

ENVIG

EDGE

Facial device  
for luminous  
and smooth skin

USER  
MANUAL

English, 中文简体

**ENGLISH**

**Congratulations on purchasing your Edge device!**

You have taken the first step toward flawless beautiful skin!  
This user manual describes the Edge product and how to use it.

Additional information can be found at [ENVIG.COM](http://ENVIG.COM)

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## IMPORTANT NOTICE

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## SAFETY & CAUTIONS

### READ ALL INSTRUCTIONS BEFORE USE

- Operate the device only according to its intended use.
- Use the device only for personal use.
- Keep out of the reach of children. Children, or youth under the age of 18, should not use or play with the device. The device has not been tested on children.
- DO NOT use the device if you have severe allergies, sensation disorders, infected skin, or a heart condition.
- DO NOT use if you have a pacemaker or other electrical medical device without consulting with your physician.
- DO NOT use the device if you are pregnant, lactating, or had given birth less than six months ago.
- Be careful using the device around facial jewelry or metal implants in the treatment area (Not including dental fillings, implants, and crowns).
- Do not immerse the device in water.
- If the product appears damaged, disassembled, broken or has been submerged in water, discontinue use.

### IMPORTANT FOR OPTIMUM SAFETY:

- If you have medical concerns consult your dermatologist before using the device. Also consult your dermatologist, if you have recently had a cosmetic procedure, acid or chemical peels, extreme sunburn, or thread lift.
- Apply particular care when using around or the under-eye area, and do not bring the device into contact with the eyelids or eyes themselves. DO NOT USE THE DEVICE on unintended regions of the body. The device is designed ONLY for facial use.
- DO NOT use the device on active acne, psoriasis, eczema, rosacea, open sores; skin with a rash, sunburned or distressed skin, and on skin surfaces with cuts and abrasions or any healing is present.

- DO NOT use the device on Tattoo or permanent makeup in the treated area.
- DO NOT use the device on moles, cancerous areas, skin lesions or on skin which has recently been treated with a laser or chemicals.
- DO NOT use the device if you use medications, herbal preparations, food supplements, or vitamins that might cause fragile skin or impaired skin healing.
- You may feel a tingling sensation while using the device and after the treatment.
- If you experience extreme discomfort, discontinue use immediately and consult a physician. DO NOT use the device if you experience a worsening of the skin (skin feels uncomfortable, irritated, burning, etc.).
- DO NOT use the device while charging.
- If the device or charging cable is damaged or appears damaged, do not use it. This product contains no serviceable parts.
- DO NOT use, place, or store the device or charging components where it can fall or be pulled into a tub or sink or in water.
- CAUTION: Before charging, make sure the charging socket and cable are free from water.
- For any questions or concerns, contact us at ENVIG.COM.
- Make sure the skin is completely dry before use. Do not treat on wet or sweaty skin.
- Do not use the device right after cosmetic peeling/exfoliation treatment.

## POSSIBLE SIDE EFFECTS

The following side effects are rare. However, should they occur, they are usually temporary. If any of the following, conditions appear and last more than 24 hours after treatment, consult your physician:

- Damage to natural skin texture
- Discomfort or pain

For other aesthetic procedures or if you have any uncertainties regarding potential side effects, consult your physician before using the device.

## INTRODUCING EDGE DEVICE

### OVERVIEW

The EDGE device is intended for facial exfoliation to improve the appearance of skin and give the skin a luminous and smoother look and feel.

Treatment time is short, allowing best results with minimal effort.

The technology has been proven to be safe and effective.

The technology is based on Pollogen's fractional resurfacing technology which was originally developed for professional clinics. Pollogen has adapted the technology for effective and safe use at the convenience of home setting, promoting healthy skin appearance.

## THE EDGE KIT

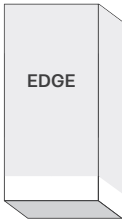


FIG.1

The Edge kit contains the following components:

1. EDGE DEVICE (FIG.2)
2. USB CABLE (FIG.3)
3. USER MANUAL AND warranty POLICY (FIG.4)

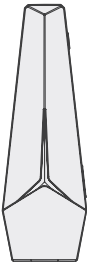


FIG.2

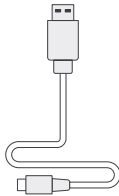


FIG.3

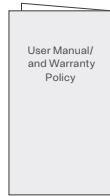
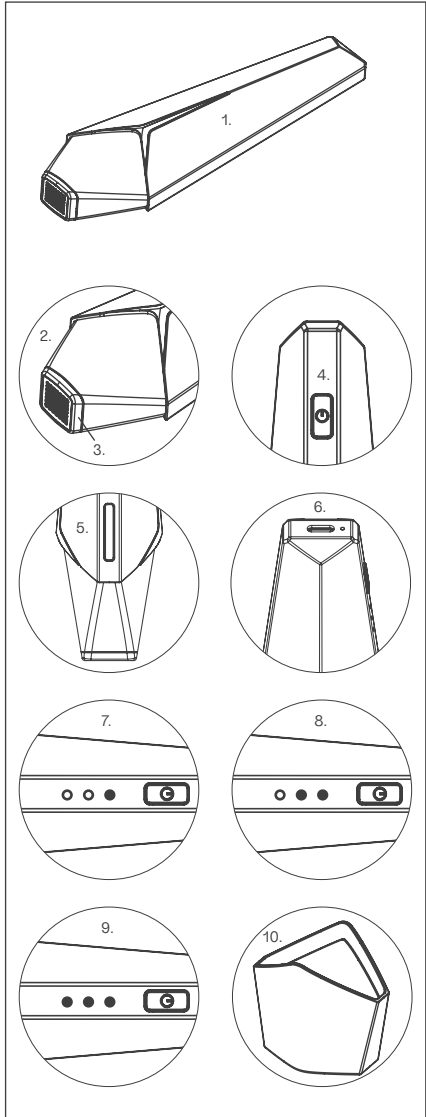


FIG.4

GETTING TO KNOW YOUR DEVICE

- 1. DEVICE BODY
- 2. TREATMENT HEAD
- 3. HEADLIGHT
- 4. ON/OFF & POWER BUTTON
- 5. TRIGGER BUTTON
- 6. CHARGING PORT + CHARGING INDICATOR LED
- 7. LOW POWER LEVEL
- 8. MEDIUM POWER LEVEL
- 9. HIGH POWER LEVEL
- 10. PROTECTIVE COVER

FIG.5





## USING THE EDGE DEVICE

### CHARGING INSTRUCTIONS

We recommend charging the device before each use.

1. Open the box containing the device and remove the device and its USB cable.
2. Connect your Device to a USB outlet to begin charging (Fig.6).
3. Once charging is completed disconnect the USB cord.

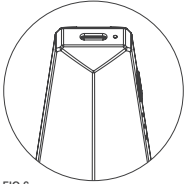


FIG.6

### LED INDICATORS

The LED next to the USB port indicates the current state of the battery.

LED COLOR	INDICATOR STATE
Blinking green	Battery Charging
Steady green	Battery Full
Blinking Red (slow)	Battery Low
Blinking Red (fast)	Battery Depleted

#### Notes:

- It should take approximately 1-2 hours to fully charge the device.
- A fully charged device will last approximately 30 minutes of continuous use.
- The device will not work, while charging.

## TREATING YOUR SKIN

To treat your skin using the Edge device:

1. Remove all jewelry
2. Cleanse and properly dry the treatment areas. Ensure the skin is free of topical products (such as makeup, moisturizers etc.).
3. Divide your face into 4 treatment areas (Fig.7)
  - Right cheek
  - Left cheek
  - Forehead
  - Perioral (around the mouth)

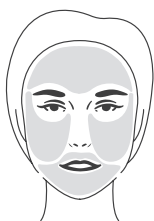


FIG.7

4. Turn the device ON by pressing the Power Button (Fig.8). Both the headlight and the low power level led (located next to the Power Button) will turn white.

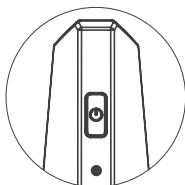


FIG.8

5. Press the Power button to change the power level (Fig.9), the white LEDs will light up according to the level chosen.
6. Select the power level (Low/Medium/High) that is most comfortable for you. It is recommended to start at the lowest level and increase per personal feeling.

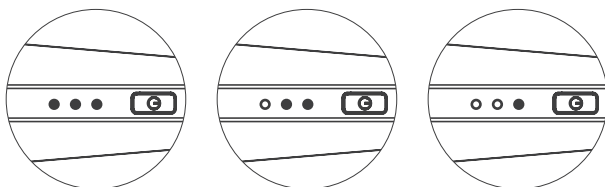


FIG.9

7. Place the Edge's treatment head flat and in full contact against your skin and then press the Trigger Button to emit energy. During the energy pulse, the headlight will briefly turn blue, accompanied by a vibration sensation. At the end of the pulse, the device will beep.
8. After the beep you can move to the adjacent location.
9. Proceed with this technique covering the entire treatment area, use methodological pattern to ensure the entire face is covered (Fig.10). There is no need to treat the same area more than once.

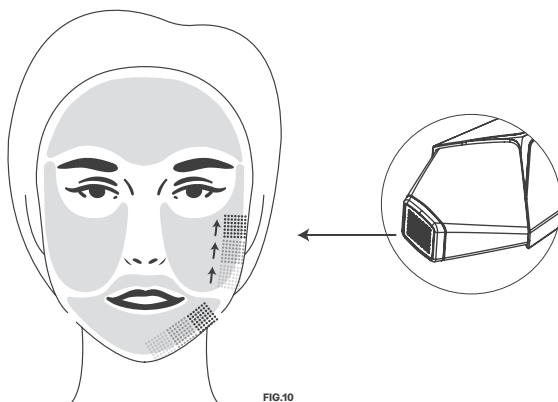


FIG.10

**Note:** you may use different power settings on different parts of your face depending on the sensitivity of the treatment area. Such as perioral or periorbital (around the mouth and the eyes).

10. The treatment is complete once you covered the entire face.
11. Press the Power Button for two seconds to turn the device OFF.
12. Clean the device treatment head with alcohol wipes and cover the device with its protective cover.

#### NOTES:

- You can easily change the power setting by pressing on the Power Button throughout the treatment.
- The skin may show some redness (erythema) and minor skin swelling (edema) in the treatment area. Both should disappear after a short time.
- You may feel tingling sensation while and after using the device.

## RECOMMENDED TREATMENT GUIDELINES

The following treatment guidelines are recommended for using the Edge device:

- Treating the entire face takes 3-4 minutes. For shorter treatment times, focus on selected areas of concern. Treatment times differ for each person.
- For optimal results, use the Edge device 2-3 times a week.
- After treatment, maintain your regular skincare routine.
- Make sure that you allow at least one day in between treatments on the same treatment area.
- Response to Edge treatment may differ between individuals depending on environmental and biological factors, heredity and aging.
- Please avoid direct sun exposure right after treatment.

## TROUBLESHOOTING

This chapter describes how to troubleshoot problems that may arise when using the Edge device.

**If your Edge device is not working, take the following steps:**

- Ensure that you have removed the device's protective cover.
- Ensure that the Power button is not stuck in and verify both headlight and low level led will turn white.
- Make sure the treatment level LED are working.
- Make sure that the device is fully charged (the led color is steady green)
- Ensure that the Trigger button is not stuck in and verify the Blue LED is illuminating followed by a soft vibration and "Beep" sound.

**If one of the above is not working properly contact the service center**

## WARRANTY AND CUSTOMER SUPPORT

### WARRANTY

#### CONGRATULATIONS ON YOUR PURCHASE OF THIS EDGE DEVICE.

This product has been subjected to strict quality control performed by the manufacturer. For this reason, the distributor in your country guarantees proper function of your product for 24 months from date of actual purchase. If you use the device properly, follow all instructions outlined in the user manual, you can enjoy the product to your ultimate satisfaction. This policy warrants the support that Pollogen Ltd. provides for the device in the event of failures attributable to manufacturing defects. In such case, you shall be entitled during the warranty period to the repair and replacement of parts, free of charge (regarding both service and parts) to the extent necessary to be able to make use of the product for its intended use. This warranty is valid for the product marketed by Pollogen Ltd.

**The warranty is not valid when:**

1. There are amendments in the warranty policy, sales receipt or invoice or the absence of any of these original documents.
2. There is damage or deterioration of the device due to improper use or if the device has been modified or repaired by an unauthorized third party.
3. There is damage of the product due to defects incurred during transportation, such as bumps, bangs or improper handling.
4. There is damage due to humidity or any kind of liquids, foreign bodies inside the device or the use of unapproved, unadvised accessories with the device contradictory to the user manual.
5. The device is not used in accordance with the respective user manual or with its supplied accessories.
6. There is partial or total damage or loss of the device, due to natural disasters (such as earthquakes, floods, fire, lightening and so on), force-majeure or accident.
7. There is damage to the device after being subjected to high dust environments, humidity or application of excessive voltage from the power supply.
8. The product's serial number does not match the one in the policy or it has been amended or erased.
9. There is cosmetic damage, including but not limited to scratches and dents.

**Customer Support**

This chapter provides customer support contact information for the Edge device. For service, refer to the store where you purchased the Edge device or visit our website at **ENVIG.COM**

When contacting a local service center, have the device serial number ready. The serial number is located on the top panel of the device. Customer satisfaction is our top priority.

To help us provide you with the best support possible, please send us your comments and suggestions. Contact information is provided on the back cover of this manual or via our website.

## TECHNICAL SPECIFICATIONS

This chapter presents the specifications for the Edge device

**TABLE 1**

**Technical Specifications**

Weight:	120gm
Physical Dimensions:	H=38mm L=157mm W=52mm

**TABLE 2**

**Operating conditions**

Temperature:	+5°C to +30°C
Humidity:	30RH to 80RH
Rating:	5V, max 2A

**TABLE 3**

**Transport and Storage**

Temperature:	-10°C to 60°C
Humidity:	30RH to 80RH

## APPENDIX

This appendix provides the hazardous materials declaration for the Edge device.

### Restriction of Hazardous Substance Material Declaration

TABLE 4 IS IN ACCORDANCE WITH THE PROVISIONS OF SJ/T 11364

Part Name	Hazardous Substances					
	PB	HG	CD	CR <sup>6+</sup>	PBB	PBDE
DIODE	X	•	•	•	•	•
MOSFET	X	•	•	•	•	•
OTHER	•	•	•	•	•	•

- x Indicates that the named hazardous substance contained in at least one of the homogeneous materials used for this component may be above the limit requirement of GB/T 26572. The restricted materials are used in accordance with manufacturing needs. Use of such materials has no impact on the device's safety and no harmful effect on device users. **This declaration is included to remind device users that the device must be disposed of reasonably and in accordance with the environmental policy of your locale.**
- Indicates that the named hazardous substance contained in all of the homogeneous materials for this component is below the limit requirement of GB/T 26572 & RoHS 3 (EU 2015/863).

中文

恭喜您购买 Edge 仪器!

您已经向无暇肌肤迈出了第一步! 本用户指南介绍 Edge 产品及使用方法。

其他信息参见 [ENVIG.COM](http://ENVIG.COM)



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## 注意事项

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## 安全与注意事项

### 使用前请阅读所有说明

- 只能按照预期用途操作本设备。
- 仪器仅供个人使用。
- 请将本品置于儿童无法接触的地方。未满 18 岁的青少年儿童不应使用本仪器或当本仪器为玩具。本仪器未做儿童测试。
- 如有严重过敏、感官障碍、皮肤感染或心脏疾病，请不要使用本仪器。
- 如果您身上装有起搏器或其他医疗电子仪器，未经咨询医师，请不要使用本仪器。
- 如果您处于怀孕期、哺乳期或生产后不足六个月，请不要使用本仪器。
- 如果面部护理区域有珠饰或金属植入体（不包括牙体填充、植入或牙冠），请小心使用本仪器。
- 请不要将机器泡入水中。
- 如果机器看似处于受损、被拆开、破损或泡过水的状况，请停止使用。

### 重要安全事项：

- 如果您有健康问题，请在使用本仪器前咨询皮肤科医生。如果您近期经历过美容手术、果酸或化学焕肤、严重晒伤或埋线提升，也请咨询皮肤科医生。
- 在眼周或眼下区域使用仪器时，请注意避免仪器接触眼皮或眼球。请不要在未说明的身体部位使用本仪器。本仪器仅供面部使用。
- 请不要在痤疮、牛皮癣、湿疹、酒渣鼻、疮口、皮疹、晒伤、受损、割伤、擦伤或皮肤未愈合处使用本仪器。
- 请不要在纹身或永久化妆部位使用本仪器。
- 请不要在痣、患癌区域、皮肤病变或近期接受过激光或化学治疗的皮肤区域使用本仪器。
- 如果您正在使用的药物、中草药制剂、食品补充剂或维生素可能会导致肌肤脆弱或受损皮肤愈合，请不要使用本仪器。
- 在使用本设备的过程中或治疗后，您可能会有刺痛感。
- 如果您感到极其不适，请立即停止使用并咨询医生。如果您的皮肤目前有比较严重的问题（皮肤感觉不舒服、发炎、灼热等），请勿使用该设备。

- 仪器充电时请不要使用。
- 如果仪器或充电线损坏或似乎受损，请不要使用。本产品不含可维修部件。
- 请不要在可能导致仪器摔落或掉入水中的地方使用、放置或储存本仪器或充电部件。
- 注意：充电前，请确保充电插座不沾水。
- 如有任何问题，请联系我们 ENVIG.COM。
- 使用前请确保皮肤完全干燥。请不要对带水或带汗的皮肤进行护理。
- 请不要在美容焕肤后立即使用本仪器。

## 可能的副作用

以下副作用很少见。不过，如果出现这些情况，一般都是暂时的。如果出现以下情况并持续超过 24 小时，请咨询医师：

- 自然皮肤纹理受损
- 不适或疼痛

关于其他美容程序或如果您对潜在副作用有任何疑问，请在使用本仪器前咨询医师。

## EDGE 仪器简介

### 概述

EDGE 设备用于面部去角质,可改善皮肤外观,提亮肤色,感觉更光滑腻。

护理用时短,却可获得最佳效果。该技术已经过验证,安全高效。

该技术基于POLLOGEN公司的分段式焕肤技术,该技术最初用于专业诊所。POLLOGEN将该技术调整为适合家庭环境高效安全的应用,促进肌肤散发健康光泽。

## EDGE 套装

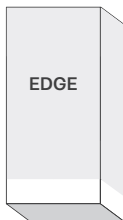


图 1

EDGE 套装包含以下部件：

1. EDGE 仪器 (图 2)
2. USB 线 (图 3)
3. 用户手册和保修政策 (图 4)



图 2

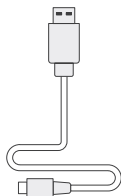


图 3

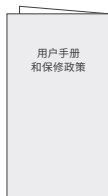
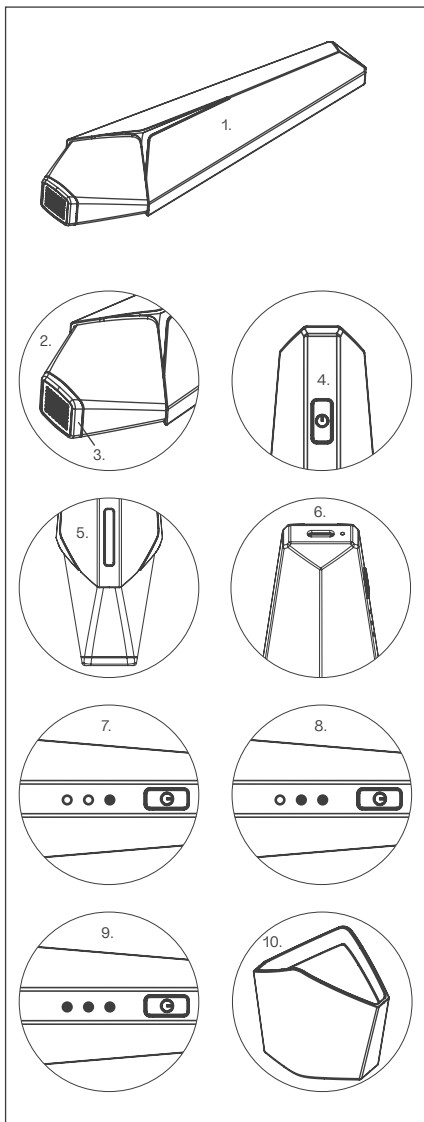


图 4

## 了解您的仪器

1. 机身
2. 护理头
3. 前灯
4. 开关按钮
5. 触发按钮
6. 充电端口 + 充电指示灯
7. 电量低
8. 电量中
9. 电量高
10. 保护盖

图 5



## 使用 EDGE 仪器

### 充电说明

我们建议每次使用前充电。

1. 打开仪器盒子，取出仪器和 USB 线。
2. 将仪器与 USB 接口连接，开始充电（图 6）。
3. 充电完成后，移开 USB 线。

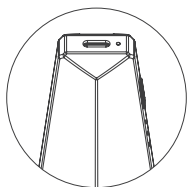


图 6

### 指示灯

USB 接口旁边的灯显示当前电池状况。

灯的颜色	代表状态
闪烁绿色	正在充电
稳定绿色	充满电
闪烁红色（慢）	电量低
闪烁红色（快）	电量耗尽

### 注意：

- 充满电大概需要 1-2 小时。
- 充满电后可持续使用约 30 分钟。
- 充电时仪器无法工作。

## 护理肌肤

使用 Edge 仪器护理时：

1. 摘下所有首饰。
2. 清洁和擦干护理区域。确保护理区域肌肤未使用任何产品（如化妆品、润肤露等）。
3. 将面部分为 4 个护理区（图 7）
  - 右颊
  - 左颊
  - 前额
  - 口周

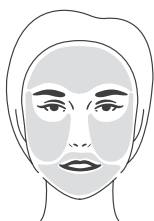


图 7

4. 按下开关，打开仪器（图 8）。前灯和电量低的灯（在开关旁边）会变成白色。

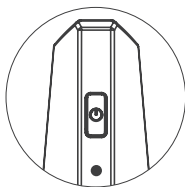


图 8

5. 按下开关，改变电量水平（图 9），根据选择的级别，对应的白色灯会亮起。
6. 选择您感觉最舒服的功率水平（低/中/高）。建议从最低开始，根据个人感受逐渐增加。

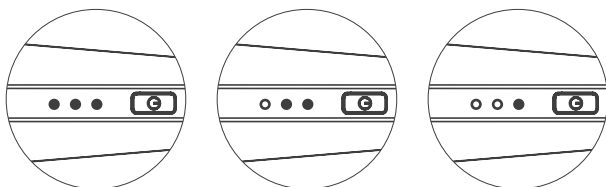


图 9



7. 将 Edge 的治疗头平放，充分接触您的皮肤，然后按下“激活” (Trigger) 按键，释放能量。在发出能量脉冲的过程中，前灯会短暂变蓝，伴有振动感。脉冲结束时，设备会发出哔哔声。
8. 哔哔声后，可将治疗头放在旁边继续。
9. 继续用这种方法完成整个区域的护理，以及整个面部 (图 10)。同一位置只需使用一次。

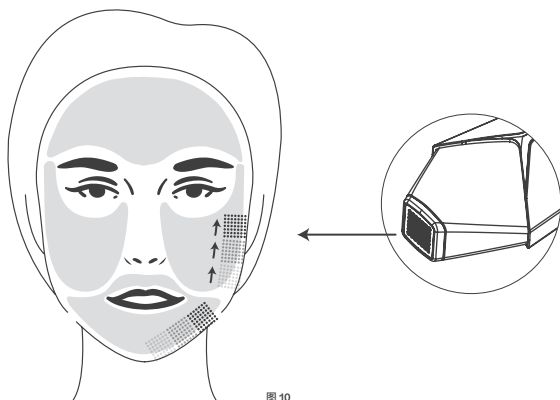


图 10

**注意：**根据不同护理区域的敏感度，您可以在面部不同区域选择不同的功率置。例如口周和眼周。

10. 做完整个面部后，护理完成。
11. 按下开关两秒，关掉仪器。
12. 用酒精湿巾清洁仪器护理头，然后盖上仪器保护盖。

**注意：**

- 您可以在护理期间按下开关，轻松改变功率设置。
- 在结束治疗后，治疗区域的皮肤可能会出现一定程度的发红 (红斑) 和轻微肿胀 (水肿)，这是治疗的自然现象，应会在短时间内消失。
- 在使用本仪器过程中和使用后，您可能会有刺痛感。

## 推荐护理指南

以下为 Edge 仪器推荐护理指南：

- 全脸护理需要 3-4 分钟。如果护理时间短，请在重点区域使用。每个人的护理次数不同。
- 为了最佳效果，请每周使用 Edge 2-3 次。
- 使用后正常护肤。
- 确保同一区域的护理至少间隔一天。
- 根据环境和生理、遗传和年龄因素不同，每个人对 Edge 护理可能有不同反应。
- 护理后请避免阳光直射。

## 故障排除

本章描述如何解决使用 Edge 时可能遇到的问题。

如果您的 Edge 无法运行，请采取以下步骤：

- 确保已经取下保护盖。
- 确保开关未卡住，前灯和低功率灯均为白色。
- 确保护理水平灯正常。
- 确保仪器充满电（指示灯为稳定绿色）。
- 确保启动按钮未卡住，蓝色灯亮，然后有轻微震动和哗哗响声。

如果以上任一步骤不能正常操作，请联系服务中心。

## 保修和客户支持

### 保修

恭喜您购买了 Edge 设备。

在本产品的制造过程中，生产商进行了严格的质量控制。

因此，您所在国家的经销商特此保证，您的产品自实际购买之日起 24 个月内可正常运行。为了充分享受本产品的效果，请正确使用该设备，遵循用户手册中列出的所有说明。

本政策保证：如本设备因制造缺陷而导致故障，Pollogen Ltd. 将负责提供支持。如发生这种情况，您有权在保修期内获得免费维修服务和免费零件更换，确保让产品可用于其预期用途。本保修适用于 Pollogen Ltd. 销售的产品。

保修在以下情况无效：

1. 保修政策、销售收据或发票已被修改或缺少需要的原始文件。
2. 由于使用不当或未经授权的第三方对设备进行更改或维修，导致其损坏或老化。
3. 运输过程中发生的缺陷，如碰撞、撞击或处理不当，导致产品损坏。
4. 由于潮湿、液体、设备内异物或使用不符合用户手册要求、不建议使用的配件，导致设备损坏。
5. 未按照相应的用户手册使用设备，或未使用设备提供的附件。
6. 由于自然灾害（如地震、洪水、火灾、雷电等）、不可抗力或事故，造成设备部分或全部损坏或丢失。
7. 由于所处灰尘大、潮湿的环境中或电源电压过大，导致设备损坏。
8. 产品序列号与保修单中所列序列号不符，或者被修改或删除。
9. 外观损坏，包括但不限于划痕和凹痕。

#### 客户支持

本节提供Edge设备的客户支持联系信息。如需获得服务，请咨询您购买Edge设备的商店或访问我们的网站：**ENVIG.COM**

您在联系当地服务中心时，请准备好设备序列号。序列号位于设备顶部面板处。客户满意是我们的首要任务。

如果您有任何意见或建议，欢迎发送给我们，协助我们为您提供最大的支持。

本手册封底提供了我们的联系方式，或通过我们的网站联系我们。

## 技术规格

本章介绍 Edge 仪器的技术参数

表 1

### 技术规格

重量:	120 克
外形尺寸:	高=38 毫米 长=157 毫米 宽=52 毫米

表 2

### 操作条件

温度:	+5°C 至 +30°C
湿度:	相对湿度 30-80
额定电压:	5V, 最大 2A

表 3

### 运输与储存

温度:	-10°C 至 60°C
湿度:	相对湿度 30-80

## 附录

本附录提供 Edge 仪器有害物质声明。

### 有害物质的使用限制指令

表 4 与 SJ/T 11364 条款一致

部件名称	有害物质					
	PB	HG	CD	CR <sup>6+</sup>	PBB	PBDE
DIODE	X	•	•	•	•	•
MOSFET	X	•	•	•	•	•
其他	•	•	•	•	•	•

- x 表明用于该部件的至少一种均质材料包含的所指有害物质可能超出 GB/T 26572 的限制要求。被限制的材料的使用是基于制造需求。该材料的使用对仪器的安全性无影响，对仪器使用者无不良影响。包含该指令是为了提醒用户，本仪器必须按照您所在地区的环境政策，以合理的方式处置。
- 表明该组件的所有同类材料中，所包含的已命名有害物质均低于 GB/T 26572 和 RoHS 3 (EU 2015/863) 的限量要求。

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