



TRIPOLLAR®
INTELLIGENT
BIOLOGY™

geneo

P E R S O N A L

USER MANUAL

English

English

CONGRATULATIONS

ON YOUR PURCHASE OF THIS POLLOGEN LTD. PRODUCT!

geneo

P E R S O N A L

This user manual describes the Geneo Personal product and how to use it

IMPORTANT NOTICE

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Manufactured by Pollogen Ltd.

Patent-Pending, Israeli technology.

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SAFETY

Be sure to follow all safety precautions below when using the Geneo Personal product -

- Connect the charging cradle only to a certified USB power source.
- Prior to use, ensure that the system and its accessories do not exhibit any visible damage. Do not connect the USB cord to the charging cradle if it is damaged.
- Do not treat your eye area with the device.
- Keep the device out of the reach of children.
- If you experience discomfort, discontinue use immediately and consult a physician.
- If you have a skin condition or any medical concerns, consult a physician before use.
- Keep the USB connector and the charging cradle dry.

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INTRODUCING GENEО PERSONAL

OVERVIEW

Geneo Personal is a premium beauty device for skin exfoliation, oxygenation and nourishment that provides a complete facial beauty routine at home.

Geneo Personal utilizes Pollogen's patent-pending OxyGeneo technology that -

- Exfoliates the outer layer of the skin.
- Oxygenates the skin naturally from within.
- Nourishes the skin with Pollogen's essential revitalizing nutrients and unique skincare formulas.

Geneo Personal is recommended to be used on a daily basis, to cleanse your skin, as described on page 11.

Also, use the Geneo Personal once a week to exfoliate and enrich your skin with oxygen, as described on page 12.

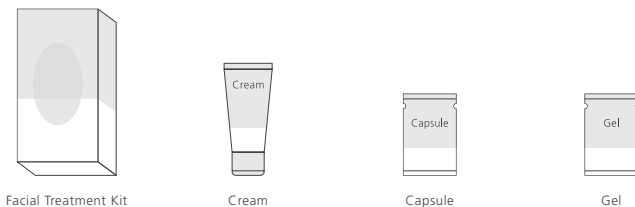
Together, these cleansing and treatment routines renew and refresh your skin for better absorption of vital skin-enhancement nutrients, nourishment and oxygenation.

THE GENEО PERSONAL KIT

The Geneo Personal product contains two separate kits.

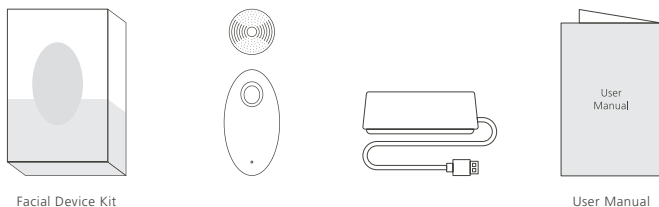
A Facial Treatment kit that contains Geneo Personal capsules, gels for weekly use and after treatment cream for daily use.

FIG.1 Facial Treatment Kit



A Facial Device kit that includes the Geneo Personal device, its charging cradle with a USB connector and a cleansing brush. The cleansing brush is reusable.

FIG.2 Facial Device Kit



USING GENE0 PERSONAL

THE GENE0 PERSONAL DEVICE

The Geneo Personal device is used to cleanse the skin. It can also be used as an applicator for a weekly treatment using Geneo Personal skincare products, as described on page 12.

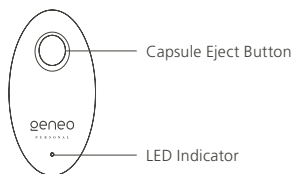


FIG.3 Front of the Geneo Personal device

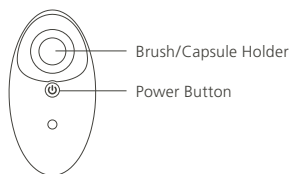


FIG.4 Back of the Geneo Personal device

LED INDICATORS

The LED indicator on the front of the Geneo Personal device indicates the current state of the battery.

Note - You can plug in the USB connector before or after placing the device in its cradle for charging.

LED COLOR	INDICATOR STATE
• Blinking green	Battery Charging
• Steady green	Battery Full
• Blinking yellow	Battery Low
• Steady yellow	Battery Depleted

Tip - To insure that the device is always ready for use it is recommended to keep it fully charged in the charging cradle between uses.

DAILY FACIAL CLEANSING

Cleanse your face daily using the Geneo Personal device in order to refresh and enhance your skin's appearance.

Before You Begin

Before using the Geneo Personal for the first time, charge the device so that its battery is fully charged and its LED indicator is steady green, as described on page 10.

To cleanse your skin with the Geneo Personal

1. Attach the cleansing brush to the device by pushing it into its holder, as shown in **FIG.5**.
2. Remove all makeup from your face.
3. Wet your face and apply a generous amount of your regular cleansing soap.
4. Turn on the device by pressing the Power button once on the back of the device, which is located directly beneath the brush, as shown in **FIG.4**. You do not need to hold down the button. The device will begin to vibrate.
5. Move the device in small circular motions all over your face, as shown in **FIG.6**. We recommend cleansing your face for at least 3 minutes. After 3 minutes of usage, the device will alter its vibrations to indicate the end of recommended treatment time.
6. Turn the device off by pressing the Power button once.
7. After cleansing your face, rinse your face with lukewarm water.
8. Generously apply the Geneo Personal Cream provided in the Facial Treatment kit on your face.
9. Disconnect the brush from the device by gently pulling it out.
10. Rinse the brush under running lukewarm water and then dry it with a dry cloth.
11. Clean the device with a moist cloth, towel or wet wipe, or by rinsing it under running water.

Tip - It is recommended to use the original Geneo Personal consumables for best results.

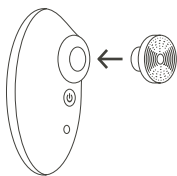


FIG.5 Attaching the Brush



FIG.6 Cleansing Motion on the Face
Warning - Do not treat your eye area with the device

WEEKLY SKIN OXYGENATION TREATMENT

The Geneo Personal device can also be used as an applicator for the skincare products included in the Geneo Personal Facial Treatment kit. The skincare products in the Facial Treatment kit include capsules and gel sachets. The kit also contains a tube of after-treatment cream. Together, these products oxygenate, renew and refresh your skin and prepare it for better absorption of vital skin-enhancement nutrient and nourishment.



FIG.7 Capsule Sachet



FIG.8 Gel Sachet



FIG.9 Cream

Important - Each capsule and gel sachet is for single-use only.

It is recommended to perform the skin oxygenation treatment once a week.

Important - Before performing the oxygenation treatment for the first time, it is recommended that you perform a skin sensitivity test to check for any skin reaction to the skincare products.

Tip - You should re-order the skincare products in the Facial Treatment kit when necessary.

To use Geneo Personal as an applicator for skincare products

1. Remove all makeup from your face.
2. Cleanse your face with the brush, as described on page 11.
3. If the brush is attached to the device, remove it.
4. Open the Geneo Personal Capsule sachet and gently take out the capsule.
5. Gently push the capsule into the device's holder, as shown in **FIG.10**.
6. Open the Geneo Personal Gel sachet. Gently extract some gel onto your fingers and apply it equally to your face. Use a sufficient amount to cover your entire face, as shown in **FIG.11**.
7. Turn on the device by pressing the Power button once on the back of the device, which is located directly beneath the capsule, as shown in **FIG.4**.
8. Move the device in small circular motions all over your face. Ensure that the capsule is in good contact with the skin and gel, as shown in **FIG.12**.

Micro bubbles will appear as a result of the interaction between the capsule and the gel. These are CO₂ bubbles, which encourage oxygenation from within your skin.

During the treatment, the capsule will become slightly abrasive, creating a gentle exfoliation effect.

Continue the treatment for 3 minutes, which is sufficient time to obtain the desired oxygenation effect. After 3 minutes of usage, the device will alter its vibrations to indicate the end of recommended treatment time.

9. Turn the device off by pressing the Power button once.

10. Clean off any remaining gel on your face with a tissue. Then, wash your face with warm water and dry it.
11. Apply the Geneo Personal Cream to your face to nourish your skin.
12. Press the Eject button on the back of the device to remove the remaining of the capsule, as shown in **FIG.3**.
13. Clean the capsule's holder until it is free from any remaining gel or capsule. The device is waterproof and can be rinsed safely under running water.
14. Clean the device with a moist cloth, towel or wet wipe, or by rinsing it under running water.

Important - Part of the capsule may not completely dissolve during the treatment. You can treat your skin longer if you like to use the remainder of the capsule during this treatment. However, it is not mandatory to use the entire capsule.

Important - The capsule is for single use only.

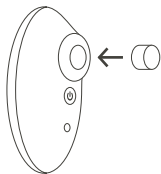


FIG.10 Inserting the Capsule



FIG.11 Applying the Gel



FIG.12 Treatment Motion on the Face

Warning - Do not treat your eye area with the device

TROUBLESHOOTING

The device does not activate when the power button is pressed.

Battery is empty. Recharge the device.

Device does not charge while in cradle.

- Check if the charging cable is properly connected.
- Verify that the USB adaptor inserted properly into the wall socket.
- Verify that the power adaptor you are using has the correct power rating.
- Disconnect the cradle from the wall outlet and contact a service center.

TECHNICAL SPECIFICATIONS

This chapter presents the specifications for the Geneo Personal system.

TECHNICAL SPECIFICATIONS

SPECIFICATION	VALUE
Weight	Approximately 300 grams / 0.66 pounds
Overall Dimensions	L=120 mm; W=63 mm; H=49.5 mm L=4.72, W=2.48, H=1.95 inches
Charger Rated Input	5V DC Min 0.55A

OPERATING CONDITIONS

CONDITION	VALUE
Temperature	5°C–30°C / 41-86F
Humidity	20RH–80RH

TRANSPORT AND STORAGE

CONDITION	VALUE
Temperature	0°C–40°C/ 32-104F
Humidity	10RH–00RH

WARRANTY & CUSTOMER SUPPORT

WARRANTY

Congratulations on your purchase of this Geneo Personal product.

This product is powered by OxyGeneo technology and is subject to strict quality controls performed by the manufacturer. Pollogen Ltd. guarantees proper functioning of your product for the specified period outlined in this warranty. If you use the device properly and follow all instructions outlined in this user manual, you can enjoy the product to your ultimate satisfaction.

This policy warrants the support that Pollogen Ltd. provides for the device in the event of failures attributable to manufacturing defects. In such case, you shall be entitled during the warranty period to the repair and replacement of parts, free of charge (regarding both service and parts) to the extent necessary to be able to make use of the product for its intended use. This warranty is valid for the product marketed by Pollogen Ltd.

The warranty is not valid when -

- There are amendments in the warranty policy, sales receipt or invoice or the absence of any of these original documents.
- There is damage or deterioration of the device due to improper use or if the device has been modified or repaired by an unauthorized third party.
- There is damage of the product due to defects incurred during transportation and/or improper handling.
- The device is not used in accordance with the respective user manual or with its supplied accessories.
- There is partial or total damage or loss of the device, due to natural disasters (such as earthquakes, floods, fire, lightening and so on), force majeure or accident.
- There is damage to the device after being subjected to high dust environments, The product's serial number does not match the one in the policy or it has been amended or erased.
- There is cosmetic damage, including but not limited to scratches and dents.

CUSTOMER SUPPORT

For service, please refer to the store where you purchased the Geneo Personal or visit our website at **www.pollogen.com**

When reporting to a local service center, please have the device serial number handy. The serial number can be found on the back panel of the device or charger. Customer satisfaction is our top priority. To help us provide you with the best support possible, please send us your comments and suggestions. Contact details can be found on the back cover of this user manual or via our website at **www.pollogen.com**

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PATENTED ISRAELI TECHNOLOGY, MADE IN VIETNAM.

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