

Expedited Shipping Instructions

STEP 1: Go to Patient Portal

Place all prepared samples into a single provided bubble mailer. Go to the Patient Portal (app.animalbiome.com) and click on the green "Return Label" button from your Patient Portal home.

STEP 2: Enter Shipping Information

Fill out the sending and shipping information on the shipping label page and click "Generate Label."

STEP 3: Print Shipping Label

Print the shipping label. A copy of the shipping label will be emailed to you for your records.

STEP 4: Secure Shipping Label on Mailer

Secure shipping label to the provided bubble mailer.

STEP 5: Schedule a FedEx Pick-up or Drop-off

Call 1(800) 463-3339 to schedule a pick-up, or drop off the mailer at the nearest FedEx location. See full instructions on scheduling a FedEx pickup in the Patient Portal (app.animalbiome.com).

NOTE: Multiple samples can be sent in one bubble mailer using one shipping label.

Results are delivered via the Patient Portal within 10-15 days of receiving the shipment. You will receive an email notification once results are ready for review.

For help interpreting results, email **Tonya Cooksey, DVM** at tonya.cooksey@animalbiome.vet.