

Health & Safety policy

Josh Wood Atelier re-opening

Josh Wood Colour has a duty to protect the wellbeing of you, our valued clients, and our employees. This policy outlines all new procedures we have put into place to protect the health and safety of all those visiting the Atelier.

Before you arrive

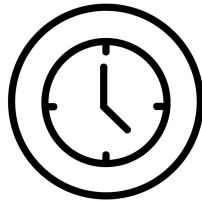
- Ensure you have read our health and safety policy below
- We shall be sending out a short health questionnaire that is compulsory to complete before your arrival, this will come to you via text 24 hours before your appointment
- Once you have booked we will confirm your appointment via text, you can reply to communicate with us about your appointment

Cleaning

- High-quality disinfectant will be used on each station thoroughly between every client
- All equipment will be sterilised after each use
- There will be frequent cleaning of high touch areas such as doorknobs and toilets
- Towels and gowns are washed in detergent and at a high temperature after each use to fully disinfect
- Longer appointment times to facilitate a higher level of cleaning
- Deep cleaning of the Atelier every evening



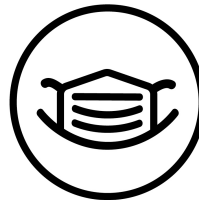
When you arrive



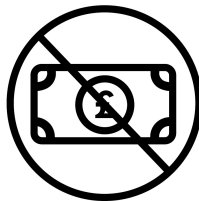
- Touch free-check in; please wait outside to be greeted and taken straight through to your chair for your appointment
- We have implemented 15-minute appointment staggering to avoid congestion & queuing for your safety
- Please arrive on time; if you are early you will be asked to wait outside
- If you are more than 10 minutes late, please let us know as we may have to postpone your appointment for another day

PPE

- All our staff will be wearing protective face visors and where possible face coverings and gloves
- We will provide clients with masks and gloves for your safety
- Perspex screens are put into place where 2-meter spacing was not possible
- Socially distanced workstations



Touch-free checkouts



- Payments are taken at the time of booking in order to limit contact
- Booking where possible should be made online
- Please only bring cash for tips. We kindly ask you to not hand cash directly to your operator but if you wish to leave a tip please use an envelope provided

Service updates

- No food or drink shall be offered, other than water
- We can provide turbans for clients who are not booking a blowdry service as there will be no space to dry your own hair
- No cloakroom; please keep all personal belongings on you and only bring what you need
- Please leave your four-legged friends at home



Be mindful



- Please wash your hands as soon as you arrive
- We will be providing hand sanitiser and tissues which can be found all around the Atelier
- Limit your contact with others; this means no shaking hands, hugs or high fives
- Please respect the distance between you and your neighbour and keep your belongings near you