

An Important Update on SILSOFT® (elastofilcon A) Contact Lenses

February 11, 2022

Dear Eye Care Professional,

We are providing an important update on our SILSOFT® contact lenses. As you may recall, as a result of obsolete components, the packaging for these lenses must be replaced.

In early August 2021, the U.S. Food and Drug Administration (FDA) confirmed the testing requirements needed to obtain approval of the new packaging for these lenses. That testing is now complete and, as of this week, we are pleased to share that the full testing results have been submitted to the FDA for approval of the new packaging system.

If we are successful in gaining FDA's approval, we anticipate being able to offer you our SILSOFT® lenses in the newly designed packaging by the end of the second quarter of 2022. Recognizing the critical need your patients have for SILSOFT®, we are taking significant steps and collaborating with the FDA to expedite this process.

Unfortunately, our remaining inventory of SILSOFT® lenses only includes certain SKUs. If the lens you need is no longer available, we are allowing customers to preorder SILSOFT® in the new packaging so that if we receive FDA approval on the packaging, we will be able to process all preorders accepted and ship the lenses as soon as possible. Please note that we are only accepting preorders for two lenses per patient so that we will be able to provide lenses to as many patients as possible. If we are unfortunately unable to receive FDA approval of the new SILSOFT® packaging based on our current application, then we will not be able to fulfill any preorders for these lenses, and will contact customers by phone or email to confirm the preorder cancellation.

While we are encouraged by the testing results and the progress we've made to date, we understand that this situation may cause a disruption for your upcoming patient treatments. This is one of our company's highest priorities, and we will continue to keep you updated with the latest information as we move forward. We appreciate your continued understanding and patience.

In the meantime, if you have any questions or would like to speak directly to our team, please do not hesitate to contact your sales representative or Bausch + Lomb Customer Service at 1-800-828-9030.

Sincerely,



Dinesh Guglani
Vice President and General Manager
U.S. Vision Care
Bausch + Lomb



Chuck Hess
Vice President and General Manager
U.S. Surgical
Bausch + Lomb