

# Gold Class EXTENDED WARRANTY

## **TERMS AND CONDITIONS**

This is a legal contract (referred to herein after as the "Plan"). By purchasing it, you understand that being a contract as such, that you have had the opportunity to completely read and fully understand the terms and conditions set forth herein. This is not a contract of insurance.

## **WHO ARE THE PARTIES INVOLVED?**

The terms "You," "Your" or "End User" will refer to the original customer who purchased the Plan. "We," "Us" or "Our" will refer to Spa World Corporation the provider of this warranty. The term "the product" will refer to our Walk-In Tubs/Bathtubs (Excluding Access Tubs and Medispa) line of products.

## **WHAT DOES THIS WARRANTY COVER?**

This Gold Class Extended Warranty covers the following:

- Any structural or surface damage
- All Plumbing components installed in our facility
- Any accessories that are not installed in our factory that we have provided (Example: faucets, overflow & drain assemblies)
- All electrical components that were needed as part of the original purchase (Example: Water Pump, Air Blower, Electronic Controls)
- All labor costs included with the re-installation of any parts that we send

Excludes --Travel Cost and cost incurred to gain access

## **WHAT DOES THIS WARRANTY NOT COVER?**

The product must be installed by a licensed Contractor or Plumber. Any installation that is not done by a licensed professional will not be guaranteed. License number must be provided to verify certification status. This warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other persons, pets, rodents, or resulting from any of the following: careless handling (lifting unit by plumbing); improper installations; connections supplied by the installer of the equipment.

## **WHAT IS THE PERIOD OF COVERAGE?**

The Gold Class Extended Warranty's coverage period is as follows:

- Both the structure and surface of the bathtub are covered for a period of 5 years from purchase of warranty or 5 years following the lapse in coverage of the previous warranty.
- All plumbing components installed in the factory are covered for a period of 5 years from purchase of warranty or 5 years following the lapse in coverage of the previous warranty.
- All accessories not installed by us, but provided by us are covered for a period of 5 years from purchase of warranty or 5 years following the lapse in coverage of the previous warranty.
- All electrical components will be covered for a period of 5 years from purchase of warranty or 5 years following the lapse in coverage of the previous warranty.
- All labor costs will be covered accordingly with the issue that needs to be repaired.

## **HOW YOU CAN GET SERVICED?**

Every warranty has a special code that comes printed on the certificate. Please keep that number on hand to expedite the process. Once we obtain that number we will cross reference our database to confirm the purchase of the Gold Class extended warranty. Once we confirm that we will send parts and if needed try to get you a local service professional as soon as possible.