

Nasoni LLC Fountain Faucet Lifetime Limited Warranty

CONSUMER WARRANTY

Nasoni is committed to enriching your bathroom experience by creating luxury products that will provide enduring satisfaction. Every effort has been made to satisfy the highest standards of design and production, to create lasting peace of mind for our customers. We provide the following limited warranties on our products to the original purchaser, installed in a residential application. It is limited to those original purchasers who purchase genuine Nasoni Fountain Faucets from its "AUTHORIZED DEALERS" and is not transferable. Proof of purchase (copy of your original receipt, purchase order or invoice), the date the product was purchased, and installation date are required from the original consumer purchaser and must be made available to Nasoni for all warranty claims, unless the purchaser has registered the product with Nasoni. This warranty applies only to Nasoni fountain faucets installed in the United States of America, Canada and Mexico. Please note that Nasoni will not honor warranty claims from consumers who purchase Nasoni fountain faucets from non-authorized distributors and/or resellers except where prohibited by law. Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Please note: warranties do not cover normal "wear and tear."

MECHANICAL WARRANTY

A limited lifetime warranty is provided on all mechanical parts to be free from defects in material and workmanship under normal usage. This limited lifetime warranty does not apply to the replacement of components where damage is caused by normal wear and tear.

CARTRIDGE WARRANTY

A limited lifetime warranty is provided on all ceramic disc cartridges. All other cartridges (including diverter, thermostatic and pressure balance cartridges) are warranted for a period of three (3) years from date of purchase.

FINISH WARRANTY

Polished Chrome and PVD finishes carry a lifetime warranty against tarnish. Any product installed outdoors, in a marine environment or exposed to direct sunlight is excluded from the finish warranty.

EXCLUSIONS

- Due to the nature of drain usage, there is no finish warranty on any drain product (including pop-up drains, lavatory drains, shower drains, tub drains and kitchen drains)
- The use of any lead-based acidic curing adhesive, mastic or plumber's putty will void the finish warranty.
- Removal of flow limiting restrictors in any product will void the warranty.
- This warranty is void for any damages due to misuse, abuse, neglect, accident, improper installation, improper maintenance, improper care of finishes, hard water or mineral deposits, potassium or salt-based water softener systems, exposure to corrosive materials or use in any manner contrary to Nasoni, LLC installation instructions or intended use.
- Nasoni, LLC shall not be liable for any damage to the faucet resulting from reasonable wear and tear, misuse, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions.
- Never use cleaners containing abrasive and aggressive chemicals ("SoftScrub", etc.), ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. Avoid ALL products designed to remove tarnish or rust, and contain hydrochloric, hydrofluoric, and/or phosphoric acid or caustic agents. Avoid Scouring Pads (such as Scotch Brite®). Do not use cleaners or polishes which may typically be used on stainless steel kitchen appliances. This will void the warranty.
- Use of any replacement parts other than genuine Nasoni, LLC parts will void the warranty.
- This warranty does not cover labor charges or associated costs for damages occurring during the removal, transportation, return or installation of products or replacement products.
- Pop-up assemblies and drains are not covered under warranty.

LIMITATION ON DURATION OF IMPLIED WARRANTIES.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS

LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

NASONI, LLC SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. NASONI, LLC SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS*. Some states/provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you.

WHAT WE WILL DO

Nasoni, LLC will repair or replace (or if no longer available, provide a comparable product), free of charge at the sole discretion of Nasoni during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Nasoni, LLC may elect to refund the purchase price in exchange for the return of the product. Freight cost is not covered by the manufacturer. **These are your exclusive remedies.**

This warranty is made to the original consumer purchaser in the original installation and is effective from the date of purchase as shown on purchaser's receipt. During the warranty period, Nasoni, LLC will replace any part, which proves defective in material and/or workmanship under normal installation, use and service. Any covered faucet part that fails during the terms of this warranty will be replaced at no charge. Nasoni, LLC recommends using a professional plumber for all installation and repair.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR REPLACEMENT PARTS

A warranty claim may be made and replacement parts can be obtained from your local dealer or distributor or by returning the part to the factory; transportation charges prepaid, to NASONI:

In the United States, Canada and Mexico:

Nasoni, LLC
Product Service
7007 Harbour View Blvd, Ste 117
Suffolk, VA 23435

This warranty is the exclusive warranty granted by Nasoni, LLC and is in lieu of all other warranties of merchantability and fitness for a particular purpose and is further limited to defective parts replacement only. Labor charges and/or damage incurred in installation, repair or replacement as well as incidental and consequential damages are excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

Any replacement products provided by Nasoni, LLC will be warranted for the remaining term of the original limited warranty. This limited warranty may not be changed or modified by any representative of Nasoni, LLC or its distributors or dealers. This is Nasoni, LLC's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please call, mail or email us using our Contact Form or view our Warranty FAQs at www.nasoni.com

COMMERCIAL WARRANTY

Nasoni, LLC extends the above limited warranty to purchasers of products for industrial, commercial and business use upon the same terms and conditions and exclusions applicable to residential purchasers, except that the finish, cartridge and mechanical warranty is reduced to one (1) year from the date of purchase. Additionally, with respect to commercial purchasers, all

implied warranties, including the implied warranties of merchantability and fitness for a particular purpose are excluded.

Nasoni, LLC shall not be liable for damages caused by delay in performance, regardless of the form of the claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort, or otherwise), and in no event shall Nasoni, LLC's liability to buyer and/or its buyers exceed the price paid by buyer for the specific goods or portion of the goods provided by Nasoni, LLC giving rise to the claim or cause of action. In no event shall Nasoni, LLC's liability to buyer and/or its customers extend to include direct, indirect, special, incidental, consequential, or punitive damages, all of which are waived by buyer.

Nasoni, LLC, referred to in these Terms and Conditions of Sale ("Terms of Sale") as "Nasoni, LLC" and the customer or person or entity purchasing the Nasoni, LLC fountain faucet ("Nasoni, LLC Fountain Faucet") from Nasoni, LLC is referred to as the "Buyer." Buyer acknowledges that these Terms of Sale along with any attachment, price list, schedule, quotation, acknowledgment, or invoice from Nasoni, LLC relevant to the sale of the Nasoni Fountain Faucet (collectively, "Attachment"), and all documents incorporated by specific reference into these Terms of Sale or any Attachment, constitute the complete and exclusive statement of the terms of the agreement governing all sales by Nasoni, LLC to Buyer ("Agreement"), regardless of whether or not Buyer or Nasoni, LLC expressly make reference to these Terms of Sale in any documentation related to any such sale. Buyer's acceptance of the Nasoni, LLC Fountain Faucet will manifest Buyer's assent to these Terms of Sale without variance or addition. Nasoni, LLC's agreement to sell Nasoni, LLC Fountain Faucet to Buyer is expressly limited to, and expressly made conditional upon Buyer's acceptance of, this Agreement. Nasoni, LLC hereby objects to and rejects any terms in Buyer's purchase order or other Buyer documents that are different than or in addition to these Terms of Sale, and such terms shall not constitute any part of the agreement between Buyer and Nasoni, LLC. Any Attachment is incorporated herein by reference. Nasoni, LLC reserves the right in its sole discretion to refuse orders.

Nasoni, LLC shall not be liable for damages caused by delay in performance, regardless of the form of the claim or cause of action (whether based in contract, infringement, negligence, strict liability, other tort, or otherwise), and in no event shall Nasoni, LLC's liability to buyer and/or its buyers exceed the price paid by buyer for the specific goods or portion of the goods provided by Nasoni, LLC giving rise to the claim or cause of action. In no event shall Nasoni, LLC's liability to buyer and/or its customers extend to include direct, indirect, special, incidental, consequential, or punitive damages, all of which are waived by buyer.

This is Nasoni's exclusive written warranty.