



## FAQs - Creating Tomorrow Community Lottery

### How does The Ottawa Hospital Foundation's Creating Tomorrow Community Lottery work?

The 50/50 administered by The Ottawa Hospital Foundation is a licensed raffle governed by the AGCO (Alcohol and Gaming Commission of Ontario), where individuals purchase tickets for the opportunity to win 50% of the total money raised through the sale of 50/50 tickets for that game.

### Where does the other 50% of the jackpot go?

The other 50% of the jackpot (minus permitted program expenses related to running the draw) goes to The Ottawa Hospital Foundation, to help push new discoveries and treatments forward, to equip their team with the latest technology and equipment, and to ensure that patients receive the very best care at The Ottawa Hospital. To learn more about The Ottawa Hospital Foundation, please visit [www.ohfoundation.ca](http://www.ohfoundation.ca).

### Who is eligible to buy 50/50 tickets?

If you meet the following criteria, you are eligible to purchase 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase
- Must not be:
  - Member of The Ottawa Hospital Foundation Board of Directors
  - Full-time, part-time or student employee of The Ottawa Hospital Foundation
  - Family who reside at the same address as The Ottawa Hospital Foundation staff
  - An employee of the Alcohol Gaming Commission of Ontario
  - Employees of the supplier of the 50/50 System who are involved with the development and/or support of the 50/50 System; and
  - Such other persons designated from time to time as Related Parties by The Ottawa Hospital Foundation

Note: Prior to the purchase of a Ticket, you will be required to verify your eligibility and that the information is complete and accurate.

### Where can I purchase 50/50 tickets?

Tickets for The Ottawa Hospital Foundation's Creating Tomorrow Community Lottery can be purchased by eligible purchasers online at [www.CreatingTomorrowLottery.ca](http://www.CreatingTomorrowLottery.ca).

### **Can I play more than once in a game?**

Yes. You can purchase more than one ticket per event or game. The limit is \$1,000 per participant per transaction.

### **What are the odds of winning?**

The odds of winning the Prize are based on the number of Tickets sold during an event.

### **How many tickets are available?**

There are four million (4,000,000) tickets available for purchase.

### **When will sales open and close for each draw?**

Sales for the Creating Tomorrow Community Lottery open on Thursday, October 22<sup>nd</sup>, 2020 at 10:00 a.m. Eastern Time (ET).

Early Bird Draw:

- Sales close at 12:00 p.m. ET on Friday, November 13<sup>th</sup>, 2020
- Draw Date: Friday November 13<sup>th</sup>, 2020 at 4:00 p.m. ET

Main Prize Draw:

- Sales close at 11:59 p.m. ET on Monday, December 21<sup>st</sup>, 2020
- Draw Date: Tuesday, December 22<sup>nd</sup>, 2020 at 10:00 a.m. ET

### **If I win the Early Bird Draw, can I still win the Main 50/50 Draw?**

Yes! The winning number for the Early Bird Draw will be returned to the raffle for a chance to win the Main 50/50 Draw.

### **How is the winning number drawn?**

A unique winning number is randomly generated and issued by the electronic 50/50 Raffle system out of the numbers purchased (online) for that particular draw.

### **What is your refund or return policy?**

All ticket sales are final. If you have any questions, please reach out to The Ottawa Hospital Foundation at [lottery@toh.ca](mailto:lottery@toh.ca).

### **Do I need to live in Ontario to play?**

You do not need to live in the province of Ontario to purchase 50/50 tickets, but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 tickets to be eligible to play.

## **How can I pay for my online 50/50 ticket?**

Our online 50/50 website accepts the following payment types: Visa, Mastercard and American Express.

## **When is the winning number drawn and posted?**

Once the winning 50/50 number has been drawn, you can find it and the estimated prize amount shortly after:

- On social media (@ottawahospital)
- On The Ottawa Hospital Foundation website: [www.ohfoundation.ca/creating-tomorrow-lottery](http://www.ohfoundation.ca/creating-tomorrow-lottery)
- On the Creating Tomorrow Community Lottery website: [www.CreatingTomorrowLottery.ca](http://www.CreatingTomorrowLottery.ca).

## **How can I claim my prize if I have the winning number?**

The winner may claim their prize by contacting The Ottawa Hospital Foundation by email at: [lottery@toh.ca](mailto:lottery@toh.ca). The ticket may then be brought to 737 Parkdale Avenue, Ottawa, Ontario, K1Y 1J8, at an agreed upon time, for ticket verification. The winner will then be awarded the prize amount by cheque. Winners must have the original ticket and no copies. All payments will be made by cheque.

Please note: Online ticket sales must be claimed by the individual named in the original purchase transaction. The Ottawa Hospital Foundation is not responsible for any division of the winning prize amount to any other party other than the individual named in original purchase transaction.

## **What currency do I get paid in?**

All transactions and winnings are paid in Canadian Dollars. Prizes will be paid by cheque payable to the winner.

## **If I win – can I play again?**

Absolutely! If you are a previous 50/50 winner, you remain eligible to win future 50/50 raffles if you continue to meet all the terms of eligibility.

## **I purchased a 50/50 ticket but didn't get my numbers – what do I do?**

For all purchase inquiries, please email [lottery@toh.ca](mailto:lottery@toh.ca) for 50/50 support. A representative will respond as soon as possible to your inquiries.

**I think I, or someone I know, may have a problem with gambling – what should I do?**

The Ottawa Hospital Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling, please visit:  
[www.problemgamblinghelpine.ca](http://www.problemgamblinghelpine.ca) or contact the Ontario Problem Gambling Help Line /  
Free Health Services Information: 1-888-230-3505.