ireland:

IS 820-Non Domestic Gas Installations.

**Installations must be carried out by qualified persons only. Failure to install equipment to the relevant codes and manufacturer's specifications shown in this section will void the warranty.**

**Components having adjustments protected by the manufacturer are only to be adjusted by an authorized service agent. They are not to be adjusted by the installation person.**

## Unpacking

- Remove all packaging and transit protection from the appliance including all protective plastic coating from the exterior stainless steel panels.
- Check equipment and parts for damage. Report any damage immediately to the carrier and distributor.
- Ensure that the 4 adjustable feet are fitted with the protruding centre screw.
- Report any deficiencies to the distributor who supplied the appliance.
- Check that the available gas supply is correct to that shown on the rating plate located on the right hand panel.

## Location

1. Installation must allow for a sufficient flow of fresh air for the combustion air supply.
2. Installation must include adequate ventilation means, to prevent dangerous build-up of combustion products.
3. Any gas burning appliance requires adequate clearance and ventilation for optimum and trouble-free operation. The minimum installation clearances shown below are to be adhered to.
4. Position the appliance in its approximate working position.
5. All air for burner combustion is supplied from underneath the unit. The legs must always be fitted and no obstructions placed on the underside or around the base of the unit, as obstructions will cause incorrect operation and / or failure of the appliance.
6. Components having adjustments protected by manufacturer are only allowed to be adjusted by an authorized service agent. They are not to be adjusted by the installation person.

# Installation

## Clearances

**NOTE: Only non-combustible materials can be used in close proximity to this appliance.**

	Combustible Surface	Non Combustible Surface
Left / Right Hand Side	250mm	0mm
Rear	250mm	0mm

## Assembly

**NOTE:**

- This appliance is assembled before delivery except feet.
- This appliance is fitted with adjustable feet to enable the appliance to be positioned securely and level. This should be carried out on completion of the gas connection. Refer to the ‘Gas Connection’ section.
- IM will be stated that the appliance shall be installed in such a way that side body surfaces are not accessible in the installed position.

## Gas Connection

**NOTE: ALL GAS FITTING MUST ONLY BE CARRIED OUT BY A QUALIFIED PERSON.**

1. The Gas Char-broilers do not require an electrical connection, as they function totally on the gas supply only.
2. It is essential that the gas supply is correct for the appliance to be installed and that adequate supply pressure and volume are available. The following checks should therefore be made before installation:-
  - a. Gas Type required for the appliance is shown in the rating label. Check that this is correct for the gas supply the appliance is being installed for. The gas conversion procedure is detailed in this manual.
  - b. Supply Pressure required for this appliance is shown in the ‘Gas supply requirements’ section of this manual. Check the gas supply to ensure adequate supply pressure exists.
  - c. Input Rate of this appliance is stated on the Rating label .The input rate should be checked against the available gas supply line capacity. Particular note should be taken if the appliance is being added to an existing installation.

**NOTE:** It is important that adequately sized piping runs directly to the connection joint on the appliance with as few tees and elbows as possible to give maximum supply volume.

**NOTE:** Ensure the regulator is converted to the correct gas type that the appliance will operate on. The regulator outlet pressure is fixed ex-factory for the gas type .

3. Correctly locate the appliance into its final operating position and using a spirit level, adjust the legs so that the unit is level and at the correct height.
4. Connect the gas supply to the appliance through the regulator. (refer to the picture of “Install the Regulator”). A suitable jointing compound which resists the breakdown action of propane must be used on every gas line connection, unless compression fittings are used.
5. Check all gas connections for leakages.

**WARNING:**

DO NOT USE A NAKED FLAME TO CHECK FOR GAS LEAKAGES.

## Installation

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6. Check that the gas operating pressure.

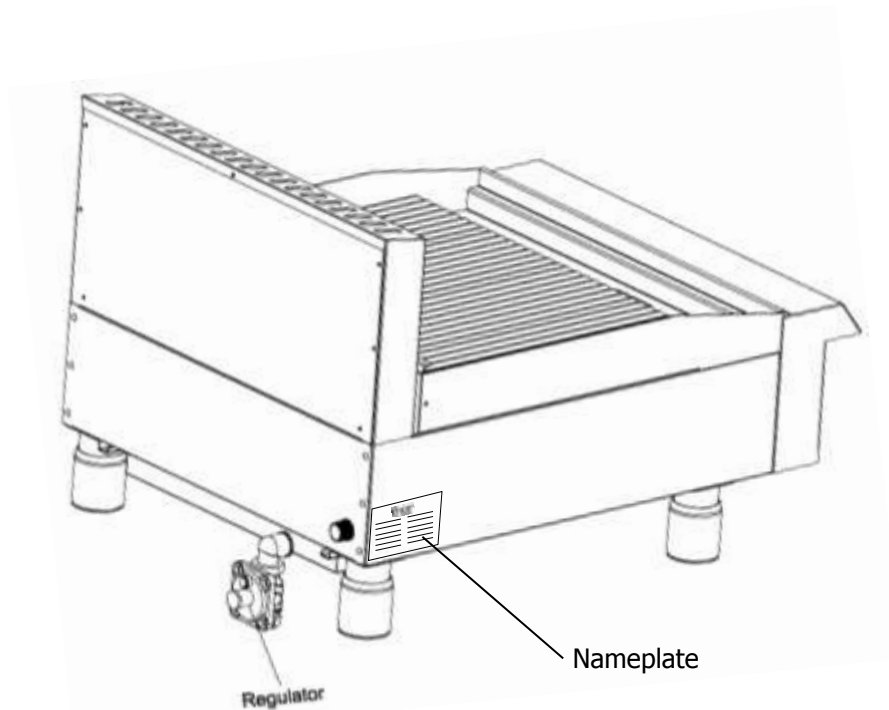
**NOTE:** The operating pressure is to be measured at the burner operating pressure test point outlet and with one griddle burner operating at the “High Flame” setting.

7. Turn off the mains gas supply and bleed the gas out of the appliance gas lines.
8. Turn on the gas supply and the appliance.
9. Verify the operating pressure remains correct.

### Commissioning

1. Before leaving the new installation;
  - a. Check the following functions in accordance with the operating instructions specified in the ‘Operation’ section of this manual.
    - Light the Pilot Burner.
    - Light the Main Burner.
    - Turning 'Off' the Main Burner/Pilot.
  - b. Ensure that the operator has been instructed in the areas of correct lighting, operation, and shutdown procedure for the appliance.
2. This manual must be kept by the owner for future reference and a record of the Date of Purchase, Date of Installation and the Serial Number of the Appliance must be recorded and kept with this manual. (These details can be found on the Rating label, refer to the ‘Gas Connection’ section).

**NOTE:** If for some reason it is not possible to get the appliance to operate correctly, shut off the gas supply and contact the supplier of this appliance.



Install the Regulator



# Operation

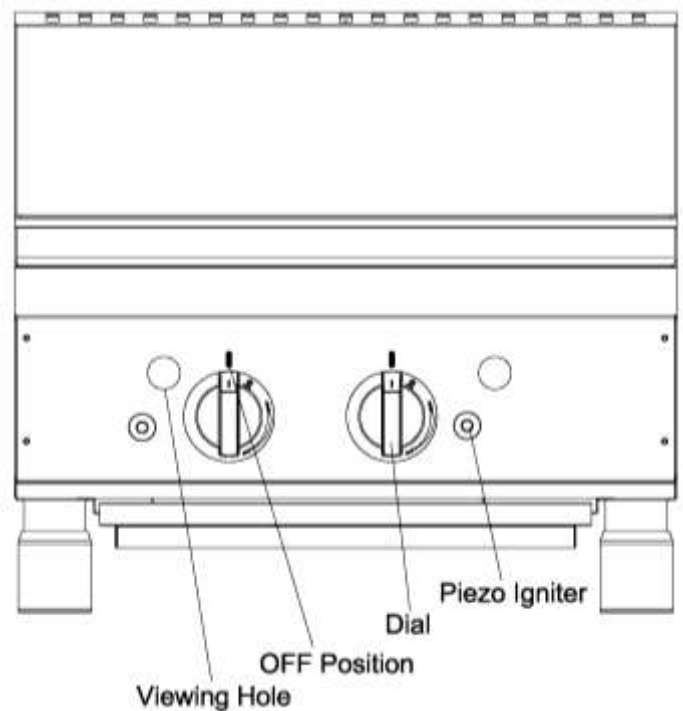
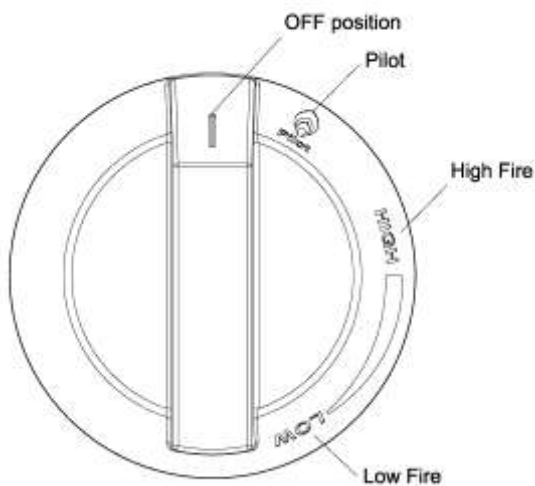
## Operation Guide

### **CAUTION:**

- THIS APPLIANCE IS FOR PROFESSIONAL USE AND IS ONLY TO BE USED BY QUALIFIED PEOPLE.
- ONLY QUALIFIED SERVICE PERSONS ARE TO CARRY OUT INSTALLATION, SERVICING OR GAS CONVERSION OPERATIONS.
- COMPONENTS HAVING ADJUSTMENTS PROTECTED (E.G. PAINT SEALED) BY THE MANUFACTURER SHOULD NOT BE ADJUSTED BY THE USER/OPERATOR.

1. The Gas Char-broilers have been designed to provide simplicity of operation and 100% safety protection.
2. Improper operation is therefore almost impossible, however bad operation practices can reduce the life of the gas char-broiler and produce a poor quality product. To use this appliance correctly please read the following sections carefully:-

- Lighting the Main Burner.
- Turning off the Main Burners / Pilots.



**WARNING:**

SURFACE TEMPERATURE OF THE CHAR-BROILER CAN REACH OVER 300° C WHEN THE APPLIANCE IS OPERATED AT FULL SETTING.

### **1. Lighting the Main Burners**

The burners are fitted with individual standing pilots which allows the main burners to be turned ON-OFF without the need to manually re-light the burner each time that it is turned ON, as the burner will be automatically lit itself by the pilot burner.

Flame Failure Protection is incorporated for each burner by way of a thermo-electric system which will shut off the gas supply to that burner in the event that the burner goes out, so that un-burnt gas is not expelled.

1. Select the burner required, depress and turn the corresponding gas control knob anti-clockwise to the 'PILOT' position.
2. With the gas control knob depressed, manually light the pilot burner or use the piezo igniter provided (optional).
3. Release the gas control knob after approximately 10-20 seconds after lighting the pilot burner.
4. The pilot burner should stay alight - if not, repeat Steps (b. to c. above.)
5. 'Full Flame' can now be achieved by depressing and rotating the gas control knob anti-clockwise to the first stop 'HIGH' flame position.
6. Low flame can be achieved by depressing the gas control knob and rotating fully anti-clockwise to the 'LOW' flame position.
7. To achieve simmer control, depress the gas control knob and rotate between the 'HIGH' and 'LOW' positions to achieve the temperature required.

### **2. Turning 'OFF' the Main Burners / Pilots**

1. To turn off the main burner, but keep the pilot burner alight, rotate the gas control knob to the 'PILOT' position. The main burner will extinguish and the pilot will remain alight.
2. To turn off the 'PILOT', depress and turn the gas control knob clockwise back to the ' | ' position. The 'PILOT' burner will extinguish.

## Operation

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### Main burner air supply:

1. For efficient burner operation, a proper balance of gas volume and primary air supply must be maintained which will result in complete combustion. Insufficient air supply results in a yellow streaming flame. Primary air supply is controlled by an air shutter on the front of the burner.
2. Loosen the screws on the front of the burner and adjust the air shutter to just eliminate the yellow tips of the burner flame. Lock the air shutter in place by tightening the screws.

### CAUTION

The space between the legs at the bottom admits combustion air. DO NOT BLOCK THIS SPACE.

All burners are lit from constantly burning pilots. Turning the valve to the desired flame height is all that is required to put the unit in service.

Do not permit fans to blow directly at the unit. Wherever possible, avoid open windows next to the units' sides or back. Avoid wall type fans which create air cross-currents within a room.

It is also necessary that sufficient air should be allowed to enter the room to compensate for the amount of air removed by any ventilating system. Otherwise, a subnormal atmospheric pressure will occur, affecting operation and causing undesirable working conditions.

A properly designed and installed hood will act as the heart of the ventilating system for the room or area in which the unit is installed, and will leave the unit independent of changing draft conditions.

All valves must be checked and lubricated periodically. This must be done by an authorized service representative in your area.

### Note:

Please wait at least 15 seconds to restart the main burners to maintain the best function of the thermostat valve after turning off the main burners.

### IMPORTANT

#### Should any abnormal operation like;

- ignition problems,
- abnormal burner flame,
- burner control problems,
- partial or full loss of burner flame in normal operation, be noticed, the appliance requires IMMEDIATE service by a qualified service person and should not be used until such service is carried out.

### **OPERATION:**

Turn the burners on about 15-20 minutes before cooking for preheating. Set the knobs to the desired flame height or temperature. Each valve will control the gas flow to the burner to bring that area of the unit up to the set temperature. If different temperature settings are to be used, adjoining areas should be set at progressively higher temperatures using the lowest temperatures on the outside burners. A uniform and systematic approach to the loading of the unit will produce the most consistent product results.

### **RADIANTS**

Place the radiants in their position. Make sure that the radiants are sitting properly into the slots on the front and rear supports. Radiants should be centered over straight section of the burners.

### **COOKING GRATES**

Place the top cooking grates with the grid bars sloping toward the front.

**NOTE:** When cooking grate are placed sloping toward the front, the grooves on top will guide the excess fat drippings into the grease trough.

## Cleaning and Maintenance

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### **CAUTION:**

Always turn off the gas supply before cleaning.  
This appliance is not water proof.  
Do not use water jet spray to clean this appliance.

NOTE: Parts protected by the manufacturer or his agent are not to be adjusted by the installer, unless the installer is an authorized service agent.

To keep your Char-broiler clean and operating at peak efficiency, follow the procedures shown below:-

### **INITIAL CLEANING:**

Prior to operating your new char-broiler, thoroughly wash the exterior with a mild detergent or soap solution. Do not use abrasive cleaners, since this might damage the cabinet finish. If the stainless steel surfaces become discolored, scrub by rubbing only in the direction of the finished grain.

When the char-broiler is first heated, it will smoke until oil used in manufacturing, preservation and dust from storage and shipping are burned off. An hour at "max." on all burners is usually sufficient.

### **DAILY CLEANING:**

Remove the grease pan, empty and wash it.

Grate "burn off". The grease buildup on the grates should be cleaned daily (more often as needed).

- A. **Caution:** When handling grates or radiants, always use insulated gloves to prevent burns.
- B. **Warning:** Do not cover the top of the grates during a burn off operation. Restricting the airflow by covering the grates may cause them to warp. It will also cause damage to the valves, the knobs and the front panel.
- C. Place grates on char-broiler, with grid bars horizontal, facing down.
- D. Turn the char-broiler on for approximately 45 minutes.
- E. Turn off the char-broiler and allow it to cool for 20 Minutes.
- F. Clean top and bottom surfaces of the grates with a wire brush to remove animal fats and carbonized grease.
- G. Clean channels on grates with a scraper.
- H. Remove grates from char-broiler. Clean top surface of radiants with the wire brush. They may be cleaned in place.

### **NOTE:**

- If the Char-broiler usage is very high, we recommend that the weekly cleaning procedure is carried out on a more frequent basis.
- Ensure that protective gloves are worn during the cleaning process.
- DO NOT use harsh abrasive detergents, strong solvents or caustic detergents as they will damage the grate and burners.
- Allow these items castings to cool and remove for cleaning.
- Parts protected by the manufacturer or his agent are not to be adjusted by the installer, unless the installer is an authorized service agent.

### **Periodic Maintenance**

**NOTE: All maintenance operations should only be carried out by a qualified service person.**

To achieve the best results cleaning must be regular and thorough and all controls and mechanical parts should be checked and adjusted periodically by a qualified service person. If any small faults occur, have them attended to promptly. Don't wait until they cause a complete breakdown.

## Cleaning and Maintenance

**NOTE: All maintenance operations should only be carried out by a qualified service person.**

To achieve the best results, cleaning must be regular, thorough and all controls and mechanical parts should be checked and adjusted periodically by a qualified service person. If any small faults occur, have them attended to promptly. Don't wait until they cause a complete breakdown.

### Gas Control Valve Re-Greasing

The gas control valve should be dismantled and greased for a period of time to ensure the correct operation of the gas control valve.

To carry out this operation:

- a. Remove the gas control knobs from the gas tap spindles by pulling the knobs away from the control panel.
- b. Remove the drip tray from the appliance.
- c. Remove the four screws on the underside of the control panel, securing the control panel to the hob.
- d. Remove the control panel from the front of the appliance.
- e. Remove the 2 screws holding shaft plate to gas control body and remove control shaft and plate. (Refer to Pic3). Note orientation of shaft for correct re-assembly.
- f. Using needle nose pliers or similar, pull out gas control spindle, again noting its orientation.
- g. Apply a suitable high temperature gas cock grease or lubricant such as **ROCOL - A.S.P** (Anti scuffing paste) / **Dry Moly Paste** to the outside of the spindle. (Refer to Pic4).
- h. Replace spindle and re-assemble the gas control in reverse order.
- i. Refit the control panel to the appliance and secure with 2 screws.
- j. Refit the knobs to the gas control valve spindles.

Pic3



Two Screws

Pic4



Spindle

# Trouble shooting

This section provides an easy reference guide to the more common problems that may occur during the operation of your equipment. The fault finding guide in this section is intended to help you correct, or at least accurately diagnose problems with your equipment.

Although this section covers the most common problems reported, you may encounter a problem not covered in this section. In such instances, please contact your local authorized service agent who will make every effort to help you identify and resolve the problem. Please note that the service agent will require the following information:

- **The Model Trade Name and the Serial Number of the Appliance.** (Both of them can be found on the Rating label located on the appliance.

PROBLEM	POSSIBLE CAUSE
Heat does not come on when valve is turned on.	Pilot burner not lit.
	Gas valve is bad.
Pilot burner will not light.	Obstructed pilot orifice.
	Pilot valve turned off.
Pilot burner will not stay lit.	Obstructed pilot orifice.
	Gas supply is not purged of air.
	Air is blowing pilot light out.
Fat appears to smoke excessively.	Heat is set too high.
	Moisture in the food may be turning into steam.
Food sticks to grates.	Heat is set too high.
	Char Broiler surface needs cleaning and/or seasoning.
	Surface under food may not have been covered with enough cooking oil.
Food is undercooked inside.	Heat is set too high.
	Food may not have been cooked for long enough time.
Food tastes greasy or has objectionable off-flavor.	Food itself may have off flavor.
	Food may have been stored improperly before cooking.
	Too much fat used.
	Heat is set too low.

**NOTE:** Components having adjustments protected by the manufacturer, are only allowed to be adjusted by an authorized service agent. They are not to be adjusted by an unqualified service person.

### **GENERAL INFORMATION**

#### **BURNING SPEED:**

The velocity at which flame travels through an air-gas mixture. Burning speeds vary with types of gases, and the amount of air mixed with the gas. This air to gas ratio is very important in that it is directly related to flame stability.

#### **PRODUCTS OF COMBUSTION:**

Carbon dioxide and water vapor is formed in burning plus the nitrogen in the reactants that entered with the combustion air.

#### **FLUE PRODUCTS:**

The combination of combustion and excess air leaving the combustion area. Since water is produced as a vapor in the burning of gas it is also present in flue products. If the flue products and vent system remain hot enough this vapor is harmlessly discharged. If not, the vapor can reach the dew point and condense into water which can accumulate in the system.

#### **INCOMPLETE COMBUSTION:**

A poorly vented appliance restricts flow of air into an appliance. Lack of ventilation around an appliance may lower oxygen content in the surrounding air. This can be a result of spillage of combustion products into the room as well. These conditions can cause incomplete combustion and poor performance of an appliance. Adequate, but not excessive ventilation is a must and cannot be over emphasized.

#### **PRIMARY AIR:**

That air which is mixed with gas before the gas leaves the burner port to burn. Ideal burning condition generally is 10 cubic feet of air per cubic foot of gas.

#### **SECONDARY AIR:**

The remaining air needed for complete combustion besides primary air. This is the air surrounding the flames.

#### **FLAME STABILITY:**

Primary air, burning speed, port size and port depth are several factors affecting flame stability. Flames on a burner tend to stabilize at a point where flow velocity out and burning speed back are equal. This balance of flow velocities and burning speed explain why flames change when primary air or gas rate is adjusted.

#### **B.T.U.:**

British Thermal Units is the heat energy produced when burning a fuel gas. One BTU of heat will raise the temperature of one pound of fresh water one degree Fahrenheit.



### **BURNER PROBLEMS**

#### **LIFTING BURNER FLAMES:**

Excessive primary air can cause flames to lift and blow off the burner ports which can be noisy as well as inefficient. More importantly however is the production of dangerous carbon monoxide under this condition. Any factor which reduces burning speed promotes lifting flames. Also, any factor which increases flow velocity from ports contributes to lifting flames. Overrating of burners is also a cause. The normal cure for lifting flames is the reduction of primary air input to the burner.

#### **FLASHBACK:**

Flashback occurs when gas-air flow velocity is less than burning speed at some point near a burner port. Flash back is a condition where gas ignites within the burner. Any factor which increases burning speed tends to promote flashback, and any factor decreasing flow velocity from the ports will contribute to flashback. Flashback is more prevalent with faster burning gases. Natural gas is relatively slow burning gas hence flashback is less likely. Reducing primary air is the usual cure for flashback.

#### **EXTINCTION POP:**

This is merely flashback occurring when a burner is turned off. It is usually instantaneous although it can occur several seconds after the burner has been turned off. What happens is that primary air continues to flow into the burner even though the gas jet has been cut off and does not inject air. The mixture in the burner changes from the normal operating mixture to all air and flow rate through the ports falls off toward zero. Under these conditions, it is possible for the flame speed to exceed flow velocity at some instant and flashback may occur. The result is a tiny explosion or pop. Since increasing primary air increases the burning speed, it is obvious that reducing primary air input will reduce the flashback tendency.

#### **YELLOW TIPPING OF FLAMES:**

Too severe a reduction in primary air also causes its problems. Yellow tipping is one of them. Flames will eventually become all yellow if no primary air is supplied. These yellow tips are caused by glowing carbon particles in the flame. Soot will form if these yellow flames impinge on cooler surfaces. Here again carbon monoxide can be produced. Yellow tipping is corrected by the injection of more primary air.

#### **FLUCTUATING FLAMES:**

Length of burner flames may fluctuate or shorten over a period of time with no re-adjustments of the burner. This condition usually indicates a non-uniform gas pressure at the orifice. Fluctuating flames usually do not create any immediate problems, such as incomplete combustion, unless flames impinge on cool surfaces. This condition should be corrected, however, since it warns of possible future problems. Unsteady gas pressures cause flames to fluctuate. Usually this condition indicates problems with the gas pressure regulator, the gas meter or other gas supply problems. Check the orifice for blockage by dust or dirt from supply lines. Very small pilot orifices are quite prone to blockage. Occasionally, too much grease in pilot valves restricts gas flow to pilot burners. Remove any excess greases.

#### **FLAME ROLLOUT:**

When the condition known as flame rollout occurs, flames roll out of the combustion chamber openings when the burner is turned ON. Flame rollout may create a fire hazard, or scorch appliance finishes, burn wire, or damage controls. The gas in the burner mixer may be ignited, producing flashback. Flame rollout is actually a variation of floating flames, with flames reaching for air outside the combustion chamber. Again, the basic cause is a lack of combustion air. This lack of air may be due to overrating of burners, poor draft or blockage of flueways. Apply the corrections for these problems listed for floating flames. Some appliances use step-type controls. These controls limit initial gas flow to the burner to establish natural draft in the appliance before full gas rate is allowed to flow. Check the operation of this control, and replace the control if it is faulty.

### **BURNER PROBLEMS– cont'd.**

#### **FLOATING FLAMES:**

The difference between floating flames and lifting (or blowing) flames should be clearly understood. Both conditions are undesirable, but the causes and corrective steps are different. Floating flames are lazy looking. They do not have well defined cones, and appear to be “reaching” for the air. They are long, ill-defined, quite flames which roll around in the combustion chamber sometimes completely off the ports. Usually a strong aldehyde odor is present. Floating flames almost always indicate incomplete combustion. They point to a dangerous condition which require prompt correction. If secondary air supply is reduced too far burner flames will float. Combustion products above the burner re-circulate lower in the chamber. These products contaminate the air supply, adding to the problem. A lack of combustion air causes burner flames to float. Several conditions, or a combination of these conditions can be the cause. The appliance may be overrated. If so, the flue outlet area provided for the rated input may be too small for the increase gas rate. Check appliance rate and reduce if necessary. Other conditions may cause poor venting and lead to floating flames. Soot or dust may be blocking flueways. Check flueways and clear any blockage found. Determine, if possible, the reason the flueways blocked up. Check for blockage of burners, and clean them if necessary. Adjust primary air to get rid of any yellow tipping which may have produced soot to block the flueways. Make sure secondary air inlet openings are not blocked. Reduced natural draft (venting) through an appliance may take place when it is operated from a cold start. Some floating flames may appear for a brief time until draft is established. When the appliance heats up it should operate in a normal manner.

#### **UNSTABLE OR WAVERING FLAMES:**

Drafts across burners may cause flames to waver or appear to be unstable. This condition should not be confused with lifting or floating flames. Wavering burner flames can lead to incomplete burning if flames impinge on cool surfaces. Pilot flames under drafts may go out, or they may be diverted from heating the sensing element of the automatic pilot device. In either case the automatic pilot will shut off gas supply to the appliance. Drafts affecting pilot flames may be simply external drafts, such as across the floor. Protect the pilot flames with suitable baffles. Draft-blown main burner flames may indicate a more serious problem, such as cracked heat exchanger. Replace or repair a cracked heat exchanger without delay.

#### **GAS ODOR AT PRIMARY AIR OPENINGS:**

Under normal burner operation, a negative pressure (vacuum) should exist inside the primary air openings of a burner, drawing in air. If all gas fed to the burner by the orifice does not flow to the burner head, some gas may spill from the primary air openings. If this condition is found, check the burner body for restrictions, and check the orifice to make certain it is not out of line.

#### **CORROSION OF APPLIANCES:**

Gas appliances are designed and built to give long dependable service life. In some installations recently, usually severe corrosion has occurred resulting in customer complaints. This corrosion is attributed to the extensive use of aerosol propellants, hydrocarbons which contain the elements FLOURINE AND CHLORINE. These elements are called halogens. Halogens in their free state are very corrosive. When the propellants pass through a flame, they break down and the halogen gases are released. In combination with the water vapor in the flue gases they cause corrosion in heat exchangers, flueways and other appliance parts. Some of the worst cases of this corrosion have been in beauty shops where hair sprays are used and in dry cleaning plants where halogen-containing materials are used as cleaning fluids.

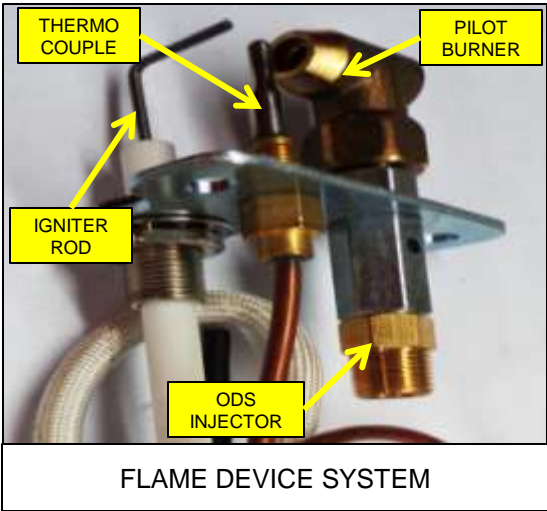
## PILOT TROUBLE SHOOTING

Fault	Possible Cause	Remedy
Pilot won't light.	No gas supply or gas isolation valve is OFF.	Ensure gas isolation valve is turned on, and that gas tanks are not empty.
	Pilot burner is clogged/blocked.	Check the pilot burner if clogged, and clean, or replace if necessary. Follow the FDS removal procedure.
	ODS injector is clogged.	Check the ODS injector if clogged, and clean if necessary. Follow the ODS injector removal procedure.
	ODS injector is damaged.	Check if the ODS injector is blocked/damaged, and replace it if necessary. Follow the ODS injector removal procedure.
Pilot goes out when gas control knob released.	Releasing the knob before the thermocouple has heated.	Hold the knob in for at least 10~20 seconds following ignition of the pilot.
	Gas pressure too low.	Check the pressure of the main line if within standard. Adjust the pressure if necessary. NG – 1.0KPa and LPG – 2.75KPa.
	Partially blocked ODS injector.	Clean the ODS injector or replace the ODS injector if necessary. Follow the ODS injector removal procedure.
	Thermocouple connection to the safety gas valve is loose.	Tighten the thermocouple connection.
	Faulty thermocouple or ODS.	Replace the thermocouple or ODS. Follow the thermocouple removal procedure.
	Faulty safety gas valve.	Replace the safety gas valve. Follow the safety gas valve removal procedure.

### CHECKING & CLEANING OF THE ODS INJECTOR:

1. Visually check the orifice of the pilot injector if clogged, damaged or blocked. If it cannot be checked visually, try to blow air in the injector and check if there is air coming out of the orifice.
2. If the orifice is blocked or clogged, use an air blow to remove the clogging. Never pinch the orifice with a pin as this could damage the orifice.
3. If the clogging cannot be removed from the orifice by air blow, replace the injector with a new one. Remember to check the size of the orifice and replace with the same size.
4. Follow the ODS injector removal procedure.

**NOTE:** When you order a Flame Device System (FDS), the ODS injector is not included. The ODS injector can be ordered separately.



## Trouble Shooting

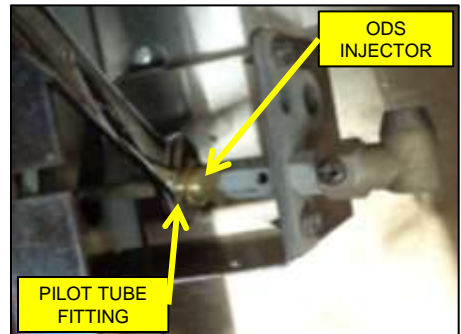
### PILOT TROUBLE SHOOTING – cont'd.:

#### ODS INJECTOR REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
3. Remove the griddle plate assy.
4. Remove the FDS cover. Use 3mm spanner.
5. Disconnect the pilot tube from the ODS injector. Use 13mm spanner to disconnect the fitting.
6. Loosen the FDS fix plate by loosening the two mounting screws.
7. Remove the ODS injector from the FDS. Use 10mm spanner to remove the ODS injector.
8. Make sure to check for gas leak, using soap & water, after part installation.



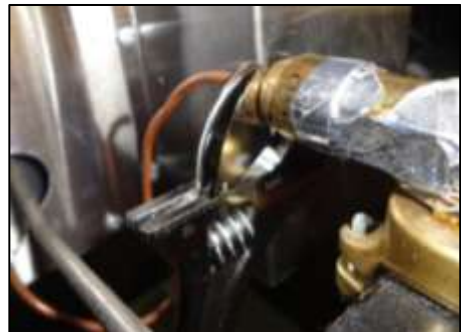
Remove the FDS cover.



Disconnect the pilot tube from the ODS injector.

#### FLAME DEVICE SYSTEM (FDS) REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
3. Remove the grills, radiants or lava rocks.
4. Remove the griddle plate assy.
5. Disconnect the piezo igniter wire connection.
6. Disconnect the thermocouple from the safety gas valve. Use 9mm spanner or adjustable wrench.
7. Disconnect the pilot tube assy. from the ODS injector. Use 13mm spanner.
8. Remove the ODS injector from the FDS Assembly. Use 10mm spanner to remove the injector. Then, re-install the ODS injector to the new FDS.
9. Remove the two mounting screws of the FDS, and install the new FDS assembly.
10. Make sure to check for gas leak, using soap & water, after part installation.



Disconnect the thermocouple from the safety gas valve.



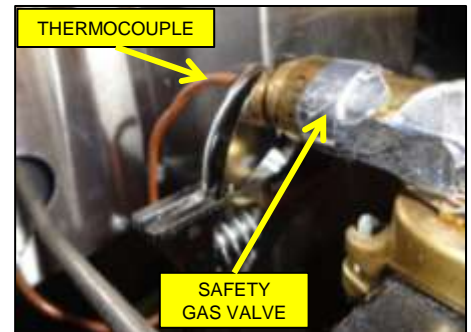
Remove the mounting screws of the FDS.

## Trouble Shooting

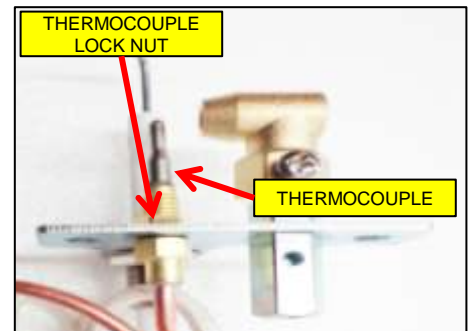
### PILOT TROUBLE SHOOTING – cont'd.:

#### THERMOCOUPLE REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out /tag-out procedure.
3. Remove the trivets.
4. Remove the burner.
5. Remove the drip tray for ease of access.
6. Remove the knob, control panel cover, and piezo igniter connection.
7. Disconnect the thermocouple fitting connected to the safety valve. Use 9mm spanner to loosen the fitting.
8. Remove the lock nut of the thermocouple. Use 8mm spanner to remove the nut.
9. Remove the thermocouple and replace if necessary.
10. Make sure to check for gas leak, using soap & water, after part installation.



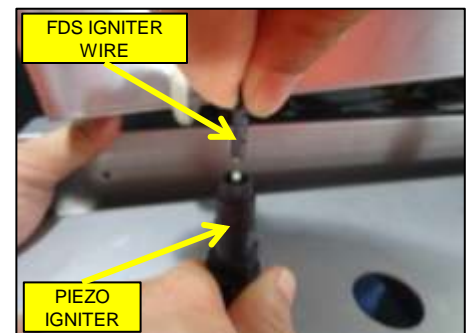
Disconnect the thermocouple from the safety gas valve.



Remove the thermocouple lock nut

#### PIEZO IGNITER REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out /tag-out procedure.
3. Remove the trivets.
4. Remove the burner.
5. Remove the drip tray for ease of access.
6. Remove the knob and open the control panel cover.
7. Disconnect the FDS igniter wire from the piezo igniter.
8. Remove the lock nut of the piezo igniter, then pull it out.
9. Replace the piezo igniter if necessary.



Remove the FDS igniter wire from the piezo igniter



Remove lock nut of the piezo igniter

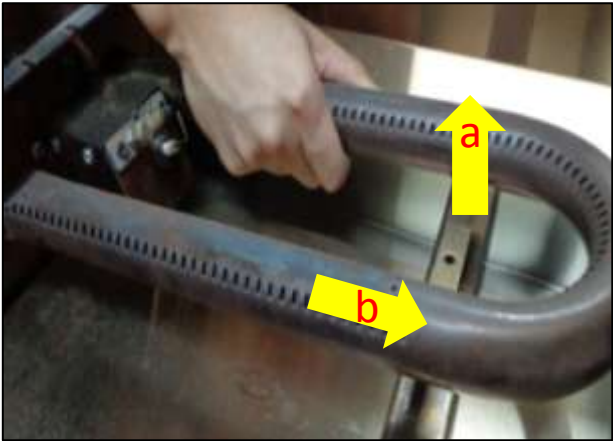
# Trouble Shooting

## MAIN BURNER TROUBLE SHOOTING:

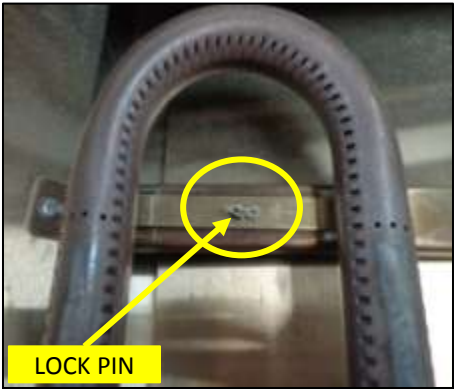
Fault	Possible Cause	Remedy
Main burner will not light.	No gas supply or gas isolation valve is OFF.	Ensure gas isolation valve is turned on, and that gas tanks are not empty.
	Insufficient gas supply pressure.	Adjust the gas supply pressure to required standard. NG – 1.0KPa and LPG – 2.75KPa.
	Partially blocked injector.	Clean the injector or replace the injector if necessary. Follow the main burner injector removal procedure.
	Faulty safety gas valve.	Replace the safety gas valve. Follow the safety gas valve removal procedure.
	Clogged or blocked gas manifold.	Replace the gas manifold.
Main burner low flame setting is too small or too low.	Safety gas valve low flame setting is not adjusted to desired flame height.	Adjust the low flame setting of the safety gas valve to your desired flame height.
Main burner flame color is yellow or orange.	Insufficient air supply.	Adjust the main burner air supply shutter to fully open.
	Wrong type of gas used.	Check the name plate and injector's orifice # used and compare with gas used on the unit.
Flame does not come out from some of the holes of the main burner.	Holes are clogged with carbon or debris.	Clean the burner.

## MAIN BURNER REMOVAL:

- 1. Turn-off the pilot.
- 2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
- 3. Remove the trivets.
- 4. Remove the burner lock pin.
- 5. Pull up the burner from the pin and slide out to remove.



A) Pull up, then B) slide out.



Remove burner lock pin



## Trouble Shooting

### MAIN BURNER TROUBLE SHOOTING:

#### MAIN BURNER INJECTOR REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
3. Remove the grills, radiants or lava rocks.
4. Remove the burner.
5. Remove the knob, control panel cover, and piezo igniter connection.
6. Remove the drip tray.
7. Remove the main burner injector. Use 9mm spanner.
8. Make sure to check for gas leak, using soap & water, after part installation.



Remove the main burner injector



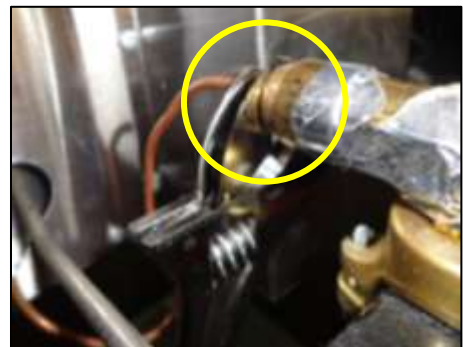
Disconnect main pipe assy. from safety gas valve



Disconnect pilot pipe assy. from safety gas valve



Remove the clamp of safety gas valve



Disconnect thermocouple from safety gas valve

## Trouble Shooting

### MAIN BURNER TROUBLE SHOOTING:

#### GAS MANIFOLD ASSEMBLY REMOVAL:

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
3. Disconnect the manifold from the gas regulator.
4. Remove the drip tray.
5. Remove the knob and open the control panel cover, then disconnect the piezo igniter from the wire.
6. Disconnect the main pipe assy., thermocouple, and pilot tube assy. from the safety gas valve.
7. Remove the two mounting screws of the left injector fix plate.
8. Remove the left main pipe assy. and injector fix plate.
9. Remove the manifold mounting screws (left side and right side).
10. Pull-out the manifold and replace if necessary.
11. When re-installing the gas regulator, make sure to put a teflon tape on the thread to prevent gas leakage.

**IMPORTANT NOTE:** Use soap & water to check for gas leak, after installing all the parts. Do not use naked flame to check for gas leak.



Disconnect the manifold from the regulator and main gas line



Remove the two screws of the left injector fix plate



Remove the two mounting screws on the right side



Take out the injector fix plate with main pipe assy.



Pull out the manifold assembly and replace if necessary



Remove the two mounting screws on the left side

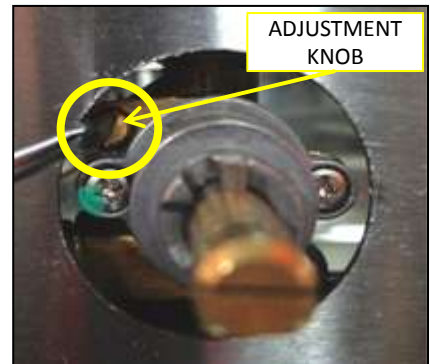


## Trouble Shooting

### MAIN BURNER TROUBLE SHOOTING – cont’d.:

#### **MAIN BURNER LOW FLAME ADJUSTMENT:**

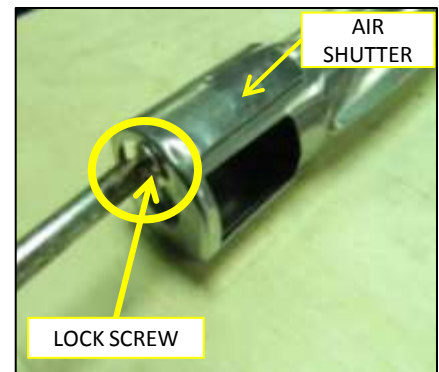
1. Light the main burner that you want to be adjusted.
2. Set the dial/knob to low flame.
3. Pull-out and remove the knob of the safety gas valve.
4. Locate the flame adjustment in the safety gas valve.
5. Use a “ – ” screwdriver to adjust the pilot flame. Turn counter-clockwise to increase the flame, and clockwise to decrease the flame.



MAIN BURNER LOW FLAME  
ADJUSTMENT KNOB ON  
SAFETY GAS VALVE

#### **BURNER AIR SUPPLY ADJUSTMENT:**

1. Turn-off the pilot.
2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
3. Remove the trivets.
4. Remove the burner to be adjusted.
5. Loosen the lock screw of the air shutter, until the air shutter can be moved.
6. Adjust the air shutter, then put it back and open the burner to test and check the flame. The flame should be bluish in color.
7. Once the best flame color had been achieved, turn-off the burner and tighten the lock screw of the air shutter.
8. Be sure to wear heat resistant gloves or let burner cool down for a few minutes before tightening the air shutter lock screw.



BURNER'S AIR SHUTTER



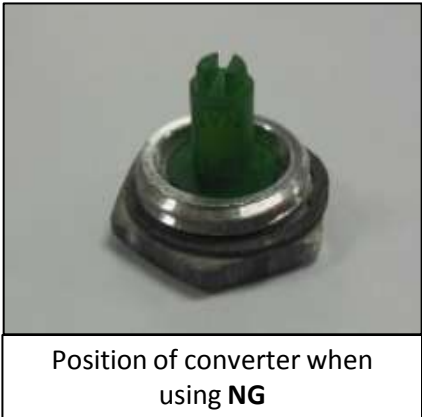
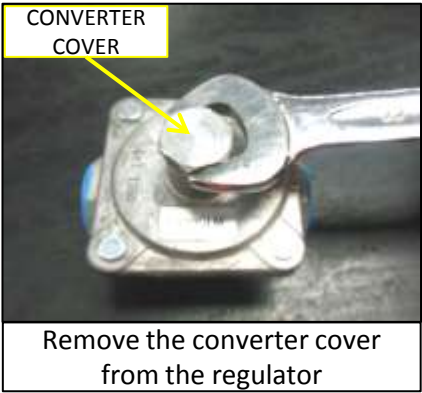
FLAME SHOULD BE BLUISH

# Trouble Shooting

## CONVERTING FROM LPG TO NG AND VICE-VERSA:

- 1. Turn-off the pilot.
- 2. Shut-off the main isolation valve and follow the lock-out/tag-out procedure.
- 3. Remove the gas regulator.
- 4. Remove the converter cover from the regulator. Use a 22mm spanner.
- 5. Pull-out the converter and position it to your desired gas type.
- 6. Install the converter cover to the regulator.
- 7. Re-install the regulator to the unit. Follow the direction of the arrow on the regulator when installing.
- 8. Replace the main burner injector. Follow the main burner injector removal procedure. See table below for injector orifice size.
- 9. Replace the pilot injector. Follow the pilot injector removal procedure. See table below for injector orifice size.

INJECTOR LOCATION	ORIFICE SIZES	
	LPG	NG
MAIN BURNER INJECTOR	#52	#37
PILOT INJECTOR	0.2mm	0.4mm



**CAUTION:** Please replace the corresponding nameplate or label that shows the gas type operated, after a qualified person converted to another gas type, in order to prevent injury, death and damage to property.

### **IMPORTANT!!!**

Only genuine authorized replacement parts should be used for the servicing and repair of this appliance. The instructions supplied with the parts should be followed when replacing components.

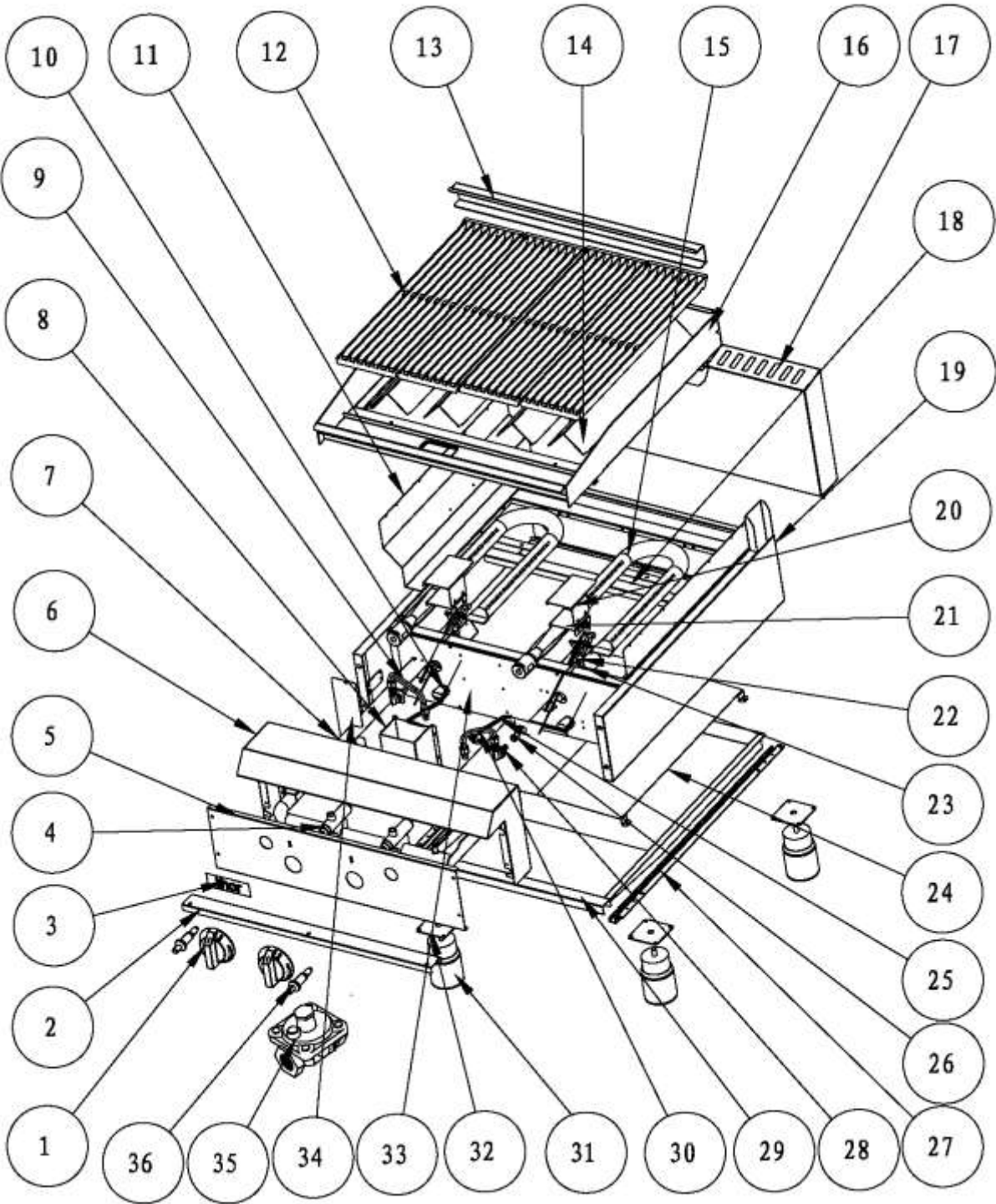
For further information and servicing instructions, contact your nearest authorized service branch.

When ordering replacement parts, please quote the part number and the description listing below. If the part required is not listed below, request the part by description and quote model number and serial number which is shown on the rating plate.

**CAUTION: Please replace the corresponding warning label that shows the gas type operated when a qualified person will convert to another gas, in order not to cause injury or death, or damage to property.**

**Explosion drawing (ALL PARTS)**

GH103-P / GH103-N



## Parts List (ALL PARTS)

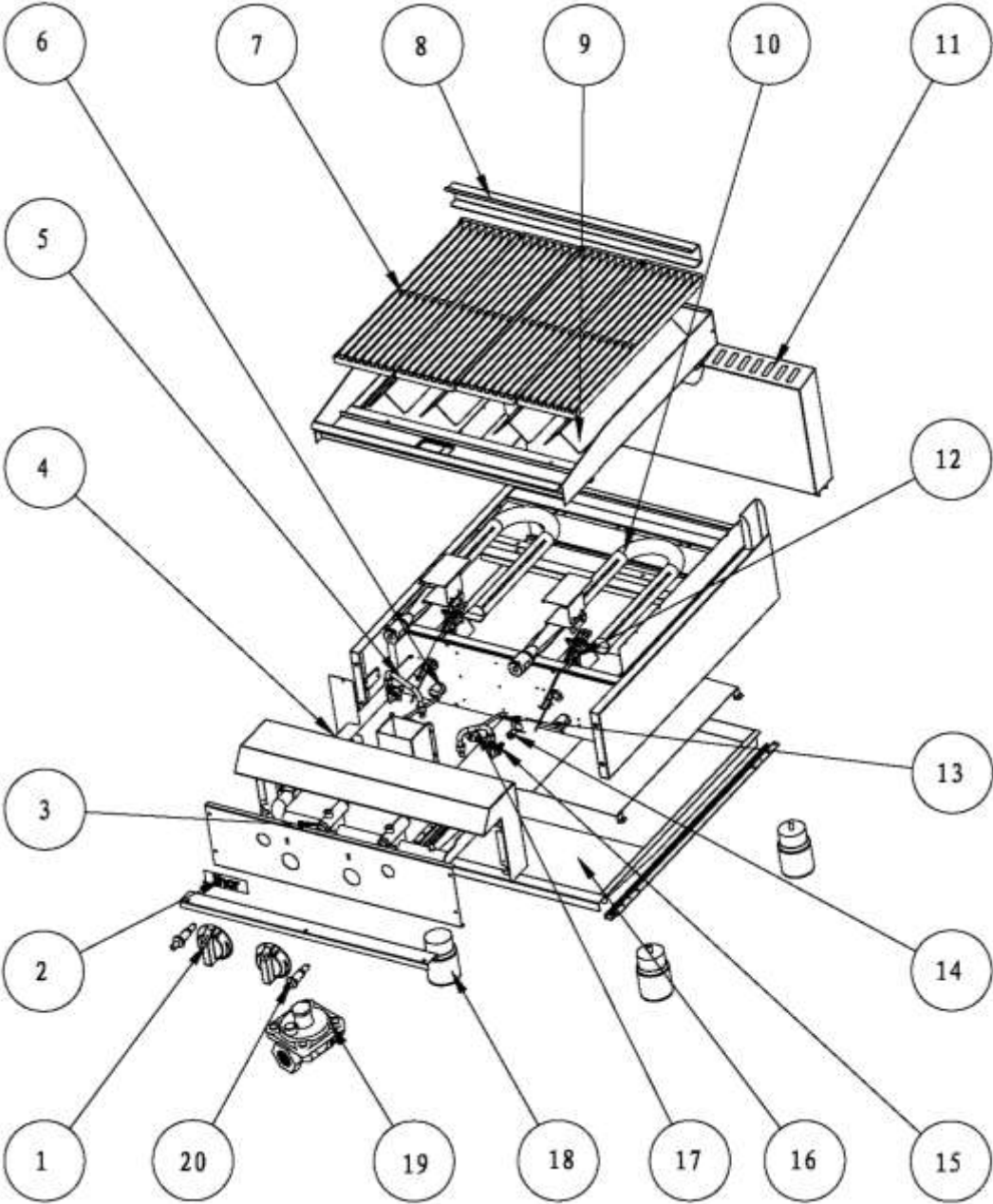
NO.	DESCRIPTION	MODEL	CODE	QTY
1	Dial	GH103-P / GH103-N GH104-P / GH104-N	01.09.1050334	2 3
2	Ornament	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028910 01.05.1028992	1
3	Thor LOGO	GH103-P / GH103-N GH104-P / GH104-N	04.07.1340203	1
4	Safety Valve (Accessories)	GH103-P / GH103-N GH104-P / GH104-N	01.20.1068524	2 3
5	Control panel	GH103-P / GH103-N GH104-P / GH104-N	01.09.1050399 01.09.1050407	1 1
6	Control rack	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028909 01.05.1028962	1
7	Manifold assy. (Include A60U valve)	GH103-P / GH103-N GH104-P / GH104-N	01.24.1070857 01.24.1070861	1
8	Oil sink assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471845	1
9	Main pipe assy.-left	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471982	1
10	Pilot pipe assy.-left	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471981	1
11	Heating insulation panel-side	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028927	2
12	Cast iron grill-12"	GH103-P / GH103-N GH104-P / GH104-N	01.03.1015028	4 6
13	Grill hang.	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028935 01.05.1029017	1
14	Tent radiant(s/s)	GH103-P / GH103-N GH104-P / GH104-N	01.05.1026069	4 6
15	U Burner	GH103-P / GH103-N GH104-P / GH104-N	06.05.1470384	2 3
16	CB weld assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471844 06.05.1471875	1
17	Flue assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471837 06.05.1471865	1
18	U burner fix	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471842 06.05.1471864	1
19	Frame weld assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471841 06.05.1471863	1

## Parts List (ALL PARTS)

NO.	DESCRIPTION	MODEL	CODE	QTY
20	FDS buffer	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028943	2 3
21	FDS cover	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028942	2 3
22	Flame device system (No include injector)	GH103-P / GH103-N GH104-P / GH104-N	01.22.1069541	2 3
	ODS injector-0.20	GH103-P GH104-P	01.20.1068546	2 3
	ODS injector-0.40	GH103-N GH104-N	01.20.1068547	2 3
23	FDS fix	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028941	2 3
24	Heating insulation-down	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028928 01.05.1028994	1
25	Pilot pipe assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471979	1 2
26	Orifice	GH103-P GH104-P	01.20.1068652	2 3
		GH103-N GH104-N	01.20.1068637	2 3
27	Tray fix	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028915	2 2
28	L connector	GH103-P / GH103-N GH104-P / GH104-N	01.18.1067404	2 3
29	Tray	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028914 01.05.1029024	1
30	Main pipe assy.	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471980	2 3
31	Foot	GH103-P / GH103-N GH104-P / GH104-N	01.02.1005187	4
32	Foot fix	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471839	4
33	Heating insulation - Front	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028937 01.05.1029023	1
34	Heating insulation -left	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028938	1
35	Regulator	GH103-P / GH103-N GH104-P / GH104-N	01.22.1069526	1
36	Piezo Igniter	GH103-P / GH103-N GH104-P / GH104-N	03.99.1290085	2 3

**Explosion drawing (SPARE PARTS)**

GH103-P / GH103-N



## Spare Parts List

NO.	DESCRIPTION	MODEL	CODE	QTY
1	Dial	GH103-P / GH103-N GH104-P / GH104-N	01.09.1050334	2 3
2	Thor LOGO	GH103-P / GH103-N GH104-P / GH104-N	04.07.1340203	1
3	Safety Valve(A60) (Accessories)	GH103-P / GH103-N GH104-P / GH104-N	01.20.1068524	2 3
4	Manifold Assembly (Include A60 valve)	GH103-P / GH103-N GH104-P / GH104-N	01.24.1070857 01.24.1070861	1
5	Main pipe assy.-left	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471982	1
6	Pilot pipe assy.-left	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471981	1
7	Cast Iron Grate-12"	GH103-P / GH103-N GH104-P / GH104-N	01.03.1015028	4 6
8	Grate Holder	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028935 01.05.1029017	1
9	Tent Radiant(s/s)	GH103-P / GH103-N GH104-P / GH104-N	01.03.1015048	4 6
10	U Burner	GH103-P / GH103-N GH104-P / GH104-N	06.05.1470384	2 3
11	Flue Assembly	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471837 06.05.1471865	1
12	Flame Device System (No include injector)	GH103-P / GH103-N GH104-P / GH104-N	01.22.1069541	2 3
	ODS Injector-0.20	GH103-P GH104-P	01.20.1068546	2 3
	ODS Injector-0.40	GH103-N GH104-N	01.20.1068547	2 3
13	Pilot Pipe Assembly	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471979	1 2
14	Orifice	GH103-P GH104-P	01.20.1068652	2 3
		GH103-N GH104-N	01.20.1068637	2 3
15	L-Connector	GH103-P / GH103-N GH104-P / GH104-N	01.18.1067404	2 3
16	Tray	GH103-P / GH103-N GH104-P / GH104-N	01.05.1028914 01.05.1029024	1
17	Main Pipe Assembly	GH103-P / GH103-N GH104-P / GH104-N	06.05.1471980	2 3
18	Foot	GH103-P / GH103-N GH104-P / GH104-N	01.02.1005187	4
19	Regulator	GH103-P / GH103-N GH104-P / GH104-N	01.22.1069526	1
20	Piezo Igniter	GH103-P / GH103-N GH104-P / GH104-N	03.99.1290152	2 3