REFUND RETURNS FORM

Arrived Late

ALL ITEMS WITH EMBROIDERY/PRINT ARE NON RETURNABLE. ITEMS ARE RETURNED AT YOUR OWN COST.

CCN		
CRFND		

FOR OFFICE USE ONLY

CONTACT US: CUSTOMERSER	VICES@DENCOWEAR.CO.UK \(\sigma \) 0113 237 9010	WEEKDAYS 9AM -5PM
CUSTOMER INFORMATION	REASON FOR RETURN (PLEASE TICK)	Other- (Please Specify)
HOME DELIVERY ADDRESS POSTCODE		
	Size- Too Small Size- Too Big Incor	rrect Item If Faulty- (Please Specify Reason)
CONTACT NUMBER		ii Faulty- (Please Specify Reason)

Poor Quality

Faulty

ITEMS BEING RETURNED

ORDER NUMBER

RE	QTY	SIZE	COLOUR	PRODUCT NAME	PRODUCT CODE
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PLEASE NOTE:

REFUNDS WILL BE PROCESSED WITHIN 24 HOURS OF RECEIPT OF PARCEL AND THE CREDIT WILL SHOW IN YOUR ACCOUNT WITHIN 4-5 WORKING DAYS. IF YOU ARE SENDING BACK A FAULTY/ INCORRECT ITEM THIS MUST BE REPORTED WITHIN 48 HOURS OF RECEIVING YOUR UNIFORM BY EMAILING: CUSTOMERSERVICES@DENCOWEAR.CO.UK. IF YOU ARE WANTING TO RETURN YOUR ITEM FOR A DIFFERENT SIZE/PRODUCT, PLEASE RETURN FOR A REFUND AND RE-ORDER FROM THE WEBSITE. WE CANNOT BE HELD RESPONSIBLE FOR ITEMS THAT ARE RETURNED UNTRACKED AND REFUNDS/EXCHANGES WILL NOT BE PROCESSED UNTIL WE RECEIVE THE ITEMS IN OUR WAREHOUSE.

RETURNS ARE AT YOUR OWN COST.

WE STRONGLY RECOMMEND SENDING YOUR ITEMS BY A TRACKED DELIVERY SERVICE AND ADVISE YOU OBTAIN PROOF OF POSTAGE.

ALL RETURNS MUST BE SENT BACK IN THE ORIGINAL PACKAGING AND CONFORM TO OUR RETURNS CONDITIONS, I.E. NOT WORN/WASHED/EMBROIDERED OR ALTERED AND NO MAKE-UP OR DEODORANT MARKS

PLEASE NOTE ITEMS WILL **NOT** BE REFUNDED IF:

- IT IS OVER 14 DAYS FROM RECEIVING YOUR ORDER.
- YOUR ITEMS HAVE EMBROIDERY/PRINT.
- ITEMS HAVE BEEN ALTERED, ARE DIRTY OR DAMAGED.

RETURNS ADDRESS:

DENCOWEAR RETURNS DEPT, DENCO HOUSE, 14 BUSLINGTHORPE GREEN. LEEDS, LS7 2HG

